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## CONTRACT MANAGEMENT FRAMEWORK

### Contract & Supplier Management Plan

***[insert details]***

### Roles & responsibilities

### Agreed level of management (low/medium/high)

### Contract objectives

### Performance Management Framework, e.g. Use of balanced scorecard, KPIs & SLAs

### Mobilisation Plan

### Migration Plan

### Contract Compliance

**Escalation process (within supplier organisation and the council)**

**Review meeting schedule**

**Risks & issues**