

**Service Plan 22/23**

<b>Service Area :</b>	Development
<b>Service Area Manager:</b>	Philip Clarke
<b>Deputy Chief Executive:</b>	Dave Barber
<b>Portfolio Holder(s):</b>	John Cooke / Liam Bartlett
<b>PABS</b>	Development / Economy & Culture

**Sections:**

<b>Links to council vision &amp; corporate business plan</b>
<b>Service Delivery and Major Workstreams</b>
<b>Performance</b>
<b>Risk Management</b>

# Linkages to Council Strategy

External	Direct	Indirect
<b>Service</b> <b>(Green, Clean, Safe and carbon neutral by 2030)</b>	<ul style="list-style-type: none"> <li>Assisting in the design process of developments to ensure that they provide sustainable, safe and high quality environments for our communities, including encouraging active lifestyles.</li> <li>Adoption of Policies to enable community safety to be taken in to account in new developments</li> <li>Adoption of policies to enable sustainable building construction to be taken in to account in new developments</li> <li>Adoption of policies that have "responding to the climate change emergency" at their heart</li> <li>Supporting the delivery of development which supports and assists the health and well-being of our communities and encouraging investors and developers to incorporate such considerations into their proposals.</li> <li>Adoption of Policies to enable health and wellbeing to be taken in to account in new developments</li> </ul> <p>Project feasibility development for major corporate projects that deliver new housing and community facilities and support the Council's response to the climate emergency</p>	<p>Ensuring development meets the requirements of sustainable buildings policies and the Building Regulations.</p> <p>Preparing planning policies and guidance which support effective responses to the climate emergency and which deliver green, clean and safe environments</p> <p>Providing a vibrant economy, creating additional jobs and consequently contributing to Health and Well-being.</p>
<b>People</b> <b>(Health, Homes and Communities)</b>	<p>The development and implementation of policies that guide and direct housing, meeting the needs of the communities and ensuring the delivery of high quality, sustainable residential environments.</p> <p>Provision of suitable sites in sustainable locations for the delivery of housing to meet local housing need.</p> <p>Project feasibility development for major corporate projects that deliver new housing and community facilities</p> <p>Pre-application advice and efficient development management processes for new housing developments within the district</p> <p>The provision of infrastructure through Section 106 contributions/Community Infrastructure Levy to provide community facilities with a particular emphasis on supporting infrastructure that encourages sustainable, active lifestyles</p> <p>Sustainability appraisal for all major site allocations and development strategy.</p> <p>Adoption of Policies to encompass sustainability in new developments</p> <p>In the 'Statement of Community Involvement' there is a clear engagement and consultation process for developing planning policies and dealing with all other related planning matters. Ensure all stakeholders understand how to engage in the planning process.</p> <p>Joint working with communities to ensure best outcomes as a result of HS2.</p> <p>Development of schemes such as Job Clubs and Local Labour agreements.</p> <p>Identification of Gypsy and Traveller sites to meet the needs of this community and development of appropriate DPD</p> <p>Ensuring that there is adequate provision of affordable housing.</p> <p>Supporting regeneration schemes where these can support communities and tackle local deprivation.</p> <p>Developing policies to ensure the provision of an appropriate mix and standard of housing in residential development schemes.</p> <p>Supporting the delivery of development which takes account of health and well-being and encourages active lifestyles</p>	<p>The provision of a high quality responsive building control service</p> <p>Policies through our local plan</p> <p>Building Control Regulations</p> <p>Ensuring that there is community cohesion when considering development proposals.</p> <p>Assisting in delivering better living conditions through high quality design</p> <p>Supporting residents in improving their homes in an affordable way through the provision of design guidance and speedy decision making in the application process.</p>
<b>Money</b> <b>(Infrastructure, Enterprise and Employment)</b>	<p>Supporting economic growth and inward investment into our district with a particular emphasis on encouraging a cluster of "environmental enhancing industries and companies" in the District</p> <p>Supporting the delivery of key corporate projects to regenerate areas, encourage growth and support the wider prosperity of the district.</p> <p>Provision of suitable sites for the delivery of employment to meet local, and where relevant sub-regional need.</p> <p>Ongoing analysis of economic and business trends to ensure planning policies are delivering employment growth in tandem with housing need.</p> <p>Promotion of vital and vibrant town centres</p> <p>Support, management and operation of events</p> <p>Project feasibility development for major corporate projects</p> <p>Direct support to businesses, in particular business start-ups</p> <p>Provision, management and expansion of enterprise centres to support creative and start up businesses</p> <p>Planning funding and delivery of infrastructure, with a particular emphasis on supporting infrastructure that encourages sustainable, active lifestyles</p> <p>Assisting the rural areas through planning policies to ensure that the rural economy is protected and that villages maintain services, community facilities and the right level of housing</p>	<p>Ensuring that planning applications are dealt with in an efficient and timely manner to support investment into the district.</p> <p>The development and implementation of policies to support investment and growth</p>
Internal	Direct	Indirect
<b>Service</b> <b>(Maintain or Improve services)</b>	<p>Ensuring development meets the requirements of sustainable buildings policies and the Building Regulations.</p> <p>Preparing planning policies and guidance which support effective responses to the climate emergency and which deliver green, clean and safe environments</p> <p>Providing a vibrant economy, creating additional jobs and consequently contributing to Health and Well-being.</p>	
<b>People</b> <b>(Effective Staff)</b>	<p>The provision of a high quality responsive building control service</p> <p>Policies through our local plan</p> <p>Building Control Regulations</p> <p>Ensuring that there is community cohesion when considering development proposals.</p> <p>Assisting in delivering better living conditions through high quality design</p> <p>Supporting residents in improving their homes in an affordable way through the provision of design guidance and speedy decision making in the application process</p>	
<b>Money</b> <b>(Firm Financial Footing over long term)</b>	<p>Ensuring that planning applications are dealt with in an efficient and timely manner to support investment into the district.</p> <p>The development and implementation of policies to support investment and growth</p>	

