

Health Scrutiny Sub-Committee

Wednesday 13 March 2019

A meeting of the above Sub-Committee will be held at the Town Hall, Royal Leamington Spa on Wednesday 13 March 2019 at 6.00pm.

Membership:

	Councillor Parkins (Chair)
Councillor Bromley	Councillor Mrs Redford
Councillor Mrs Falp	

Emergency Procedure

At the commencement of the meeting, the Chairman will announce the emergency procedure for the Town Hall.

Agenda

1. Apologies and Substitutes

- (a) to receive apologies for absence from any Councillor who is unable to attend; and
- (b) to receive the name of any Councillor who is to act as a substitute, notice of which has been given to the Chief Executive, together with the name of the Councillor for whom they are acting.

2. Declarations of Interest

Members to declare the existence and nature of interests in items on the agenda in accordance with the adopted Code of Conduct.

Declarations should be entered on the form to be circulated with the attendance sheet and declared during this item. However, the existence and nature of any interest that subsequently becomes apparent during the course of the meeting must be disclosed immediately. If the interest is not registered, Members must notify the Monitoring Officer of the interest within 28 days.

Members are also reminded of the need to declare predetermination on any matter.

If Members are unsure about whether or not they have an interest, or about its nature, they are strongly advised to seek advice from officers prior to the meeting.

3. Minutes

To confirm the minutes of the Health Scrutiny Sub-Committee meetings held on 20 November 2018 and 15 January 2019. **(Pages 1 to 4)**

4. **JSNA – Wave 1**

To receive a presentation from Associate Director – NHS South Warwickshire CCG and Warwickshire County Council on the Joint Strategic Needs Assessment (JSNA) – Wave 1.

5. **The Health and Wellbeing Benefits of Warwick District Council's Direct Access Hostel**

To consider a report from Housing. **(Pages 1 to 6)**

6. **Health and Wellbeing Approach 2018-19 Annual Update**

To consider a report from Health & Community Protection. **(Pages 1 to 33)**

7. **Review of the Work Programme & Forward Plan**

To consider a report from Democratic Service. **(Pages 1 to 5)**

8. **Health & Wellbeing Outside Bodies Updates (Standing Agenda Item)**

To receive updates from Councillor Mrs Redford and Councillor Thompson in respect of the WCC Adult Social Care & Health Overview & Scrutiny Committee and the WCC Health & Wellbeing Board.

Published on 5 March 2019

General Enquiries: Please contact Warwick District Council, Riverside House, Milverton Hill, Royal Leamington Spa, Warwickshire, CV32 5HZ.

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Enquiries about specific reports: Please contact the officers named in the reports.

You can e-mail the members of the this Sub-Committee at

HealthScrutinySC@warwickdc.gov.uk

Details of all the Council's committees, councillors and agenda papers are available via our website www.warwickdc.gov.uk/committees

Please note that the majority of the meetings are held on the first floor at the Town Hall. If you feel that this may restrict you attending this meeting, please call (01926) 456114 prior to this meeting, so that we can assist you and make any necessary arrangements to help you attend the meeting.

The agenda is also available in large print, on request, prior to the meeting by calling 01926 456114.

Health Scrutiny Sub-Committee

Minutes of the meeting held on Tuesday 20 November 2018 at the Town Hall, Royal Leamington Spa at 6.00 pm.

Present: Councillor Parkins (Chair); Councillors Mrs Falp and Mrs Knight.

Also Present: Councillor Thompson.

9. **Apologies and Substitutes**

An apology for absence was received from Councillor Bromley.

10. **Declarations of Interest**

There were no declarations of interest.

11. **Minutes**

The minutes of the meeting held on 3 July 2018 were taken as read and signed by the Chair as a correct record.

12. **Joint Strategic Needs Assessment Update**

The Sub-Committee considered a report from Health & Community Protection which provided an update on the first wave of place-based assessments as part of the Warwickshire Joint Strategic Needs Assessment (JSNA) programme. It also highlighted actions identified for the next wave to commence from November 2018.

The Head of Health & Community Protection informed the Sub-Committee that:

- A meeting had been held on the previous day when the draft report had been produced and the final report would be brought to the Sub-Committee at its meeting in January.
- Mental Health and Brunswick were the two areas she expected that work would be focused on for improvement in 2019.
- The District Council would need to make a decision on what would be its remit.
- The public consultation process had gone well with around 600 responses and many lessons had been learnt from the process. The next area for a public consultation would be Lillington.
- Any public consultation would need to be concluded by the start of March because of the Purdah period ahead of the next elections in May.
- A project officer had been appointed to oversee the JSNA.

Members were pleased with the progress in gathering data and noted that the JSNA would be a useful tool to determine areas for health and wellbeing scrutiny.

Resolved that the progress to date be noted.

HEALTH SCRUTINY SUB-COMMITTEE MINUTES (Continued)

13. Annual Status Report – Air Quality Management

The Sub-Committee considered a report from Health & Community Protection which gave an update on local air quality management.

Appendix 1 to the report was the annual status report and Appendix 2 provided a diagram of methods being used in the District to improve air quality.

The Head of Health & Community Protection informed the Sub-Committee that:

- The report had not yet been approved by DEFRA, and this had to happen before the report could be published on the Council's website.
- The Council had made a bid for a grant to electrify the bus route in South Leamington.
- She would hold discussions with Warwickshire County Council for routes to be determined for HGV use with the number of housing developments ongoing and HS2.

Resolved that the contents of the Warwick District Council Annual Status 2018 report (appendix 1 to the report) is noted.

The Head of Health & Community Protection was asked to convey the Sub-Committee's thanks to the staff for the hard work they were undertaking to improve air quality in the District.

14. Health & Wellbeing Outside Bodies Updates (Standing Agenda Item)

Warwickshire County Council Adult Social Care & Health Overview & Scrutiny Committee

Councillor Mrs Redford reported that:

- There would be a meeting of this Committee on the following day.
- The GP Task & Finish Group report had been delivered to the Health & Wellbeing Board for consideration.
- The Committee was still waiting for a report on "Stroke Services".
- A maternity services report had been delayed.
- An initiative had started for the Fire Service to transport patients home from hospital.

Warwickshire County Council Health & Wellbeing Board

Councillor Thompson, Portfolio Holder – Health & Community Protection had already sent an email giving an update on the last meeting of the Health & Wellbeing Board which was circulated to Members at the meeting. The following had been discussed at that meeting:

- the Warwickshire North Health, Wellbeing and Integrated Care Partnership;

HEALTH SCRUTINY SUB-COMMITTEE MINUTES (Continued)

- Commissioning Intentions – Clinical Commissioning Groups (CCGs), Public Health & Social Care;
- annual reports from the Safeguarding Boards 2017/18;
- Unintentional injuries – Children aged up to 14 years old;
- Better Health, Better Care, Better Value Programme; and
- report of the GP Services Scrutiny Group.

Minutes of the meeting were available on the County Council's website.

Councillor Thompson informed the Sub-Committee that the Director of Public Health Annual report had been published. This would be Dr Linnane's ninth and final report ahead of his retirement. He would be presenting his report to this Council at its Council meeting in January.

15. Review of the Work Programme & Forward Plan

The Sub-Committee considered a report from Democratic Services which informed it of its work programme for 2018/19 and the current Forward Plan for November 2018 to January 2019.

Members agreed that it would not do any pre-scrutiny work on the Air Quality SPD because this would be called into Overview & Scrutiny Committee.

The Head of Health & Community Protection was asked to speak to the Head of Housing to find out when a report on the work being done on hostels and integration could be presented to the Sub-Committee.

Resolved that the Joint Strategic Needs Assessment final report and also a report on the Year of Wellbeing would be presented to the Sub-Committee at its meeting in January.

(The meeting finished at 6.55 pm)

CHAIR
13 March 2019

Health Scrutiny Sub-Committee

Minutes of the meeting held on Tuesday 15 January 2019 at the Town Hall, Royal Leamington Spa at 6.00 pm.

Present: Councillors Mrs Falp and Mrs Redford.

Also Present: Councillor Thompson.

"Warwick District Council's Constitution - Council Procedure Rules


3. Quorum of Meetings

Sub Committees: The quorum will be a quarter subject to a minimum of three members."

At 6.15pm, having established that there had been no communications from either Councillors Bromley or Parkins, the Committee Services Officer agreed with Members that the meeting could not proceed because there were insufficient Members of the Sub-Committee present to form a quorum.

(The meeting was cancelled at 6.15pm)

CHAIR
13 March 2019

	Health Scrutiny Sub Committee 13 March 2019	Agenda Item No. 5
Title:	The Health and Wellbeing benefits of Warwick District Council's Direct Access Hostel	
For further information about this report please contact	Lisa Barker Head of Housing Services telephone: 01926 456043 e-mail: lisa.barker@warwickdc.gov.uk Charlotte Lancaster Rough Sleeping Strategic Coordinator Charlotte.Lancaster@warwickdc.gov.uk 01926 456335	
Wards of the District directly affected	All	
Is the report private and confidential and not for publication by virtue of a paragraph of schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006?	No	
Date and meeting when issue was last considered and relevant minute number	31.5.18 -	
Background Papers		

Contrary to the policy framework:	No
Contrary to the budgetary framework:	No
Key Decision?	No
Included within the Forward Plan? (If yes include reference number)	No
Equality Impact Assessment Undertaken	No (If No state why below)

The initiatives are designed to support people who sleep rough, enabling them to receive targeted support and to access accommodation suitable for their needs. Rough sleepers have complex issues and are amongst the most marginalised and disadvantaged groups in our society.

