Jane Knight

Chair of the Council

Council meeting: Wednesday, 29 June 2016

Notice is hereby given that an ordinary meeting of Warwick District Council will be held at the Town Hall, Royal Learnington Spa on Wednesday, 29 June 2016 at 6.05pm.

Emergency Procedure

At the commencement of the meeting, the Chairman will announce the emergency procedure for the Town Hall.

Agenda

1. **Apologies for Absence**

2. **Declarations of Interest**

Members to declare the existence and nature of interests in items on the agenda in accordance with the adopted Code of Conduct. Declarations should be entered on the form to be circulated with the attendance sheet and declared during this item. However, the existence and nature of any interest that subsequently becomes apparent during the course of the meeting must be disclosed immediately. If the interest is not registered, Members must notify the Monitoring Officer of the interest within 28 days.

Members are also reminded of the need to declare predetermination on any matter.

If Members are unsure about whether or not they have an interest, or about its nature, they are strongly advised to seek advice from officers prior to the meeting.

3. Minutes

To confirm the minutes of the meeting of the Council held on 18 May 2016 (Pages 1 - 9).

4. **Communications and Announcements**









5. **Petitions**

6. Notices of Motion

To consider a Notice of Motion from Councillor Mrs Falp:

- (1) with immediate effect all meetings of Council, the Executive, Committees and sub-committees be recorded (either audio or audio and visual wherever possible), with the exceptions of (2) below;
- (2) any matter where the press and public are excluded should be recorded but not broadcast and any private deliberation by a Committee/or Sub Committee (for example the deliberations of a Licensing & regulatory Panel) should not be recorded;
- (3) officers investigate the potential for making these meetings available on line either live or as recordings and report back their findings to Council in September 2016; and
- (4) as a minimum this Council commits to all meetings of Council, Executive, Committees and sub-committees being broadcast live (either audio or audio and visual) and recorded as soon as it relocates to its new headquarters and the associated costs of this are built into the budget for the relocation of the Council.

7. **Public Submissions**

8. Leader's and Portfolio Holders' Statements

9. **Questions to the Leader of the Council & Portfolio Holders**

10. **Report of the Executive**

To consider reports of the Executive meetings on:

- (1) 6 April 2016 (excluding minute; 129 (and its appendices) because it was considered by Council on 20 April 2016). (Pages 1 to 34)
- (2) 20 April 2016 (Pages 35 to 48)
- (3) Excerpt of the minutes on 2 June 2016 (Page 49 to 169, including Appendices 1 to 3)

11. Councillor Attendances at meetings

To consider a report from Democratic Services

(Pages 1 to 3 along with Appendices 1 and 2)

12. **Public and Press**

To consider resolving that under Section 100A of the Local Government Act 1972 that the public and press be excluded from the meeting for the following item by reason of the likely disclosure of exempt information within the relevant paragraphs of Schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006.

13. **Confidential Executive Report**

To consider report of the confidential report of the Executive meetings on:

- (1) 6 April 2016 (Pages 1 and 3) (Not for publication)
- (2) 20 April 2016 (Pages 4 and 9) (Not for publication)

14. **Common Seal**

To authorise the affixing of the Common Seal of the Council to such deeds and documents as may be required for implementing decisions of the Council arrived at this day.

Clinston Flit

Chief Executive Published Tuesday 20 June 2016

General Enquiries: Please contact Warwick District Council, Riverside House, Milverton Hill, Royal Learnington Spa, Warwickshire, CV32 5HZ.

> Telephone: 01926 456114 E-Mail: <u>committee@warwickdc.gov.uk</u>

Enquiries about specific reports: Please contact the officers named in the reports.

Details of all the Council's committees, councillors and agenda papers are available via our website <u>www.warwickdc.gov.uk/committees</u>

Please note that the majority of the meetings are held on the first floor at the Town Hall. If you feel that this may restrict you attending this meeting, please call (01926) 456114 prior to this meeting, so that we can assist you and make any necessary arrangements to help you attend the meeting.

The agenda is also available in large print, on request, prior to the meeting by calling 01926 456114.

WARWICK DISTRICT COUNCIL

Minutes of the meeting held on Wednesday 18 May 2016, at the Town Hall, Royal Learnington Spa at 6.30pm.

PRESENT: Councillor Doody (Chairman); Councillors Ashford, Barrott, Boad, Bromley, Mrs Bunker, Butler, Cain, Mrs Cain J.P., Cooke, Cross, D'Arcy, Davison, Day, Mrs Evetts, Mrs Falp, Gifford, Gill, Miss Grainger, Heath, Mrs Hill, Illingworth, Mrs Knight, Margrave, Mobbs, Naimo, Parkins, Quinney, Rhead, Shilton, Mrs Stevens, Thompson, Weed and Whiting.

1. Election of Chair of the Council

It was moved by Councillor Barrott, seconded by Councillor Rhead and

Resolved that Councillor Mrs Knight be elected Chair of Warwick District Council for the municipal year 2016/17.

Councillor Mrs Knight signed the Declaration of Acceptance of Office for Chair of the Council, returned thanks for her election and delivered her Chair's address.

2. Appointment of Vice-Chair of the Council

It was moved by Councillor Gifford, seconded by Councillor Mrs Falp and

Resolved that Councillor Boad be appointed Vice-Chair of Warwick District Council for the municipal year 2016/17.

Councillor Boad signed the Declaration of Acceptance of Office for Vice-Chair of the Council and returned thanks for his appointment.

3. Appointment of Chaplain

The Chair announced the appointment of Father Fabian Radcliffe as her Chaplain.

4. Vote of Thanks

It was moved by Councillor Shilton, seconded by Councillor Cooke and

Resolved that the appreciation of the Council be placed on record for the excellent services rendered by the retiring Chairman, Councillor Doody and his consort Mrs S Doody, during the past year.

Councillor Doody then acknowledged the vote of thanks.

5. **Apologies for Absence**

Apologies for absence were received from Councillors Coker, Davies, Edgington, Gallagher, Grainger, Harrington J.P., Howe, Mann, Morris, Murphy J.P., Phillips and Mrs Redford.

6. Minutes

The Minutes of the meeting of the Council held on the 20 April 2016 were approved and signed by the Chair.

7. Membership of the Executive

Councillor Mobbs informed the Council that the Executive would comprise of those Councillors, as set out in the addendum circulated at the meeting, Appendix 1 to the minutes.

8. Appointments

It was proposed by Councillor Mobbs duly seconded and

Resolved that the

- nominations for membership of the Committees, including substitute members, incorporating the amendments circulated at the meeting, as set out in Appendix 1 to the minutes, be approved and adopted;
- (2) appointments Outside Bodies at set out at Appendix 2 to the minutes, be approved; and
- (3) the appointments to Working Parties, be delegated to the Deputy Chief Executive and Monitoring Officer in consultation with Group Leaders, with the details of these to be reported to Council in June 2016.

(The meeting ended at 7.40 pm)

CHAIRMAN 29 June 2016



MEMBERSHIP OF THE EXECUTIVE AND COMMITTEES 2016/17

EXECUTIVE (8)

Councillor Coker Councillor Butler Councillor Cross Councillor Grainger Councillor Mobbs Councillor Phillips Councillor Shilton Councillor Whiting

PORTFOLIO HOLDERS and DEPUTY LEADER OF THE EXECUTIVE

Strategic Leadership Business Culture Development Services Finance Health & Community Protection Housing & Property Neighbourhood Services

FINANCE AND AUDIT SCRUTINY COMMITTEE (11)

Councillor Barrott Councillor G Cain Councillor Day Councillor Mrs Falp Councillor Gifford Councillor Harrington Councillor Illingworth Councillor Mann Councillor Quinney Councillor Rhead Councillor Thompson

Councillor Mobbs (Leader) Councillor Butler Councillor Coker (Deputy Leader) Councillor Cross Councillor Whiting Councillor Grainger Councillor Phillips Councillor Shilton

OVERVIEW AND SCRUTINY COMMITTEE (11)

Councillor Boad Councillor Bromley Councillor Mrs Cain Councillor D'Arcy Councillor Davison Councillor Edgington Councillor Miss Grainger Councillor Margrave Councillor Naimo Councillor Parkins Councillor Mrs Redford

EMPLOYMENT COMMITTEE (11)

Councillor Barrott Councillor Mrs Bunker Councillor Day Councillor Doody Councillor Mrs Evetts Councillor Heath Councillor Mobbs Councillor Murphy Councillor Parkins Councillor Rhead Councillor (Lib Dem Vacancy)

LICENSING & REGULATORY COMMITTEE (15)

Councillor Ashford Councillor Mrs Cain Councillor Davies Councillor Mrs Falp Councillor Gallagher Councillor Gifford Councillor Gill Councillor Miss H Grainger Councillor Illingworth Councillor Mann Councillor Murphy Councillor Quinney Councillor Mrs Redford Councillor Mrs Stevens Councillor Weed

STANDARDS COMMITTEE (11)

Councillor Mrs Bunker Councillor Bromley Councillor Cooke Councillor Davies Councillor Mrs Evetts Councillor Mrs Falp Councillor Gill Councillor Mrs Hill Councillor Howe Councillor Rhead Councillor (Lib Dem Vacancy)

> Parish/town Councillor representatives (4) to be appointed in September 2015

HOUSING APPEALS REVIEW PANEL(11)

Councillor Davies Councillor Doody Councillor Edgington Councillor Mrs Falp Councillor Gifford Councillor Mrs Knight Councillor Mann Councillor Morris Councillor Mrs Redford Councillor Thompson Councillor Weed

PLANNING COMMITTEE (11)

Councillor Ashford Councillor Boad Councillor Mrs Bunker Councillor Cooke Councillor Day Councillor Heath Councillor Mrs Hill Councillor Morris Councillor Naimo Councillor Mrs Stevens Councillor Weed

SUBSTITUTE MEMBERS 2015/16

EMPLOYMENT COMMITTEE

Conservatives

Councillor G Cain Councillor Coker **Councillor Harrington** Councillor Whiting

Labour

Councillor Bromley Councillor D'Arcy **Councillor Gill** Councillor Mrs Knight Councillor Naimo Councillor Quinney **Councillor Weed**

Liberal Democrats

Councillor Boad Councillor Gifford

Whitnash Residents Association (Independents)

Councillor Margrave Councillor Mrs Falp

FINANCE AND AUDIT SCRUTINY COMMITTEE

Conservatives

Councillor Ashford Councillor Mrs Bunker Councillor Mrs Cain **Councillor Cooke Councillor Davies** Councillor Edgington **Councillor Mrs Evetts Councillor Miss Grainger** Councillor Mrs Hill **Councillor Howe Councillor Morris** Councillor Murphy Councillor Mrs Redford Councillor Mrs Stevens

Liberal Democrats

Councillor Boad

<u>Labo</u>ur

Councillor Bromley Councillor D'Arcy Councillor Gill Councillor Mrs Knight Councillor Naimo Councillor Parkin Councillor Weed

Whitnash Residents Association

(Independents) Councillor Heath Councillor Margrave

LICENSING & REGULATORY COMMITTEE

Conservatives

Councillor Mrs Bunker Councillor G Cain Councillor Day Councillor Edgington Councillor Mrs Hill Councillor Morris

<u>Labour</u>

Councillor Bromley Councillor D'Arcy Councillor Knight Councillor Parkins Councillor Naimo

Liberal Democrats

Councillor Boad

<u>Whitnash Residents Association</u> (Independents)

Councillor Margrave

HOUSING APPEALS REVIEW PANEL- None

OVERVIEW AND SCRUTINY COMMITTEE

Conservatives

Councillor Ashford Councillor Mrs Bunker Councillor G Cain Councillor Cooke **Councillor Davies** Councillor Day **Councillor Mrs Evetts** Councillor Gallagher **Councillor Harrington** Councillor Mrs Hill **Councillor Howe** Councillor Illingworth **Councillor Mann Councillor Morris** Councillor Murphy Councillor Rhead **Councillor Mrs Stevens Councillor Thompson**

Liberal Democrats

Councillor Gifford

Labour Councillor Barrott

Councillor Gill Councillor Mrs Knight Councillor Quinney Councillor Weed

Whitnash Residents Association

(Independents) Councillor Heath Councillor Mrs Falp

PLANNING COMMITTEE

Conservatives

Councillor Cain Councillor Mrs Cain Councillor Edgington Councillor Mrs Evetts Councillor Miss Grainger Councillor Howe Councillor Thompson

Liberal Democrats

Councillor Gifford

<u>Labour</u>

Councillor Barrott Councillor Bromley Councillor D'Arcy Councillor Gill Councillor Mrs Knight Councillor Parkins Councillor Quinney

<u>Whitnash Residents Association</u> (Independents)

Councillor Mrs Falp Councillor Margrave

STANDARDS COMMITTEE

Councillor Ashford (Conservative) Councillor D'Arcy (Labour) Councillors Boad & Gifford (Lib Dem) Councillors Heath & Margrave (Whitnash Residents Association (Independents))

Executive appointments

Conservative Appointments	Number of places	Councillor
Warwickshire County Council - Supporting People Partnership (H&PS Portfolio Holder)	1	Cllr Phillips
Warwickshire Police & Crime Panel (Health & Community Protection Portfolio Holder)	1	Cllr Grainger*
West Midlands Employers formerly West Midlands Councils and West Midlands Leaders Board	1	Cllr Mobbs *
Coventry and Warwickshire LEP (Including City Deals)	1	Cllr Mobbs
LLP Board	3	Cllr Cross Cllr Whiting Cllr Mobbs
**Safer Warwickshire Partnership Board (Health & Community Protection Portfolio Holder)	1	Cllr Grainger
South Warwickshire Community Safety Partnership (Health & Community Protection Portfolio Holder)	1	Cllr Grainger
Warwickshire County Council Health & Wellbeing Board (Health & Community Protection Portfolio Holder)	1	Cllr Grainger*
Association of Retained Council Housing (ARCH) (H&PS Portfolio Holder)	1	Councillor Phillips
Shakespeares England (Development Portfolio Holder)	1	Councillor Cross
Total	13	

** formerly Safer Stronger and Communities Board

Warwick District Council appointments

Conservative	Number	Councillor
Appointments	of places	Councillo
Coventry Airport Consultative Committee	1	Cllr Harrington
Kenilworth Abbey Advisory Committee	1	Cllr Cooke
Kenilworth Town Centre Partnership	1	Cllr Coker
LGA District Councils' Network	1	Cllr Mobbs
South Warwickshire NHS Foundation Trust	1	Cllr Mrs Bunker
Warwick Town Centre Management Group	1	Cllr Cross
Warwickshire County Council – Adult Social Care	1	Cllr Mrs Redford
and Health Overview & Scrutiny Committee		
Warwickshire Waste Management Forum	1	Cllr Shilton
HS2	1	Cllr Illingworth
National Association of Councillors	1 (but	Cllr Coker
	with two	
	votes)	
Birmingham Airport Consultative Committee	1	Cllr Illingworth
Bid Leamington Board	1	Cllr Miss
		Grainger
Chase Meadow Community Centre	1	Cllr Butler

LGA Rural Services Network	1	Cllr Harrington
Armed Forces Community Covenant Champion	1	Cllr Illingworth
National Parking Adjudication Service (PATROL)	1	Cllr Shilton
Total	17	

Labour Appointments	Number of places	Councillor
Warwick District Mobility	1	Cllr Barrott
Warwick District Citizens Advice Bureau	1	Cllr Quinney
Warwick – Community and Voluntary Action	1	Cllr Weed
Total	3	

Whitnash Residents Association Appointments	Number of places	Councillor
South Warwickshire Plato Trust	1	Cllr Mrs Falp
South Warwickshire Community Safety	1	Cllr Heath
Partnership (Non Executive rep)		
Total	1	

Appointments by one or more Groups	Number of places	Councillor
Friends of Leamington Art Gallery	2	Cllr Naimo (Lab) Cllr Day (Con)
Hill Close Gardens Trust	2	Councillor Ashford (Con) Councillor Bromley (Lab)
Total	4	

Executive

Minutes of the meeting held on Wednesday 6 April 2016 at the Town Hall, Royal Learnington Spa, at 6.00 pm.