	Service Being Delivered	Main aspects of service delivery	Service Demand/Service Requests	
			Estimated Expected Workload	Notes
Development	Development Management	Providing pre-application advice and processing planning applications to deliver timely decisions in supporting quality development.	Up to 2500 planning applications per year and 200 pre-application requests per year	
		Defending planning and enforcement decisions through the appeal process.	Approx 50 appeals per year	
		Addressing harmful unauthorised development through planning enforcement.	Up to 500 enforcement complaints per year	
		Protecting the historic heritage of the District through conservation work.	Key areas of work include advising on development proposals; advising on the protection of heritage assets; making and keeping under review Conservation Areas and the Local List of Buildings.	
		Protecting important trees which provide the character of the District through TPO and related safeguards.	Making TPOs and considering approximately 200 tree related submissions per year.	
		Supporting the housing market through processing property searches.	1600 full searches per year	
	Building Control	Processing all types of Building Regulation submissions for Warwick, Rugby and Daventry.	3709 B/Regs applications received 2021/22	
		Providing expertise in dealing with dangerous structures, demolitions and safety at sports grounds.	90 Dangerous Structures in 2021/22 Demolitions Total in 2021/22	49
		Number of Building Control Site Inspections	12,000	
		Providing Fire Risk Assessments for Corporate Properties, and fire related advice for HMO's.	50 FRA's carried out in 2021/22 20 Advice HIMOS 2021/22	
		Implementation of new building regulations anticipated in 2022	New regulations relating to Part B and Part L expected in June and Dec 2022	
		Coordination of S106 contributions processes and monitoring of Section 106 contributions.	30-40 active agreements monitored per year	
		Processing CIL demands and liabilities	Approx 12 CIL demand notices issued per year	
		Contributing to the delivery of the Climate Emergency Action Plan, particularly the adoption of the Net Zero Carbon DPD, continuing with review of the Local Plan through the SWLP (which places the climate emergency at its heart) and work with WCC and other relevant organisations to develop a sustainable transport strategy for the District and the region	Identified as priorities in the Business Strategy and Climate Emergency Action Plan	
		Planning and funding for infrastructure including CIL spending plans (formerly the Reg 123 list) and the Infrastructure Funding Statement	Maintenance of the Infrastructure Delivery Plan, CIL Spending Plans and IFS to ensure £m expenditure per year is focused on highest priorities. An estimated £23m (net) of CIL income 2022/2027.	
		Implementing the Local Development Scheme, including adoption of the Net Zero Carbon DPD and supporting SWLP.	As well as the SWLP, workload areas include adopting the Net Zero Carbon DPD, reviewing the Statement of Community Involvement and work on Purpose Built Student accommodation. The LDS needs updating to reflect the latest position on the SWLP.	
		Delivering strategic allocations and providing a facilitating role to assist development through to implementation, including infrastructure requirements	Three strategic growth areas identified in district: (1) south of Warwick/Leamington, (2) Kenilworth, (3) south of Coventry	