Officer/Councillor Approval		
Officer Approval	Date	Name
Chief Executive/Deputy Chief Executive	15.2.19	Bill Hunt
Head of Service	14.2.19	Lisa Barker
CMT	15.2.19	Bill Hunt, Chris Elliot, Andrew Jones
Section 151 Officer	15.2.19	Mike Snow
Monitoring Officer	15.2.19	Andrew Jones
Finance	15.2.19	Andrew Rollins
Portfolio Holder(s)	15.2.19	Cllr Peter Phillips

Consultation & Community Engagement	
The proposals were subject to discussion with Ministry of Housing, Communities and Local Government (MHCLG); Local statutory partners including Warwickshire County Council, Warwickshire Police, Stratford District Council, and; Voluntary sector partners including Helping Hands, Salvation Army, Home Group, both night shelters, Coventry Cyrenians and P3.	
Final Decision?	N/A
Suggested next steps (if not final decision please set out below)	

1. Summary

- 1.1 In June of 2018 Warwick District Council made an application to the Ministry of Housing, Communities and Local Government (MHCLG) for funding through the Rough Sleeping Initiative. Warwick District Council recognised the need to firmly tackle Homelessness and were successful in securing £370,000 for 2018/2019, with further funding agreed for 2019/2020. Warwickshire County Council were in support of this proposal and also provided £200,000 as a one off payment, recognising the health and wellbeing benefits provided.
- 1.2 This funding was used to provide a number of initiatives aimed at preventing and reducing Rough Sleeping within the District. The most important of these initiatives is William Wallsgrove House, WDC's first Direct Access Hostel. Since opening its doors, William Wallsgrove House has supported 85 unique individuals presenting as due to be sleeping rough on the night of admission. This number consists of those entrenched Rough Sleepers currently sleeping on our streets, those previously sofa-surfing and no longer able to and those who have recently lost their accommodation. The hostel has provided numerous benefits for the Rough Sleeping population, with 15 dorm bed spaces and 7 individual rooms; it offers shelter, washing facilities, food and safety alongside many additional health and wellbeing benefits. Structured support is provided to enable individuals to move onto further permanent accommodation where possible and signposting combined with effective joint working is applied to address mental health, alcohol and drug issues.
- 1.3 A street count carried out in November 2017 identified 21 individuals sleeping rough within Warwick District, compared to a recent street count carried out in January 2019, where 12 individuals were identified. This reduction is thanks largely to the availability of emergency accommodation at the direct access hostel and in addition to this we currently have 12 individuals housed via Coventry Cyrenians supported accommodation, also funded through the Rough Sleeping Initiative. Were we to be without these valuable services, it is our belief that we would return to a steep rise in the number of individuals sleeping rough on our streets.
Rough Sleeping figures are rising in many area; with Homeless Link reporting since 2010 rough sleeping estimates show an increase of 165%, at the direct access hostel we are providing shelter to new individuals all the time.

2. Recommendation

- 2.1 That the committee recognises the benefits of the direct access hostel to the health and wellbeing of the Rough Sleeping population.

3. Reasons for the Recommendation

- 3.1 The Direct Access Hostel has provided numerous Health and Wellbeing benefits and improved our overall ability to improve community safety, by allowing police to take firmer measures to tackle begging and the voluntary and public sector to work more closely to deliver personalised services and plans which address individual needs effectively.
- 3.2 Some of the known benefits, as listed in the Health and Wellbeing Action Plan, are as follows:
- Weekly Strategic meeting now held, (Rough Sleeping Initiative Meeting) including all statutory and voluntary partners involved in working with Rough Sleepers, to provide a joint approach to supporting individuals to access services effectively
 - The provision of beds and access to support 24/7, every day of the year, with no cause to leave the premises in the day
 - Gardening Project for Eco-therapy in the process of being set-up at Direct Access Hostel – currently working with WCAVA to recruit volunteers and BPS Gardenforce have donated all tools required
 - Arts and Crafts/Mindfulness Project to be launched at the Direct Access Hostel – painting of the communal room already completed by Rough Sleepers
 - Everyone Active pilot project being explored – to provide ongoing physical activity and positive habits through mentorship
 - The forming of a closer working relationship between the Direct Access hostel and jobs clubs – meetings held with Brunswick Hub
 - Foodbank vouchers now being administered directly from the Direct Access hostel, to prevent delays in accessing nutrition
 - Make Every Contact Count training delivered to all hostel staff to promote positive engagement and recognise triggers
 - Naloxone Training delivered to staff at hostel and Naloxone provided by Change Grow Live (CGL)
 - CPR training provided to staff at hostel by the charity Evelyn's Gift
 - Braids Barber have formed a working relationship with the hostel and regularly provide beard/haircuts at no cost to Rough Sleepers in sessions within the hostel
 - Work is being done with Public Health to arrange access to GP services for those known to be banned
 - Healthwatch have led a session for the Rough Sleeping Initiative Group meeting on the 25th February on 'Rights to Access Healthcare Cards'
 - Flu Jabs administered by CGL to 5 Rough Sleepers staying at the hostel in December 2018
 - P3 Outreach providing weekly drop-in session at the hostel
 - Financial Inclusions sessions run by WDC on a weekly basis to address debt/financial issues
 - Hostel consultation rooms being used by District Nurses to perform wound care and dressing changes
 - 2 Rough Sleepers with dogs have been accommodated within 1 of the 7 individual rooms

- 2 Rough Sleepers have been supported to move to Private accommodation
- 4 Rough Sleepers are currently on the waiting list for Coventry Cyrenians supported accommodation, due to move in March, 2 have already moved on in February
- 1 moved to supported accommodation with Emmaus in January
- 1 moved to supported accommodation with Eden Villa in January
- 3 have been supported to move back with family or friends
- 1 awaiting Rehab Placement

4. Policy Framework

4.1 Fit for the Future (FFF)

The Council's FFF strategy is designed to deliver the vision for the district of making it a great place to live, work and visit; to that end amongst other things the FFF strategy contains several key projects, this report shows the way we are implementing a significant part of one of the council's key projects.

FFF Strands		
People	Services	Money
External		
Health, Homes, Communities	Green, Clean, Safe	Infrastructure, Enterprise, Employment
<u>Intended outcomes:</u> Improved health for all Housing needs for all met Impressive cultural and sports activities Cohesive and active communities	<u>Intended outcomes:</u> Area has well looked after public spaces All communities have access to decent open space Improved air quality Low levels of crime and ASB	<u>Intended outcomes:</u> Dynamic and diverse local economy Vibrant town centres Improved performance/productivity of local economy Increased employment and income levels
Impacts of Proposal		
Supporting the delivery of new initiatives to improve the health of rough sleepers through the provision of housing with support and associated services	The 'feel' of the town centre has benefited from rough sleepers moving into accommodation	Support services are assisting rough sleepers to become ready for training or work.
Internal		
Effective Staff	Maintain or Improve Services	Firm Financial Footing over the Longer Term
<u>Intended outcomes:</u> All staff are properly trained All staff have the appropriate tools All staff are engaged, empowered and supported	<u>Intended outcomes:</u> Focusing on our customers' needs Continuously improve our processes Increase the digital provision of services	<u>Intended outcomes:</u> Better return/use of our assets Full Cost accounting Continued cost management Maximise income earning opportunities

The right people are in the right job with the right skills and right behaviours		Seek best value for money
Impacts of Proposal		
The project has given rise to significant opportunities for Council staff to develop skills around partnership working with the private sector, community bodies and other public sector bodies	Work has been done to improve the delivery of services to rough sleepers and to develop a robust strategy to tackle rough sleeping across the district.	The initiatives were designed with clear exit strategies and taking into account the current review of housing related support being undertaken by WCC

5 Supporting Strategies

- 5.1 Each strand of the FFF Strategy has several supporting strategies and the relevant ones for this proposal are explained here. The council adopted the current Housing and Homelessness Strategy in April 2017. This includes an objective of providing suitable accommodation, information and advice for the homeless in an effort to prevent and reduce homelessness and an action of "Implementing the extension of our legal duties to the homeless, including single people under the Homelessness Reduction Bill."

6. Changes to Existing Policies

- 6.1 There is nothing in this report which seeks to change existing Council policies. It does however set out how an existing action within the Housing & Homelessness Strategy is to be built upon and taken forward.

7. Impact Assessments

- 7.1 An impact assessment was not completed because the proposals provided for a greater level of service and support for the homeless and potentially homeless and have therefore had positive impacts upon recipients of the service

8. Budgetary Framework

- 8.1 There are no further financial implications at this time. All the initiatives developed locally have been funded via MHCLG's Rough Sleeping Initiative 2018-2020 and Warwickshire County Council's match funding contribution of £200,000. In addition to this Warwick District have heavily invested in the renovation of William Wallsgrove House and by way of a financial contribution of £100,000 per annum towards the project.


9. Risks

- 9.1 There is a risk that once funding ceases to be available in March 2020, the hostel will no longer be in operation and those benefiting from its service will return to Rough Sleeping and fail to receive the intensive support they require in order to make meaningful change and to move onto permanent and sustainable accommodation.

