

WARWICK DISTRICT COUNCIL

TO: PERFORMANCE REVIEW SUB-COMMITTEE - 22ND MARCH 2000

SUBJECT: FUNDAMENTAL REVIEW OF CROSS-SERVICE ISSUES

FROM: MEMBERS OF THE CROSS-SERVICE REVIEW GROUP

1 PURPOSE OF REPORT

- 1.1_ To advise Members of the outcome of the Review and to recommend that the Review is undertaken again with greater vigour.

2 BACKGROUND

- 2.1 This Sub-Committee agreed, at its meeting on 14 June 1999 the overall structure for the 1999/2000 Fundamental Review programme. It appointed a sub-group comprising: Councillors Coker, Dove, MacKay and Shilton. The sub-group has been assisted by Jeanette McGarry and Kirsty Russell from the Commissioning Team; Iain Jermond and Jackie Webb from the Engineering Unit and Dale Best and Nigel Bishop from Leisure and Amenities.

- 2.2 The following cross-service issues were identified:-

- Public Conveniences
- Car Parks
- CCTV Control Room (and impact upon Leamington House)
- Public Areas
- Drainage Matters

- 2.3 The Team agreed to review the following in the first instance:-

- Public Conveniences
- Car Parks

3 THE REVIEW

- 3.1 Baseline data was supplied by the Engineering and Leisure Business Units. (See Appendices 1 and 2).

- 3.2 However, Members experienced difficulty moving beyond this stage.

4 LESSONS

- 4.1 The Cross-Service Review Group also had responsibility for leading the Review of Land Charges. Meetings for both areas were held on the same evening.
- 4.2 The very nature of a fundamental review requires Members to question whether the service should be:
- (i) provided by the Council;
 - (ii) provided in this way.

Cross-service issues involve more than one Business Unit or Agency. Members expected a far greater level of co-operation from the Business Units.

5 RECOMMENDATIONS

- 5.1 The Cross-Service Reviews should be undertaken again with greater vigour.
- 5.2 The Member Group should have responsibility for one service review.
- 5.3 Business Units should be reminded of the utmost need for co-operation and openness.

Councillors Coker, Dove, MacKay, Shilton.

BACKGROUND PAPERS

Fundamental Review Programme
Warwick District Council Guidance on the Process of Fundamental Reviews

For further information about this report please contact:

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Areas in District Affected: ALL