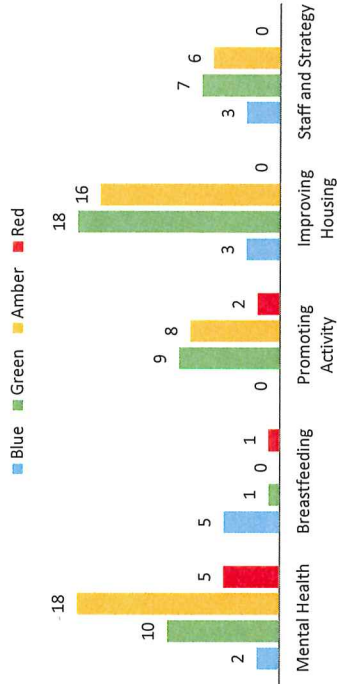
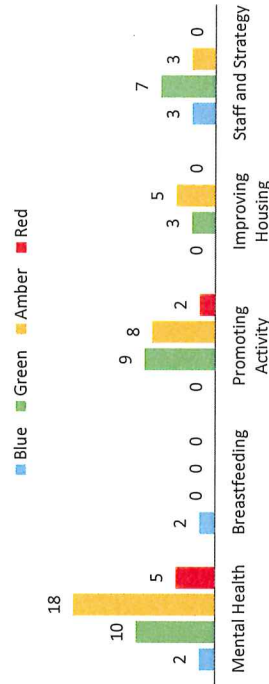




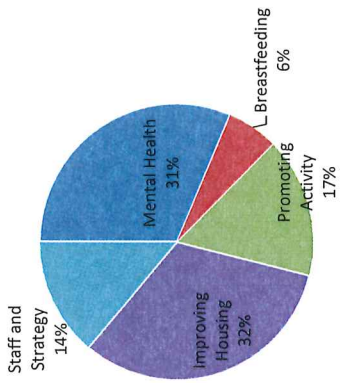
Current Status of Actions



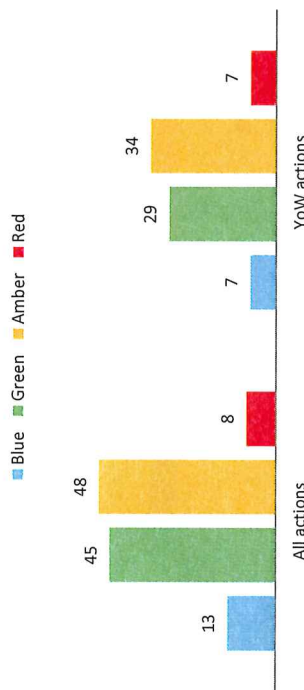
Current Status - Year of Wellbeing Actions



Number of actions in the Approach



Overall Total action Status



Number of actions	Number of actions				
Mental Health	36				
Breastfeeding	7				
Promoting Activity	19				
Improving Housing	37				
Staff and Strategy	16				
Total	115				
Current status of actions					
		Blue	Green	Amber	Red
Mental Health	2	10	18	5	
Breastfeeding	5	1	0	1	
Promoting Activity	0	9	8	2	
Improving Housing	3	18	16	0	
Staff and Strategy	3	7	6	0	
Total	13	45	48	8	
Year of wellbeing actions					
		Blue	Green	Amber	Red
Mental Health	2	10	18	5	
Breastfeeding	2	0	0	0	
Promoting Activity	0	9	8	2	
Improving Housing	0	3	5	0	
Staff and Strategy	3	7	3	0	
Total	7	29	34	7	
Overall total action status					
		Blue	Green	Amber	Red
All actions	13	45	48	8	
YoW actions	7	29	34	7	

