

APPENDIX B

Summary of Refuse, Recycling, Street Cleansing, & Grounds Risks – 2015/16

Generic to WDC		August 2015	October 2015	November	December	December Portfolio Holder Review	January	February	March	
		1.	Service disruption.							
2.	Demobilisation of Glendale contract – Stratford Road Depot	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Delapidations claim now being revied following lease agreement with new contractor
3.	De-mobilisation of Glendale contract – completed work	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.	Legal dispute still on-going with Glendale and WDC legal team. WDC pushing for a resolution before end of 2016.
4.	Lack of training in risk management and Construction Design and Management Regulations.						Health and Safety Training undertaken by staff. Closer working work colleagues in Property Service			Ongoing monitoring of project works. Officer assigned to this area of work.

5.	Impact on service delivery due to the introduction of the National Living Wage.						Legal advice to WDC is that contractor is responsible for increase in costs resulting from NLW			Increased monitoring of contract resources / levels of performance
6.	Performance of contractor not to contract specification.					Concerns raised with waste collection services over the Christmas period.				Concerns over staffing levels of grounds maintenance contractor