- 9.2 There is a high risk that without the hostel and Coventry Cyrenians accommodation being in place, we would see a steep rise in the amount of Rough Sleepers on our streets.
- 9.3 There is a risk that community safety would suffer and the police's powers to address street begging and anti-social behaviour, would be greatly reduced.
- 9.4 There is a risk that Warwick District would no longer be a great place to work, live and visit and public concerns surrounding Homelessness would increase.
- 9.5 There is a risk that Rough Sleepers now in receipt of valuable services would have no shelter, safety or support to address their complex needs

10. Alternative Option(s) considered

- 10.1 N/A

	Health Overview & Scrutiny Sub Committee – 13 March 2019	Agenda Item No. 6
Title: Health and Wellbeing Approach 2018-19 Annual Update		
For further information about this report please contact	Marianne Rolfe Head of Health & Community Protection 01926 456700 Marianne.rolfe@warwickdc.gov.uk Bernadette Allen Localities and Partnership Teams 01926 456020 Bernadette.Allen@warwickdc.gov.uk	
Wards of the District directly affected	All	
Is the report private and confidential and not for publication by virtue of a paragraph of schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006?	No	
Date and meeting when issue was last considered and relevant minute number		
Background Papers	Nil	

Contrary to the policy framework:	No
Contrary to the budgetary framework:	No
Key Decision?	No
Included within the Forward Plan? (If yes include reference number)	No
Equality and Sustainability Impact Assessment Undertaken	Yes

Officer/Councillor Approval		
Officer Approval	Date	Name
Chief Executive/Deputy Chief Executive		Andrew Jones
Head of Service		Marianne Rolfe
CMT		Andrew Jones
Section 151 Officer		
Monitoring Officer		
Finance		Mike Snow

Portfolio Holder(s)		Councillor Andrew Thompson
Consultation & Community Engagement		
Final Decision?		No
Suggested next steps (if not final decision please set out below)		

1. SUMMARY

- 1.1 The report provides an annual update on the health and wellbeing approach and action plan.

2. RECOMMENDATION

- 2.1 That the committee note the work being undertaken.

3. REASONS FOR THE RECOMMENDATION

- 3.1 Members requested an annual update.
- 3.2 This report seeks to provide an update on the actions undertaken to deliver the Health and Wellbeing Approach.

4. POLICY FRAMEWORK

4.1 Fit for the Future (FFF)

The Council's FFF Strategy is designed to deliver the Vision for the District of making it a Great Place to Live, Work and Visit. To that end amongst other things the FFF Strategy contains several Key projects.

The FFF Strategy has 3 strands – People, Services and Money and each has an external and internal element to it. The table below illustrates the impact of this proposal if any in relation to the Council's FFF Strategy.

FFF Strands		
People	Services	Money
External		
Health, Homes, Communities	Green, Clean, Safe	Infrastructure, Enterprise, Employment
<u>Intended outcomes:</u> <ul style="list-style-type: none">• Improved health for all• Housing needs for all met• Impressive cultural and sports activities• Cohesive and active communities	<u>Intended outcomes:</u> <ul style="list-style-type: none">• Area has well looked after public spaces• All communities have access to decent open space• Improved air quality	<u>Intended outcomes:</u> <ul style="list-style-type: none">• Dynamic and diverse local economy• Vibrant town centres• Improved performance/ productivity of local economy

	<ul style="list-style-type: none"> • Low levels of crime and ASB 	<ul style="list-style-type: none"> • Increased employment and income levels
Impacts of Proposal		
The report provides details on the interventions being delivered by the council towards the councils Health and Wellbeing approach.	Elements of cross over in this objective in the delivery of the council Health and Wellbeing approach	None
Internal		
Effective Staff	Maintain or Improve Services	Firm Financial Footing over the Longer Term
<u>Intended outcomes:</u> <ul style="list-style-type: none"> • All staff are properly trained • All staff have the appropriate tools • All staff are engaged, empowered and supported • The right people are in the right job with the right skills and right behaviours 	<u>Intended outcomes:</u> <ul style="list-style-type: none"> • Focusing on our customers' needs • Continuously improve our processes • Increase the digital provision of services 	<u>Intended outcomes:</u> <ul style="list-style-type: none"> • Better return/use of our assets • Full Cost accounting • Continued cost management • Maximise income earning opportunities • Seek best value for money
Impacts of Proposal		
Ensuring that Staff Health and Wellbeing is provided for	Ensuring that the Health and wellbeing interventions are built into service delivery	None

- 4.2 Each strand of the FFF Strategy has several supporting strategies and the relevant ones for this proposal are Health and Wellbeing Approach. This report demonstrates the interventions being undertaken across the council to deliver the councils approach

5. BUDGETARY FRAMEWORK

- 5.1 There are no specific budgetary requirements

6. RISKS

- 6.1 There are no risks proposed in this report

7. ALTERNATIVE OPTIONS CONSIDERED

- 7.1 None

8. BACKGROUND

- 8.1 The sections below detail the progress on actions made against each of the priorities in Council's Health and Wellbeing Approach

- 8.2 The Health and Wellbeing Approach details the Council's three priorities

- To embed HWB at a strategic level
- To promote HWB to the wider community (Warwickshire Health and Wellbeing Strategy priorities as sub-headings to this priority)
- To address the HWB of our own staff

8.3 Review of the Council's Health and Wellbeing Action 2018-19

The action plan developed in January 2019 to support the delivery of the Health and Wellbeing Approach identified a number of key areas of work of focus, which were:

- Mental Health
- Breastfeeding
- Promoting activity
- Improving Housing
- Staff and strategy

Sections 8.4 – 8.6 provides a detailed update on actions against each of the Health and Wellbeing Approach priorities.

8.4 Work undertaken at strategic level – Objective 1

- A draft Health Impact Assessment has been produced, the intention being for it to be included in the guidance for all committee reports to demonstrate how the report considers health and wellbeing.

- Training has been provided for staff on:
 - Mental Health First Aid - a programme designed to teach how to spot the signs and symptoms of mental health conditions and provide help on a first aid basis.
 - MECC (Making Every Contact Count) - designed to enable officers to sign post, where appropriate, impart key messages and awareness of the support available, the aim being to embed MECC culture throughout the council.
- The internal Health and Wellbeing Officers Group (HOG) has been up and running for over a year and regularly collates the interventions that are occurring across WDC which impact upon the Health and Wellbeing agenda. The group has been instrumental in evaluating the evidence of key health and wellbeing strategy documents and proposing future priorities and potential actions which WDC could be taking to further deliver against this agenda.
- In January 2018 the HOG action plan was developed with a number of HWB priorities. The priorities were identified through a review of the Director of Public Health's Report, Health and Wellbeing Board priorities and the outcomes of the last Joint Strategic Needs Assessment (2016) for the District. The aim of the action plan is to capture all the HWB activity from across the Council (see Section 8.3 Summary of the progress against the action plan).
- The South Warwickshire Health and Well Being Partnership has developed a 'South Warwickshire Integrated Care Partnership Concordat'. The vision for the Concordat is 'working collaboratively to enable South Warwickshire residents to pursue and achieve happy, healthy lives within well-connected communities'. A partnership mapping exercise is being undertaken to establish what contribution each partner can make to achieve the vision of the South Warwickshire Integrated Care Partnership Concordat.
- Work is to be progress by the Council's Sustainability Officer to look at the feasibility of 'drinking water fountains available' to residents. The Council will be working with Severn Trent Water, which is able to support the drinking water fountain installations.

8.5 **Work undertaken to promote HWB in Wider District – Objective 2**

- As part of the Walking for Health Scheme a number of regular Health Walks have been established in the District. A video has been produced as a way of highlighting the positive impact of Walking of Health and is being used to as a way of increasing the number of walking for health groups across the District.

- The Dementia Network has been launched as a mechanism for helping Warwick District become a dementia friendly community.
- Work was undertaken with the Specialist Health Visitor Infant Feeding from the NHS Foundation Trust to recognise Warwick District Council as a breastfeeding friendly Council. Training sessions were provided to all frontline staff based at Riverside House, the Town Hall, the Spa Centre and Pump Rooms.
- The NCT has now established a number of breast feeding peer support groups which are operating in Kenilworth, Warwick and Leamington.
- A Veterans Referral Point has being established at Riverside House to provide support to veterans, their families and carers. This commenced on 25th February with the first Royal British Legion Advice and Information session. Frontline staffs have been trained up to signpost veterans their families or carers visiting Riverside House to support where needed.
- Work is to be progress by the Council's Sustainability Officer to look at the feasibility of 'drinking water fountains available' to residents. The Council will be working with Severn Trent Water, who is able to support the drinking water fountain installations
- A number of Community Hubs across the District commissioned by the District Council have health and wellbeing as a key component of their contract.

For example:

- At Sydni Centre the Women's Group provides an opportunity for ladies to pop in for a chat and join in different activities each week.
- Crown Routes Community Café opens 3 times a week where people in the community can get a nutritious meal and access support.
- Brunswick Hub provides services for over 55's.
- Packmores Centre delivers activities and services including debt advice, holiday play-schemes and general advice and information.

