

***Summary of comments made on the Executive Agenda for Wednesday
28 September 2016***

Item 5 - Fees and Charges 2017/18

The Committee had some concerns about the retrospective recovery of costs on taxi licences in particular and it's possible impact on the trade overall, especially with respect to new applicants. Members asked how recovery of cost was being smoothed over time and asked whether it would be acceptable to phase it in. The Committee therefore asked for officers to circulate to Councillors the process used to calculate the costs of these applications. One Councillor was not in favour of the fees and charges proposal because of these concerns

The Committee noted that the detail of Paragraph 15.4.1 had been omitted from Appendix A, and an addendum containing this would be circulated at the Executive.

Item 8 HEART Shared Service to deliver Home Adaptations (including Disabled Facilities Grants)

The Committee welcomed the high quality report and the recommendations contained within it. Members were pleased that service/turnaround targets for the District and regular performance monitoring will continue. One member queried whether the planned gains in efficiency and productivity of the new service would reduce its cost to the Council over time.

Item 9A Significant Business Risk Register

The Committee supported the report and welcomed the recognition of the challenges in "staff recruitment and retention" and the work of the People Strategy Steering Group (PSSG) to respond to that specific matter. Due to this, it was noted that in some areas of the Council the risk of "sustained quality service reduction" was now an emerging issue rather than a risk.

The Committee welcomed the information that the PSSG and Employment Committee would see results of the work and recommended actions to mitigate the risk at their next meetings.