

WARWICK DISTRICT COUNCIL

TO: LEISURE COMMITTEE - 11TH JANUARY 2000

SUBJECT: PERFORMANCE INDICATORS

**FROM: COMMISSIONING DIRECTOR
HEAD OF LEISURE AND AMENITIES**

1. PURPOSE OF THE REPORT

- 1.1 The report will suggest some updated performance indicators for Members' approval.

2. BACKGROUND

- 2.1 The Unit has had performance indicators for a number of years now as part of both its service plan and business plan procedures, and as a result of the best value initiatives, it will be necessary to supply information for both national performance indicators and also to improve some local ones. This is opportune as it had been considered appropriate to look at the existing performance indicators at this cycle to see if they could be made more challenging and measurable.

3. SUGGESTED PERFORMANCE INDICATORS

- 3.1 Enclosed as Appendix 'A' are the best value performance indicators that are likely to be brought in for all cultural and related services on a national basis. There are also proposals from the Audit Commission to change the current published performance indicators, and whilst it is intended to retain the ones on swimming and playground facilities, there are some changes to recreation facilities, notably that the number of sports pitches available to the public and the total net spending per head on sports and recreation and parks and open spaces are deleted. For the sake of completeness, the performance indicators for libraries are included, although these will have to be provided by the County Council. They do have an added relevance in view of the library service that is now based at the Royal Pump Rooms. Enclosed as Appendices 'B' - 'G' are the individual performance indicators for the various sections of the unit, which form the basis of our proposed local indicators.

These will no doubt be added to or amended in due course, particularly as the local community panel starts to operate, but at least these updated performance indicators will give the basis for discussions to take place which are more relevant than those we currently use.

4. KEY ISSUES

- 4.1 The performance indicators will contribute to all the Authority's key issues by providing statistical information to enable more pertinent future decisions to be made.

5. ACTION REQUIRED

- 5.1 Members are asked to note the revised performance indicators and either amend or agree these as appropriate.

Jeanette McGarry
COMMISSIONING DIRECTOR

Dale G. Best
HEAD OF LEISURE AND AMENITIES

Background papers: See Leisure and Amenities Service and Business Plans

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Areas in District affected: All