8.6 **Work undertaken to address HWB of WDC Staff – Objective 3**

To ensure there is a co-ordinated approach to the Health & Wellbeing agenda we are supporting the following initiatives:

a.) Thrive at Work - Wellbeing Commitment

West Midlands Combined Authority has created the 'Thrive at Work - Wellbeing Commitment' with criteria and guidelines to help create a workplace that promotes employee health and well-being. There are 3 accreditation levels: Bronze, Silver and Gold and 5 key themes to the award 'Enablers of health', 'Lifestyles', 'Mental Health', 'Musculoskeletal Health' and 'External Risks'. This will link

with our existing WDC Health & Wellbeing agenda to ensure that we meet the standards identified.

b.) Year of Health & Wellbeing 2019

The aim of Coventry and Warwickshire is to celebrate and promote the wide range of valuable local activity available to promote people's wellbeing, resilience and independence. The Year of Wellbeing aims to increase the number of opportunities for people to think about what good wellbeing means to them, and take positive action. The Council has pledged to support the year of Wellbeing through a number of actions within the Health and Wellbeing approach.

c.) Health & Wellbeing Scheme (BUPA)

Following the launch of the Health and Well-being (BUPA) Cash Plan membership scheme in June 2018 for WDC employees, 251 have enrolled to date, 50% of the establishment. As at 31st January 2019 the cost of the scheme to WDC is £7,600 and claims totalling £11,700 have been paid out to staff. Since the motivational BUPA Boost App was launched there have been 33 staff utilising the 'app' and achieving their goals. The 'app' has had 16,834,284 steps logged and 8462 goals logged which are a mix of relaxation, mindfulness, fitness and nutrition which are set by individuals for their own motivation.

This membership entitles staff to 'claim back' some (or all) of the costs incurred on everyday health costs through existing NHS services e.g. dental work, or other therapies such as physiotherapy.

The membership offers benefits such as: Dental and optical treatments and services; hospital stays - NHS or private; cashback on prescriptions; cover for WDC employee plus 4 dependants (up to the age of 24, not required to be in full-time education); a portal/app to ensure immediate reimbursement for services; partners or upgrades to the next level of the membership can be accessed directly with Bupa; confidential counselling for areas such as managing change, bereavement, stress, anxiety and depression.

Other actions that have addressed the objectives to date:

105 delegates attended the MECC – 'Making Every Contact Count' training so far in 2019. The training, run by Citizens Advice is designed to enable officers to sign post, where appropriate, impart key health messages and information as to types of support available with the aim of embedding the MECC culture.

Utilising funding from WCC Public Health, 71 delegates have attended either the 2 day Mental Health First Aid or the half day Mental Health First Aid Lite. This has provided staff and managers

with support, knowledge and skills to support both WDC residents and our own staff relating to mental health awareness.

The intranet 'Health and Wellbeing' page is now established to provide informative and interactive articles and signposting for users. The use of the page is being monitored and from May 2017 to Feb 19 it has achieved 450 views with an average of just over a minute spent reviewing it. The page gives links to Wellbeing Articles provided by external partners and colleagues, useful websites e.g. Breathing Space, Everyone Active, following the "five ways to wellbeing" principles of 'Give', WCC Wellbeing Portal and CSW Sport to name a few. We have also started a Health Events Calendar from information provided by colleagues on different events within the district.

There are now 9 Employee Support Officers (ESO's) to further support/signpost staff with both work-related and personal issues. The ESO scheme has now been in place for 11 years and has provided invaluable support to staff.

'Flu' jabs are available to all staff at a reduced rate. 52 staff received this inoculation in 2018, an increase from 27 in 2016. Relevant Health messages are also highlighted to staff via the intranet e.g. 'Preventing the spread of flu'.

The five ways to wellbeing is about what you can do to build the ways to wellbeing into your daily life which include:

- Be active – physical activity
- Connect – building connections and social networks
- Give – acts of giving and kindness
- Keep learning – learning new skills
- Take notice – being more aware of the present moment, including thoughts and feeling

Under the 'GIVE' way to wellbeing, staff are encouraged to share the volunteer and charity work they have undertaken in their own time. WDC promotes this on its intranet to demonstrate the different types of activities that individuals could take part in, but may not have considered.

Within learning and development there is a comprehensive calendar of learning opportunities which promotes the benefits of "keep learning" to staff, in addition there is a range of courses which will enhance the feeling of goodwill for staff as they carry out their work, such as lone working, IOSH Managing Safely & IOSH Working Safely.

8.7 Moving forward key priorities for 2019-20

8.7.1 Refreshed Health and Wellbeing Strategy

The Warwickshire Health and Wellbeing Board has recently refreshed its priorities for 2019 to reflect and respond to the rapidly changing context for health and social care. The refreshed strategy is aligned to the work of the Joint Coventry and Warwickshire Boards (the Place Forum) with a greater focus on prevention, better understanding of local need, and a more integrated approach to health care across partners. The high level priorities will continue to be:

- Promoting independence – to prevent ill-health, disability and dependence on services. A greater focus on prevention, self-care and early intervention is vital at all stages of life to support people to be more independent.
- Community resilience – communities are important for physical and mental wellbeing, where people support each other, and feel able to influence decisions about their area. Social isolation, unemployment, financial or relationship problems make it harder for people to cope. Stronger communities are needed with local people developing support networks and having a role in planning services they need.
- Integration and working together – services across sectors need to work together to provide support as effectively as possible, and with greater focus on prevention and early intervention.

The areas of focus for the Warwickshire Plan are:

- Prioritising prevention - including the Year of Wellbeing.
- Strengthen communities - with a focus on improving housing and wellbeing and early help for vulnerable children.
- Coordinating services - working better together i.e. out of hospital programme.
- Sharing responsibilities – work together to improve the health and wellbeing of communities.

8.7.2 Director of Public Health report

The Director of Public Health Annual Report shows the current health performance of Warwickshire and allows comparisons between the district and boroughs. It also indicates statistical significance compared to England and provides information on recent and published data that provides a health profile for the District (see appendix 2 for the Warwickshire Health Profile 2018)

8.7.3 Integrated Care System

Warwickshire County Council and the three Clinical Commissioning Groups (Coventry and Rugby CCG; South Warwickshire CCG and North Warwickshire CCG) are combining resources to work closely together to help people get the support they need in the right place and at the right time. The shared vision is about working collaboratively across Warwickshire all sectors to ensure support is available to local residents.

Warwickshire Cares: Better Together is a pooled budget that allows health and social care to commission services that are joined up. The Proactive and Preventative work programme, that is part of the Warwickshire Cares: Better Together, is focused on creating the system conditions to put prevention at the heart of health and social care.

This area of work will focus of 3 key strands:

- Information and advice
- Falls Prevention
- Health Champions

8.7.4 Social Prescribing

A series of Social Prescribing Workshops are currently taking place across the County. The aim of the workshops is to bring together people with an interest in social prescribing. Allowing participants to work together to discuss and agree what Social Prescribing should look like across Warwickshire and how partners should work together to make this a reality.

8.7.5 Joint Strategic Needs Assessments

In 2017 a new approach was agreed by Warwickshire Health and Wellbeing Board, with the focus of the JSNA moving from a theme-based to a place-based approach. The new programme of work will focus on understanding Warwickshire's health needs on a geographical basis. This is in line with the requirement to inform the Proactive & Preventative element of the Sustainability & Transformation Plan (STP) and the out of hospital programme, which seeks to build integrated services around populations of around 30,000 – 50,000.

Transformation programme relating to both adult and children's services and community hubs are also based on the need to understand service needs at a more local level. In Warwick District the assessment will be delivered over 3 waves and the current position is that South Leamington, Whitnash and Bishop Tachbrook was part of Wave 1, with Wave 2 Cubbington, Lillington and Warwick Rural East just about to commence.

8.8 Year of Wellbeing 2019

The vision for the year of Wellbeing is that 'People in Coventry and Warwickshire will be part of a strong community, and feel inspired and empowered to improve their own health and wellbeing, and that of others, in 2019 and beyond.

