







## Review of Warwick District Council's Hackney Carriage Fare Tariff 2023

### 2. Do you support a review of the hackney carriage fares?

Answer Choices		Response Percent	Response Total
1	Yes		98.78% 81
2	No		1.22% 1
		answered	82
		skipped	0

### 3. What percentage increase would you consider most appropriate?

Answer Choices		Response Percent	Response Total
1	20% to 30%		8.54% 7
2	30% to 40%		24.39% 20
3	40% to 50%		48.78% 40
4	Other (please explain below):		18.29% 15
		answered	82
		skipped	0




Other (please explain below): (15)

1	18/12/2023 15:08 PM ID: 234131860	35% to 45% Start £6 and £3 per mile would be in line with neighbouring council's and close to P/H tariffs. Waiting time should be increased to double of what it is at the moment as its less than minimum wage and a vehicle too.
2	18/12/2023 16:00 PM ID: 234136044	I don't support a increase
3	18/12/2023 17:36 PM ID: 234143496	17.5%
4	19/12/2023 08:18 AM ID: 234160466	Minimum 50% increase due to the fact that there hasn't been an increase since 2014. Before any increase is implemented it could be another 12-18 months and potentially any increase implemented could be in place for several years ahead.
5	19/12/2023 13:52 PM ID: 234186544	10 - 15%
6	19/12/2023 15:14 PM ID: 234193180	almost 10 years naw



### 3. What percentage increase would you consider most appropriate?

7	19/12/2023 15:33 PM ID: 234194893	i think 40 to 50% is good because almost ten years now about fare.everything gone up excep our taxi fare
8	19/12/2023 19:55 PM ID: 234211678	Minimum 60% increase is needed. There has not been an increase for 10 years. And it could be another 10 years before the next one!
9	19/12/2023 20:09 PM ID: 234212392	Minimum 50% increase is needed to assist drivers and owners to earn a basic living. We haven't had an increase for 10 years and it's possible that this new one will also stay in place for just as long.
10	19/12/2023 20:50 PM ID: 234214203	Would these drivers pay to use a taxis with a 50% rise They wouldn't even pay the price at the moment but ealk
11	21/12/2023 08:12 AM ID: 234304526	35%
12	23/12/2023 22:59 PM ID: 234415256	T1 and T2 - £3/mile Minimum fare - £5
13	06/01/2024 22:22 PM ID: 234900668	T1 - £3/mile, meter starts at £3.40 and starts ticking straight away. So 1st mile £6.40, 2 miles £9.40, 3 miles £12.40 and so on.  T2 - £3/mile, meter starts at £5.10 and starts ticking straight away. So 1st mile £8.10, 2 miles £11.10, 3 miles £14.10 and so on.
14	12/01/2024 23:11 PM ID: 235325209	T1 and T2 £3/mile T1 meter start at £3.40 and start clicking straight away. So first mile £6.40, 2 miles £9.40, 3 miles £12.40 and so on.  T2 meter start at £5.10 and start clicking straight away. So first mile £8.10, 2 miles £11.10, 3 miles £14.10 and so on.
15	13/01/2024 12:04 PM ID: 235337632	At 50% for the distance per mile, but the minimum start should be more

### 4. Which parts of the tariff do you believe need reviewing? (Select as many as necessary)

Answer Choices		Response Percent	Response Total
1	Initial starting rate increase		85.37% 70
2	Distant cost increase		81.71% 67
3	Waiting time cost increase		75.61% 62
		answered	82
		skipped	0

## 5. Do you think that the tariff times should be changed?

Answer Choices			Response Percent	Response Total
1	Yes (please explain below)		51.22%	42
2	No		48.78%	40
			answered	82
			skipped	0



Comment: (27)

1	18/12/2023 14:43 PM ID: 234129495	9:00 pm
2	18/12/2023 15:08 PM ID: 234131860	I think the current time are suitable.
3	18/12/2023 16:00 PM ID: 234136044	Sunday rate should return
4	18/12/2023 16:50 PM ID: 234140027	On Sundays should be tariff 2 all day
5	18/12/2023 18:42 PM ID: 234146694	May have a peak time rate. Have an increase on Saturday and Sundays to rate two. Minimum charge should be £10 and stay for first two miles then increase by £2.50 per mile after. Rate 2 should start at between 5pm- 7pm.
6	18/12/2023 18:48 PM ID: 234146970	May have a peak time rate. Have an increase on Saturday and Sundays to rate two. Minimum charge should be £10 and stay for first two miles then increase by £2.50 per mile after. Rate 2 should start at between 5pm- 7pm.
7	18/12/2023 21:24 PM ID: 234152645	Sunday should be tariff 2 all day like ot was previously.
8	18/12/2023 21:38 PM ID: 234153086	9pm till 5am
9	18/12/2023 22:41 PM ID: 234154619	Tariff 3 should be removed and tariff 2 need to start but early
10	18/12/2023 23:03 PM ID: 234155022	Night rate should starts at 9 pm and it should ends at 7 am
11	19/12/2023 08:18 AM ID: 234160466	T2 implementation times should change from 22.00 to 21.30 and Sunday should be T2 all day
12	19/12/2023 09:44 AM ID: 234166241	Journey take more time to complete.
13	19/12/2023 10:04 AM ID: 234168015	Weekends and holidays tariffs should be changed.
14	19/12/2023 19:55 PM ID: 234211678	T2 is needed for Sunday.