Policy & Projects	Support for masterplanning work in areas south of Coventry	Establishment of project board, appointment of officer to support work and commencement of work (year 1 of a 2 year initial project).	
	Supporting neighbourhood plans	10 Neighbourhood Plans "made" since 2016. A further 3 are currently in preparation.	
	Working with partners in the sub-region to deal with sub-regional strategic policy and development	Preparation of a joint evidence currently in progress to include sub-regional Housing & Economic Development Needs Assessment - due for completion summer 2022.	
	Monitoring of development and production of Authority Monitoring Report and Housing Trajectory	Housing trajectory to be completed July/August 22 and AMR by December 22.	
	Supporting DM with policy advice at pre-application and planning application stages	60-70 pa	
	Providing policy advice to the public, councillors, town/parish councils and to other departments within the organisation		
	Collaborative working with partner organisations to progress business cases and funding bids for major infrastructure projects	Project can vary but may include A46 Link Road; K2L; A452 Corridor Improvements; Europa Way;	
	Understanding & analysis of the local economy	Annual data provided by WCC	
	Active management and promotion of Town Centres through development and close joint working with key stakeholders, including Future of High St Fund	Proactive work	
	Manage programme of sustainable events across the district including management of Festival Site for Commonwealth Games.	Approximately 100-130 events per year	
	Targeted interventions in specific business sectors to enable growth and innovation, including encouraging a cluster of "environmental enhancing industries and companies" in the District	Annual event – Interactive Futures. Plus range of ongoing proactive work	
	Promotion of the District to attract and deliver Inward Investment opportunities including encouraging a cluster of "environmental enhancing industries and companies" in the District	Proactive work	
	Support for the tourism industry via Destination Management Organisation (Shakespeare's England Ltd), including developing and delivery of Destination Management Plan	Proactive work	
	Management of the Enterprise Projects and maximisation of their impact by extending support provision through a variety of interactions and interventions	Management of five enterprise sites (Althorpe Enterprise Hub, Court Street Creative Arches, 26HT, Spencer Yard and COWork). Active exploration of other opportunities.	
	Co-ordination and delivery of the joint authority Business Support Programme intervention	Businesses supported 25 /year	
	Economic Development Strategy (across South Warwickshire - to include Stratford-on-Avon District).	Proactive work	
	Undertaking feasibility and other studies to support Council decision-making on key corporate project.	Projects have different milestones as set out in part 5 below.	
	Delivering key corporate projects working with partner organisations, landowners and developers	See key projects set out in part 5 below.	
	Attendance of key officers at in-house Ongoing training		
	Regular meetings with procurement officers		
	Procurement project meetings for major projects including - Back office system procurement.		
	<b>Planned Procurement exercises in year:</b>		
Procurement	Commencement of replacement Development management and Building Control back office system.		
	Reprocurement of contracts relating to agricultural and viability advice in connection with planning applications		
	Retail planning advice. Contract expires November 2022.		Contract renewed for 4 years in May 2022. Contract also included town centres study for South Warwickshire Local Plan.
	<b>Service level Agreements</b>		