Mental Health Priority Action Plan					
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update Feb 2019
Roll out of Mental Health First Aid Training as public health makes funding available - 1st tranche Housing	Chief Executives – HR	1 & 3	C	y	Funding confirmed for Housing staff and 75 staff booked for next 3 months. Mixture of 1/2 day and 2 full day training courses. Some spaces available
Roll out of Mental Health First Aid Training as public health makes funding available - 2nd tranche everyone else	Chief Executives – HR	1 & 3	A	y	Awaiting for confirmation of funding for other areas from Public Health
Continue to work with the NHS, Public Health, Drug and Alcohol Support Services along with partners in the voluntary sector to support individuals maintain good mental health	Housing Advice Team	2	G	y	
Developing a Mental Health Protocol for homeless people.	Housing Advice Team	2	A	y	Contained within other partner documents but continue to be reviewed
Identify additional training for staff via e learning and /or external providers.	Housing Advice Team	1&3	A	y	training package identified which could be used. Awaiting confirmation from Learning and Development. Capacity for 50 staff users.
Continue to offer support and joint visits as required	Housing – Sustainable Tenancy Team	2	G	y	
Staff to attend training on the subject of hoarding	Housing – Sustainable Tenancy Team	1	G	y	
Review need for hoarding policy (currently we do deal within the anti-social behaviour policy)	Housing – Sustainable Tenancy Team	1	A	y	
Review options for staff to link into support for clients when presenting with a health and well being issue	Housing – Sustainable Tenancy Team	2&3	R	y	
Review documentation to improve clarity	Housing Business Admin Team	3	G	y	Continuously stated
Expand business to enable reach more people	Housing support and Lifeline	2	A	y	Review currently underway
Offering lifeline plus service which provides much more support beyond the lifeline unit itself	Housing support and Lifeline	2	A	y	Review currently underway
Reviewing the lifeline scheme in line with opportunity to assist in hospital capacity	Housing support and Lifeline	1&2	A	y	Review currently underway
Work with key partners, (Everyone Active, CSW sport, CAVA etc.). to start up a number of leisure centre based activities to support dementia groups and older people	Culture	2	A	y	Process has been started, course identified and looking for funding. Starting Nov 2018
Review opportunities for expansion of arts service to support this work stream.	Culture	1&2	A	y	
Deliver the programme of open space and park improvements	Neighbourhood Services –open and green spaces team	1&2	G	y	5 sites improved this year, plans for 4/5 more. Plan for 9 new sites in 2019
Improve the tree stock within the district	Neighbourhood Services –open and green spaces team	1&2	G	y	New planting carried out every winter, approx. 30 trees.
Carry on with site security measures, stopping illegal encampments, improving the residents stress levels	Neighbourhood Services –open and green spaces team	1&2	A	y	Ongoing, waiting for additional funding.
Educate the public to the value of trees and green spaces	Neighbourhood Services –open and green spaces team	1&2	G	y	Monthly newsletter being circulated, the first edition of the greenspace newsletter is being circulated
Hold events within WDC's parks. Encouraging people outdoors and taking part in different activities	Neighbourhood Services –open and green spaces team/ Events Team	1&2	G	y	Ongoing, variety of events all over the district being held
Promote recycling, encouraging residents to improve their local environment	Neighbourhood Services Team	2&3	A	y	Ongoing