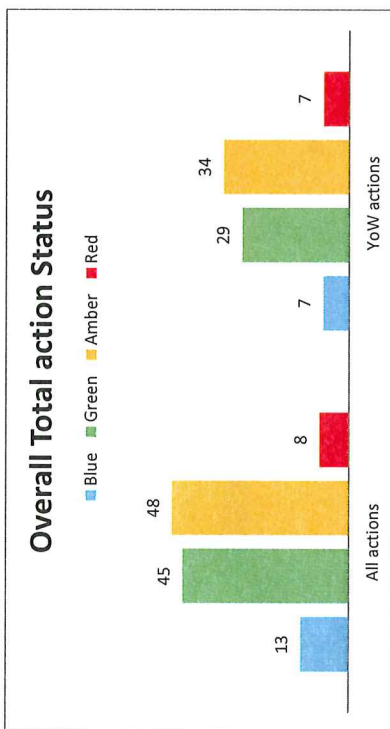
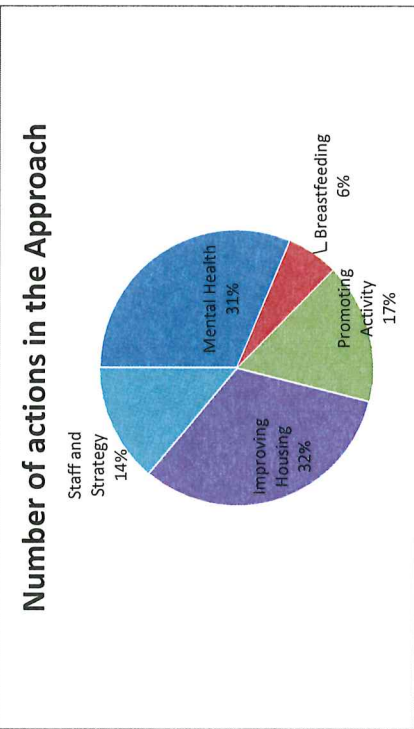
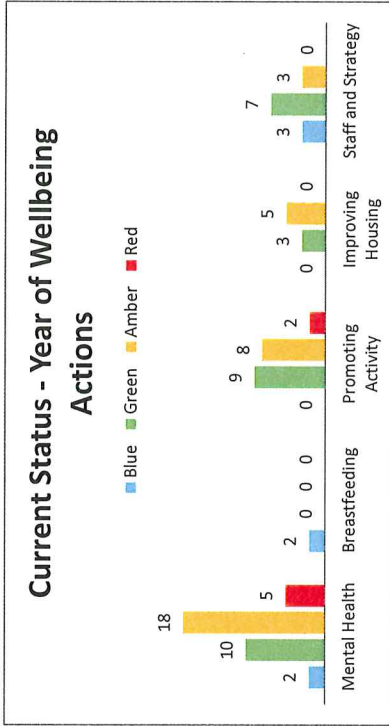
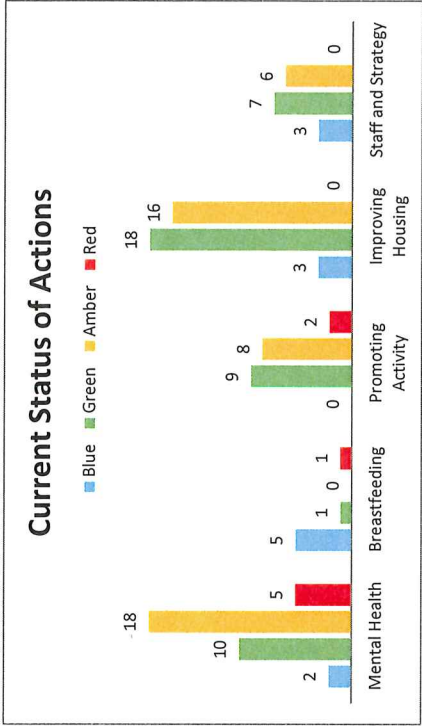
The focus will be on celebrating all the good work currently underway. The HWB Action Plan identifies how all the actions are spread across the priorities linked to the Council's Health and Wellbeing approach. Example of work that we are doing to contribute to the Year of Wellbeing is developed a communication plan, promoting various events and activities aimed at staff and communities and providing opportunities for the partners to showcase projects linked to Health and Wellbeing.

8.9 WDC Action Plan 2019-20

The 2019-20 WDC action plan continues to be aligned to priorities of the various reports and strategies to which the Council must have regard and especially those which are of particular relevance to Warwick district. They are:

- Mental Health
- Falls Prevention
- Promoting activity
- Improving Housing
- Staff and Strategy

The refreshed action plan once it has been completed will be shared with members of the Health Scrutiny Committee



Number of actions	Number of actions				
Mental Health	36				
Breastfeeding	7				
Promoting Activity	19				
Improving Housing	37				
Staff and Strategy	16				
Total	115				
Current status of actions					
		Blue	Green	Amber	Red
Mental Health		2	10	18	5
Breastfeeding		5	1	0	1
Promoting Activity		0	9	8	2
Improving Housing		3	18	16	0
Staff and Strategy		3	7	6	0
Total		13	45	48	8
Year of wellbeing actions					
		Blue	Green	Amber	Red
Mental Health		2	10	18	5
Breastfeeding		2	0	0	0
Promoting Activity		0	9	8	2
Improving Housing		0	3	5	0
Staff and Strategy		3	7	3	0
Total		7	29	34	7
Overall total action status					
		Blue	Green	Amber	Red
All actions		13	45	48	8
YoW actions		7	29	34	7

Mental Health Priority Action Plan					
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update Feb 2019
Roll out of Mental Health First Aid Training as public health makes funding available - 1st tranche Housing	Chief Executives – HR	1 & 3	C	y	Funding confirmed for Housing staff and 75 staff booked for next 3 months. Mixture of 1/2 day and 2 full day training courses. Some spaces available
Roll out of Mental Health First Aid Training as public health makes funding available - 2nd tranche everyone else	Chief Executives – HR	1 & 3	A	y	Awaiting for confirmation of funding for other areas from Public Health
Continue to work with the NHS, Public Health, Drug and Alcohol Support Services along with partners in the voluntary sector to support individuals maintain good mental health	Housing Advice Team	2	G	y	
Developing a Mental Health Protocol for homeless people.	Housing Advice Team	2	A	y	Contained within other partner documents but continue to be reviewed
Identify additional training for staff via e learning and /or external providers.	Housing Advice Team	1&3	A	y	training package identified which could be used. Awaiting confirmation from Learning and Development. Capacity for 50 staff users.
Continue to offer support and joint visits as required	Housing – Sustainable Tenancy Team	2	G	y	
Staff to attend training on the subject of hoarding	Housing – Sustainable Tenancy Team	1	G	y	
Review need for hoarding policy (currently we do deal within the anti-social behaviour policy)	Housing – Sustainable Tenancy Team	1	A	y	
Review options for staff to link into support for clients when presenting with a health and well being issue	Housing – Sustainable Tenancy Team	2&3	R	y	
Review documentation to improve clarity	Housing Business Admin Team	3	G	y	Continuously stated
Expand business to enable reach more people	Housing support and Lifeline	2	A	y	Review currently underway
Offering lifeline plus service which provides much more support beyond the lifeline unit itself	Housing support and Lifeline	2	A	y	Review currently underway
Reviewing the lifeline scheme in line with opportunity to assist in hospital capacity	Housing support and Lifeline	1&2	A	y	Review currently underway
Work with key partners, (Everyone Active, CSW sport, CAVA etc.). to start up a number of leisure centre based activities to support dementia groups and older people	Culture	2	A	y	Process has been started, course identified and looking for funding. Starting Nov 2018
Review opportunities for expansion of arts service to support this work stream.	Culture	1&2	A	y	
Deliver the programme of open space and park improvements	Neighbourhood Services –open and green spaces team	1&2	G	y	5 sites improved this year, plans for 4/5 more. Plan for 9 new sites in 2019
Improve the tree stock within the district	Neighbourhood Services –open and green spaces team	1&2	G	y	New planting carried out every winter, approx. 30 trees.
Carry on with site security measures, stopping illegal encampments, improving the residents stress levels	Neighbourhood Services –open and green spaces team	1&2	A	y	Ongoing, waiting fo additional funding.
Educate the public to the value of trees and green spaces	Neighbourhood Services –open and green spaces team	1&2	G	y	Monthly newsletter being circulated, the first edition of the greenspace newsletter is being circulated
Hold events within WDC's parks. Encouraging people outdoors and taking part in different activities	Neighbourhood Services –open and green spaces team/ Events Team	1&2	G	y	Ongoing, variety of events all over the district being held
Promote recycling, encouragingl residents to improve their local environment	Neighbourhood Services Team	2&3	A	y	Ongoing

Contract re-let for Waste Collection, Street Cleansing and Grounds Maintenance review to take on board local residents concerns.	Neighbourhood Services Team	2&3	A	y	Just started reviews and looking at options
Support the improve parks using S106 contributions and council funding where possible	Finance	1&2	R	y	
Continue to develop support that meets the need of the most vulnerable members of our community	Health and Community Protection – Community Partnership Team	1&2	A	Y	working with the poverty forum to link up support measures. VCS contracts.
Elected members are trained in mental health issues in order to support their role in the community and within the council	Chief Executives – HR	1,2&3	A	y	2019/20 training plan being developed with Amy. Is there funding to train members? Costs for 16 people for half day £1500 - 4 hours
Ensure that mental health is part of the VCS recommissioning service priorities	Health and Community Protection – Community Partnership Team	1&2	C	Y	VCS contracted started 1st July 2018. Completed
South Warwickshire partnership group are supportive of priorities of the council in the area of mental health	health and Community Protection – Community Partnership Team	1&2	C	Y	completed
Council champions positive mental health	ALL	1,2&3	G	y	Awareness raised through HOG, training opportunities' and staff focused events
Create a directory to support elected members, staff and the community with identifying available mental health services	Health and Community Protection – Community Partnership Team	2&3	A	y	Work in progress with Housing, HCP, Warwick District Poverty Forum
Review service delivery within housing allocations to identify possible gaps with mental health support	housing ?	2	R	y	
Supporting local residents to tackle issues within their communities	Health and Community Protection – Community Partnership Team	2	R	y	To look at getting this action on the South Warwickshire Mental Health Partnership - link into starting the conversation
To work with VCS partners to deliver interventions to tackle mental health	Health and Community Protection – Community Partnership Team	1,2&3	A	Y	Intention is to work with VCS Contracts to facilitate the delivery of interventions to tackle mental health
Tackling isolation amongst veterans	Health and Community Protection – Community Partnership Team	1,2&3	A	Y	Working with Royal Regiment of Fusiliers Museum to develop a coffee morning once a month at the Museum
Development of a veterans hub	Health and Community Protection – Community Partnership Team	1,2&3	A	Y	The aim is to work with VCS partners to develop support for the armed forces community
Ensure service areas are aware of their service delivery impact on mental health	Chief Executives – HR	2	G	y	Awareness raised through HOG, training opportunities' and staff focused events
Delivered every contact counts training to relevant staff	Chief Executives – HR	2&3	A	y	MECC training. Briefing delivered to HOG. In discussion with Public Health about when we can do this
Deliver 'happy to chat' branded interventions - an Public Health initiative as part of the Year of Wellbeing	Corporate	2&3	R	y	Awaiting further information about what is available