Service management		With Warwickshire County Council in relation to Ecological; Archeological and Landscape advice		
		Building Control SLAs for BC Consortium in place since April 2015		
		Consulting Structural Engineer Contract renewed April 2022 for 5 years, for Building Control.		
	<b>Contract Management</b>	No. Contracts due for renewal during the year (as identified above)		JNP (consulting structural engineers) renewed from 1/4/22
		Training in relation to contract monitoring		
		Quarterly update of the contract register		
	<b>Audits</b>	<b>Internal audit programme 2022/2023</b>		
		Planning policy (November 2022)		
	<b>Risk Register</b>	Regular review at departmental management meetings		
		Annual review		
		Quarterly PH review		
		Peer Review at SMT, by Risk Manager and Insurance Officer		
		Implementation of mitigation and control		
	<b>Service Assurance</b>	Actions arising out of Annual SA document include: -		
		Monitoring of customer measures		
		Refresher training in procurement and finance procedures, where appropriate		
		Update of Business Continuity Plan		
		Completion of the statutory returns.		
	<b>Corporate Health and Safety</b>	Ongoing reviews of risk assessment (Covid and standard)		
		Assessnet Risk Assessments checked and updated regularly		
		Risk and liability assessments regarding events in our parks and gardens, road closures, etc. are carried out		
		Events staff trained in risk management and health and safety		
		Ensure Health and Safety is a standing item at team or section meetings		
		BC site visits health and safety policy in place. Work to align with Daventry District Council's requirements completed Feb 2021		
		Ensure Lone Worker protocols that are in place for each section are being operated effectively		
	<b>Workforce Planning and Development</b>	Establishment	92	This was reviewed and managed, where BC recruited from the bottom and officers are phased and training and studying at Degree level.
		Vacancies (April 2022)	16	
		Recruitment to vacant posts.		
		Planning for career development and any loss of staff through retirement.		
		Continue to "grow our own" at all levels though training, development		
		Continue to support professional qualifications (see below)		
		Consider whether a minor review of staff structure in Building Control, can help to address difficulty in recruiting at SBCO level		
		<b>New:</b> Further consideration of staffing levels within development management and planning enforcement to ensure sufficient resourcing in perpetuity; eliminate the risk of backlogs building up and build resilience to ensure high level service provision and address issues with staff health and well-being.		
		Continuing development of post holders		
		Explore case for market supplements to recruit and retain key staff.		

Change/Project	Sponsor/Lead Officer	Budget Impact	Impact on other Services	Milestones	Date	RAG	Comments
<b>South Warwickshire Local Plan</b>	Philip Clarke	Currently £400k identified.	Housing; Culture; HCP; Neighbourhood services	Issues & Options public consultation	Q2 - 2022/23		Currently on target. Issues and Options consultation scheduled for autumn 2022. A full timetable for the SWLP can be found on the SWLP website.
<b>Preparation of Net Zero Carbon DPD (See CEAP Work package 2)</b>	Andrew Cornfoot	Unknown, potential for requirement for additional	Housing; HCP	Milestones included in LDS			Currently on target. Regulation 19 consultation concluded June 2022.
<b>Preparation of Canalside DPD</b>	Andrew Cornfoot	Unknown	None	Milestones included in LDS	Examination - Q1 2022/23; adoption Q3 2022/23		Dates as set in current Local Development Scheme. This project impacted by staffing / resource shortages and prioritisation on other projects.
<b>Preparation of PBSA DPD</b>	Andrew Cornfoot	None	Housing	Milestones included in LDS	Consultation - Q3 2022/23		Date as set in current Local Development Scheme. This project impacted by staffing / resource shortages and prioritisation on other projects. Officers and councillors currently reviewing alternative approaches to manage PBSA development in the district.
