

APPENDIX 1 TO AGENDA ITEM NUMBER 10

CCTV – IS THE SERVICE DELIVERING AN EFFECTIVE AND VALUE FOR MONEY SERVICE FOR THE COMMUNITY?

MANAGEMENT OF RECOMMENDATIONS - PROGRESS

Number	Recommendation	Action by:	Portfolio Holder	Progress
1	When the current Leamington BID is due for renewal in 2012, the Council completes a submission for a contribution to enhancing the CCTV network, which includes both the capital and revenue costs of running the scheme.	Head of Economic Development and Regeneration	Councillor John Hammon	On target
2	Investigations be made into including CCTV as part of any future BID in Warwick, Leamington and Kenilworth.	Head of Economic Development and Regeneration	Councillor John Hammon	Warwick BID - anticipated to go to vote 29 October to 26 November, 2009. This (CCTV) has been considered as part of the BID process, however, it has not featured as a priority at any stage in the consultation process with the potential levy payers in the proposed BID area. BIDs can only deliver projects and services which are additional to those provided by the local authority. It is unlikely, therefore, that the provision

				on CCTV in Warwick will be part of the BID (should a 'Yes' vote be secured. In relation to Leamington and Kenilworth, the action would be considered in a similar way (Leamington would be as 1 above and currently no BID proposal for Kenilworth).
3	Consideration be given to using more dome cameras where their deterrent effect can cover a wide area.	Community Protection	Councillor Bernard Kirton	Officers would like to implement but WDC does not currently have the resources and it won't necessarily improve crime statistics
4	Within the limitations imposed by the criminal justice system, much more publicity be given to the success stories of CCTV in the District, which supposes increased liaison between WDC communications team and Warwickshire Police press office.	Organisational Development and Performance Improvement/Warwickshire Police	Councillor Michael Doody	A meeting was held with the Communications Manager at Warwickshire Police to discuss the recommendation. There are a number of issues. Chief amongst these is that the Communications Team at the Police are often unaware of the role that CCTV may have played in a particular case. This is because the team rely on the individual lead officer to raise this "partnership element" of the

				<p>case when presenting it to the media – something which is often over looked. It was felt that a better approach would be for the WDC CCTV Manager to mention such cases to the WDC Communications Team, who would then pursue them with the Police Communications team to help ensure CCTV's role was recognised and possibly a joint press release issued.</p>
5	<p>The upgrade of the current CCTV control room, which has been delayed by the possibility of its relocation, be continued and that investigations be made to enable the team to record all incoming communications electronically to comply with the British Standard.</p>	Community Protection	Councillor Bernard Kirton	<p>There is currently no funding in the budget unless a move to Riverside House was part of 'Building on Excellence' which would cost in excess of £300,000. Under consideration that it be left in current location.</p>
6	<p>The changing technology be continually monitored to maximise the potential in the future to make use of re-deployable cameras.</p>	Community Protection	Councillor Bernard Kirton	<p>Officers would like to implement but WDC does not currently have the resources.</p>

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7	A review of camera locations be undertaken within the next 12 months and then on a periodic basis.	Community Protection	Councillor Bernard Kirton	Officers would like to implement but WDC does not currently have the resources. Under consideration that it be left in current location.
8	If there is an enhancement of the current CCTV system, all businesses in the locality be requested to contribute to the capital and revenue costs, before the installation and implementation, as it is difficult to obtain contributions after enhancements have been made.	Community Protection	Councillor Bernard Kirton	In the economic climate is such that businesses are unlikely to contribute. This is linked with the BID programmes for the town centres
9	A campaign be implemented which is aimed at both retailers and licensed premises, to explain how the revenue from Business Rates is allocated and where the funding for CCTV actually comes from.	Community Protection /Revenues and Customer Services/ Organisational Development and Performance Improvement	Councillors Bernard Kirton and Michael Doody	It was felt that a separate campaign could be costly and of uncertain value. Perhaps a better value approach would be to include this detail as part of the billing process, possibly to include a short flyer. Inclusion of Town Centre Managers in this process could be invaluable.
10	The Council continue discussions with the Police to increase the level of their financial contribution and investigations be made into the advantages of entering into a Service Level Agreement.	Corporate Management Team/Executive	Councillor Doody	This was investigated and at present the Chief Executive of Warwickshire Police has confirmed that they will be withdrawing their £8000 per year funding from 2009/10.

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11	Investigations be made into the inclusion of CCTV as part of Section 106 Agreements on relevant developments, including change of use. This should include the capital and revenue costs.	Head of Planning/Planning Committee	Councillor John Hammon	A possible result but would need a planning policy likely to deliver approximately £3000 per year.
12	Businesses in the District be encouraged to feed into the Council's CCTV Control to monitor their premises, at an appropriate charge. Any increase in service would also need to involve an evaluation of the staff resources available.	Community Protection	Councillor Bernard Kirton	A possible result, but not sure on take up. WDC had asked Waitrose in Kenilworth to sign up to this but had no response. Would be unlikely to deliver any income and if it did, it will be probably a one-off payment, where as it is ongoing income which is needed.
13	Investigations be made into other options for sources of funding for running the CCTV scheme, which includes capital and revenue costs, to bring WDC in line with national indicators.	Community Protection	Councillor Bernard Kirton	This requires an input of an additional £72,000.
14	Investigations be made into recouping a proportionate and fair contribution towards the CCTV scheme from the owners of the licensed premises who operate in the evening.	Community Protection/ Head of Economic Development and Regeneration	Councillors Bernard Kirton and John Hammon	This will be considered as part of the work to develop and establish an evening economy strategy for Leamington, Warwick and Kenilworth town centres.