Contract re-let for Waste Collection, Street Cleansing and Grounds Maintenance review to take on board local residents concerns.	Neighbourhood Services Team	2&3	A	y	Just started reviews and looking at options
Support the improve parks using S106 contributions and council funding where possible	Finance	1&2	R	y	
Continue to develop support that meets the need of the most vulnerable members of our community	Health and Community Protection – Community Partnership Team	1&2	A	Y	working with the poverty forum to link up support measures. VCS contracts.
Elected members are trained in mental health issues in order to support their role in the community and within the council	Chief Executives – HR	1,2&3	A	y	2019/20 training plan being developed with Amy. Is there funding to train members? Costs for 16 people for half day £1500 - 4 hours
Ensure that mental health is part of the VCS recommissioning service priorities	Health and Community Protection – Community Partnership Team	1&2	C	Y	VCS contracted started 1st July 2018. Completed
South Warwickshire partnership group are supportive of priorities of the council in the area of mental health	health and Community Protection – Community Partnership Team	1&2	C	Y	completed
Council champions positive mental health	ALL	1,2&3	G	y	Awareness raised through HOG, training opportunities' and staff focused events
Create a directory to support elected members, staff and the community with identifying available mental health services	Health and Community Protection – Community Partnership Team	2&3	A	y	Work in progress with Housing, HCP, Warwick District Poverty Forum
Review service delivery within housing allocations to identify possible gaps with mental health support	housing ?	2	R	y	
Supporting local residents to tackle issues within their communities	Health and Community Protection – Community Partnership Team	2	R	y	To look at getting this action on the South Warwickshire Mental Health Partnership - link into starting the conversation
To work with VCS partners to deliver interventions to tackle mental health	Health and Community Protection – Community Partnership Team	1,2&3	A	Y	Intention is to work with VCS Contracts to facilitate the delivery of interventions to tackle mental health
Tackling isolation amongst veterans	Health and Community Protection – Community Partnership Team	1,2&3	A	Y	Working with Royal Regiment of Fusiliers Museum to develop a coffee morning once a month at the Museum
Development of a veterans hub	Health and Community Protection – Community Partnership Team	1,2&3	A	Y	The aim is to work with VCS partners to develop support for the armed forces community
Ensure service areas are aware of their service delivery impact on mental health	Chief Executives – HR	2	G	y	Awareness raised through HOG, training opportunities' and staff focused events
Delivered every contact counts training to relevant staff	Chief Executives – HR	2&3	A	y	MECC training. Briefing delivered to HOG. In discussion with Public Health about when we can do this
Deliver 'happy to chat' branded interventions - an Public Health initiative as part of the Year of Wellbeing	Corporate	2&3	R	y	Awaiting further information about what is available

Breastfeeding Priority Action Plan									
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update: Feb 2019				
Training provided to frontline staff in supporting the district achieving the UNICEF Baby Friendly Award	Health and Community Protection – Community Partnership Team	1&2	C	N	Training delivered to frontline staff and Spa Centre. Staff briefings completed				
Public Buildings throughout the District are recognised under the UNICEF Baby Friendly Award	Health and Community Protection – Community Partnership Team	1&2	C	N	Once all training been delivered to launch - completed				
Working with CDW and partners to the NCT's Birth and Beyond Community Peer Support Programme across 4 targeted geographical areas of Lillington East, Brunswick, Sydenham and Warwick West	Health and Community Protection – Community Partnership Team	1&2	C	Y	NCT delivering a number of peer support breast feeding groups in Leamington, Kenilworth and Warwick				
The development of a parent cinema screenings targetted at breastfeeding mothers	Culture	1&2	C	Y	Publicising screenings on WDC website				
To facilitate work with the Business Community to encourage them to 'sign-up' to the UNICEF Baby Friendly Award Scheme	Health and Community Protection – Community Partnership Team	1&2	R	n	The intention is to work with CWSWHTP/ Development Services to develop a joint scheme for Warwick District				
Enhance the signage to recognise WDC as baby feeding friendly	HCP/Media	2	C	n	Warwick District welcomes breastfeeding rolled out at Riverside House, Spa Centre & Town Hall				
Promote WDC as a Breastfeeding Friendly Authority	HCP/Media	2	G	n	This has been programmed in as part of BUPA/ Year of wellbeing plan				

<u>Promoting Activity Priority Action Plan</u>									
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update Feb 2019				
Identify opportunities for funding to support out reach activity.	Culture	2	G	y	A total of 24 grants awarded up to January 2019. Total funding awarded approx £15,000. Examples of recipients include: Lillington Youth Centre -weekly coaching to young people, Leamington Rugby Club - increasing marketing activities, Barford Sports Club -pitch marking to increase number of teams; Leamington FC - deliver a community wellbeing football project for the over 50's.				
Deliver training opportunities to train persons to deliver seated chair exercises within suitable locations for elderly/dementia patients.	Culture	2	A	y	Everyone Active signed up to run course -December 2018. Future courses to follow - third sector.				
Look to increase the number of measured miles in WDC.	Neighbourhood Services -open and green spaces team	2&3	A	y	Some parks have measured miles in place, look to increase this				
Promoting daily mile activities	Media	2&3	A	y					
Mapping out the range of daily mile routes available for staff	Neighbourhood Services -open and green spaces team	3	R	y	For example history walk or to look at linking to park & stride				
Staff Tai Chi sessions on Monday after work	Neighbourhood Services -open and green spaces team	2&3	G	y	Staff Tai Chi sessions take place on a Monday evening in The Space				
Promote outdoor gym equipment/trim trails	Neighbourhood Services -open and green spaces team	2&3	A	y	This is currently being developed				