- **Present:** Councillor Mobbs (Chairman); Councillors Coker, Cross, Gallagher, Grainger, Shilton and Whiting.
- Also present: Councillor Barrott (Chair Finance & Audit Scrutiny Committee), Councillor Boad (Chair of Overview & Scrutiny Committee & Liberal Democrat Group Observer), Councillor Mrs Falp (Whitnash Residents' Association Group Observer) and Councillor Naimo (Labour Group Observer).

An apology for absence was received from Councillor Phillips.

128. **Declarations of Interest**

<u>Minute 138 - Rural / Urban Capital Improvement Scheme (RUCIS)</u> Councillor Boad declared a personal interest in the application Budbrooke Community Association because Act on Energy was mentioned, and he was Director of the company.

129. **Minutes**

The minutes of the 9 March 2016 were not presented for consideration.

Part 1 (Items on which a decision by Council is required)

130. Code of Procurement Practice

The Executive considered a report from Finance that proposed amendments to the Code of Procurement Practice and the introduction of an Ethical Procurement Statement, a Sustainable Procurement Policy and a Social Value Policy.

The Council's Code of Procurement Practice was last formally reviewed and amended in 2010. It was recognised as good practice to keep this document under review and make amendments as necessary to meet the changing environment in which the Authority, its services and its finances operated.

The notable changes to the Code were the thresholds for the relative tender processes, with the threshold for which three quotations to be obtained by the Head of Service being increased from $\pounds 5,000 - \pounds 9,999$ to $\pounds 5,000 - \pounds 24,999$. Contract values in the range $\pounds 25,000 - \pounds 49,999$ would continue to require formal quotations using the Intend System. This change would put the Council's practices in line with the Government's requirements. The lower threshold of $\pounds 10,000$ for formal quotations applied to Central Government.

In line with current trends within Local Authorities it was proposed to adjust the contract values to ensure there was greater flexibility to support managers with low level spends whilst still maintaining the necessary level of Procurement oversight and management to ensure compliance, probity and to minimise risks.

In order to explain the workload implications, the report detailed the number of contracts issued during 2015/2016 that fell within the amended contract value range.

The Procurement Team workload capacity was limited because it was only a small team. The change in thresholds would help ensure the team was effective and efficient and was able to concentrate on contracts of medium to high level spend (above $\pounds 25,000$) and those of strategic and "political" importance with a high level of potential risk to the Council.

The Procurement Team had successfully implemented the use of the "quick quotes" option on the E Tendering Portal and it was proposed to roll this facility out to managers, whilst retaining overall procurement oversight and management to ensure compliance, probity and to minimise risks.

To promote procurement opportunities within the local economy the proposed Code had been amended to ensure that a minimum of two local suppliers must be invited to bid. Also, to increase the number of local SME's registered on the E Portal, Invitations to Participate would be circulated using the Federation of Small Businesses weekly e-newsletter.

The Code introduced the Sustainable Procurement Policy, Ethical Procurement Statement and Social Value Policy in line with current practices within Local Authorities. The Sustainable Procurement Policy and Ethical Procurement Statement was required to meet the Council's obligations in accordance with the UK Government's Sustainable Development Strategy.

The updated Code referred to the need to adhere to the Guide to Tender Evaluation. The purpose of this guide was to assist members of the evaluation panel assessing tender submissions and to ensure practice and procedures employed to carry out this activity conformed to the Council's obligations of Integrity, Transparency and Accountability. The Guide provided information in relation to the evaluation process and timetable of events, scoring responses and procedural fairness, and scoring sheets and a declaration of confidentiality and interest form to be completed by each panel member.

The Code sought to re-enforce the need for the Procurement Manager to be consulted ahead of proposing to extend a contract, including using an extension option within the original contract. The purpose being to ensure that value for money reviews were systematically carried out by the Heads of Service, with advice from the Procurement Manager in a timely manner. It was necessary to ensure that options to extend contracts were not committed to without due consideration of the contract performance. Where it was identified that the current contract was no longer delivering value for money and / or regularly achieving the level of service and quality levels required by the Council and / or where the requirement was no longer appropriate, suitable and timely action plans would be implemented. Other notable updates proposed to the Code of Procurement Practice included:

- Section 10 'Constructionline' shall be used as the basis for selecting contractors for works and construction related consultants to quote or tender for contracts up to the value of the EU limits for Works and Services;
- Section 11.1.1– The Procurement Manager (or nominated deputy) would be responsible for opening tenders (Opening Ceremony) in respect of all tenders and quotations issued via the E-Tendering Portal;
- Section 11.8 Clarification of "Alcatel" standstill period; and
- Section 14 Appointment of Consultants.

The amended document set out how the District Council's procurement arrangements should operate to comply with best practice and current legislation. The report recommended that the updated Code should be accepted in its entirety.

The Finance & Audit Scrutiny Committee supported the recommendation in the report subject to minor amendments to the wording in paragraphs 3.2 and 10.10.

The Overview & Scrutiny Committee suggested that a higher loading/weighting should be placed against "Social Value" when evaluating quotes and tenders.

The Overview & Scrutiny Committee intended to monitor the outcomes of the proposed changes and urged the Executive to set up a monitoring and evaluation regime that clearly stated the strategic outcomes the Council aimed to achieve, and how the achievement of these would be assessed. The Committee would be adding an action to its Work Programme to review the impact of the changes 12 months after implementation.

Revised copies of the Sustainable Procurement Policy and Social Value Policy were circulated at the meeting.

The Executive noted that the Intend System was a multi-purpose system and the report should specifically refer to it as a procurement system.

The Portfolio Holder for Finance, Councillor Whiting, thanked his team for their work over recent years for ensuring there was a positive procurement culture within the Council. Whilst he recognised the comments of the Overview & Scrutiny Committee, he felt there was a need for this Council to balance social value against the guardianship of the money from our community and this balance needed to be set at the right level. He welcomed that the Overview and Scrutiny Committee would be looking at this in 12 months. **Recommended** to Council that they adopt the updated Code of Procurement Practice as detailed in the attached Appendix 1 and the accompanying Ethical Procurement statement (Appendix 2), Sustainable Procurement Policy (Appendix 3) and Social Value Policy (Appendix 4). (Appendices not included as they have previously been approved by Council on 20 April 2016)

(The Portfolio Holder for this item was Councillor Whiting)

Part 2

(Items upon which the approval of the Council is not required)

130. Whitnash Community Hub Update and Next Steps

The Executive considered a report from the Deputy Chief Executive & Monitoring Officer that updated them on the outcome of a feasibility study of a Community Hub based at Acre Close, Whitnash. It proposed the next steps as continuing to play a community leadership role to enable a viable scheme to be brought forward and that an in-principle agreement to invest significant funds was made.

Whitnash Town Council (WTC) was at the heart of the Whitnash community. From Town Council offices based at Franklin Road it managed allotments, a Millennium Garden, war memorial, Washbourne Fields & Play Area and a Community Hall along with the playing fields at Acre Close. Whilst many community activities and Town Council meetings took place at the Community Hall, the building required significant investment to bring it up to modern standards and for a population of 8,606 (Census 2011), which would grow to well over 10,000 during the next ten years, a new facility was required. There was no alternative community facility in Whitnash (other than church halls) and the nearest community centre was at Warwick Gates. Although the town of Whitnash covered part of Warwick Gates, it made up only a small part and so the community centre did not serve the vast majority of Whitnash residents.

It was within this context that in July 2014, Executive agreed to part-fund a feasibility study of a Community Hub for Whitnash. WDC committed c£13,000 to the study and WTC £5,000. Following a WDC compliant procurement process, TFT was awarded the contract to undertake the study. The study was completed in July 2015 and is set out at Appendix 1 to the report.

The scope of the study's works could be found at Section 2 of the report and in summary, with WTC having identified the community hub site as Acre Close Fields (the site of the current community hall), it was to "advise on what changes could be made to the current land uses to enable investment and provide more of a "town centre" focus for the parish". The outputs from the study were to be:

- a. A masterplan of the Acre Close site covering the provision of a community hub, open and amenity space, access, egress and parking arrangements;
- b. A masterplan of the Acre Close site covering a. above but also opportunities for the development of a town shopping area/focal point;
- c. A financial appraisal of the cost of a. and b. and opportunities for financing the necessary investment.

Specifically, the study was to consider whether the community hub could provide, a meeting space for the Town Council; Library/Information/One Stop Shop centre; Community Hall; Sports Hall e.g. badminton, indoor bowls, Pilates etc, drop in space for Police Safer Neighbourhood Team; meeting rooms including those for hire; Café-type area, and sufficient parking due to problems with parking at main shopping area at Acre Close / Heathcote Lane.

The outcome of the feasibility study was that it identified seven options for the development of the Acre Close site with the preferred option (6) providing the following benefits:

- 1. The new building would be closer to the community.
- 2. Building proximity reduced the amount of wasted space.
- 3. Building proximity provided improved building security.

4. Car park location provided improved safety; limiting pedestrian and vehicular interface.

- 5. Best use of green space would be achieved.
- 6. Maximise number of football pitches provided.
- 7. Primary school land could be incorporated easily.
- 8. Inclusion of primary school would enable mile route to be achieved.
- 9. Defined playground space separated from car parking.

The feasibility study was well received by WTC but the downside was that the project costs ranged from £3,577,500 to £3,822,753 depending on the option, with the preferred option costing £3,632,533 (2^{nd} quarter 2015). TFT was asked to explore the funding options available for a scheme but regrettably this was a weak aspect of the study with a limited amount of investigation having taken place. (A ten per-cent reduction in contract price was secured due to this and delivery date issues.) Notwithstanding the paucity of the information around funding, it was clear that identifying funding of c£3.5m would be a challenge and a forensic review of the specification would be required to determine whether cost could be removed without fundamentally impacting on the aspirations of WTC.

Since the conclusion of the feasibility study, a referendum had been held in respect of Whitnash's Neighbourhood Plan and 92.6% of those taking part voted in favour of the Plan. Objective 1 of the Plan specifically addressed the community hub issue as follows (extract taken from adopted Neighbourhood Plan) and consequently, Policy W1 of the Neighbourhood Plan was set as follows:

"Policy W1: A New Community Hub for Whitnash

Proposals for a new Community Hub for Whitnash will be supported in principle. The Community Hub is encouraged to include the following development:

• A new community centre to meet the needs of local residents and groups.

• A civic centre which provides office space for the activities of the Town Council.

• A new library with internet facilities.

- A police station.
- Healthcare facilities

• Other suitable community and retail uses (A1 – A5).

The Community Hub will complement and enhance any existing local retail facilities through careful siting and location and the provision of improved parking and high quality landscaping.

Detailed proposals will be informed by the results of a feasibility study which (have been) commissioned to consider the cost implications, proposed uses, access and siting of the proposed CommunityHub."

WTC believed that "the need for a new Community Hub is the overriding key issue to be addressed in the Whitnash Neighbourhood Plan". Consequently with the feasibility study now completed and the Neighbourhood Plan having been overwhelmingly endorsed, the next steps needed to be mapped-out.

A drawback to the options contained within the feasibility study was that Whitnash Sports and Social Club (WSSC), also based at the Acre Close site, and which ran a variety of sports and social sections (Football (Junior & Senior), Bowls, Tennis, Petanque, Table Tennis, Fishing, Line & Ballroom Dancing and Bingo, Darts, Dominoes, Crib & Pool) was lukewarm to the Hub proposal as it felt there was a danger it could lose its own identity. This view inevitably led to missed opportunities to bid for funding to cover community hub sports provision. However, following a change of Board membership at WSSC this view might change thereby providing the opportunity for a reworking of the feasibility study proposals to drive out project cost, make the possibility of sports funding more likely and attract value into a scheme by making available land on the site for alternative uses.

Initial work had already commenced with ATI Projects Ltd (commissioned through a WDC Executive approved initiative to identify and secure funding for key projects) developing an *option 8* (Appendix 2 to the report) to be further examined should WSSC formally agree to sign-up to the development of a scheme.

Whether WSSC was part of a scheme or not, WTC had expressed a desire to keep ATI Projects Ltd involved and would be seeking funding from its reserves to do this. WDC still had some agreed budget under the ATI Projects Ltd contract it could commit but this would be very much second to a WTC contribution.

Whitnash town benefited from a library situated on Franklin Road. In 2010 as part of the WDC/WCC One Stop Shop programme, the library was refurbished and upgraded to enable a range of new services to be delivered from the building. These included the Town Council's administrative base, the Police's Safer Neighbourhoods Team (since departed), and a team of WDC and WCC advisors providing advice on issues such as benefits, council tax, disabled badges and street lighting to name but a few. Whitnash residents could access a range of services in a welcoming and convenient location. However, its base at Franklin Road meant that it was separate to the Community Hall based at Acre Close, an issue that the community hub was trying to address. It was also the case that due to the need for the public authorities to allocate staff resource across a number of sites, the library/One Stop Shop's opening hours were not as comprehensive as say Kenilworth, Leamington or Warwick's.

At its meeting in December 2015, the Executive within the *Digital Transformation of Council Services* report noted a scope of the One Stop Shop (OSS) service review as agreed with Warwickshire County Council and agreed to receive a future report detailing the outcome of that review and any consequent recommendations.

The scope of that review covers Whitnash library/ One Stop Shop and whilst WCC did not initiate the review it has agreed to work constructively with WDC and in respect of Whitnash, it recognises the ambition of the Town Council, as articulated in its Neighbourhood Plan, to have public services at a single location; a community hub. WCC had been very clear that there is no political or officer drive to reduce its service offer to Whitnash residents and so it would only support a new location and service delivery model if it did not adversely impact on service provision and the overall running costs.