<b>Identification of Gypsy and Traveller sites to meet need for negotiated stopping; transit and permanent...leading to preparation of Gypsy and Traveller DPD</b>	Andrew Cornfoot	To be confirmed. Likely to require additional planning resources within Planning Policy Team	Housing	Milestones included in LDS			This is being reviewed as part of the South Warwickshire Local Plan. A new Gypsy & Traveller Accommodation Assessment is being undertaken across South Warwickshire.
<b>Review of Statement of Community Involvement</b>	Andrew Cornfoot	None	None	Milestones included in LDS			This document should be reviewed every five years. The current SCI was subject to a minor review in 2020 to accommodate consultation challenges during the pandemic, however a full review is required now. It is hoped to commence this later in 2022.
<b>Work with Warwickshire County Council and other relevant organisations to start the preparation of the sustainable transport strategy for Warwick District (and if possible the wider region) – see CEAP Work Package 3 (Transition to Low Emissions)</b>	Phil Clarke	TBC (unknown at this stage)	Neighbourhood Services; Finance;	TBC once work has been scoped			
<b>Develop a Transport Strategy to support the district's town centres</b>	Phil Clarke	TBC (unknown at this stage)	Neighbourhood Services; Finance;	TBC once work has been scoped			Supporting WCC in terms of the Local Transport Plan (LTP4). Further specific work will be undertaken in Leamington town centre as part of work by the Leamington Transformation Board.
<b>Facilitating and supporting the delivery of significant housing schemes in the district including Housing Delivery Test</b>	Philip Clarke / Andrew Cornfoot	Fund for monitoring contribut	Will involve Housing, Neighbourhood and Cultural Services	Specific milestones predominantly driven by Housing projects and planning applications.			Ongoing. The service continues to work to support the efficient delivery of new homes including on significant sites. Officer capacity has been impacted by vacant Site Delivery Officer posts. Recruitment is currently underway for these however all posts are not currently filled.
<b>Work with Director for Climate Emergency to identify Section 106 and CIL funds that can match fund carbon neutral initiatives and sustainable transport solutions - see CEAP Work Package 3</b>	Phil Clarke	CIL expected to provide appr	All services	Report to Cabinet	Q4 2022/23		Ongoing.
<b>Work with businesses and organisations to initiate and share Circular economy initiatives (see CEAP Work Package 3)</b>	Martin O'Neill / Joanne Randall	Unknown	All service areas	On-going			Ongoing.
<b>Infrastructure Delivery (including IDP update)</b>	Andrew Cornfoot and Site Delivery Officers	None (mainly funded through CIL/Section 106)	Neighbourhood Services, Cultural Services	Various	Ongoing		Ongoing. Officer capacity to support this in respect of major growth areas has been impacted by vacant Site Delivery Officer posts. Recruitment is currently underway for these however all posts are not currently filled. There is need also to refresh the Infrastructure Delivery Plan with this is supported by a wider IDP for the SWLP.
<b>Major Growth Areas: south of Warwick and Leamington</b>	Chris Elliott / Site Delivery Officer	TBC	NS, CS, Finance				Ongoing. Officer capacity has been impacted by vacant Site Delivery Officer posts. Recruitment is currently underway for these however all posts are not currently filled.
<b>Major Growth Areas: Kenilworth</b>	Andy Jones / Site Delivery Officer	TBC	NS, CS, Finance				Ongoing. Officer capacity has been impacted by vacant Site Delivery Officer posts. Recruitment is currently underway for these however all posts are not currently filled.
<b>Masterplanning area immediately South of Coventry</b>	Chris Elliott / Site Delivery Officer	TBC	NS, CS, Finance				Approval given to commence this project in April 2022 with funding secured from other partners (WCC, Coventry CC and the University of Warwick). Management and governance arrangements currently being agreed between partners.
<b>Leamington Transformation Board</b>	Martin O'Neill / Mark Brighthurn	None	Culture, Neighbourhood services	Ongoing	Ongoing		Milestones and dates to be set by Project Board.