## 5. Do you think that the tariff times should be changed?

15	19/12/2023 20:09 PM ID: 234212392	Tariff 2 should apply on Sunday
16	19/12/2023 21:47 PM ID: 234216602	But personally I want to see Sunday tariff are should be back to time and half again
17	20/12/2023 13:53 PM ID: 234254648	Almost every city and town changed
18	20/12/2023 22:20 PM ID: 234291956	Need T2 especially for weekends
19	21/12/2023 08:12 AM ID: 234304526	i think the night rate should stay the same
20	22/12/2023 20:58 PM ID: 234394563	Start T2 at 9pm, Sunday all say T2
21	23/12/2023 22:59 PM ID: 234415256	T2 should start at 9.00 pm
22	11/01/2024 16:46 PM ID: 235214568	It's not been reviewed since 2014.
23	12/01/2024 23:11 PM ID: 235325209	Sunday should be T2 all day like before
24	12/01/2024 23:29 PM ID: 235325619	Change it to 21:00
25	13/01/2024 12:04 PM ID: 235337632	20.00 hrs to 06.00 hrs and time and half all day Sunday
26	15/01/2024 12:23 PM ID: 235428205	Night tariff should start early like 20:00pm because it is night.
27	15/01/2024 23:55 PM ID: 235481295	Start remains the same ,but meter runs straight away reaching £6 for the first mile then £2.40 mile tariff 1 and £9 upon reaching one mile Tariff 2 then £3.60 mile tariff 2.

## 6. Do you think tariff 3 should be removed?

Answer Choices			Response Percent	Response Total
1	Yes (please explain below)		28.05%	23
2	No		71.95%	59
			answered	82
			skipped	0

## 6. Do you think tariff 3 should be removed?

Comment: (19)

1	18/12/2023 14:46 PM ID: 234129803	Double price becomes very expensive and harder for people to afford to pay for it. Even it is 7 people in a taxi, most of the times only one or two person shares the fare.
2	18/12/2023 15:08 PM ID: 234131860	I have a 4 seater saloon, so tariff 3 is not applicable to me.
3	18/12/2023 16:50 PM ID: 234140027	For group service (more than 4 passengers) we should keep tariff 3. For more than 4 passengers for tariff 3 I never had complaint.
4	18/12/2023 17:25 PM ID: 234142831	Once the fare is increased it would be extortionate to charge tariff 3.
5	18/12/2023 18:42 PM ID: 234146694	You should be able to use for smaller distance job & maybe for further jobs use rate 2. Taxi driver should be able to use at his/her discretion.
6	18/12/2023 18:48 PM ID: 234146970	You should be able to use for smaller distance job & maybe for further jobs use rate 2. Taxi driver should be able to use at his/her discretion.
7	18/12/2023 21:24 PM ID: 234152645	There is no need for tariff 3. T3 is not competitive and if we get a 50% rise then this is sufficient to have just t1 and t2
8	18/12/2023 23:03 PM ID: 234155022	Tariff 3 should not be removed as if it does that would be really unfair to the taxis which are licensed to carry more than 4 person
9	19/12/2023 08:18 AM ID: 234160466	Tariff 3 should be removed from general use and only be applicable for Special bank holidays - Christmas Day, Boxing Day, New Years Eve, New Years Day, Good Friday, Easter Monday
10	19/12/2023 10:04 AM ID: 234168015	Tariff 3 is expensive, especially when the costumers are just 5 person and 6 or 7.
11	19/12/2023 15:14 PM ID: 234193180	i think too much
12	19/12/2023 15:33 PM ID: 234194893	tariff 3 will be too much so i recomend increas 1st and 2nd and finish 3rd
13	19/12/2023 19:55 PM ID: 234211678	This is not required.
14	19/12/2023 20:09 PM ID: 234212392	This should only be used for Christmas / New year.
15	19/12/2023 21:47 PM ID: 234216602	But starting tariff can be same as tariff 2 But the distance fair can be changed for example instead of £4 pound per mile can be £5 per mile
16	20/12/2023 13:53 PM ID: 234254648	Should be some different between saloon

## 6. Do you think tariff 3 should be removed?

17	21/12/2023 08:12 AM ID: 234304526	it's to much in my opinion
18	21/12/2023 19:51 PM ID: 234349671	Tariff 2 is more than sufficient as the vehicle is already being paid more than 4 seaters if tariff 3 comes in it is just over pricing the customer to take a large vehicle after certain hours. Tariff 3 should never been made available in the first place.
19	11/01/2024 16:46 PM ID: 235214568	There are hardly any jobs for tariff 3. People always negotiate. Moreover this is the only benefit 7 or 8 seater drivers have.