The review had commenced and it was likely that the information contained in this report would play an important part in forming the recommendations coming out of the review.

The feasibility study produced options with significant costs attached to them. Ordinarily this would bring into serious question the viability of a community hub even at this early stage but the nascent scheme had the advantage of large S106 contributions for community facilities either being in place or other large contributions were likely to come forward.

WDC's Major Sites Monitoring Officer had reviewed the current S106 obligations and those likely to come forward when new planning applications were determined (subject to WDC's Submitted Draft Local Plan, including modifications, being approved) and so calculated the level of funding that could be available to a community hub scheme. It was emphasised that the contributions would need to be fair and reasonable but the funding could be as follows:

Existing s106 that could be used (if agreed) from Chesterton Gardens, Golf Lane and Woodside Farm = £386,148 New s106 = £550,000 - a combined figure that would include contributions for indoor sports, outdoor sports, footpaths and libraries for both the AC Lloyd site (500 homes) and the proposal south of Golf Lane (70 homes) Potential play area/allotments =£95,000 Total = £1,031,148.

There would need to be detailed work to determine precisely what the contributions could fund but the aggregation of the contributions provided an outline of what could be available for the scheme. It was recognised that although the totality of contributions was encouraging, the funding would not be available in a lump sum meaning that there could be forward funding issues to navigate. Whilst it was too early to go into detail, WTC had

indicated that it would look at prudential borrowing should that be necessary to ensure a scheme was deliverable.

Whilst the examination of funding options by TFT was disappointing the subsequent work undertaken by ATI Projects Ltd was much more encouraging. The company had a track record of success in this area and in the last six months funding bids had been made in respect of St Nicholas Park Tennis Courts (SITA) £19,930 (outcome awaited) and a successful bid for Racing Club Warwick (Football Foundation) of £100,000.

Appendix 3, to the report, provided a comprehensive list of the potential funding bodies had been drawn-up. The funding strategy would need to be carefully thought through and access to certain funds would be dependent on whether WSSC wished to be part of the scheme but should the project move forward, bids could start to be worked-up.

In addition to funding from charitable and non-government bodies, there could be funding from WTC and WCC and subject to Executive agreeing, the Deputy Chief Executive and Monitoring Officer would work with WCC to develop a business case to enable WCC to decide whether or not to make investment in a scheme.

The preceding paragraphs described the status of an aspiration to bring forward a community hub for Whitnash. Already in place were a will to succeed; town council political endorsement; community affirmation of the Neighbourhood Plan; land in control of the protagonist; realistic significant funding sources; and project management experience with a track-record of delivery (ATI Projects Ltd). It was therefore recommended that the Deputy Chief Executive continued his work with WTC and WCC to bring forward a viable scheme.

It could be argued that the main beneficiary from this initiative would be WTC and that the District Council should not be committing further officer resource. This was not the way this Council had used its community leadership role to support local communities. It had in the recent past overseen (amongst other things) the development of Chase Meadow Community Centre; made funding available for Bishop's Tachbrook Community Centre; supported Racing Club Warwick with its successful funding bid for the development of community services; and brought a number of public services together with the creation of Jubilee House. Whitnash had a strong community identity and it was right that it should have a community centre that befitted its place as a growing town.

In giving its agreement to further officer investment to bring forward a scheme, the Executive would be formally acknowledging its support for the concept. Whilst this would be welcomed by WTC and local residents it was also important in making the Council's position clear when it came to the negotiation of S106 contributions enabling the Planning Authority to give further weight (over and above Policy W1 in the Neighbourhood Plan) to the request for fair and reasonable contributions for a community hub scheme.

Over recent years WDC had provided investment in community buildings. Examples included, Chase Meadow Community Centre, Bishop's Tachbrook Community Centre, Jubilee House, Various RUCIS grants to by-and-large rural projects, Lillington library/ One Stop Shop and , Kenilworth library/ One Stop Shop.

It was probably correct to say that the schemes would not have happened without WDC investment and the public benefits that had accrued from that investment would not have been realised. Whitnash was one of the four towns in the District and through the stewardship of WTC had created a functioning and effective civil society. Yet to provide residents with a community resource that its growing population required, funding would be necessary from larger organisations. It was therefore proposed that WDC made an-principle commitment of £0.5m to be financed from the anticipated 2017/18 NHB allocation.

For 2016/17 the Council was to receive ± 2.256 m in NHB. The use of this funding was agreed by the Council as part of agreeing the 2016/17 Budget.

In the Autumn Statement 2015, the Chancellor had launched a review of the NHB scheme and it was clear that whatever the outcome of the review, WDC would receive less funding from 2017/18 than it was due to receive for 2016/17. Under the options under consideration within the consultation, the Council should have been able to expect a minimum of £1.2m NHB for 2017/18 and optimistically circa £2m, depending on the outcome of the consultation.

The Council had a commitment from future NHB allocations for Waterloo Housing Group (WHG). For 2017/18 this was likely to be a minimum of £150k, and potentially up to £250k. The precise sum due would be dependent upon the future of the NHB scheme from 2017/18 following the current consultation and the number of new affordable properties developed by WHG under the joint venture agreement with the District Council. There were undoubtedly other financial claims that could be made on this funding from other areas but the Executive had the ability to choose to make an inprinciple allocation to a community hub scheme.

Should it be agreed to this in-principle award then a number of safeguards would need to be put in place which will be part of a future report to the Executive, these included; A business plan covering both revenue and capital implications; A grant agreement between WDC and WTC; Appropriate legal undertakings; and confirmation from this Council's Section 151 officer that the award was affordable and did not prejudice the Council's financial position going forward.

At this time no alternative options were considered as it was officers' view that there was a realistic possibility that a community hub scheme could be delivered and that it merited the investment of resource to try and achieve this

The Finance & Audit Scrutiny Committee supported the recommendations but proposed that the words 'up to' be inserted in recommendation 2.7. It was suggested that approval should be subject to a suitable partnership arrangement being place and therefore recommended that recommendation 2.6 be amended to read: "That Executive agrees that DCX (AJ) continues to work with members of Whitnash Town Council and Whitnash Sports and Social Club (if applicable), officers at WCC on the production of a viable scheme and thereby gives its support to the development of a community hub for Whitnash subject to appropriate partnership agreements being agreed with the parties and WTC undertaking the project sponsorship role."

The Portfolio holder supported the proposed changes to the recommendations from Finance & Audit Scrutiny Committee and proposed the recommendations of the report with those amendments. It also took the opportunity to thank all those involved in delivering this project to this point and wished them all the best in completing this scheme. This was duly seconded and

Resolved that

- the outcome of the feasibility study (Appendix 1

 referred to as *Draft* but actually *Final*) in
 respect of Whitnash Community Hub undertaken
 by Tuffin Ferraby Taylor, commissioned by
 Warwick District Council and Whitnash Town
 Council; be noted
- (2) subsequent to the completion of the aforementioned feasibility study, it be noted that Whitnash Sports & Social Club has expressed an interest in re-working the TFT's community hub options to create a more comprehensive site development scheme;
- (3) it be noted that Warwickshire County Council has agreed to consider the business case for the Library being located at the community hub;
- (4) based on current S106 agreements and the land allocations in the Submitted Draft Local Plan (including Modifications), it be noted that funding in the region of £1.03m could be received towards the cost of a community hub over the next ten years;
- (5) further financing for a community hub will be sought from various funding bodies and charities to deliver the scheme with work having already started, as set out Appendix 3 to the report, to identify precisely where that finance could come from;
- the Deputy Chief Executive & Monitoring Officer continues to work with members of Whitnash Town Council and Whitnash Sports and Social Club (if applicable), officers at WCC on the

production of a viable scheme and thereby gives its support to the development of a community hub for Whitnash subject to appropriate partnership agreements being agreed with the parties and Whitnash Town Council undertaking the project sponsorship role; and

(7) based on the last central government Financial Settlement and the recent New Homes Bonus (NHB) Consultation Proposals, it is noted that Warwick District Council can expect a minimum of £1.2m in NHB monies for 2017/18 and therefore makes an in-principle grant offer of up to £0.5m to help deliver a viable scheme this being subject to a comprehensive business plan being received, appropriate legal undertakings being in place, a further report to Executive and WDC being in the financial position to award the grant as part of the 2017/18 Budget.

The Portfolio Holders for this item were Councillors Coker, Grainger and Mobbs (Forward Plan Reference Number 741)

131. Gypsy & Traveller Site Identification Update

This item was withdrawn from the agenda by the Executive prior to the start of the meeting.

132. Proposed Public Consultation on a Master Plan for St Mary's Lands, Warwick

The Executive considered a report from the Chief Executive that updated it on the work the Council commissioned for a review of the overall strategy, regeneration master plan and management plan of St Mary's Lands in Warwick.

A set of proposals had been developed by the Working Party and they were now at a stage to go out to wider public consultation. This report set out those proposals and set out the proposed means of consultation.

A further report would be presented to the Executive with the results of the public consultation and any revisions that may arise as a consequence to the master plan.

In the meantime some actions were proposed to maintain momentum by seeking funding for practical next steps; project management; and design consultancy.

In September 2015 the Executive agreed, amongst a number of things that:

- (i) noted the latest position in respect of St Mary's Lands (SML);
- (ii) agreed to commission a review of the Council's previous Strategy, Regeneration Master Plan and Management Plan from Plincke Landscape;

- (iii) agreed an exemption to the Council's Code of Procurement to continue to utilise the previous experience from this consultancy, at a cost of up to £20,000 to be funded from the Service Transformation Reserve; and,
- (iv) the review work was to be overseen by the St Mary's Lands Working Party.

In essence the proposal was to re-engage the consultants (Plincke) who assisted the Council in the original work on a Strategy, Regeneration Masterplan and Management Plan from 1999 to 2006. The company and personnel had the background knowledge, experience and independence to assist with a more facilitative, rapid and inclusive development of the work needed which are not otherwise available within the Council.

The proposal was in three stages: (i) to review; (ii) to understand the issues; and, (iii) to build a consensus. The original brief was attached at Appendix 1 to the report. A fourth stage was anticipated once the outcome of the first three stages was complete. It was estimated that these three stages would cost up to \pounds 20,000 and if a fourth stage was required, further consideration and agreement would be needed as to how this was funded and procured. It was envisaged that the Working Party would re commence and would oversee the work of the consultants.

The Working Party had met three times in addition to a wider meeting to discuss the findings of stage 1. The consultant had met all of the parties to establish all the issues and a SWOT analysis has been developed. On the back of that analysis, a series of proposals, prioritised by the Working Party had been developed which the Working Party now wanted the Executive to endorse for the purposes of public consultation only at this stage. The SWOT analysis was attached at Appendix 2 to the report; the proposals for consultation were included at Appendix 3 to the report.

The proposed means of consultation were set out at Appendix 4, to the report, and were suggested by the Working Party as the most appropriate way to engage the local community.

Once the consultation was complete the responses would be assessed and the Working Party would consider any revisions. At that point the Executive would be asked to consider endorsing a finalised version of the masterplan and actions to implement it.

Given the commitment from all participating bodies to make things work and to resolve previous differences and the momentum it had created; it was important that this opportunity of momentum was not lost. Consequently, a number of next steps to maintain that momentum, ensure some early wins and allow progress on the more substantive elements were proposed at Appendix 5 to the report. The first of these could be accommodated within the existing budget. The other two – project management and design consultancy were not and would need funding from the Contingency Budget. It was suggested that the project management role was carried forward by Plincke for which an exemption from the Code of Procurement would be necessary, while the design consultancy work should be tendered. Options had been considered as part of the development of the proposals at Appendix 2 to the report and summarised at Appendix 3 to the report. If the Executive was not happy about any specific element it was better to let it be addressed as part of the public consultation process than to stop it being considered at all.

More generally the Executive could decide not to agree to consult the public on the proposed options which would have a reputational impact on the Council having in effect given the Working Party the job of overseeing the work of developing a masterplan and so it was not suggested that this is an appropriate option to consider.

The Finance & Audit Scrutiny Committee supported the recommendations in the report and thanked all officers involved in bringing the project forward to this stage.

The Executive welcomed the way in which all those involved in the Working Party had approached the work and issues with a positive approach and thanked for their time and effort. The Leader expressed his sincere desire to improve this valuable community asset and personally thanked all those involved in this project to date.

Resolved that

- the work of the St Mary's Lands Working Party to date, be noted and thanks be sent to the constituent members of the St Mary's Lands Working Party for their work so far;
- (2) the proposals set out at Appendix 3 be approved for a public consultation in the manner set out at Appendix 4, to the report;
- a report be brought to the Executive for consideration on: the outcome of the public consultation; and a finalised version of the proposed masterplan; and, any implementation, actions;
- (4) the Next Step proposals in Appendix 5 (Next Steps) be endorsed and that:
 - 1. the steps costing up to £5,000 from the existing budget be agreed;
 - that an exemption is agreed to the Code of Procurement Practice (Section 6.3) to appoint Plincke to provide an ongoing project management role for the best part of a year ahead at a cost of not more than £25,000 ; and
 - 3. that tenders be sought for design consultancy work of up to £50,000; and

(5) additional funding of £75,000 in total from the 2016/17 Contingency Budget, be approved.

(The Portfolio Holder for this item was Councillor Cross) Forward Plan reference Number 783

133. Support for Government Syrian Vulnerable Persons Relocations Scheme

The Executive considered a report from Health & Community Protection that provided a response from this Council to the request from Government to consider assisting with resettling Syrian Refugees, to help it meet its commitment to finding homes for 20,000 refugees within this parliamentary term.

The Syrian Refugee crisis was a major humanitarian crisis. The Government had responded to this by pledging to resettle 20,000 people from United Nations High Commission for Refugees (UNHCR) camps.

Local authorities in the UK had been asked to make pledges as to how many refugees they could settle within their areas.

Discussions had taken place with colleagues at a sub-regional and at a regional level with the West Midlands Strategic Migration Partnership (WMSMP – who acted on behalf of the Government in the region) to assess how Authorities could work together to support the refugee resettlement programme. It was now considered that this Authority could commit to a pledge.

With regard to the number of places the Council could offer, this had been agreed with WMSMP in conjunction with other Authorities in the sub-region, as a proportionate initial commitment. Should the overall requirements of the scheme change then this could be reconsidered.

The practical steps and implications of settling refugees in Warwickshire were still being worked through but the intention was to build on the experience of other Authorities with expertise in this field e.g. Coventry City Council.

Local Authorities and agencies in the West Midlands area had been meeting to assess how to respond to the Government's request for support for Syrian Refugees.