<b>Prepare Economic Development Strategy for South Warwickshire (jointly with SDG) inward investment and relocation of innovative low carbon technology enterprises engaged in the low carbon energy, transport and construction sectors (See CEAP)</b>	Martin O'Neill / Joanne Randa	Unknown	All service areas	Draft Strategy to Cabinet	Q2 2022/23		Ongoing.
<b>Leamington Future of the High Street Fund (FHSF) and associated projects</b>	Martin O'Neill / Mark Brightburn	Budget agreed and kept under review.	Culture, Neighbourhood	First project (Spencer Yard) to commence on site.	Q1 2022/23 (completion in 23/24).		Projects to include Town Hall & Stoneleigh Arms PH. WDC is required to seek approval from Government (DHLUC) where we wish to transfer funding between projects, and this has led to some of the fund from Year 1 being carried over to year 2 as these projects progress accordingly.
<b>Delivery of other Creative Quarter projects in conjunction with development partner.</b>	Martin O'Neill / Mark Brightburn	Specific projects may have a budget impact and this will be considered on a case-by-case basis by the	Culture, Neighbourhood Services	Detailed proposal being drawn up for Stoneleigh Arms PH (see also FHSF).			These are initiated through the Creative Quarter Programme Board. See also above. Spencer Yard and Stoneleigh Arms are also FHSF projects.
<b>Provision of project support for health improvements in Lillington</b>	Andrew Jones / Phil Clarke	Funding available through CIL	Finance, Neighbourhood Services	Project on site Q3 2022/23 (completion scheduled for 2023/24)			CIL funding agreed for 2022/23 and 2023/24 at Cabinet in March 2022. Support for SWFT (which is leading on delivery of this project) continues.
<b>Support Riverside and Covent Garden Projects</b>	Chris Elliott / Heather Johnson	Not known at this stage	All service	Not known at this stage			Ongoing as advised by members.
<b>Working with WCC to support the timely delivery of highways advice on planning applications</b>	Gary Fisher	None - although may impact on Planning Performance Agreements	None	No specific milestones yet agreed			The impact of a delay in getting prompt highways comments on (particularly major) planning applications is becoming a significant challenge with impacts across the service and beyond. It could ultimately impact on the delivery of the housing trajectory and 5 year housing land supply.
<b>Continue the ongoing review of conservation areas</b>	Gary Fisher/ Rob Dawson	None	None	No specific milestones yet agreed			
<b>Consideration of the need for guidance relating to renewable/energy efficiency projects for heritage buildings</b>	Gary Fisher/Rob Dawson	None		Not yet started			
<b>Canal CA Management Plan</b>	Gary Fisher / Rob Dawson	None	None	TBC			
<b>Review of unauthorised HMOs Project</b>	Will Holloway / Kalvarn Birk	None	Housing	Ongoing			
<b>Consider the potential to identify Proceeds of Crime from enforcement</b>	Will Holloway / Kalvarn Birk	None during 2022/23. Poten	None	TBC			
<b>Commence procurement of a new IT system to replace Acolaid and identify referred suppliers</b>	Philip Clarke / Gary Fisher / Phil Rook		HCP, NS, Housing		New software needs to be operational by 31/3/24.		This will be a major project for the service and will require additional resources to deliver. Timetable required to keep on track.
<b>Implement new Building Regulation requirements, Part L June 22, Part B Dec 2022</b>	Phil Rook	None	Housing / Property	Part L Effective from June 15 2022, lead in period of 12mths if applications received prior to this date.	15th June 2022		Ensure Officers are familiar with new legislation.
<b>Complete Competency Training for all surveyors at all levels.</b>	Phil Rook	Not known at this stage, alth	None	Surveyors to be registered by Oct 2023	Cut off date is October 2023		All Building Control Officers need to be registered by October 2023, having completed training and passed exams/validation process at that level, to evidence competency and to subsequently practice. Concerns will be if officers fail test of competence and are unable to practice at that level.