Working in Partnership with EA on Community outreach work	Culture	2&3	G	y	EA have produced a details communities plan
working with everyone active specified key performance indicators	Culture	2&3	G	y	Monitored though monthly. Quarterly and annual reports
working in partnership with sporting clubs an organisations to promote Physical activity	Culture	2&3	G	y	Outdoor facilities include: Newbold comyn Football pavilion, Harbury Lane football pavilion, VP bowls pavilions, Edmondscote sport track and VP tennis pavilion. Annual Sport Development Networking Event Nov 2019 that was attended by over 90 people - aim to share information and develop partnerships
working in partnership with sporting clubs an organisations to promote Physical activity	Culture	2&3	G	y	Outdoor facilities include Newbold Comyn football Pavillion, Harbury Lane Football Pavillion, Victoria Park Bowls & tennis pavilions, Edmondscote track
To create a strategic direction for sport through the active management of the playing pitch strategy	Culture	2&3	G	y	Sports identified in the PPS : Football, Rugby, Tennis, hockey, cricket and Athletics
To create a strategic direction for sport through the active management of the indoor sports strategy	Culture	2&3	G	y	To Improve the provision of Leisure facilities in the district

Improving the provision of Sports and Leisure facilities through developing a number of key project in the District	Culture	2&3	A	y	Identified projects include: Phase 1 Leisure development, Newbold Comyn leisure Centre & St Nicholas Park Leisure Centre (now complete) Stage 2 Leisure development Kenilworth Leisure facilities, Castle Farm and Abbey fields swimming pool, Community Football Stadium, Bishop tachbrook School, Whitnash community hub
Hosting the 2022 Commonwealth games	Culture	2&3	A	y	Work progressing in readiness for the Commonwealth games in 2022. Junior Bowls initiative at the planning stage
Identify key partners to work with to specifically target known areas or groups likely to be currently inactive.	Culture	1&2	R	y	Weight Management Football Project being delivered by Sky Blues in the community, funded by WDC & CFGF aimed at tackling obesity in male adults. Delivery at North Leamington School, approx. 16 participants per week. Promotion includes some of the key areas where male obesity statistics are high in the district e.g. Whitnash, Crown, Emscote, Cubbington and Radford Semele. Project will run until Dec 2018 and review will take place to see if sessions can be sustained in 2019.

<p>Work with Sporting national governing bodies to adapt to the Sport England strategy, which is influencing clubs to consider how they might become more diverse in their offering.</p>	<p>Culture</p>	<p>1&2</p>	<p>A</p>	<p>y</p>	<p>The Authority has commissioned a refresh of the playing Pitch Strategy, which will be completed in Autumn 2018. The Strategy will identify demand for sporting activities, taking into account the projections from the local plan. In parallel to this Strategy the FA are also producing their own strategy on Football in the District including recreational 'kick about' football.</p>
<p>Continue to upgrade playgrounds and install gym equipment.</p>	<p>Neighbourhood Services -open and green spaces team</p>	<p>1&2</p>	<p>G</p>	<p>y</p>	<p>5 sites improved this year, plans for 4/5 more. Plans for 9 new sites in 2019</p>
<p>influence the discussions with Everyone Active to support some of the key initiatives.</p>	<p>Culture</p>	<p>1&2&3</p>	<p>A</p>	<p>y</p>	<p>Everyone Active have produced a community Plan, which detail activities in the community, mainly Leisure Facility based. Officer work in partnership with EA to support the delivery of the plan.</p>