More locally, Warwickshire District and Borough representatives had been meeting with Warwickshire County representatives and the Police. It had been agreed that the Councils would work together and that the County Council would take a lead and therefore it had established a role to coordinate this work.

Discussions were also taking place with Coventry City Council, who were an Asylum Resettlement Authority and had considerable experience in these matters. The Council was also maintaining contact with relevant voluntary sector groups. Key to placing families in the community was the availability of health and education services. The availability of these was being assessed and any suitable housing offered would take these into account.

The Government programme emphasised that any families coming into the country would have been thoroughly assessed at different stages for their needs and for security purposes, at the UNHCR camps. Local Authorities would be provided with relevant information which would help with decisions about placement.

It was not likely that Warwick District would be in a position to receive any refugees until the end of this year at the earliest, though if plans did crystallise more quickly, Councillors would be informed.

The Council needed to be assured that all appropriate measures were in place before agreeing to accept refugees. This was as important to the incoming families as it was to the Council and residents.

Initial work was in progress to assess housing availability. It was anticipated that the first option for housing would be in the private sector. However, the actual arrangement would depend on a number of variables, not least the timing of the arrival of families and their particular need.

Alternatively the Council could choose not to re-settle any refugees; however this stance was likely to come under pressure from the Government as well as from local groups supporting the scheme and the broader humanitarian situation.

The Overview & Scrutiny Committee recommended that recommendation 2.1 was amended so that the pledge from this Council was to assist in resettling **at least** five families within the district, within the life of the current scheme.

Councillor Shilton supported the recommendation from the Overview & Scrutiny Committee because in his view this Council should be doing as much as possible to support as many families as possible caught in this conflict.

In response to these points the Portfolio Holder explained that it was important not just to home these families but ensure that they were resettled within the community with appropriate support, so that they could become part of it. At this time, the Council was being asked for a firm commitment of numbers and not offering an "at least". The Executive needed to be mindful that there were over 3,000 people waiting for Council houses in Warwick District and they needed to provide consideration of this and the wider community in the District at the same time.

Councillor Mobbs explained that this Council was committed to ensuring that the right quality of support was provided to these families and by increasing the number could impact on this. He therefore proposed that the recommendation be amended to remove the words up to in recommendation 2.1 and rejecting the recommendation of the Overview & Scrutiny Committee on this basis.

Resolved that

- (1) Warwick District Council commits to supporting the Government's Syrian Refugee scheme by pledging to assist in resettling five families within this district, within the life of the current scheme;
- (2) this commitment is dependent upon there being clear and properly funded arrangements in place to manage and settle refugees;
- (3) the Head of Health & Community Protection, with the Portfolio Holder, be given authority to agree to the acceptability of arrangements as required in (2) above, prior to any refugees being resettled in this District; and
- (4) the recommendation from Overview & Scrutiny Committee that at least five families be homed because the Council is committed to the quality of the support that is provided to the families to be rehomed and ensuring this can be delivered.

(Councillor Shilton voted against this item.) (The Portfolio Holder for this item was Councillor Grainger)

134. Review of Staff Terms and Conditions

The Executive considered a report from the Senior Management Team of Warwick District Council that sought approval to 'buy out' staff from the current Essential Car User Allowance(ECUA) as part of the change to terms and conditions reported to Employment committee on 23 March 2016.

A review of staff terms and conditions had been undertaken. The initial purpose of the review was to identify potential savings to help the Council meet its Medium Term Financial Strategy targets as agreed at the 3 September 2015 Executive when updating the Council's Fit for the Future programme. The items considered where:

- The withdrawal of the Essential Car User Allowance (ECUA) lump sum payments both for existing and future members of staff.
- Introduction of uniform mileage rate based on HMRC rate, currently 45p per mile, for all business mileage replacing essential car user mileage rates.
- Introduction of a uniform mileage rate based on the HMRC rate (currently 45p per mile), for all business mileage replacing casual car user mileage rates.
- The introduction of the HMRC rates, (currently 20p per mile), for mileage incurred when using a bicycle on Council business.
- Increase to the HMRC Motorcycle rate, (currently 24p per mile),
- for mileage incurred when using a motorcycle on Council business.

- The withdrawal of a contractual right to a Warwick District Council car parking pass. This will be replaced by issuing car parking passes as a discretionary benefit that could be removed if necessary in the future.
- The withdrawal of the Weather Wear allowance payments.
- The withdrawal of the Homeworking Allowance payments.
- The withdrawal of land line Telephone and Broadband rental.
- The withdrawal of a contractual right to Subsidised Sports facilities. This will be replaced by access to subsidised sports facilities as a discretionary benefit that could be removed if necessary in the future.

It had been apparent for some time that anomalies existed across the Council for a range of contractual payments. The review therefore sought to put forward proposals to harmonise terms and conditions across the Council.

A survey completed by West Midlands Employers had also indicated that Warwick District Council was not consistent with other Authorities in continuing to pay, for example, Essential Car User Allowance (ECUA) lump sum and payments were in excess of HMRC mileage rates.

The proposals indicated potential changes and the rationale for these; feedback was invited to the proposals from individuals and unions.

On the 15 January 2016 a response to the consultation feedback was circulated to all staff by the Terms & Conditions Review Board, along with 'Final' consultation proposals. This also set out the reasons for making the recommendations. On the 29 January 2016 this was updated with a 'buy out' to Final Proposals. On the 25 February 2016 there was an update to Addendum to Final Proposals. The consultation programme schedule had been adhered to with unions and staff throughout period.

During the course of the consultation both management and the unions had worked to reach agreement to vary the terms and conditions of employment. This had included the introduction of the offer of a buyout to all members of staff currently in receipt of an Essential Car User Allowance (ECUA). A further revised offer was made which would have enabled the equivalent of individuals retaining their ECUA at their current rate for a period of two years. Unfortunately, on the 10 March 2016 the proposals were rejected by UNISON in their current format. A final revised offer was made on 15 March of a two-part lump sum paid upfront i.e. nine months paid in July for year 1 and in April 2017 for a year. In both cases claw back would be made if staff left the Council's employment. The Unions consulted on this and the results were fed through to the Employment Committee on 23 March which agreed the revised terms and conditions subject to the Executive agreeing to fund the upfront costs of the "buy out".

The Terms and Conditions Review Board assessed a number of options during the consultation process; Unions, individual staff and teams also provided a variety of options. These included:

- Charging for car parking
- 50% Charge for Professional Subscriptions
- Reduced Absence Pay
- Reduced Redundancy Pay

These had all been considered and responded to, together with bringing forward the phase two proposals. The suggestions and feedback led to a number of amendments of the proposals including the development of the "buy out" provisions.

The Finance & Audit Scrutiny Committee supported the recommendation.

Resolved the release of a total of £185,200 from the Service Transformation Reserve and £90,000 from the Housing Revenue Account over 2016/17 and 2017/18, be approved, to fund the "buy out" of the Essential Car User Allowance, as agreed by Employment Committee on 23 March 2016.

(The Portfolio Holders for this item were Councillors Mobbs and Coker)

135. Master-planning of housing site allocations south of Coventry

The Executive considered a report from the Deputy Chief Executive that informed it of the framework for engaging with public sector partners and other stakeholders on the master-planning of the area to the south and west of Coventry, in which strategic allocations have been made in the revised Local Plan, including the arrangements for member oversight of the process.

The Local Plan- Proposed Modifications report approved by Council on 24 February 2016 proposed two strategic housing allocations to the south and west of Coventry, abutting the District's border with the city.

The first of these areas was the 269 hectares of land known as Kings Hill. The site had an overall capacity of c4,000 homes although only c1,800 of these were likely to be deliverable by the end of the current plan period. The mixed use development of the site would also deliver opportunities for employment provision and land will be made available for open space, leisure, sports and recreation and amenity uses and a green infrastructure network to link the development to countryside to the south and east and the urban area to the north. A local centre would be provided at an appropriate scale, incorporating a range of local community facilities and services including meeting space / community buildings, emergency services infrastructure, youth facilities / play areas and local retail provision for convenience shopping. A new primary school would be required to serve the development, which might need to be expanded as the site developed over time, and further discussion would be required on how second provision was best met.

The other area was land south of Westwood Heath Road and east of Burton Green, allocated for a residential-led, mixed-use development. Given the current infrastructure constraints, especially along the strategic and local highways network, the housing to be provided on site was capped at 425 dwellings during the current plan period. However, the creation of improved road infrastructure / additional network capacity could allow for further residential development to be accommodated without undue adverse impacts on local amenity on a larger area of land to the east of the allocated site which had been safeguarded in the revised Plan.

In addition to the site allocations and the safeguarding of land the future development of this area would also be influenced by the following factors:

- The development of HS2
- The development of a revised masterplan for the University of Warwick, to replace the existing masterplan and support their ambitions to become a world class university
- The long term plans for a new road link between the A46 Stoneleigh/University junction through to the UK Central development and linking to the NEC and Birmingham International Airport

The master-planning of this area needed to consider both the delivery of the allocated sites during the Plan period and the longer term planning required for developments that could fall beyond the Plan period, e.g. full development at Kings Hill, future development of the link road, the future expansion plans of the University. In addition there was an immediate issue of ensuring that, within the next six months, ensuring a Statement of Common Ground and/or Memoranda of Understanding with land owners and developers to ensure the negotiation of the Local Plan sites through the Examination in Public process and, within 12 months, collective agreement on funding arrangements from this sites towards infrastructure delivery.

Officers had, therefore, begun a process of engagement with key partners and stakeholders. Initially this was focussing on engagement with the County and City Councils, Highways England and the University but would rapidly progress to include dialogue with the CWLEP, health authorities, HS2 and local landowners and developers. Given the strategic nature of these discussions, the Corporate Management Team had assigned a corporate lead – the Deputy Chief Executive (BH). To assist these discussions officers had produced a draft Vision for area, set out at Appendix One to the report, which would form the basis of the initial discussions.

Reports would be made to Councillors as appropriate but given the strategic master-planning required, it was also considered appropriate to assign a member lead which would be Councillor Coker as the Deputy Leader.

It was envisaged that the member and officer leads would coordinate briefings for district ward councillors and engagement with Kenilworth Town Council and relevant Parish Councils in the area and any emerging crossborder governance structures.

In addition to the member lead it was also recommended that a formal role was assigned to Councillor Illingworth to reflect his role as member 'champion' on HS2 issues and ensure that the potential impacts of these issues were fully explored during the master-planning process.

There was a risk that partner organisations would not engage with the master-planning process. This risk could be minimised by ensuring the process was given a high priority by the Council and led at a senior level.

The alternative option of not engaging with partners to agree a strategic master-plan for these sites had been discounted as it would not enable to the

maximisation of deliverable community and planning benefits for the district, would not assist in integrated development being brought forward.

The Overview & Scrutiny Committee noted the report.

Resolved

- the draft Vision for the area, as set out at Appendix One to the report, which will be used as the basis of discussions with strategic partners, be noted;
- (2) the officer lead for the master-planning process will be the Deputy Chief Executive (BH), be noted; and
- (3) lead Councillor for the process will be Councillor Coker, supported by Councillor Illingworth in his role as 'champion' for HS2.

(The Portfolio Holder for this Item was Councillor Coker)

136. Replacement of motors and lighting dimmers – Royal Spa Centre

The Executive considered a report from Cultural Services that explained that in order for the Royal Spa Centre to continue to function as theatre venue and offer a wide range of cultural and community events, two elements of the technical infrastructure of the venue required immediate replacement. Without this step the Royal Spa Centre was severely constrained as a theatre and would be rendered financially unviable within a short space of time.

An allocation of £350,000 for this expenditure was included in the Capital Programme agreed by Council in February 2016, but in accordance with the Code of Financial Practice, Executive approval was required to draw down this budget. Subject to the outcome of a procurement process, the scheme could cost up to £503,000 and therefore it could be necessary to supplement this allocation with additional funds following the procurement exercise to obtain competitive quotations for this work.

Following a series of projects to repair or replace essential elements of the Royal Spa Centre (RSC) identified by the newly appointed Technical Services Manager in 2013, work on developing a comprehensive investment plan for this venue commenced in May 2015. The aim was to create a 'catch-all' 20year investment plan for the RSC, which would be informed by a review of the existing Planned Preventative Maintenance (PPM) schedule and known Mechanical & Electrical (M&E) liabilities, a rationalisation of the Corporate Asset Condition Survey (EC Harris) data and input from industry specialists. The work detailed in the report completed the third element of the work required to complete the Investment Plan, and allowed the creation of a medium/long term investment plan of repair, renewal and upgrading of equipment in the venue. The emerging Asset Strategy, which considered the Council's corporate approach to how it managed its assets, proposed that this Investment Plan model was adopted for all of the Council assets, in order to avoid, or at least reduce, the risk of unexpected expenditure being identified without the appropriate resources allocated in the Medium Term Financial Strategy.

The equipment which required immediate replacement at the RSC was the Motors for the "Flying Equipment, Lighting Dimmers and Electrical wiring and distribution boards.

A 'flying' system was an arrangement of cables, scaffold bars, pulleys and motors which enabled the theatre's stage crew to safely hoist (or 'fly') components such as curtains, lighting and scenery. This enabled scenery to be moved quickly and accurately during performances and for the theatrical lighting to be rigged from the stage floor level rather than at height, which was both safer and more efficient.

The ability to be a 'flying house' was central to the operation of the RSC as a theatre and provided a significant competitive advantage over other venues in the region. It allowed the theatre to accommodate large scale, complex productions with sizeable pieces of scenery – such as the annual pantomime, touring theatre shows and amateur musicals. Other than Warwick Arts Centre and the Royal Shakespeare Company there were no other 'flying houses' within Warwickshire and many of the larger local community groups that use the RSC would not be able to replicate their performances elsewhere (for example, those performed by the Warwickshire Gang Show, Leamington & Warwick Musical Society and Leamington Spa Opera Group).

For the purposes of depreciation and renewal, the recommended life expectancy of equipment of this type was 20 - 25 years. The RSC flying system had a total of 29 winch motors which were already much older than this and 20 of which were deemed to be well beyond their economic lifespan. The remaining nine motors were of the same age but were used much less frequently and as a result were in a better overall condition. Therefore, they could be maintained and used if necessary over the short-term. However, the recent survey of equipment by external contractors suggested that it would be necessary to replace those motors within a maximum term of five years, as they too would also begin to fail due to age. Therefore the proposal costs in the report included replacement of the total 29 motors.

During the annual inspection and service of the flying system by the appointed maintenance contractor in August 2014, it was found that the gearing inside the motors was wearing down. The gears themselves could not be replaced or repaired as the motors were encased, single units. As a result of this inspection, the load which the motors could safely bear was down-rated to the lowest threshold (from 500kg to 300kg on each 'bar'). If the system were to be down-rated further it would effectively condemn it, as it would be unable to service the day-to-day operational loads required. There was no way to accurately estimate when the gearing would fail completely, only that it was inevitable and increasingly likely.