Breastfeeding Priority Action Plan								
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update: Feb 2019			
Training provided to frontline staff in supporting the district achieving the UNICEF Baby Friendly Award	Health and Community Protection – Community Partnership Team	1&2	C	N	Training delivered to frontline staff and Spa Centre. Staff briefings completed			
Public Buildings throughout the District are recognised under the UNICEF Baby Friendly Award	Health and Community Protection – Community Partnership Team	1&2	C	N	Once all training been delivered to launch - completed			
Working with CDW and partners to the NCT's Birth and Beyond Community Peer Support Programme across 4 targeted geographical areas of Lillington East, Brunswick, Sydenham and Warwick West	Health and Community Protection – Community Partnership Team	1&2	C	Y	NCT delivering a number of peer support breast feeding groups in Leamington, Kenilworth and Warwick			
The development of a parent cinema screenings targetted at breastfeeding mothers	Culture	1&2	C	Y	Publicising screenings on WDC website			
To facilitate work with the Business Community to encourage them to 'sign-up' to the UNICEF Baby Friendly Award Scheme	Health and Community Protection – Community Partnership Team	1&2	R	n	The intention is to work with CWSWHTP/ Development Services to develop a joint scheme for Warwick District			
Enhance the signage to recognise WDC as baby feeding friendly	HCP/Media	2	C	n	Warwick District welcomes breastfeeding rolled out at Riverside House, Spa Centre & Town Hall			
Promote WDC as a Breastfeeding Friendly Authority	HCP/Media	2	G	n	This has been programmed in as part of BUPA/ Year of wellbeing plan			

<u>Promoting Activity Priority Action Plan</u>							
Actions	Responsibility	WLB Approach Objective	Current Status	YOW 19	Update Feb 2019		
Identify opportunities for funding to support out reach activity.	Culture	2	G	y	A total of 24 grants awarded up to January 2019. Total funding awarded approx £15,000. Examples of recipients include: Lillingdon Youth Centre -weekly coaching to young people, Leamington Rugby Club - increasing marketing activities, Barford Sports Club -pitch marking to increase number of teams; Leamington FC - deliver a community wellbeing football project for the over 50's.		
Deliver training opportunities to train persons to deliver seated chair exercises within suitable locations for elderly/dementia patients.	Culture	2	A	y	Everyone Active signed up to run course -December 2018. Future courses to follow - third sector.		
Look to increase the number of measured miles in WDC.	Neighbourhood Services -open and green spaces team	2&3	A	y	Some parks have measured miles in place, look to increase this		
Promoting daily mile activities	Media	2&3	A	y			
Mapping out the range of daily mile routes available for staff	Neighbourhood Services -open and green spaces team	3	R	y	For example history walk or to look at linking to park & stride		
Staff Tai Chi sessions on Monday after work	Neighbourhood Services -open and green spaces team	2&3	G	y	Staff Tai Chi sessions take place on a Monday evening in The Space		
Promote outdoor gym equipment/trim trails	Neighbourhood Services -open and green spaces team	2&3	A	y	This is currently being developed		

Working in Partnership with EA on Community outreach work	Culture	2&3	G	y	EA have produced a details communities plan
working with everyone active specified Key performance indicators	Culture	2&3	G	y	Monitored though monthly. Quarterly and annual reports
working in partnership with sporting clubs an organisations to promote Physical activity	Culture	2&3	G	y	Outdoor facilities include: Newbold comyn Football pavilion, Harbury Lane football pavilion, VP bowls pavilions, Edmondscote sport track and VP tennis pavilion. Annual Sport Development Networking Event Nov 2019 that was attended by over 90 people - aim to share information and develop partnerships
working in partnership with sporting clubs an organisations to promote Physical activity	Culture	2&3	G	y	Outdoor facilities include Newbold Comyn football Pavillion, Harbury Lane Football Pavillion, Victoria Park Bowls & tennis pavilions, Edmondscote track
To create a stratigic direction for sport through the active management of the playing pitch strategy	Culture	2&3	G	y	Sports identified in the PPS : Football. Rugby, Tennis, hockey, cricket and Athletics
To create a stratigic direction for sport through the active management of the indoor sports strataaay	Culture	2&3	G	y	To Improve the provision of Leisure facilities in the district

Improving the provision of Sports and Leisure facilities through developing a number of key project in the District	Culture	283	A	y	Identified projects include: Phase 1 Leisure development, Newbold Comyn leisure Centre & St Nicholas Park Leisure Centre (now complete) Stage 2 Leisure development Kenilworth Leisure facilities, Castle Farm and Abbey fields swimming pool, Community Football Stadium, Bishop tachbrook School, Whitnash community hub
Hosting the 2022 Commonwealth games	Culture	283	A	y	Work progressing in readiness for the Commonwealth games in 2022. Junior Bowls initiative at the planning stage
Identify key partners to work with to specifically target known areas or groups likely to be currently inactive.	Culture	182	R	y	Weight Management Football Project being delivered by Sky Blues in the community, funded by WDC & CFGF aimed at tackling obesity in male adults. Delivery at North Leamington School, approx. 16 participants per week. Promotion includes some of the key areas where male obesity statistics are high in the district e.g. Whitnash, Crown, Emscote, Cubbington and Radford Semele. Project will run until Dec 2018 and review will take place to see if sessions can be sustained in 2019.

Work with Sporting national governing bodies to adapt to the Sport England strategy, which is influencing clubs to consider how they might become more diverse in their offering.	Culture	1&2	A	y	The Authority has commissioned a refresh of the playing Pitch Strategy, which will be completed in Autumn 2018. The Strategy will identify demand for sporting activities, taking into account the projections from the local plan. In parallel to this Strategy the FA are also producing their own strategy on Football in the District including recreational 'kick about' football.
Continue to upgrade playgrounds and install gym equipment.	Neighbourhood Services –open and green spaces team	1&2	G	y	5 sites improved this year, plans for 4/5 more. Plans for 9 new sites in 2019
influence the discussions with Everyone Active to support some of the key initiatives.	Culture	1&2&3	A	y	Everyone Active have produced a community Plan, which detail activities in the community, mainly Leisure Facility based. Officer work in partnership with EA to support the delivery of the plan.

Improving Housing Activity Priority Action Plan					
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update Feb 2019
Maintain homes in good repair and condition.	Repairs	182	G	n	The Council continues to meet its obligations to repair and maintain homes in a good condition. With this in mind we carry out roughly 12,000 repairs per annum. Spending on repairs to our properties was £2.7m last year. This year we have seen our main repairs contractor change with Axis taking over the contract from Ian Williams Ltd. Initial reports are very positive on this change.
Service all gas appliances annually	Repairs	2	G	n	The Council services all of its gas appliances each year in all council properties and has managed to achieve a compliance rate of 99.96% of dwellings with an "in-date" Gas Safe certificate by the end of 2017/18
Undertaken an Improvement programme for the councils stock.	Assets Team	182	A	n	With regard to improvements and planned maintenance the Council spent a further £9.8m in 2017/18. The stock condition survey undertaken in 2016 is now the basis of the roll out of our improvement programme and planned maintenance programmes are determined on the basis of a clearer picture of the condition of elements requiring maintenance. This work includes roofing, kitchen and bathroom improvements, electrical rewires and fire safety works. A report is being prepared for the Overview and Scrutiny and Finance and Audit Committees based on the 2016 survey setting out the improvements planned for properties to ensure that homes provided are of a good standard.
Adapt properties to enable persons to remain in their homes.	HEART	2	A	n	The Council undertakes adaptations to Council properties where there are mobility issues. This can include grab rails, stair lifts and level access showers. These improvements are often essential to maintain full use of the home and ensure the wellbeing of our tenants. Last year we carried out 301 major and minor adaptations at a cost of £533,000. During the year we also secured additional funding from the MHCLG and have used this to complete works at Chandos Court to provide a mobility scooter store.

Undertake Improvements to the safety of the high rise blocks.	Assets / Sustaining Tenancies	1&2	G	n	<p>The major focus following the Grenfell fire in June 2017 has been on further improvements to the safety of our high rise blocks. We have increased the frequency of inspection, moving to daily inspections of these blocks. We have also undertaken updating work on various fire safety elements in all blocks. We have now started a £2.5m programme of major works to our high rise blocks, starting with Radcliffe Gardens but with plans to complete major improvement works in our other high rise blocks. All internal fire safety works have been completed at Radcliffe Gardens, further external, environmental improvement works will begin in the Spring. Works have also commenced at Clarendon Square, m Binswood and the high rise blocks at the Crown, with further works due to start on other sites later in the year. We continue to carry out inspections for fire safety at all high rise blocks seven days a week 365 days a year.</p>
Inspect all of the high rise blocks	Sustaining Tenancies	2	G	n	<p>During the last year visits to all 400 high rise residents were completed. Inspections were carried out to ensure there are no fire hazards and to take any necessary actions. The opportunity was also taken to restate fire safety advice to all residents. One issue identified was a hoarder in Ashton Court. This resident was given advice and support to clear his flat but due to health concerns it was agreed a move to alternative accommodation was necessary. This action has resolved a potential threat not only to the resident but to all residents in the block. Continue to plan & carry out annual visits to all tenants in high rise blocks annually, also a 3 year plan to visit all other tenants - on-going. Work in with family support worker to resolve any issues regarding support for families with children. Also have an internal referral process for money advice caseworkers where financial/ vulnerability issues are identified.</p>