Improving Housing Activity Priority Action Plan					
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update Feb 2019
Maintain homes in good repair and condition.	Repairs	1&2	G	n	The Council continues to meet its obligations to repair and maintain homes in a good condition. With this in mind we carry out roughly 12,000 repairs per annum. Spending on repairs to our properties was £2.7m last year. This year we have seen our main repairs contractor change with Axis taking over the contract from Ian Williams Ltd. Initial reports are very positive on this change.
Service all gas appliances annually	Repairs	2	G	n	The Council services all of its gas appliances each year in all council properties and has managed to achieve a compliance rate of 99.96% of dwellings with an "in-date" Gas Safe certificate by the end of 2017/18.
Undertaken an Improvement programme for the councils stock.	Assets Team	1&2	A	n	With regard to improvements and planned maintenance the Council spent a further £9.8m in 2017/18. The stock condition survey undertaken in 2016 is now the basis of the roll out of our improvement programme and planned maintenance programmes are determined on the basis of a clearer picture of the condition of elements requiring maintenance. This work includes roofing, kitchen and bathroom improvements, electrical rewires and fire safety works. A report is being prepared for the Overview and Scrutiny and Finance and Audit Committees based on the 2016 survey setting out the improvements planned for properties to ensure that homes provided are of a good standard.
Adapt properties to enable persons to remain in their homes.	HEART	2	A	n	The Council undertakes adaptations to Council properties where there are mobility issues. This can include grab rails, stair lifts and level access showers. These improvements are often essential to maintain full use of the home and ensure the wellbeing of our tenants. Last year we carried out 301 major and minor adaptations at a cost of £533,000. During the year we also secured additional funding from the MHCLG and have used this to complete works at Chandos Court to provide a mobility scooter store.

Undertake Improvements to the safety of the high rise blocks.	Assets / Sustaining Tenancies	1&2	G	n	<p>The major focus following the Grenfell fire in June 2017 has been on further improvements to the safety of our high rise blocks. We have increased the frequency of inspection, moving to daily inspections of these blocks. We have also undertaken updating work on various fire safety elements in all blocks. We have now started a £2.5m programme of major works to our high rise blocks, starting with Radcliffe Gardens but with plans to complete major improvement works in our other high rise blocks. All internal fire safety works have been completed at Radcliffe Gardens, further external, environmental improvement works will begin in the Spring. Works have also commenced at Clarendon Square, m Binswood and the high rise blocks at the Crown, with further works due to start on other sites later in the year. We continue to carry out inspections for fire safety at all high rise blocks seven days a week 365 days a year.</p>
Inspect all of the high rise blocks	Sustaining Tenancies	2	G	n	<p>During the last year visits to all 400 high rise residents were completed. Inspections were carried out to ensure there are no fire hazards and to take any necessary actions. The opportunity was also taken to restate fire safety advice to all residents. One issue identified was a hoarder in Ashton Court. This resident was given advice and support to clear his flat but due to health concerns it was agreed a move to alternative accommodation was necessary. This action has resolved a potential threat not only to the resident but to all residents in the block. Continue to plan & carry out annual visits to all tenants in high rise blocks annually, also a 3 year plan to visit all other tenants - on-going. Work in with family support worker to resolve any issues regarding support for families with children. Also have an internal referral process for money advice caseworkers where financial/ vulnerability issues are identified.</p>

Deliver the lifeline services	Lifeline	2	A	Y	Our Lifeline Service provides a 24/7 emergency call alarm response. There are over 3,300 customers paying for this service. This is an invaluable service for many elderly people or those at risk of falling. The service helps to ensure these people can stay living independently in their homes and prevents the need for residential care. We can supply key safes as well as various personal alarm products. A review of Lifeline Services is due to commence in October 2018, with a view to adapting and improving current technology and services.
Support the shelter schemes to support the vulnerable and elderly	Lifeline	2	A	Y	Our Sheltered Schemes receive daily visits and staff provide a presence in the onsite offices. This is a service that is appreciated by our tenants and ensures that we can provide the necessary support to more elderly and vulnerable tenants that live in these schemes. Staff can provide residents with advice, signposting to other services and ensuring that they are receiving the right care, benefits etc.
Improve the available powers to address Housing deficiencies	Private Sector Housing	2	A	n	In December 2017 Council approved a policy enabling officers to use new powers contained in the Housing and Planning Act 2016 to apply civil penalties as an alternative to a prosecution in the Magistrates Court for various offences in private sector housing.
Improve the condition of the HMO stock.	Private Sector Housing	2	G	n	Houses in multiple occupation (HMOs) can sometimes be of a poor standard and, to the degree permitted by the statutory licensing regime, the Private Sector Housing Team is able to monitor and deal with issues in this kind of housing. During 2017/18 we issued or renewed 191 licences to landlords of HMOs and refused to grant two licence applications until further work was completed.