As with most technology, theatrical flying systems had evolved so quickly over the past 30 years that the parts were no longer available to make running repairs on the current RSC system and so it was not possible to rectify the faults. It was also not feasible to replace each individual motor as and when they failed because the new motors would require a completely new, separate control system in order to operate them.

Lighting dimmers were electrical devices, similar to variable resistors, which controlled high voltages to change the brightness of theatrical lighting on the stage and in the auditorium. Without them it was not possible to control the lighting states for performances - which was essential to the core operation of the venue as a theatre. Multiple individual dimmer 'channels' were arranged together in large panels or 'racks' which were installed into the wall. The average life expectancy of equipment of this type was 15 - 20 years and they could often represent the highest capital expenditure for a theatre.

There were a total of 204 dimmer channels split across seven racks which, when fully operational, was adequate to service the operational needs of the venue the size of the RSC.

The Council's electrical contractor decommissioned one of the "racks" in 2015, meaning that the theatre lost 36 lighting channels. This loss of lighting capability made it challenging for the RSC to service the needs of performances and restricted the range of events it could present. However as a temporary, emergency measure a mobile 36 channel dimmer rack was hired to replace those lost channels until they could be permanently replaced, at a cost of £8,500+VAT per year.

The dimmers were fed by an electrical distribution board located next to the dimmer racks. This was also past its economic lifespan and in need of replacing. Several issues were identified during a recent electrical inspection which would potentially invalidate the warranty of any new, replacement equipment connected to it.

The current electrical wiring (including trunking and containment) from the dimmers to the individual lighting sockets located around the stage area was also in urgent need of upgrading in order to ensure compliance with current regulations (increasing the width of all cables from 1.5mm to 2.5mm). As it was classified as an 'electrical installation' the wiring was currently compliant and safe for use; however, the regulations stated that it would need to be replaced if the dimmer installation were changed.

Due to the specialist nature of the works, an external consultant, The Engineering Practice, had been commissioned to source the necessary data and create the Investment Plan together with any specification of equipment required to the inform the tendering process. The estimates that had been received for the works, as detailed in Section 5 of the report, were based on their specification after work with the Spa Centre technical team and Housing & Property Services officers.

The final level of the potential additional budget allocation referred to would not be established until the tender exercise was completed, hence the recommendation to utilise delegated authority to approve the final costs and ensure the contract was let. Should tenders come in below the maximum proposed budget allocation of \pounds 510,000, any surplus budget would be returned to the Capital Investment Reserve. Alternatively the Council could just replace only the motors and continue to rent that additional lighting rack until the lighting failed further. This option was considered to carry a significant risk as it is impossible to say when any further lights would fail and require replacement. There were also some economies to be made by commissioning all the work at the same time, both in terms of the cost of the works and the reduced cost of venue closure.

The Executive could decide not to do any of the works. This would result in the range of performances provided at the venue being reduced, the cultural value of the offering that would be delivered would be compromised, and the subsidy required by the RSC would increase significantly. This would be counter to previous confirmation by the Council that it did not wish this to be the case and is fully committed to continuing the provision of the range of cultural activities that take place at the RSC.

The Finance & Audit Scrutiny Committee supported the recommendations.

The Executive took the opportunity to thank the Manager of the Spa Centre and the team for the good work and operation of Spa Centre which had seen a significant improvement in performance for the venue and therefore reducing the subsidy from the Council to it.

Resolved that

- the release of up to £350,000 from the Capital Programme currently identified for the purchase and installation of technical infrastructure at the Royal Spa Centre, be approved;
- (2) a further allocation of up to £160,000 from the Capital Investment Reserve to fund the work identified in (1) be approved; and
- (3) the Deputy Chief Executive (AJ), in conjunction with the Head of Cultural Services and Head of Finance and in consultation with the Portfolio Holders for Culture and Finance, are given delegated authority to approve the final costs of the scheme.

(The Portfolio Holder for this Item was Councillor Gallagher)

137. Prosperity Agenda – Service Re-design proposals

The Executive considered a report that sought funding for an increase in establishment costs following the approval by Employment Committee of a new structure for the existing Planning Policy and Economic Development & Regeneration teams within Development Services. This re-design process also included other staff currently based within the Chief Executive's office and Culture service area. The new structure was aimed at significantly enhancing the Council's ability to effectively deliver all the themes within the Sustainable Community Strategy, particularly, although not exclusively, the Prosperity theme.

The new structure approved by Employment Committee, subject to Executive approval of the necessary funding, represented a wholesale redesign of the staffing resources currently devoted to Economic Development and Regeneration, Planning Policy, Events, Project Co-ordination and Organisational Development, in order to:

- Ensure the Council had sufficient capacity and capability to resource the development of feasibility projects that supported the delivery of the differing elements of the Sustainable Community Strategy (SCS).
- Ensure the Council had sufficient capacity and capability to set and refine the policy framework necessary to promote prosperity and deliver the Local Development Framework (LDF).
- Ensure the Council had sufficient capacity and capability to support the delivery of strategic sites allocated through the Local Plan.
- Ensure the Council had sufficient capacity and capability to work across organisational boundaries to drive economic development and attract inward investment into the District.
- Ensure the Council had sufficient capacity and capability to develop Visions and master-plans for the town centres within the District.
- Ensure the Council could provide sufficient support to ensure the towns within the District functioned well economically.
- Ensure the Council had sufficient capacity and capability to support a broad range of events to promote the District and offer opportunities and activities for residents and visitors.
- Ensure the effective operation of the Council's enterprise hubs and business start-up units.

The re-design sought to address the key interlinked issues, these included the Local Plan moving from development to post adoption; changing the external environment in which we operated; need to ensure that service delivery structures were effectively integrated; approach to the delivery of strategic corporate projects currently being split across different teams and different service areas; and current structure being disproportionately dependent on the fixed term temporary posts.

With the Local Plan moving from a development phase to a post-adoption delivery phase this would inevitably change the balance of the work undertaken by the Planning Policy team. Whilst there would still be a requirement to develop planning policy through, for example, the introduction of Supplementary Planning Guidance or Documents there would be an increasing focus on ensuring that the major strategic sites were developed as planned and that the supporting infrastructure requirements were delivered.

The changing external environment in which the Council operated required us to ensure that processes and structures remained fit for purpose. For example, the advent of the Coventry & Warwickshire Growth Hub, established as part of the Coventry & Warwickshire City Deal, required the Council to consider whether our approach to business support and attracting inward investment was a complementary role or one that duplicated effort and wasted scarce resource. Equally, the proposed approach to a Single Spatial Strategy, being developed through the Coventry, Warwickshire and South West Leicestershire Shadow Economic Prosperity Board (the Joint Committee) required us to consider how the Council aligned our planning policy work to support this sub-regional approach.

The need to ensure that service delivery structures were effectively integrated. Feedback from external partners indicated that they perceived that our current arrangements lacked clarity and clear lines of responsibility.

The approach to the delivery of strategic corporate projects currently being split across different teams and different service areas. The Senior Project Coordinators worked directly to a member of the Corporate Management Team but were not responsible for leading on all corporate projects. Other major feasibility projects, for example the Strategic Opportunity Proposal (Europa Way) or Kenilworth Public Service Centre were led by the Organisational Development Team, also located within the Chief Executive's office whereas the development of a strategic approach to major sites delivery, initially focussed on the housing sites south of Leamington, Warwick and Whitnash sat within the Development Services team.

The current structure was disproportionately dependent on the fixed term temporary posts, shown in Appendix Two, to the report. These posts were predominantly unfunded from 31 March 2016 onwards (the exception being the Major Sites Monitoring Officer that was funded until 31 May 2017). Without the re-design this would have left the Council facing the loss of key resource in a short space of time or having to find an additional £220,828 per annum, unaffordable within the context of the Medium Term Financial Strategy.

The re-design addressed the Council's priorities for delivering economic development; Attracting inward investment and assisting existing businesses to grow to maximise the financial benefits for the District and its residents; Formulating a robust and integrated economic development strategy; and Ensuring the Council developed a reporting and monitoring framework that enabled a robust and up to date understanding of the economic performance of the District.

To address these priorities, the re-design needed to be considered not just the work of the current Economic Development & Regeneration team but the linkages to, and the work of, other teams. For example, the Planning Policy function needed to create a policy framework, allocate strategic sites and commission studies that informed policy development e.g. employment land studies which provided the environment in which business could thrive. The events that were currently designed, commissioned and managed by the Events Officers and/or Town Centre Development Officers contributed to the economic well-being of the District. The major strategic projects, each of which contributed to the delivery of at least one theme of the SCS all had an economic element and an impact on the economic development of the District.

The re-design process mapped the work that was already undertaken around economic development and the delivery of the Prosperity theme of the SCS

by external partners, for example, the Coventry & Warwickshire Local Enterprise Partnership (CWLEP), the Coventry & Warwickshire Growth Hub, Warwickshire Investment Partnership, Warwickshire College, local trade bodies, Town Councils, Town Centre Partnerships etc. to ensure that duplication was minimised and effective working relationships were established or maintained.

In addition to the normal staff and union consultation process extensive soundings were taken with external partner organisations to seek their views on our current operational arrangements and structures and 'test' their thoughts on whether the emerging proposals would strengthen partnership arrangements and maximise impacts. This dialogue involved the Royal Leamington Spa Town Council, Warwick Town Council, Kenilworth Town Council, Whitnash Town Council, Leamington Business Improvement District, Leamington Chamber of Trade, Bowls England, Royal Priors, Regent Court, Kenilworth Town Centre Partnership, Kenilworth Chamber of Trade, Warwick Town Centre Partnership, Warwick Chamber of Trade, Warwick Castle, CWLEP, CW Growth Hub, and Coventry & Warwickshire Chamber of Commerce.

In summary the new structure approved by Employment Committee, attached at Appendix One to the report, would:

- Allow for the continuation of all existing service delivery commitments within a re-designed structure that minimises duplication of work being undertaken by external partners, provides for better integration of linked work areas, creates a strong business and economic development focus and allows for strategic planning and co-ordination of work with partners such as Town Centre Development Partnerships or organisations running major events, e.g. Bowls England.
- Amalgamate the currently separate Development Policy Manager and Economic Development & Regeneration Manager roles into a single post, the Policy and Projects Manager.
- Create three teams working to this post each headed by a Business Manager.
- Retain the existing structure in respect of the Business Manager Enterprise and the staff working to them.
- Create a new post of Business Manager Policy and Development responsible for planning policy, economic development and events with appropriate resource working to them to ensure sufficient capacity to deliver these functions.
- Move away from having a single officer dedicated to supporting town centre development in each of the three main towns to a more generic and flexible resource capable of being deployed to meet demand and the creation of management capacity to allow for strategic planning and coordination of events and activities.
- Provide additional resilience where required. For example, the creation of the a Business Support and Events Team leader and three Business Support and Events Officer posts allows for additional resource to be devoted to event delivery and management on a planned basis.
- Create a generic role for Planning Policy Officers to allow for the transition to a revised work focus post-adoption of the Local Plan and to align job descriptions for planning officers across the whole service area to enable resource to be more easily moved between Development

Management and Planning Policy in the future to resource changing business demands.

- Create a new post of Business Manager Projects to oversee a team of staff working on major corporate projects and the delivery of major strategic sites allocated within the Local Plan.
- Consolidate the resource devoted to major corporate projects within a single team and provide an amended focus for work on feasibility projects and the development of business cases, maintaining the Council's capability to pursue its current level of aspiration. The resultant business case would include proposals for the level of, and funding for, the temporary project management resource required for the delivery phase of projects. Investigate.
- Remove temporary fixed term posts but retain the core capabilities and capacity within the revised permanent structure. This includes the creation of one permanent, part-time HS2 Project Officer Post that will report to the Development Manager rather than the new Policy and Project Manager. It is likely that we will soon be receiving planning applications linked to the HS2 proposals, hence the need to make the current temporary post permanent. However, the work associated with HS2 has never been constant, and is unlikely to become so in the future so the expectation is that this post will undertake other development management work to support the team when there is capacity to do so.

The structure approved by Employment Committee, subject to Executive approval of the necessary funding, was set out at Appendix One. As described in Section 5, the new structure delivered a net £187,668 reduction from the actual staffing costs of the current structure, adjusted for 2016/17 costs, but would require a modest increase in the costs of the establishment posts above the figure currently budgeted for within the Medium Term Financial Strategy.

The costs of the current structure (actual for 2015/16 and adjusted for notional 2016/17 costs were it to remain in place) and the assumed cost of the new structure were set out at the private and confidential Appendix Three. This appendix was confidential as it contained information that could identify staff in the current structure.

The additional cost of the permanent establishment posts was £33,160 per annum (at 2016/17 costs) on a recurring basis.

In addition there was a potential cost of salary protection (for staff matched to a post below their current grade) for a maximum three year period which totalled a maximum $\pounds 30,324$.

It was also proposed to extend the three temporary posts which were currently occupied for the period up to 30 June 2016 at a maximum cost of £33,762. This would ensure that the post holders had parity with all other staff involved in the re-design and, if not matched to a post in the new structure, had the same opportunity of a 12 week period to secure alternative employment within the Council. If this approach was not adopted the contracts would terminate on 31 March with an immediate loss of expertise and capacity that could not be absorbed within the remaining posts in the current structure and an immediate and adverse impact on service delivery.

The alternative option of retaining the existing structure was discounted, partly because it was not considered the optimal structure to deliver the required outcomes and partly because it would not be affordable within the context of the financial challenges facing the Council.

Alternative options for the re-design were considered prior to the start of the formal consultation and amendments made to the initial proposals as a result of the consultation feedback. The current proposals were considered to be the optimal structure for the future.

The option of not funding the revised structure had been discounted as it would require the current proposals to be scrapped and the re-design process re-commenced with the consequent adverse financial or service delivery implications explored in the section above.

The Finance & Audit Scrutiny Committee supported the recommendation and the Chairman of the Committee expressed his personal desire that everyone affected by the design was allocated a permanent role.

An addendum was circulated at the meeting that provided a revised paragraph 5.6 of the report in place of paragraph 5.6 and 5.7 as set out in the report.

Councillor Cross, as Portfolio Holder, took the opportunity to thank all the staff who had been involved in this for their continued professionalism throughout the process.