Deliver the lifeline services	Lifeline	2	A	y	Our Lifeline Service provides a 24/7 emergency call alarm response. There are over 3,300 customers paying for this service. This is an invaluable service for many elderly people or those at risk of falling. The service helps to ensure these people can stay living independently in their homes and prevents the need for residential care. We can supply key safes as well as various personal alarm products. A review of Lifeline Services is due to commence in October 2018, with a view to adapting and improving current technology and services.
Support the shelter schemes to support the vulnerable and elderly	Lifeline	2	A	y	Our Sheltered Schemes receive daily visits and staff provide a presence in the onsite offices. This is a service that is appreciated by our tenants and ensures that we can provide the necessary support to more elderly and vulnerable tenants that live in these schemes. Staff can provide residents with advice, signposting to other services and ensuring that they are receiving the right care, benefits etc.
Improve the available powers to address Housing deficiencies	Private Sector Housing	2	A	n	In December 2017 Council approved a policy enabling officers to use new powers contained in the Housing and Planning Act 2016 to apply civil penalties as an alternative to a prosecution in the Magistrates Court for various offences in private sector housing.
Improve the condition of the HMO stock.	Private Sector Housing	2	G	n	Houses in multiple occupation (HMOs) can sometimes be of a poor standard and, to the degree permitted by the statutory licensing regime, the Private Sector Housing Team is able to monitor and deal with issues in this kind of housing. During 2017/18 we issued or renewed 191 licences to landlords of HMOs and refused to grant two licence applications until further work was completed.

Enable persons to adapt their home in order that the can stay in their home through grants	HEART	2	A	n	<p>We have the ability to provide financial support in the form of grants and loans to individuals for certain kinds of home improvements, including disabled facilities grants (DFGs). However Committee members will be aware that from 1st April 2017 the service for providing DFGs was outsourced to the HEART shared service, operating countywide in conjunction with the other districts and boroughs, Public Health and Warwickshire County Council.</p>
Deliver the HEART programme	HEART	2	G	n	<p>A progress report on the HEART service was provided by the Head of the HEART Service to the Overview & Scrutiny Committee in February 2018. During 2017/18 there were 34 DFGs approved in Warwick district at a cost of £315,359 for:</p> <ul style="list-style-type: none"> • 22 level access showers; • 10 stair lifts; • 1 ground floor extension; • 3 ground floor conversions; • 1 kitchen adaptation; • 1 door-widening; • 2 others.
Undertake ECO flex improvements to properties	HEART	2	A	n	<p>HEART is able to facilitate access to grants for energy efficiency measures under the ECO scheme and during 2017/18 nine boilers were replaced with grant funding of £21,536. A further four are in the pipeline as well as one loft insulation project.</p>
Raise awareness of suitable housing through home choice	Housing Strategy and Development	2	G	n	<p>All new affordable housing built in the district is advertised through Home Choice, as are most vacancies that arise in existing properties. During 2017/18 we enabled 305 new affordable homes to be built through the use of planning powers and joint working with developers and housing associations. We allocated 378 Council vacancies during the year and made nominations to 485 housing association properties (inclusive of new-builds).</p>

Provide enhanced facilities for the homelessness	Housing Needs Manager	1&2	G	n	<p>In February 2018 the Council purchased Beauchamp House, a former hostel which is now run by Home Group to support individuals with various needs. William Walsgrave House has been refurbished and will be opened as a Hostel, with a view to using this to support a strategy towards tackling rough sleeping.</p> <p>Rough Sleepers initiative funding was secured and will facilitate a radical new approach to tackling rough sleeping in the district. It will help improve the living conditions of those entrenched in the street-lifestyle through additional temporary housing options, i.e. a direct access hostel, while bringing in support services to enable the customer to move towards a more permanent long-term housing solution back in mainstream society. 2 x additional P3 workers in place across Warwick and Stratford District. Rough Sleeping Coordinator in post. Housing First worker in post. Hostel opened in October with an average of 14 persons per night staying within the 2 dorm rooms in the first month, 2 of these have now been assisted via Housing Advice, into private accommodation. The 7 individual rooms have now also opened and are being allocated to rough sleepers willing to engage with support.</p>
Provide complex needs housing	Housing Needs Manager	2	G	y	<p>5 WDC properties have been given to Cyrenians as part of the Rough Sleeping Initiative. These properties will be used as complex needs accommodation, in order to prepare people for independent living and improve their chances of sustaining meaningful accommodation. 4 x 3 bed move on properties handed over to Coventry Cyrenians within October, a further 5 bed property to follow in January/February - with 4 individuals from the hostel currently on the waiting list.</p>
enhance the HMO licensing scheme	Private Sector Housing	1&2	A	n	<p>Extension of HMO licensing to help raise housing and management standards</p>
improve the direct access for accommodation for rough sleepers.	Private Sector Housing	1&2	G	n	<p>To liaise with Housing Advice about support and the availability of the direct access hostel places for rough sleepers in tents. Staff liaising re rough sleepers to access the hostel</p>
Engage with tenants to improve services	Service Improvement	2	A	n	<p>Tenant engagement consultation/satisfaction on request from Housing services and assets management for Tenants and Leaseholders. On-going fire safety work</p>

undertake environmental improvements for high rise properties	Sustaining Tenancies/ Greenspaces Team	2	A	n	A programme of environmental improvements is planned for the 9 high rise blocks within 2018/2019; in order to improve pathways, parking and planting. High rise environmental planning in progress. Works on Radcliffe Gardens already started
Provide flu jabs to homeless	Hostel	2	G	n	Flu Jabs were administered to 5 Rough Sleepers staying at the Direct Access Hostel in December. CGL nurse also using other sites around District.
Direct Access Hostel to provide access to regular grooming - beard and haircuts.	Hostel		G	n	Local Leamington Barber Braids provided beard and haircuts to a number of rough sleepers at the Direct Access Hostel in November and are due to return in January/February. Further dates to be arranged
Gardening Project for Eco-therapy to be set-up at Direct Access Hostel	Hostel		A	y	Garden force has donated £100 worth of garden equipment to Direct Access Hostel, due to be collected on 17/1/19. CRL currently working to find volunteers and local organisations willing to support initial set-up of allotment/growing. CRL currently engaging with local charities
Arts and Crafts/Mindfulness Project to be launched at the Direct Access Hostel	Hostel		A	y	Painting of communal room to be started on 18th January using paint donated to hostel. Rough Sleepers to be involved in choosing colours and painting room. Arts & Crafts, Mindfulness sessions to be run in the communal room on a weekly basis
Everyone Active (including our Rough Sleepers)	Hostel		A	n	Initial enquiries made to improve access to physical activities for Rough Sleepers. Liaising with EA regarding concessions for clients using the hostel
CPR Training for staff at Direct Access hostel	Hostel		G	n	CPR training to be delivered to staff at the hostel on the 22/24th January. Sessions arranged via Evelyn's Gift.
Promotion of Year of Wellbeing 2019 via corporate Twitter account @Rough DC	Rough Sleeping Strategic Coordinator		A	y	Twitter account being used to follow and promote health and wellbeing related articles/organisations and on-going work
MECC training for staff at Direct Access hostel	Hostel		G	y	All staff at hostel booked onto MECC training to improve level of understanding and confidence. All staff booked on MECC training
Deliver closer working relationship between Direct Access hostel and jobs clubs	Hostel		A	n	Improving access to education and employment for our Rough Sleepers. Visits to jobs club to be held on 17/1/19
Naloxone Training and Provision for staff at Direct Access hos	Hostel		C	n	Training provided by CGL to 4 staff at the direct access hostel - Naloxone also provided. Completed

Foodbank vouchers to be administered directly from Direct Access hostel	Hostel		A	n	Access to food and drink at short notice, to ensure adequate health and nutrition. CRL in process of arranging sessions at hostel
A comprehensive service directory to cover the Winter Period and General yearly provision for Homeless/Rough Sleepers	Rough Sleeping Strategic Coordinator		C	n	Service booklet developed with Poverty Forum/Rough Sleeping Initiative Meeting members to outline Winter Period provision and general service opening times and contact details. Provided to police, P3, Fire Service, local community hubs, churches and promoted at P3 Even to members of the public on 14th December
Supported attendance at Housing meetings for Rough Sleepers	Hostel		G	n	Support workers from direct access hostel to support Rough Sleepers making housing applications and to attend meetings related to their housing needs. This is to ensure a joint assessment of needs is completed which takes into account their overall health and wellbeing. Housing Advice and Direct Hostel working closely to ensure joint assessments are taking place and person centred support plans are created effectively, including all relevant needs
Support for Rough Sleepers to obtain I.D and open bank accounts	Hostel		G	n	Support is offered by the Direct Access hostel support workers to ensure Rough Sleepers are able to obtain I.D/open bank accounts and improve their financial wellbeing, this has a knock on effect on improving their mental-health.
Support for Rough Sleepers to attend Alcohol and Drug Recovery meetings	Hostel		G	y	Support is offered by the Direct Access hostel support workers to attend CGL appointments
Support for Rough Sleepers to obtain a script	Hostel		G	n	Support is offered by the Direct Access hostel support workers to attend CGL meetings and pharmacy appointments, in order to obtain a script. This improves the Rough Sleepers overall health and wellbeing and ability to engage with support/meaningful activity.
Direct Access Hostel to become a direct referral agency for Foodbank	Hostel		C	n	Hostel due to be set up with booklet to give out Foodbank vouchers for emergency provision, directly to its stavers. Completed