Enable persons to adapt their home in order that the can stay in their home through grants	HEART	2	A	n	We have the ability to provide financial support in the form of grants and loans to individuals for certain kinds of home improvements, including disabled facilities grants (DFGs). However Committee members will be aware that from 1st April 2017 the service for providing DFGs was outsourced to the HEART shared service, operating countywide in conjunction with the other districts and boroughs, Public Health and Warwickshire County Council.
Deliver the HEART programme	HEART	2	G	n	<p>A progress report on the HEART service was provided by the Head of the HEART Service to the Overview & Scrutiny Committee in February 2018. During 2017/18 there were 34 DFGs approved in Warwick district at a cost of £315,359 for:</p> <ul style="list-style-type: none"> • 22 level access showers; • 10 stair lifts; • 1 ground floor extension; • 3 ground floor conversions; • 1 kitchen adaptation; • 1 door-widening; • 2 others.
Undertake ECO flex improvements to properties	HEART	2	A	n	HEART is able to facilitate access to grants for energy efficiency measures under the ECO scheme and during 2017/18 nine boilers were replaced with grant funding of £21,536. A further four are in the pipeline as well as one loft insulation project.
Raise awareness of suitable housing through home choice	Housing Strategy and Development	2	G	n	All new affordable housing built in the district is advertised through Home Choice, as are most vacancies that arise in existing properties. During 2017/18 we enabled 305 new affordable homes to be built through the use of planning powers and joint working with developers and housing associations. We allocated 378 Council vacancies during the year and made nominations to 485 housing association properties (inclusive of new-builds).

Provide enhanced facilities for the homelessness	Housing Needs Manager	1&2	G	n	<p>In February 2018 the Council purchased Beauchamp House, a former hostel which is now run by Home Group to support individuals with various needs. William Walsgrave House has been refurbished and will be opened as a Hostel, with a view to using this to support a strategy towards tackling rough sleeping.</p> <p>Rough Sleepers initiative funding was secured and will facilitate a radical new approach to tackling rough sleeping in the district. It will help improve the living conditions of those entrenched in the street-lifestyle through additional temporary housing options, i.e. a direct access hostel, while bringing in support services to enable the customer to move towards a more permanent long-term housing solution back in mainstream society. 2 x additional P3 workers in place across Warwick and Stratford District. Rough Sleeping Coordinator in post. Housing First worker in post. Hostel opened in October with an average of 14 persons per night staying within the 2 dorm rooms in the first month, 2 of these have now been assisted via Housing Advice, into private accommodation. The 7 individual rooms have now also opened and are being allocated to rough sleepers willing to engage with support.</p>
Provide complex needs housing	Housing Needs Manager	2	G	y	<p>5 WDC properties have been given to Cyrenians as part of the Rough Sleeping Initiative. These properties will be used as complex needs accommodation, in order to prepare people for independent living and improve their chances of sustaining meaningful accommodation. 4 x 3 bed move on properties handed over to Coventry Cyrenians within October, a further 5 bed property to follow in January/February - with 4 individuals from the hostel currently on the waiting list.</p>
enhance the HMO licensing scheme	Private Sector Housing	1&2	A	n	<p>Extension of HMO licensing to help raise housing and management standards</p>
improve the direct access for accommodation for rough sleepers.	Private Sector Housing	1&2	G	n	<p>To liaise with Housing Advice about support and the availability of the direct access hostel places for rough sleepers in tents. Staff liaising re rough sleepers to access the hostel</p>
Engage with tenants to improve services	Service Improvement	2	A	n	<p>Tenant engagement consultation/satisfaction on request from Housing services and assets management for Tenants and Leaseholders. On-going fire safety work</p>