Resolved that

- the decision of Employment Committee to approve the structure set out at Appendix One to the report, subject to Executive approval of the necessary funding, be noted;
- (2) the funding for the new structure which amounts to a recurring annual cost of £33,160, as set out in private and confidential Appendix Three, above the costs of the establishment posts in the current establishment structure, as set out at Appendix Two, be approved;
- (3) the overall saving of £187,668 between the cost of the structure approved by Employment Committee and the actual cost of the current structure (adjusted for 2016/17 costs), were this structure to be continued, achieved through the removal of temporary, unfunded posts, be noted; and

 (4) one-off funding for the 3 temporary posts to 30 June 2016, at a maximum total cost of £33,762, and a maximum amount of salary protection funding for 3 years of £30,324, funded from the Contingency Budget

(The Portfolio Holders for this item were Councillors Cross, Gallagher, and Mobbs)

138. Rural/Urban Capital Improvement Scheme (RUCIS) Application

The Executive considered a report from Finance that provided details of two Rural/Urban Capital Improvement Scheme grant applications, one from The Gap Community Centre (Warwick Percy Estate) and a second from Budbrooke Community Association.

The Council operated a scheme to award Capital Improvement Grants to organisations in rural and urban areas. The grants recommended were in accordance with the Council's agreed scheme and provided funding to help the project progress.

The Gap Community Centre project was for the refurbishment of the men's, women's and disabled toilet facilities; new toilets and urinals, covering of pipes with bathroom units, new baby changing table, new hand driers, installation of windows to allow for natural light and ventilation, new instant lighting with timers, new sinks and taps that are self-stopping, new flooring that could be easily cleaned, replacing damaged ceiling tiles and easily cleanable paint.

Along with insulating the building based on the recommendations made in an "Act on Energy" Report; treat all elevations of the original community centre building with cavity wall insulation and tidy/patch up existing loft insulation.

This project contributed to the Council's Sustainable Community Strategy as without the community centre there would be fewer opportunities for the community to enjoy and participate in physical, social and cultural activities which could potentially result in an increase in anti-social behaviour, an increase in obesity (including in children) and disengage and weaken the community. Whilst the centre was not located in a disadvantaged area, it was on the periphery of several pockets of deprivation and a large proportion of their users lived in these areas. The project would provide refurbished toilet facilities which would remove current Health & Safety concerns and make the centre more environmentally "green" and improving the insulation would reduce the centre's running costs; this would help to ensure that the centre continued to remain viable and continued to provide activities for the community.

The application from Budbrooke Community Association was to extend the Budbrooke Community Centre to allow for a new storage facility to be built; this would be used by the community centre committee and user groups to store essential equipment required for the delivery of their sessions. This project contributed to the Council's Sustainable Community Strategy as without the community centre there would be fewer opportunities for the community to enjoy and participate in physical, social and cultural activities which could potentially result in an increase in anti-social behaviour, an increase in obesity (including in children) and disengage and weaken the community. The project would provide a new storage facility which would remove current Health & Safety concerns and may encourage other groups to use the centre thus increasing opportunity for the community to participate in activities.

The Council had only a specific capital budget to provide grants of this nature and therefore there were no alternative sources of funding if the Council was to provide funding for Rural/Urban Capital Improvement Schemes. The Executive could choose not to approve the grant funding, or to vary the amount awarded.

Resolved that that

- Gap Community Centre be awarded a Rural/Urban Capital Improvement Grant from the urban cost centre budget for The Gap Community Centre of 42% of the total project costs to refurbish the men's, women's and disabled toilet facilities and insulate the building, as detailed within the report, up to a maximum of £16,097 including vat as supported at Appendix 1 to the report; and
- (2) Budbrooke Community Association be awarded a Rural/Urban Capital Improvement Grant from the rural cost centre budget for Budbrooke Community Association of 44% of the total project costs to extend the Budbrooke Community Centre to allow for a new storage facility to be built, as detailed within the report, up to a maximum of £30,000 including vat, as supported by Appendix 2 to the report.

(The Portfolio Holder for this item was Councillor Whiting) Forward Plan reference 760

139. Significant Business Risk Register

The Executive considered a report from the Senior Management Team of the Council and Leader of the Council that set out the latest version of the Council's Significant Business Risk Register for review by the Executive. It has been drafted following a review by the Council's Senior Management Team and the Leader of the Council.

The report sought to assist the Executive in fulfilling its role in overseeing the organisation's risk management framework. In its management paper, "Worth the risk: improving risk management in local government", the Audit Commission set out clearly the responsibilities of members and officers with

regard to risk management "Members need to determine within existing and new leadership structures how they will plan and monitor the council's risk management arrangements.

The role of senior officers was to implement the risk management policy agreed by members.

It was important that the Chief Executive was the clear figurehead for implementing the risk management process by making a clear and public personal commitment to making it work. However, it was unlikely that the chief executive would have the time to lead in practice and, as part of the planning process, the person best placed to lead the risk management implementation and improvement process should be identified and appointed to carry out this task. Other people throughout the organisation should also be tasked with taking clear responsibility for appropriate aspects of risk management in their area of responsibility."

The Significant Business Risk Register (SBRR) recorded all significant risks to the Council's operations, key priorities, and major projects. Individual services also had their own service risk registers.

The SBRR was reviewed quarterly by the Council's Senior Management Team and the Council Leader and then, in keeping with members' overall responsibilities for managing risk, by the Executive. The latest version of the SBRR was set out as Appendix 1 to the report.

A summary of all the risks and their position on the risk matrix, as currently assessed, was set out as Appendix 2 to the report.

The scoring criteria for the risk register were judgemental and were based on an assessment of the likelihood of something occurring, and the impact that might have. Appendix 3, to the report, set out the guidelines that were applied to assessing risk.

In line with the traditional risk matrix approach, greater concern should be focused on those risks plotted towards the top right corner of the matrix whilst the converse was true for those risks plotted towards the bottom left corner of the matrix. If viewed in colour, the former set of risks would be within the area shaded red, whilst the latter would be within the area shaded green; the mid-range would be seen as yellow.

Any movements in the risk scored over the last six months were shown on the risk matrices in Appendix 1, to the report.

More than six months ago there were three risks in the "red zone". Since then, as advised to previously, following the introduction of additional controls and mitigations, two had come out of the red zone.

The main factors pertinent to the, 'Risk of corporate governance arrangements not maintained effectively', being removed from the red zone were that Group Leaders signing up to an informal protocol with regard to sanctions imposed by Standards against errant Members; and well-attended induction training sessions, thus far, for new Members. The agreement to various projects set out in the FFF report to Executive on 3 September 2015 had resulted in the 'Risk of insufficient finance to enable the Council to meet its objectives (including insufficient reduction in operational costs)' being taken out of the red zone because the actions significantly reduced the likelihood of the risk occurring.

This left just the 'Risk of Local Plan being unsound' in the red zone. The Planning Inspector considering the Local Plan advised that the plan in its current form would be found unsound unless the Council withdrew it. Having considered this, the Council wrote to the Inspector to ask that they reconsidered and suspended the plan to allow time for the Authorities in the sub-region to agree how they would deal with un-met need from Coventry, together with addressing our windfall allowance. The Planning Inspector agreed to this. The modifications had now been agreed by Council and were currently the subject of consultation. Until the whole of the new Local Plan was agreed the Authority was exposed to the possible consequences that were detailed in the Local Plan Risk Register. This risk therefore remained in the red zone. The consequences of the risk had been expanded to outline the impact the delay in the Local Plan might have on infrastructure funding and the Sustainable Community Strategy.

As part of the process of assessing the significant business risks for the Council, some issues had been identified which at this stage did not necessarily represent a significant risk, or even a risk at all, but as more detail emerged might become one. These included; Staff recruitment and retention; and the impact of national housing policy proposals on the Council's ability to remain a viable landlord.

Officers were looking in more detail at these areas. A piece of research had been asked of the Council's HR team to look into the data around staff recruitment and retention issue to determine if it was the issue that it was believed to be; and, the updated HRA Business Plan had been presented to March 2016 Executive, with a further update due later in the year when there was more certainty as to the impact of the Planning and Housing Bill. The SBRR would be updated as necessary in the light of this additional work and officers would continue to scan to identify other potentially emerging risks. Officers were undertaking a PEST and SWOT analysis in the light of a huge number of changes in the Council's operating environment which would be reported later in the year.

The report was not concerned with recommending a particular option in preference to others so this section was not applicable.

The Finance & Audit Scrutiny Committee supported the recommendation.

Resolved that

- (1) the Significant Business risk Register be noted; and
- (2) the potential emerging risks of staff recruitment and retention; and the impact of national housing policy proposals on the Council's ability to remain a viable landlord be noted.

(The Portfolio Holder for this item was Councillor Mobbs)

140. Public and Press

Resolved that under Section 100A of the Local Government Act 1972 that the public and press be excluded from the meeting for the following three items by reason of the likely disclosure of exempt information within the paragraphs of Schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006, as set out below.

Minute No.	Para Nos.	Reason
141, 142 and 143	1	Information relating to an Individual
141, 142 and 143	2	Information which is likely to reveal the identity of an individual

(The full minutes for the following items will be detailed within the confidential minutes for this meeting.)

141. Prosperity Agenda – Appendix 3

This appendix provided confidential information regarding costs as detailed in Minute 137 - Prosperity Agenda – Service Re-design proposals.

The Executive was mindful of this when considering the information in Minute 137 - Prosperity Agenda – Service Re-design proposals.

Resolved that the Appendix be noted.

(The Portfolio Holders for this item were Councillors Cross, Gallagher and Mobbs)

142. Customer Contact Role Review

The Executive considered a report from the HR Manager, the recommendations of which were approved.

(The Portfolio Holder for this item was Councillor Mobbs) (Forward Plan Reference number 689)

143. Confidential Minutes

The confidential minutes of the 10 February 2016 were taken as read and signed by the Chairman as a correct record. The confidential minutes of the 9 March 2016 were not presented for consideration.

(The meeting ended at 7.05pm)

Executive

Minutes of the meeting held on Wednesday 20 April 2016 at the Town Hall, Royal Learnington Spa, following the conclusion of Council at 8.00 pm.

- **Present:** Councillor Mobbs (Chairman); Councillors Coker, Cross, Gallagher, Grainger, Phillips, Shilton and Whiting.
- Also present: Councillor Barrott (Chair Finance & Audit Scrutiny Committee), Councillor Boad (Chair of Overview & Scrutiny Committee & Liberal Democrat Group Observer) and Councillor Mrs Falp (Whitnash Residents' Association Group Observer).

An apology for absence was received from Councillor Phillips.

144. Declarations of Interest

There were no declarations of interest

Part 1

(Items on which a decision by Council is required)

None

Part 2

(Items upon which the approval of the Council is not required)

145. Council HQ Relocation and replacement Covent Garden Car Park Project – Part A

The Executive considered a report regarding the Council HQ Relocation and replacement Covent Garden Car Park Project.

Executive and Council had received a series of reports, over a period of years, examining the principle of a relocation of the Council's HQ offices from the current Riverside House site. The current HQ building was larger than the Council needed, costly to adapt to facilitate modern ways of working, difficult to modify to generate revenue savings and in need of considerable capital investment that was currently unfunded. The previous reports, therefore, considered how relocation could assist the Council to deliver a number of complementary objectives: the realisation of revenue savings already built-in as commitments within the Council's Medium Term Financial Strategy; the avoidance of future, unfunded, capital investment in the current building; the use of a relocation to support the local economy and/or stimulate new development within Leamington; redevelopment of the Riverside House site as a brownfield housing development as included within the modified Local Plan; and to ensure the Council had a HQ asset that was fit for purpose and able to support service delivery in a rapidly changing environment.

Since its inception and initial approval, the relocation project had been progressed by officers working in conjunction with the Warwick Limited Liability Partnership (LLP). The LLP, formally the PSP Warwick LLP, was

established by the Council in 2013 as a joint venture vehicle with Public Sector Partnerships (PSP) in order to assist the Council to manage and develop its asset portfolio and to unlock complex regeneration and development projects such as this one.

In September 2015 Executive examined a shortlist of potential relocation sites within Leamington, including an option of refurbishing the existing HQ building, and determined that its preferred option was the comprehensive redevelopment of the current site of the Council's Covent Garden car parks (surface and multi-storey) which would include the construction of the Council's new HQ offices and new car parking in lieu of the existing provision. Executive agreed that the LLP should undertake a detailed feasibility and viability assessment of the preferred option with a further report on the outcome of these studies, including an external validation of the LLP's proposals, being brought back to Members. It should be noted that the relatively recent requirement to consider the replacement of the Covent Garden multi-storey car park had added another key dimension and focus to this overall project.

This report set out the outcomes of those detailed assessments and proposed that the project should be approved and progressed to a delivery phase. It included a request for temporary project resource to work with the LLP on the next stages of the project, in accordance with the principles underpinning the new structure for project management, as approved by Employment Committee in March. Additionally, it was proposed to establish a Members' reference group to oversee the next stages of the scheme.

The proposed relocation project was complex, involving the comprehensive redevelopment and regeneration of a key town centre site and the linked housing-led development of another, edge of town site. Inevitably, with a project of this scale and complexity there would be both legally privileged and commercially sensitive information that needed to remain private and confidential. Where such material had been identified it had been placed within the confidential report. However, every effort had been made by the Council to place as much information as possible in the public domain, via this item.

Following the Executive decision, in September 2015, to select Covent Garden as the preferred site for a new Council HQ, constructed as part of a larger, comprehensive development of the site, officers had been working closely with the LLP on detailed feasibility and viability assessments of this preferred option. The LLP had developed a detailed project proposal, set out at Appendix One to the report. The version of the document attached to the report had been modified to remove any commercially sensitive information, albeit such removals had been minimised. A full version of this document was available at Appendix One of the separate confidential report.

The project proposal involved two linked sites; Riverside House, which would be released for development in two phases, and the site of the current Covent Garden car parks. The Covent Garden redevelopment would comprise of a new office building of 26,100 sq ft net internal area (NIA) for occupation by the Council as its new HQ, a replacement multi-storey car park of 650 spaces and a residential block of approximately 30,000 sq ft for sale to the market. The Council would retain the freehold of the whole of this site. The Riverside House site would be redeveloped for housing with the whole of the site being sold by the end of the project. A first phase of development on the upper car park would be brought forward immediately, with the remainder of the site only being developed once the new office building has been completed and occupied and the existing HQ building demolished.

Careful consideration had been given to the size of the proposed 650 space multi-storey car park, which would replace the existing car parking provision on the Covent Garden site, to ensure that this would not compromise the offstreet car parking capacity needed within the town centre to maintain its economic vitality and vibrancy and to ensure that this capacity was sufficient for both current and the likely future demand. This was explored further within the report and the financial impacts of the proposals were also considered in the report and the separate Part B report. The implications of the Council's car parking proposals, liaison with stakeholders and wider community engagement were also considered.

The LLP's proposal noted that a third site, the current Chandos Street car park, could be linked to the project. However, for commercial reasons considered in the Part B report and in recognition that substantial further work would be required to establish the optimum mix of uses for redevelopment of this site, it was not considered appropriate to bring forward a proposal that was contingent upon its inclusion within this project. Nonetheless, the Council would retain the option of utilising any capital receipt realised by the redevelopment of the Chandos Street site at a future date to contribute towards the funding of this project.

