

HEALTH & COMMUNITY PROTECTION

PORTFOLIO HOLDER STATEMENT

END YEAR REVIEW 2015-16

Performance

1. What do the measures in the Service Plan tell you about the performance of the service about 2015/16?

Comments

- Customer service, in dealing with the range of service requests across the service, remains strong. There was a decrease in service in quarter 3 but this was due to the demands being placed upon the service in this quarter and to a data cleansing exercise took to place.
- The number of food businesses with a high food hygiene rating has continued to increase. The percentage of those businesses which are 'broadly compliant' has also increased. These remain above the national averages.
- Following a HMIC inspection a new recording standard has been introduced which has impacted on violent crime in particular but also Domestic Burglary. Whilst the recording of incidents has increased we are confident that the level of harm has not increased. Even with a small increase in theft of vehicles we still have lowest ever vehicle crime and lowest ever acquisitive crime figures. Anti-social behaviour incidents continue to fall with a final year reduction of 8.6% and we have reduced the risk of 95% of high risk cases.
- There were 482 arrests as a direct result of CCTV intervention with 3 Operators and 2 Street Marshals received awards from Warwickshire Police where lives were saved.
- The monthly monitoring results for nitrogen dioxide, at numerous sites around the district, indicate increases in the quarter three. This has decreased again. To some extent this can be explained by seasonal fluctuations.
- Due to changes in the Community Partnership team it has been difficult to provide data to report measures throughout the year. However these have now been received and support provided to a range of community initiatives.

2. What actions do you intend to take based on the measures?

Comments

- To maintain our good service delivery and high levels of food safety assurance, we continue to look for opportunities to enable new technology. We are trialling the use of 'Total mobile' for use in food safety inspections.

We are also working to enable service delivery increasingly by electronic means, particularly in relation to licensing.

- Officers will visit high performing Community Safety Partnerships in the family group in order to identify best practice and better understand the impact of the new recording standard.
- There have been changes to the Community Partnership arrangement with Warwickshire County Council which has meant a reorganisation of the team and has led to uncertainty. One of the team has also taken maternity leave and this has necessitated other changes in staffing. The necessary staff changes have now been made and routine management.
- The Council has adopted a new Air Quality Action Plan and progress towards improving air quality will be monitored annually by the Health Scrutiny Sub-Committee

Risks

3. Highlight any significant changes to the risks in your Service Plan and any actions that you intend to take to address the revised risks.

Comments

- Workforce and succession planning has been one of the main risks for the service. Officers have been recruited in to the departmental management positions.
- Due to the significant risk of a legal challenge relating to fees set for licensing matters. Works has been ongoing to assess the position and make the necessary changes to protect the council's position.

Workforce Planning

4. Highlight any significant changes to your Workforce Planning and any actions that you intend to take to address the revised plan.

Comments

- The decision by the County Council to alter their approach to the community partnership arrangement necessitated changes within our own set-up to maintain the community development and Community Forum work, which continue to be managed through a difficult period of change.
- Unfortunately we have been unable to recruit into the Environmental Sustainability Mangers role. However two team members have stepped up in to interim positions to assist with departmental management during this time.
- We are reviewing how we can work better with Development Services to manage demands being placed upon the department.

Budget

5. Highlight any significant changes to the budget pressures highlighted in the Service Plan and any actions required to address these changes.

Comments

- Budget pressures continue to be kept under review. Savings of 5% in discretionary budgets have been agreed for the 2016/17 financial year. Further savings of approximately £66,000 in the revenue budget have also been identified as part of the re-alignment of the service when the Head of Service retires. This is as set out in the Fit of the Future programme.

Planned changes, work streams and projects

6. Highlight any work streams/projects that have been completed at this point in the year
 - We are now working with stakeholders, towards accreditation for the Purple Flag award.
 - The Cubbington Flood Alleviation Scheme was completed and all legal and financial matters resolved, within budget.
 - The Voluntary Sector Commissioning contracts were let and the review and monitoring regime implemented. Progress has been very good.
 - Executive has accepted the trial proposal for electric vehicles. These should arrive in May – July and have been allocated to specific teams for use, as part of the Sustainability agenda.
 - The council was awarded the Workplace wellbeing charter.
 - The Health & Wellbeing Lead Officer has undertaken Dementia training and is now an accredited Dementia Champion. The council have also put in place an action plan to continuously improve how 'Dementia Friendly' we are as a council.
 - The reviewed Sexual Entertainment Policy consultation has concluded and will be reported to executive on 2nd June 2016.
 - The policies which outline the licensing regime for hackney carriages and private hire vehicles will be reported to executive following public consultation on the 2nd June 2016.
 - There will be a review of the work delivered by the Community Partnership Team.
 - Continuing with digital transformation of the departmental delivery.
 - District Heat mapping studies will continue into the second phase in partnership with the Department of Energy and Climate Change
 - Working in partnership with various agencies we have produced a WRAP highlighting the problems associated with giving money directly to people begging in Leamington.

7. Highlight any significant changes or new work streams/projects expected during the year.
 - The review of the licensing fees work will continue into 2016/17 to ensure that the council position is protected.
 - The department is leading on the Syrian Vulnerable Persons Resettlement Project.
 - There will be a review conducted of the work of the Community Partnership Team.