undertake environmental improvements for high rise properties	Sustaining Tenancies/ Greenspaces Team	2	A	n	A programme of environmental improvements is planned for the 9 high rise blocks within 2018/2019; in order to improve pathways, parking and planting. High raise environmental planning in progress. Works on Radcliffe Gardens already started
Provide flu jabs to homeless	Hostel	2	G	n	Flu Jabs were administered to 5 Rough Sleepers staying at the Direct Access Hostel in December. CGL nurse also using other sites around District.
Direct Access Hostel to provide access to regular grooming - beard and haircuts.	Hostel		G	n	Local Leamington Barber Braids provided beard and haircuts to a number of rough sleepers at the Direct Access Hostel in November and are due to return in January/February. Further dates to be arranged
Gardening Project for Eco-therapy to be set-up at Direct Access Hostel	Hostel		A	y	Garden force has donated £100 worth of garden equipment to Direct Access Hostel, due to be collected on 17/1/19. CRL currently working to find volunteers and local organisations willing to support initial set-up of allotment/growing. CRL currently engaging with local charities
Arts and Crafts/Mindfulness Project to be launched at the Direct Access Hostel	Hostel		A	y	Painting of communal room to be started on 18th January using paint donated to hostel. Rough Sleepers to be involved in choosing colours and painting room. Arts & Crafts, Mindfulness sessions to be run in the communal room on a weekly basis
Everyone Active (including our Rough Sleepers)	Hostel		A	n	Initial enquiries made to improve access to physical activities for Rough Sleepers. Liaising with EA regarding concessions for clients using the hostel
CPR Training for staff at Direct Access hostel	Hostel		G	n	CPR training to be delivered to staff at the hostel on the 22/24th January. Sessions arranged via Evelyn's Gift.
Promotion of Year of Wellbeing 2019 via corporate Twitter account @Rough DC	Rough Sleeping Strategic Coordinator		A	y	Twitter account being used to follow and promote health and wellbeing related articles/organisations and on-going work
MECC training for staff at Direct Access hostel	Hostel		G	y	All staff at hostel booked onto MECC training to improve level of understanding and confidence. All staff booked on MECC training
Deliver closer working relationship between Direct Access hostel and jobs clubs	Hostel		A	n	Improving access to education and employment for our Rough Sleepers. Visits to jobs club to be hold on 17/1/19
Naloxone Training and Provision for staff at Direct Access hos	Hostel		C	n	Training provided by CGL to 4 staff at the direct access hostel - Naloxone also provided. Completed

Foodbank vouchers to be administered directly from Direct Access hostel	Hostel		A	n	Access to food and drink at short notice, to ensure adequate health and nutrition. CRL in process of arranging sessions at hostel
A comprehensive service directory to cover the Winter Period and General yearly provision for Homeless/Rough Sleepers	Rough Sleeping Strategic Coordinator		C	n	Service booklet developed with Poverty Forum/Rough Sleeping Initiative Meeting members to outline Winter Period provision and general service opening times and contact details. Provided to police, P3, Fire Service, local community hubs, churches and promoted at P3 Even to members of the public on 14th December
Supported attendance at Housing meetings for Rough Sleepers	Hostel		G	n	Support workers from direct access hostel to support Rough Sleepers making housing applications and to attend meetings related to their housing needs. This is to ensure a joint assessment of needs is completed which takes into account their overall health and wellbeing. Housing Advice and Direct Hostel working closely to ensure joint assessments are taking place and person centred support plans are created effectively, including all relevant needs
Support for Rough Sleepers to obtain I.D and open bank accounts	Hostel		G	n	Support is offered by the Direct Access hostel support workers to ensure Rough Sleepers are able to obtain I.D/open bank accounts and improve their financial wellbeing, this has a knock on effect on improving their mental-health.
Support for Rough Sleepers to attend Alcohol and Drug Recovery meetings	Hostel		G	y	Support is offered by the Direct Access hostel support workers to attend CGL appointments
Support for Rough Sleepers to obtain a script	Hostel		G	n	Support is offered by the Direct Access hostel support workers to attend CGL meetings and pharmacy appointments, in order to obtain a script. This improves the Rough Sleepers overall health and wellbeing and ability to engage with support/meaningful activity.
Direct Access Hostel to become a direct referral agency for Foodbank	Hostel		C	n	Hostel due to be set up with booklet to give out Foodbank vouchers for emergency provision, directly to its stavers. Completed