The basis of the LLP's proposal was as follows:

- the Council would vacate the Riverside House site and sell the site for housing;
- the LLP would seek a suitable development partner for the Riverside House site which would be developed in two phases, with the Council's current HQ building only be vacated when a new HQ building was available;
- the Council would close the existing 81 space surface car park and the 511 space multi-storey car park at Covent Garden;
- the LLP would bring forward a comprehensive redevelopment and regeneration of the Covent Garden site;
- this would include the LLP constructing a new, Council-owned, HQ building funded by the receipt of the sale of the Riverside House site and the sale of housing units constructed at the Covent Garden site as enabling development;
- the LLP would also fund the demolition of the existing Covent Garden multi-storey car park and provide a new 650 space Council-owned multi-storey car park on the site, funded by the Council;
- the Council would work with the LLP to specify and design the new office building and multi-storey car park. The HQ office specification would include provision of a 24 hour, operational control room and a Council chamber, allowing for these activities to be relocated from the Town Hall and Acorn Court;
- the LLP would design and develop the new residential block at Covent Garden (directly or in joint venture) to be built concurrently with the

other elements of the proposed comprehensive redevelopment of the site;

- all elements of the project would be delivered by the LLP; and
- the project would be delivered in two phases, Phase 1 being further feasibility and design work and the securing of all necessary consents and legal agreements and Phase 2 being the full implementation and construction work.

An indicative timeline was set out, at Appendix Two to the report, and provided for the new HQ office building and the new multi-storey car park to be operational by October 2018.

The governance structure of the LLP consisted of an Operations Board, comprised of PSP and WDC officers (currently the Corporate Management Team, Head of Finance and one of the Senior Project Coordinators) who discussed and developed project proposals which were then presented to a Members Board for approval. The Members Board was made up of six people with equal representation for both partners. The Council members of the Board were currently the Leader, along with the Finance and the Development Portfolio Holders.

When establishing the LLP the Council put in place a 'double-lock' on decision making. For a LLP project to proceed it had to receive approval from both the LLP Members Board and the Council's Executive (or Council depending on the nature of the decision required).

The LLP Members Board met on 24 March 2016 and approved the project proposals as set out at Appendix One to the report. The report sought the Council approval for the second part of the 'double-lock'.

As part of their approval process the LLP Members Board agreed a formal resolution on how it would deliver phases 1 and 2 of the project and how these would be funded. This resolution, seeking two signatories from PSP and two from the Council, was set out at Appendix Three to the report.

Recommendation 2.3 sought approval for the Leader of the Council and Finance Portfolio Holder to sign the resolution, committing the Council (as joint partners in the LLP) to the project proposals, set out in Appendix One to the report, and the funding of Phase 1 of the project.

The approval of recommendations 2.2 and 2.3 to the report, allowing for the signature of the resolution by the Council, would allow the LLP to secure project funding from PSP. An initial project budget of £1,175,000 would be committed to fund the detailed design work for each element of the project (in addition to the LLP's £50,000 expenditure on this project to date), the cost of securing the necessary planning permissions, any other necessary consents and all associated costs, for example, the completion of a suite of legal agreements.

In committing to the project, Members needed to be aware that the Council would become liable for all expenditure committed by the LLP on the development of Phase 1 of the project, of the $\pounds1,175,000$ set out in this report, in one of two circumstances.

The two circumstances were if the Council were to unilaterally withdraw from the project at a future date (this provision would also apply to PSP if it was to unilaterally withdraw from the project and it would become liable for all expenditure incurred in full); or if, after committing to the project, the Council sought changes to the project that had a material impact to the project criteria and the project became unviable as a consequence.

Should it be determined that the project was unviable, despite the reasonable endeavours of both parties represented in the LLP, then all expenditure would cease and the actual expenditure committed to that point (up to the maximum £1,175,000) would be considered as a loss to the LLP. This meant the Council would be fully insulated from any liability for these abortive costs, which would sit on the balance sheet of the LLP.

The terms of the respective responsibilities for the future treatment of any abortive costs associated with Phase 1 of the project were set out in the Commercial Principles contained within Appendix Three, of the report.

Subject to the Council approving the recommendations in the report and committing to the LLP's development strategy, the project would be delivered in two phases as described above. At the completion of Phase 1 a further report would be presented to Members, at a future date during 2017, seeking final approval to commit to Phase 2, the delivery phase of the project.

Phase 2 would require the LLP to commit a further estimated project budget of $\pounds 24,540,000$. The Council would be required to make a financial contribution estimated at this stage at $\pounds 9,750,000$ to this total Phase 2 budget, this being the sum required to deliver the new 650 space multistorey car park; the detailed financial modelling of which could be found in Section 9 of the report.

Phase 2 of the project would involve the completion of the comprehensive development of the Covent Garden site, comprised of the new HQ office building, new multi-storey car park and enabling housing development and the disposal and phased development of the Riverside House site.

In making the commitment to the project, Members' attention was drawn to the fact that, whilst the final commitment to Phase 2 would require a further 'double-lock' decision by both the LLP Members Board and the Council, the provisions of 3.4.2 would be invoked if the Council decided to unilaterally withdraw from a project that the Phase 1 work had demonstrated was viable.

In making their future decision on the Phase 2 commitment, Members would be able to review the full suite of legal documents prepared during Phase 1 and would have the benefit of the knowledge that the necessary planning permissions and any other consents had already been obtained.

Further information on the PSP Warwick LLP was set out in section 8 but the LLP was specifically created as a vehicle to advance and unlock complex development projects and identify innovative ways to create added value to ensure their delivery. Integral to its establishment was the core principle that

any project that was to be delivered through the LLP vehicle had to be independently validated and demonstrated to outperform any other potential delivery option available to the Council.

These validation exercises had in the past involved independent commercial valuations, undertaken by appropriate 'experts', being commissioned by the LLP on terms agreed by the Council. Work on project costings was undertaken by the global design and consultancy firm Arcadis and an examination of developer profit and interest figures by Blackmoors Property Consultants. This latter work was corroborated by an in-house examination of the likely developer return rates advised to the Council by a number of different independent professional sources over the last 18 months in connection with specific residential and retail schemes within the area.

In respect of this project the Council had agreed with PSP that the individual pieces of work commissioned with appropriate external expert commentators would be reviewed by CIPFA who would present the final evaluation report. PSP had established LLPs with 11 English councils (with a further four at an advanced stage of development and awaiting Member approval of their establishment) but this was the first time that any project undertaken by any of those LLPs on behalf of its respective council has been subject to this additional level of scrutiny and validation. Discussions with PSP indicated that this model of evaluation would be deployed nationally in future.

The CIPFA evaluation, a copy of which was contained within the separate part B report, examined; A 'do nothing' option; the LLP option; the option of the Council procuring the work itself; and other private sector options. However, it should be noted that despite PSP establishing LLP structures with 11 other councils, no other directly comparable LLP model had yet to emerge in the market place.

In addition, and again new for this particular evaluation process, CIPFA were also specifically instructed to provide a 'high level view on the reasonableness of the proposals and whether the proposition itself was something that an authority might reasonably enter into'.

Having examined the independently commissioned appraisals CIPFA's conclusions were "That, of the options presented, the LLP option would provide the highest financial return to the Council. That, with regard to the three main risk factors mentioned in the evaluation reports (cost escalation, market value on disposal and time delays), the LLP option appears the most robust. That, having considered the information available to us, we are of the option that this is an acceptable proposal and that the LLP route is the best option (subject to financial viability) for the Council to move forward with this project."

The Council had sought a legal evaluation of the proposal to ensure that it was considered lawful and a reasonable exercise of the Council's powers. This had been undertaken in two parts; an assessment by Anthony Collins solicitors, commissioned by the LLP on behalf of both partners (thereby ensuring a duty of care to the Council) and a separate assessment by the Council's own legal advisors at Warwickshire Legal Services (WLS). These

two reports were legally privileged and, therefore, confidential, so were set out in full in the separate Part B report.

The Anthony Collins assessment had considered each element of the LLP proposal from a vires (powers) and an EU procurement perspective, including an assessment of VAT and SDLT tax implications, and separately considered the proposal as a whole from a State Aid perspective. Their overall conclusion was "*There will be some processes that should be followed to enable the project to proceed. These include going through "exceptional circumstances" processes permitted by the Council's Code of Procurement Practice; ensuring that the business case for the car park is robust for recovery of costs of borrowing, construction and operation; and seeking detailed tax advice at e4 stage. None of these present insurmountable obstacles to the Project proceeding."*

The assessment from WLS similarly concluded that there were no legal barriers which should prevent the Council progressing the project in the terms proposed and that the validation work undertaken by CIPFA and others assisted the Council in demonstrating that it has met its duty to obtain best value by proceeding with this project. The legal implications and risks arising from this complex project, and the strategy for their management, were addressed in more detail in the WLS advice note in the Part B report.

WLS had noted that the pre-construction works, which formed part of the project to be undertaken by the LLP and PSP, were estimated to be in the region of $\pounds 0.5m$ and $\pounds 0.75m$. WLS agreed with the advice of Anthony Collins that there was a business case for not tendering those works which satisfied the requirements of the Council's Procurement Code of Practice, since these works were integral to, and could not be separated from, the rest of the project proposals.

The LLP Members Board resolution, set out at Appendix Three to the report, contained a document setting out the Commercial Principles, agreed by the Council and PSP members of the Board. These principles would underpin the development of a formal project agreement between the Council and the LLP, giving the latter the necessary legal options it required to deliver the project.

It was not possible to agree the project agreement at this stage as the initial project budget could not be committed by the LLP until the recommendations within this report were considered by the Council. Subject to the approval of those recommendations, the project budget would allow the LLP to commission specialist tax advice on the optimal structure of the necessary land deals that would underpin the legal agreements minimising the costs of any VAT or SDLT tax implications to both parties.

It was, therefore, recommended that delegated authority was granted to the named officers, in consultation with the named members within recommendation 2.6 to agree the legal agreements after this advice had been secured and assessed, provided that the final agreements were consistent with the Commercial Principles. In the unlikely event that the final form of the proposed agreements required a revision to the Commercial Principles, approval would be sought for a variation from both the LLP Members Board and the Executive under the 'double-lock' arrangement.

The proposed project would have unprecedented significance for the Council, delivering major development and regeneration within Leamington but also delivering a new HQ building capable of supporting different ways of working across all aspects of service delivery for the future.

It was, therefore, proposed to establish a Member Reference Group to work with, and provide guidance to, officers as the project developed. In recognition of the importance of the project to all members of the Council it was proposed that this group should include all the political Group Leaders in addition to the Leader of the Council and the Finance and Development Portfolio Holders, as the Council's representatives on the LLP Members Board.

In addition to its importance to the Council, the project proposals would have significant implications for the town centre and would consequently be of interest to a wide range of stakeholders and the wider community. The Council's previous decision on its preferred option site received strong support from the business community and other stakeholders keen to see the Council's HQ (and the spending power of its workforce) remain within the town centre. However, those same stakeholders would, naturally, wish to be reassured that the proposed changes to the car parking provision at Covent Garden and the potential wider implications of any future proposals in respect of the Chandos Street site were equally beneficial to the town centre.

Those District Council members representing Leamington wards had already been briefed (with a few exceptions, where individual catch-up sessions had been offered) on the establishment of a Leamington Town Centre Forum to discuss the issues affecting the town centre and formulate a Vision that could be approved by and consulted on by the various stakeholders represented on the Forum. Similar briefings had been held for Town Councillors and County Councillors with Leamington wards. Car parking provision would be one of the key issues that the Forum would be discussing.

The importance of stakeholders being reassured that the proposed new 650 space multi-storey car park would be sufficient for the town centre's current and future off-street car parking capacity needs was critical and it was proposed that, in addition to the work being undertaken by the Forum, the Member Reference Group co-ordinated a programme of early officer engagement with key stakeholders, for example, the Town Council, Chamber of Trade, Leamington Business Improvement District (BID), and the managers of the Royal Priors and Regent Arcade shopping centres.

The stakeholders and the wider community would wish to understand what arrangements could be made during the delivery phase of the proposed project to ensure the maximum level of car parking provision could be maintained and any potential disruption to the public minimised. Further work on potential additional temporary provision would be required and this would be undertaken as part of the Phase 1 project works arrangements. This would need to be communicated to stakeholders and this engagement, and subsequent community engagement and communications on alternative provision, would be overseen by the Member Reference Group.

The financial and viability appraisals set out in the Part B report had considered the impact of differing levels of affordable housing provision coming forward at the Covent Garden and Riverside House sites.

The Council's policy on Affordable Housing was for 40% provision on urban sites of 0.25 hectares or more or on sites where more than ten dwellings were proposed, a threshold that would encompass both the proposed development sites. However, Members would also be aware that where there were material considerations that justified a departure from planning policy, planning permission could be granted subject to a requirement for Affordable Housing that was lower than 40%. Such considerations could include the fact that a development would deliver benefits in planning terms, but would not be financially viable if it had to provide 40% Affordable Housing. Normally, viability was tested through an expert evaluation of the financial appraisal of the scheme.

The proposed project would deliver significant community benefits - cost efficient council offices, delivering savings to the public purse and a new multi-storey car park to support the parking needs of the town centre, but there would be exceptional costs attached to them. The modelling undertaken to date suggested that the project could deliver a level of affordable housing in the range of 20-37% and remain viable, but the exact figure could not be determined until further detailed work was undertaken during Phase 1 of the project.

It was therefore proposed that the Deputy Chief Executive (BH) and Head of Finance, in consultation with the Member Reference Group, were authorised to agree the terms of the planning applications to be submitted by the LLP, which would include a proposal for the provision of Affordable Housing at a level that did not make the development unviable. This decision was wholly without prejudice to the determination of the Council, in its capacity as Local Planning Authority, as to the terms of any planning permission that could be granted.

On 24 March 2016 the Employment Committee approved service re-design proposals for the Prosperity agenda and on 6 April 2016 the Executive approved the funding required to implement the new structure. The redesign included consideration of the staffing resources devoted to Project Coordination and Organisational Development and brought forward proposals to consolidate the resource devoted to major corporate projects within a single team and provide an amended focus for work on feasibility projects and the development of business cases, maintaining the Council's capability to pursue its current level of aspiration. As the previous reports made clear, the proposal was underpinned by the need for the resultant business case(s) to include proposals for the level of, and funding for, the temporary project management resource required for the delivery phase of approved projects.

The LLP's project proposal was that PSP's project management resource would be used for the delivery of the Covent Garden redevelopment. That

phase of the project would only proceed after the detailed preparatory work during Phase 1 of the project and the approval of the unconditional agreements and associated funding necessary for Phase 2. Up to that point Council officers would need to continue to work closely with PSP colleagues on the preparation of the necessary agreements and the design and specification of the new HQ building and the design, specification and funding of the new multi-storey car park.