**Performance Measures**

Ref	Corporate Plan Links	Corporate Plan Measure	Measure	Target	Progress	Comments	Current Status	Lead Officer	Reporting Month
									Q1 Apr - Jun
D1	Health, Homes and Communities	No	Building Regulation Applications acknowledged within 3 working days	95%	0%	0		Philip Clarke	Q1 Apr - Jun
D2	Health, Homes and Communities	No	Building Completion Certificates issued within 5 working days of final inspection	90%	0%	0		Philip Clarke	Q1 Apr - Jun
D3	Maintain or Improve services	No	% Site inspections achieved on time or meeting customer requests	80%	0%	0		Philip Clarke	Q1 Apr - Jun
D4	Maintain or Improve services	No	Building Regulation Applications determined within the Statutory Time Period	95%	0%	0		Philip Clarke	Q1 Apr - Jun
D5	Green, Clean, Safe and carbon neutral by 2030	No	Dangerous Structures attended within 2 hrs(imminent) or 24 hrs (non-imminent)	80%	0%	0		Philip Clarke	Q1 Apr - Jun
D6	Maintain or Improve services	No	Customer Questionnaires returned satisfied with overall Building Control Service	80%	0%	0		Philip Clarke	Q1 Apr - Jun
D7	Firm Financial Footing over long term	Yes	Income Measures - against annual budget target and in comparison with previous years	85%	0%	0		Philip Clarke	Q1 Apr - Jun
D8	Firm Financial Footing over long term	Yes	WBC Market Share	68%	0%	0		Philip Clarke	Q1 Apr - Jun
D9	Health, Homes and Communities	No	Number of pre-application enquiries responded within 5 weeks (%)	80%	0%	0		Philip Clarke	Q1 Apr - Jun
D10	Firm Financial Footing over long term	No	Pre-application income received in quarter	£20,125.00	£0.00	0		Philip Clarke	Q1 Apr - Jun
D11	Health, Homes and Communities	Yes	Number of planning applications determined within the statutory timeframe (%)	90%	0%	0		Philip Clarke	Q1 Apr - Jun
D12	Health, Homes and Communities	No	Time taken to determine householder planning applications (no. of days average)	0	0	0		Philip Clarke	Q1 Apr - Jun
D13	Health, Homes and Communities	No	Time taken to determine minor planning applications (no. of days average)	0	0	0		Philip Clarke	Q1 Apr - Jun
D14	Health, Homes and Communities	No	Time taken to determine major planning applications (no. of days average)	0	0	0		Philip Clarke	Q1 Apr - Jun
D15	Health, Homes and Communities	No	% of planning applications refused permission	20%	0%	0		Philip Clarke	Q1 Apr - Jun
D16	Health, Homes and Communities	No	Where a S106 is required, average length of time taken to issue decision notice following Committee resolution to grant	0	0	0		Philip Clarke	Q1 Apr - Jun
D17	Health, Homes and Communities	No	Average time (days) taken to determine/discharge all conditions	0	0	0		Philip Clarke	Q1 Apr - Jun
D18	Health, Homes and Communities	No	Average time (days) taken to determine all pre-commencement conditions	0	0	0		Philip Clarke	Q1 Apr - Jun
D19	Firm Financial Footing over long term	No	Planning Fee Income received each quarter	£500,000.00	£0.00	13 May 22 £142,550 (excluding carry over)		Philip Clarke	Q1 Apr - Jun
D20	Health, Homes and Communities	No	% appeal decisions contrary to WDC decision	25%	0%	0		Philip Clarke	Q1 Apr - Jun
D21	Health, Homes and Communities	No	Number of appeal costs decisions found against WDC in quarter	0	0	0		Philip Clarke	Q1 Apr - Jun
D22	Health, Homes and Communities	No	Time taken to resolve enforcement enquiries – see charter (no. of days average for investigations completed without having to take formal action)	0	0	0		Philip Clarke	Q1 Apr - Jun
D23	Health, Homes and Communities	No	Number of Enforcement Notices issued	0	0	0		Philip Clarke	Q1 Apr - Jun
D24	Health, Homes and Communities	No	Number of Tree Preservation Order trees felled each quarter	0	0	0		Philip Clarke	Q1 Apr - Jun
D25	Health, Homes and Communities	No	Proportion of Searches issued with 10 days	100%	0%	0		Philip Clarke	Q1 Apr - Jun
D26	Health, Homes and Communities	No	Number of years housing land supply (reported annually)	5	0	0		Philip Clarke	Full Year
D27	Infrastructure, Enterprise and Employment	No	Housing Delivery Test – percentage delivery against target (annually)	0%	0%	0		Philip Clarke	Full Year
D28	Infrastructure, Enterprise and Employment	No	Total Amount of S106 contributions agreed during the year but not yet paid(£) (reported annually)	£0.00	£0.00	0		Philip Clarke	Full Year
D29	Health, Homes and Communities	Yes	S106 contributions triggered and invoiced during quarter	£0.00	£0.00	0		Philip Clarke	Q1 Apr - Jun
D30	Health, Homes and Communities	No	Total amount anticipated from CIL calculated as the sum of CIL liability notices issued but not yet paid each quarter	£0.00	£0.00	0		Philip Clarke	Q1 Apr - Jun
D31	Health, Homes and Communities	No	Total amount of CIL received or demanded (as calculated by the sum of all demand notices sent out each quarter)	£0.00	£0.00	0		Philip Clarke	Q1 Apr - Jun
D32	Infrastructure, Enterprise and Employment	No	Number of new businesses created or attracted to area (via ESIF programme or Enterprise assistance)	2	0	0	0	Philip Clarke	Q1 Apr - Jun
D33	Infrastructure, Enterprise and Employment	No	Number of new jobs created (via ESIF programme or Enterprise assistance)	3	0	0	0	Philip Clarke	Q1 Apr - Jun
D34	Infrastructure, Enterprise and Employment	No	Number of businesses supported, outside of business creation (via ESIF programme or Enterprise assistance)	7	0	0	0	Philip Clarke	Q1 Apr - Jun
D35	Infrastructure, Enterprise and Employment	No	Number of businesses utilising Enterprise facilities who have expanded (either internally or externally)	8	0	0		Philip Clarke	Full Year
D36	Maintain or Improve services	No	Customer questionnaires returned satisfied with Enterprise facilities and services (upon exit)	80%	0%	0		Philip Clarke	Q1 Apr - Jun
D37	Infrastructure, Enterprise and Employment	No	Occupancy levels of property – optimal rent income V actual for our Enterprise units (%)	80%	0%	0		Philip Clarke	Q1 Apr - Jun