## 7. Any other comments

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	21
1	18/12/2023 14:43 PM ID: 234129574	Consider sunday as time and half . Aa it used to be.		
2	18/12/2023 14:46 PM ID: 234129803	Warwick and Stratford District should be working together as in one district and prices should be the same.		
3	18/12/2023 15:08 PM ID: 234131860	As from January 2023 most private hire company's were charging £8 the first mile £8 being minimum charge and £2 per mile with waiting time of £25 per hour, when you have a driver waiting you also have vehicle. If you were unaware H/C vehicles do private hire jobs. Most people that use the taxi rank also phone for taxis and are surprised of how cheap H/C Fares are.		
4	18/12/2023 16:00 PM ID: 234136044	I don't support a review of the HC fares. As a night driver I am satisfied with the rate. I do think the initial day time rate should be increased for the day rate. The initial starting rate should match the night tariff.		
5	18/12/2023 17:25 PM ID: 234142831	I feel this fare increase is irrelevant if we are not getting the fares in the first place - we think council should allow Hackney drivers to join uber or bolt as 80% of our work is gone. This will stop Uber drivers working in our area who are coming from other counties and you have unable to stop them so if you can beat them ! Join them.		
6	18/12/2023 21:03 PM ID: 234152079	Try to give permission Bolt or Uber		
7	18/12/2023 21:24 PM ID: 234152645	I am in agreement of the 2nd attachment in your email of a 50% rise. I know this is slightly steep, but we haven't had a rise since 2014, and if we get one in 2024, it is likely we won't get another until 2034. So taking that into consideration I would propose the 50% rise is ok.		
8	19/12/2023 08:18 AM ID: 234160466	Please enter a clause into the legislation that requires the tariff to be reviewed every 24 months. This will remove the need for large increases in the future.		
9	19/12/2023 09:44 AM ID: 234166241	Rest is fine. Thanks		
10	19/12/2023 15:33 PM ID: 234194893	pls do it naw		

## 7. Any other comments

11	19/12/2023 20:50 PM ID: 234214203	We should have a tariff for out of town job 25-30% on top	
12	19/12/2023 21:47 PM ID: 234216602	In my opinion the day time starting tariff should never be less than £5 pounds to start on the meter hopefully this are going to happen	
13	21/12/2023 08:12 AM ID: 234304526	our day rate should increase and all other fares should stay the same	
14	21/12/2023 19:51 PM ID: 234349671	After 9 years we are looking at a price review, in that time we have had pandemics 3 prime ministers, interest rates have rocketed, mass migration due to UK leaving EU. Fuel prices rocketed, insurances premiums doubled. I think the price review is a little bit too late as smartphone & app bookings has nearly killed our trade.	
15	22/12/2023 20:58 PM ID: 234394563	Happy to go with the 50% increase especially as we haven't had one for 10 years	
16	26/12/2023 19:09 PM ID: 234451395	I have been a taxi driver for 20 years and we have not had any fare increase since 2014. Uber drivers are now charging more money than us, and don't have a wdc licence	
17	05/01/2024 22:49 PM ID: 234873948	Increase the rate every two years or when WDC increases their fees	
18	06/01/2024 22:22 PM ID: 234900668	Age of vehicle when replacing should be at least 7 years considering the cost of the vehicles has dramatically increased after COVID. Coventry has minimum age of 10 years. Also Uber are parked all over town. They should be at base not parked outside clubs and bars opposite hackney carriage vehicles. They even have there own queue outside the railway station. This should be policed and and the Uber vehicles should be moved.	
19	12/01/2024 08:51 AM ID: 235255129	Everything gone high it's been 12,13 years fares was last changed so it's right time to increase 50% fares	
20	13/01/2024 12:04 PM ID: 235337632	It been 10 years since our last fare increase we should be able to increase our rates in line with the rate if inflation every year.	
21	15/01/2024 23:55 PM ID: 235481295	Review for taxi fares whenever the licence fee goes up. Regulatory committee give initial agreeance to a fare increase then it goes out to the public, it's not a policy change so I don't see what else to go to the executive committee	
		answered	21
		skipped	61