Generic Activity Priority Action Plan								
Actions	Responsibility	WHB Approach Objective	Current Status	YOW 19	Update Feb 2019			
Health Impact Assessment training is provided to staff	Chief Executives – HR	1	A	n	Guidance notes needed			
Guidance is provided for staff on how to complete the FFF table in terms of Health.	HCP	1	A	n	Guidance is in a draft awaiting feedback			
Health Impact Assessment are put in place for key decisions	HCP	1	A	n	training to be identified at correct point			
Achieve workplace wellbeing charter renewal - 'Thrive'	Chief Executives – HR	3	A	Y	Thrive award being looked at			
Recruit and train more ESO's	Chief Executives – HR	3	C	Y	Completed			
Hold health awareness events	Chief Executives – HR/Media	3	C	Y	Flu jabs - 8th November			
Promote staff health challenges	Chief Executives – HR	3	G	Y	Bupa Boost launch Sept - all staff with Apple and Android devices can join. Corp Challenge updated on intranet			
Improve the content of the HWB intranet pages	Chief Executives – HR/Media	3	A	Y	Work with Nicki C & Kris W - Work in progress			
Promote the use of the intranet pages	Chief Executives – HR/Media	3	A	Y	Work with Nicki C & Kris W - Work in progress			
Provide training to staff to assist them in improving their personal health and wellbeing	Chief Executives – HR	3	G	Y	75 people mental health first aid, 4 new ESO training, autism awareness approx. 40 booked			
Deliver every contact counts training to staff	Chief Executives – HR	2&3	G	Y	MECC training. Briefing delivered to HOG and now added to the L&D programme			
Provide staff with opportunities to be more active.	Chief Executives – HR	3	G	Y	Bupa Boost H&W pages updates Info in intranet and noticeboards Staff Walk			
Increase the number of staff signed to BUPA cash plan and Bupa boost	Chief Executives – HR	3	G	Y	Challenged all HOG reps to have signed up by Nov meeting. And all ESO's by Dec meeting. Asked all reps to ask question about sign up in other meeting - update in Nov			
Ensure information & support is available for staff & managers about Bereavement Support	Chief Executives – HR	3	C	Y	Information shared HOG and it is on intranet/ESO/Occ Health etc.			
Identify communications plan to highlight work being undertaken to deliver the approach	Chief Executives – Media	1	G	Y	Meeting held and communications plan for Bupa/ Year of Wellbeing in place.			
Promote the cycle to work scheme	Chief Executives – Media	2&3	G	Y	Completed			

Warwickshire Health Profile 2018⁸

● Better ● Similar ● Worse

This shows the current health performance of the Warwickshire County and allows comparisons of performance between the districts and boroughs. The values are coloured to indicate statistical significance compared to England. This is the most recent compiled and published data as of 30th July 2018.

Short name	Unit	England	Warwickshire	North Warwickshire	Nuneaton & Bedworth	Rugby	Stratford-on-Avon	Warwick	Period
Under 18 conceptions	<i>per 1,000</i>	18.8	18.7	15.7	29.8	16.7	12.1	16.4	2016
Low birth weight of term babies	%	2.8	2.3	1.4	3.1	2.3	1.4	2.5	2016
Smoking prevalence in adults	%	14.9	12.6	5.7	16.4	14.0	9.8	13.9	2017
New sexually transmitted infections	<i>per 100,000</i>	743	550	608	725	552	419	480	2017
5 year olds free from dental decay	%	76.7	78.4	79.3	71.8	78.1	82.6	80.9	2017
Overweight & obese (reception)	%	22.6	22.8	24.3	24.3	21.0	22.5	22.2	2016/17
Overweight & obese (Year 6)	%	34.2	31.5	35.8	35.5	31.2	28.9	27.6	2016/17
Hospital admissions for unintentional and deliberate injuries in children (aged 0-14 years)	<i>per 10,000</i>	101.5	119.0	103.1	118.0	156.2	103.9	108.0	2016/17
Excess weight in adults	%	61.3	58.6	67.9	66.8	58.4	50.5	55.8	2016/17
Suicide rate (aged 10+)	<i>per 100,000</i>	9.9	12.2	13.7	14.1	8.8	11.6	12.9	2014-16

Infant mortality (under 1 year)	<i>per 1,000 live births</i>	3.9	4.7	4.9	6.2	4.3	4.3	3.6	2014-16
Preventable mortality	<i>per 100,000</i>	182.8	172.7	182.4	205.7	175.1	152.3	158.4	2014-16
Under 75 mortality rate: cardiovascular	<i>per 100,000</i>	73.5	68.4	69.8	80.8	75.5	56.2	63.1	2014-16
Under 75 mortality rate: cancer	<i>per 100,000</i>	136.8	131.1	128.0	142.9	124.9	128.9	128.8	2014-16
Hip fractures in people aged 65 and over	<i>per 100,000</i>	575	556	612	522	552	567	539	2016/17
Emergency Hospital Admissions for Intentional Self-Harm	<i>per 100,000</i>	185.3	161.2	156.0	189.2	179.0	143.8	144.2	2016/17
Killed or seriously injured on the roads*	<i>per 100,000</i>	39.7	60.9	84.9	35.9	75.1	81.5	44.3	2014-16
Admitted to hospital for alcohol-specific conditions (under 18)	<i>per 100,000</i>	34.2	43.8	54.3	60.0	39.0	37.5	32.1	2014/15-16/17

The values are coloured Red, Amber and Green (RAG) to indicate statistical significance compared to England. RAG ratings are affected by small numbers for some indicators.

*This includes all people (residents & non-residents) killed or seriously injured on Warwickshire roads.

Warwickshire Health Profile 2018⁸

Better Similar Worse


This shows the current health performance of the Warwickshire County and allows comparisons of performance between the districts and boroughs. The values are coloured to indicate statistical significance compared to England. This is the most recent compiled and published data as of 30th July 2018.

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*This includes all people (residents & non-residents) killed or seriously injured on Warwickshire roads.

 WARWICK DISTRICT COUNCIL	Health Scrutiny Sub Committee – 13 March 2019	Agenda Item No. 7
Title	Review of the Work Programme & Forward Plan	
For further information about this report please contact	Lesley Dury, Committee Services Officer, 01926 456114 or committee@warwickdc.gov.uk	
Wards of the District directly affected	N/A	
Is the report private and confidential and not for publication by virtue of a paragraph of schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006?	No	
Date and meeting when issue was last considered and relevant minute number	20 November 2018	
Background Papers	N/A	
This report is produced for Scrutiny meetings for governance purposes. It is part of the process for ensuring that the Council is held to account for the decisions it makes or may make.		

1. Summary

- 1.1 This report informs the Sub-Committee of its work programme for 2019 (Appendix 1) and of the current [Forward Plan March 2019 to June 2019](#)

2. Recommendation

- 2.1 Members consider the work programme at Appendix 1 to the report and agree any changes as appropriate.
- 2.2 The Committee to; identify any Executive items on the Forward Plan which it wishes to have an input before the Executive makes its decision; and to nominate a Member to investigate that future decision and report back to the Committee.

3. Reasons for the Recommendation

- 3.1 The work programme should be updated at each meeting to accurately reflect the workload of the Sub-Committee.

4. Background

- 4.1 At each meeting, the Sub-Committee will consider its work programme and the Council's published Forward Plan and make amendments where necessary to its work programme.
- 4.2 Overview & Scrutiny Committee may request that the Sub-Committee undertakes areas of health Scrutiny.
- 4.3 Officers may present reports to the Sub-Committee to seek direction on their content.

- 4.4 Warwickshire County Council, as the lead authority for Health Scrutiny, can ask the District Council to undertake areas of health scrutiny.

Health Scrutiny Sub-Committee
Work Programme 2019/2020

23 July 2019

Title	Where did item originate from	Format	Lead Officer	Membership of Task & Finish	Next report date if applicable	Completion date
Elect Health Scrutiny Chairman						
JSNA Final Report	Health Scrutiny 20 November 2018	Written Report	Marianne Rolfe			
Promoting Health & Wellbeing in the wider District – Focus on Mental Health – 12 month update (with figures on suicide rates included)	Health Scrutiny July 2018	Written report	Bernadette Allen			

17 September 2019

Title	Where did item originate from	Format	Lead Officer	Membership of Task & Finish	Next report date if applicable	Completion date

19 November 2019

Title	Where did item originate from	Format	Lead Officer	Membership of Task & Finish	Next report date if applicable	Completion date
Annual Status Report – Air Quality Management	Annual report, last considered in November 2018	Written report	Head of Health & Community Protection		November 2020	Annual Report

14 January 2020

Title	Where did item originate from	Format	Lead Officer	Membership of Task & Finish	Next report date if applicable	Completion date

19 February 2020

Title	Where did item originate from	Format	Lead Officer	Membership of Task & Finish	Next report date if applicable	Completion date
Health & Wellbeing Annual Update Report		Written Report	Marianne Rolfe / Elizabeth Young/ Bernie Allen/ Portfolio Holder		March 2019	Annual report

Items where a date is to be set

- Care Quality Commission – external speaker
- Policy on Regulating the Private Rented Sector – Health & Wellbeing Aspects (Forward Plan 880) Pre-scrutiny work – 28/11/17 - *Response from Ken Bruno on a delivery date – the Council is awaiting the Government to commence various provisions in the Housing & Planning Act 2016 and publish the regulations.*
- Cultural Services – Physical Activity promotion and development – agreed 21 November 2017