It was recommended that a maximum commitment of £53,600 was made from the Contingency Budget to fund a temporary project management resource to work with the LLP on the next phase of the project. This sum was equivalent to the annual cost of a grade B post. It was considered a maximum figure, as although this next phase of project work might take slightly longer than 12 months, it was possible that it could be delivered by a part-time resource and that the grading for the post might be assessed by the HAY Panel below the assumed B grade. Subject to approval of recommendation 2.10, an appropriate job description and person specification would be assessed by the HAY Panel. It was likely that further temporary Council project management resource would be required to take this project forward through to its next Phase 2 delivery stage. The cost of this was likely pro-rata to the £53,600 figure, and would be only be reported back for further consideration as part of the next Executive report if it could not be resourced within the robust £8.6m new office budget

The Joint meeting of the Finance & Audit and Overview & Scrutiny Committees supported the recommendations in the report. They also recommended that the Executive should seek to maximise the amount of affordable housing up to 40% before any disbursement of profit to the two partners.

The Leader of the Executive drew attention to the Executive of an addendum circulated at the meeting that informed them the risk register associated to the project had been modified to remove any commercially sensitive information. These risks were detailed in an appendix seven of the confidential report to the Executive.

The Leader proposed the recommendations as set out in the report, and that the recommendation from the Joint meeting of the two Scrutiny Committees be rejected because of the following reasons:

- there was adequate protection on the affordable housing issue already;
- Recommendation 2.8 proposed establishing a Member Reference Group on which all groups would be represented;
- Recommendation 2.9 delegated authority to officers, in consultation with the Member Reference Group, to agree the terms of the planning applications the LLP would submit;
- the Member Reference Group would be fully aware of the Council's policy position on affordable housing and would make its judgements in light of it;
- the planning applications would be determined before the Council made a decision on committing to phase 2;

- Planning Committee would make a decision on any applications, approved by the Member Reference Group, submitted with less than 40% affordable housing, as normal;
- the LLP was committed to delivering a policy compliant scheme and the intention of the phase 1 work would be to examine whether this was possible and viable;
- part of this examination would be to determine whether the Council foregoing its final profit share would assist in delivering a higher proportion of affordable housing; and
- It was therefore unwise to fetter the LLP's discretion by adopting this recommendation given that this protection was already in place.

Resolved that

- (1) as much information as is reasonable and realistic has been set out within this report but that some further information, which is either legally privileged and/or commercially sensitive is contained within the separate Part B report elsewhere on this agenda and that the two reports should be read and considered in conjunction to allow a fully informed decision on these recommendations, be noted;
- (2) the development strategy contained within the LLP's proposal document (dated December 2015 and updated as v6 dated 15 February 2016), set out at Appendix One, be adopted, the essential elements of which are:
 - (a) the sale of the Riverside House site for housing, allowing the Council to vacate the site and relocate to a new HQ after completion of that building;
 - (b) the construction of a new Council-owned HQ office building on the Covent Garden car park site funded by the receipt of sale of the Riverside House site and enabling development at the Covent Garden car park site;
 - (c) the decommissioning of the current 81 space surface car park and the demolition of the existing 511 space multi-storey car park at Covent Garden and the provision of a new 650 space council-owned multi-storey car park funded by the Council;
 - (d) the inclusion within the new HQ building of a 24 hour, operational control room and a Council chamber, allowing for these activities to be relocated from the Town Hall and Acorn Court;

- (e) the delivery of the project by the Council's LLP ("PSP Warwick LLP");
- (f) the delivery of the project in two Phases, Phase 1 being the feasibility work described in paragraphs 3.2.5 and 3.4.1 of this report and Phase 2 being the full implementation work described in paragraphs 3.5.3 of this report; and
- (f) the indicative project timeline attached at **Appendix Two**.
- (3) the Leader of the Council and the Finance Portfolio Holder, be authorised to sign the LLP Members Board resolution, set out at **Appendix Three to the report**, on behalf of the Council;
- (4) in committing to the project, the Council would be liable to repay all costs of expenditure on Phase 1 of the project, to be funded by PSP, up to a maximum of £1,175,000, should the Council unilaterally withdraw from, or seek to vary, the project in the circumstances described in the Commercial Principles document attached at Appendix Three to the report;
- (5) the final decision to commit to Phase 2 of the project will be made by the Council in 2017 to approve the Council's contribution of £9,750,000 (to fund the new car park at Covent Garden) towards a full LLP project budget estimated at £24,540,000;
- (6) the detailed feasibility and viability appraisals of the LLP proposal, undertaken internally and also externally by legal, financial and commercial specialists, as set out in sections 3 and 5 of the report and the separate, confidential report, be noted, and that the information within these appraisals and this provides the business case for not tendering the pre-construction works, to be undertaken by the LLP and PSP during Phase 1 of the project, which, with an estimated value of £0.5m-£0.75m, fall substantially below EU threshold, be approved;
- (7) authority be delegated to to the Deputy Chief Executive (BH) and Head of Finance, in consultation with the Leader of the Council and the Development and Finance Portfolio Holders, to:

- (a) enter into legal agreements between the Council, the LLP and PSP, on terms consistent with the Commercial Principles document contained within Appendix Three to the report, in order to give effect to Phase 1 of the project; and
- (b) ensure such agreements include a project agreement between the Council, the LLP and PSP, and a conditional option agreement from the Council to the LLP in respect of the Riverside House site, which shall only be capable of triggering the disposal of the Riverside House site in the event that the project proceeds to Phase 2;
- (8) a Member Reference Group, comprising of the Leader of the Council, the Finance, Development and Neighbourhood Services Portfolio Holders and the Leaders of the Labour, Liberal Democrat and Whitnash Resident Association (Independent) Groups, be approved, to provide guidance to officers as the project develops and to co-ordinate community and stakeholder engagement.;
- (9) authority be delegated to the Deputy Chief Executive (BH) and Head of Finance, in consultation with the Member Reference Group, to agree the terms of the planning applications to be submitted by the LLP in respect of the development proposals for the Covent Garden and Riverside House sites;
- (10) the release of a maximum £53,600 from the Contingency Budget, be approved, to fund a temporary project manager post to work with the LLP on the next stages of the project and to agree the office and car park specifications, with any unused budget allocation being returned to the Reserve; and
- (11) the recommendation from the Joint meeting of the Scrutiny Committees be rejected for the reasons outlined above.

(The Portfolio Holders for this item were Councillors PH Cross, Mobbs Shilton and Whiting) Forward Plan reference Number 742 **Resolved** that under Section 100A of the Local Government Act 1972 that the public and press be excluded from the meeting for the following item by reason of the likely disclosure of exempt information within the paragraphs of Schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006, as set out below.

Minute No.	Para Nos.	Reason
147	3	Information relating to the financial or business affairs of any particular person (including the authority holding that information)
147	5	Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.

(The full minutes for the following item will be detailed within the confidential minutes for this meeting.)

147. Council HQ Relocation and replacement Covent Garden Car Park Project – Part B

The Executive considered a report regarding the Council HQ Relocation and replacement Covent Garden Car Park Project.

The Joint meeting of the Finance & Audit and Overview & Scrutiny Committees supported the recommendations in the report

The recommendations of the report were agreed and the amended confidential risk register circulated on the evening was noted.

(The Portfolio Holders for this item were Councillors Cross, Mobbs, Shilton and Whiting) Forward Plan reference Number 742

(The meeting ended at 8.20pm)

Executive

Excerpt of the Minutes of the meeting held on Thursday 2 June 2016 at the Town Hall, Royal Learnington Spa, at 6.00 pm.

- **Present:** Councillor Mobbs (Chairman); Councillors Butler, Coker, Cross, Grainger, Phillips, Shilton and Whiting.
- Also present: Councillor Barrott Labour Group Observer, Councillor Mrs Falp -Whitnash Residents Association (Independent) Observer, Councillor Naimo - Acting Chair of Overview & Scrutiny Committee and Councillor Quinney - Chair of Finance & Audit Scrutiny Committee.

1. **Declarations of Interest**

There were no declarations of interest made relevant to this excerpt.

2. Minutes

The minutes of the 9 March and 6 April 2016, were taken as read and signed by the Chairman as a correct record.

Part 1 (Items on which a decision by Council is required)

3. Final Accounts 2015/16

The Executive considered a report from Finance that provided the Council's final account position for the year ended 31 March 2016.

The recommendations allowed the accounts for the financial year 2015/16 to be closed on time and had been used as the basis for drafting the Statement of Accounts. The resultant decisions would be fed into the Financial Strategy. The Accounts and Audit Regulations 2015 required that the Head of Finance, as the responsible financial officer must, no later than 30 June immediately following the end of a year, sign and date the Statement of Accounts.

Appendix 'C', to the report, identified £5,054,700 in respect of Housing Investment Programme schemes not completed in 2015/16 and £998,600 for Other Services Capital schemes. Approval for the slippage of these budgets to 2016/17 was requested together with the bringing forward of £309,600 from future years' Other Services Capital Programmes in respect of West Midlands Reserve and Cadet Force new building (£300,000) and Victoria Park Skate Park (£9,600). The relevant Capital Programmes needed to be varied accordingly to accommodate these changes together with the associated financing.

The report sought approval for slippage into the General Fund for 2016/17 totalling £322,600. These requests related to revenue expenditure that had been unavoidably delayed, and for which finance was still required. By adopting this approach of carrying forward slippage, the Council sought to

avoid an end of year spending spree which normally did not result in good value for money. Furthermore, without the associated funding these projects would not be achieved in 2016/17. Appendix `F', to the report, listed the items in more detail. Expenditure against these Reserves would be closely monitored during 2016/17 with progress being reported, monthly, to the Senior Management Team and quarterly Executive. In addition, there was $\pounds 528,700$ of Housing Revenue Account slippage requested as detailed in section 13 of the report.

The report was a statement of fact, however, how the outcomes were treated could be dealt with in a variety of ways, mainly the alternatives were not to allow any, or only some of the earmarked reserve requests and to allow the General Fund balance to vary from the £1.5m level, along with how the 2015/16 surplus was allocated.

The Finance & Audit Scrutiny Committee supported the recommendations and were pleased to see that £900k was being allocated to the Covent Garden Multi Storey Car Park reserve.

However, Members felt that the Executive needed to be mindful that the Housing Revenue Account was likely to come under pressure when the provisions within the Housing and Planning Act were fully known.

In addition, concerns were raised that some of the budget setting had been over prudent and officers needed to be careful when making judgements using historical data.

Councillor Barrott raised concern about the slippage in delivering the fire safety systems and fire prevention work.

Councillor Phillips agreed with the concerns raised about the implications of the Housing and Planning Act and he would be monitoring the progress of the guidance as it was brought forward. He also agreed with the slippage regarding the Housing Revenue Account and anticipated a report would be brought to the Executive at the end of June 2016.

Councillor Whiting thanked the Head of Finance and his team for their work in what they had achieved in delivering an underspend for the last 12 months. He emphasised the importance of not just having a balanced General Fund but also in making sufficient provision to fund capital expenditure as well. He recognised the need to improve on forecasting because while reviewing trends over time had a benefit, due regard had to be taken of specific events during the year. He specifically highlighted to the Executive that the budget out turn for this this year enabled £900,000 to be allocated to Covent Garden Car Park.

Recommended to Council that:

- (1) in respect of the Capital Programme that it:
 - notes the Capital Programme was underspent by £6.866m, of which £6.053m is due to slippage to 2016/17;
 - approves that future years Capital

Programmes be amended by £5,743,600 comprising the following elements:

- +£5,054,600 for Housing Investment
 Programme slippage;
- S +£998,600 for Other Services Capital Programme slippage;
- S -£309,600 in respect of resources brought forward from the Other Services Capital Programme from future years to 2015/16 to cover expenditure on West Midlands Reserve and Cadet Force new building and Victoria Park Skate Park;
- (2) in respect of the General Fund that it:
 - notes the General Fund revenue account shows a surplus of £1,731,700 which is after allowing for a further £322,600 of planned expenditure to be carried forward to 2016/17;
 - approves the requests to carry £322,600 earmarked balances forward in respect of General Fund revenue slippage to 2016/17, set out at Appendix 1 to these minutes;
 - approves the establishment of a new Covent Garden Multi-Storey Car Park Reserve with authority to spend from this reserve delegated to the Head of Finance in line with the actual lost income and debt charges incurred;
 - approves that the resulting change of the above decisions, amounting to £1,731,700 be appropriated:
 - § £900,000 to new Covent Garden Multi-Storey Car Park Reserve;
 - § £200,000 to the Capital Investment Reserve;
 - § £200,000 to Car Park Reserve;
 - § £200,000 to the Service Transformation Reserve; and.
 - Balance of £231,700 to the 2016/17 Contingency Budget.
 - Note the unfunded liabilities and the uncertainty over local authorities' future funding, and how the 2015/16 outturn is strengthening the Council's financial position.
 - (3) That in respect of the Housing Revenue Account it:
 - notes the Housing Revenue Account balance is as budgeted; the HRA Capital Investment reserve available for major developments has increased to £20.725m, £5.48m more than

projected;

- approves the requests to increase 2016/17 HRA budgets by £258,700 in respect of planned HRA maintenance and stock condition survey not completed in 2015/16, as detailed at Appendix 1 to the minutes; and
- (4) in respect of the Collection Fund it notes that the Council Tax collection rate was 98.5% and 98.6% for Business Rates.

(The Portfolio Holder for this item was Councillor Whiting) Forward Plan reference 762

4. **Policies for Hackney Carriage / Private Hire Drivers & Operators**

The Executive considered a report from Health & Community Protection that presented the revised Policies for Drivers, Vehicle owners and operators of Hackney Carriages and Private Hire vehicles.

The policies and standards associated with the licensing of hackney carriages and private hire activities had been reviewed in line with the request made by the Executive in October 2014.

The draft policy had been consulted upon and the comments received reviewed against the proposed policy. The resulting policy was the attached appendix 1, for recommendation to Council.

The changes to the policy were wide ranging and were designed to ensure the safety of the general public by ensuring that the applicants and renewing drivers were fit and proper.

The proposed policy was a consolidation of all of the existing policies which had been amended, updated and reviewed. Many of the standards laid down in the revised policy were the same or similar to the current policy.

The proposed changes that had been made to specific policies and conditions applicable to licences with the intention to increase the standards to which licence holders were held and/or to align with neighbouring authorities standards.

Alternatively, the current policy could continue to be used. However, the Executive asked officers to review the policies to address the concerns that were being raised about standards by councillors, the general public and licence holders.

The comments received during the consultation period had been reviewed and each of the comments were given due consideration. Some of the comments had been incorporated into the policy. However, other suggestions had not been included because they were not considered suitable for the promotion of public safety, effective operation of the licensing regime, were contrary to legislation or for their inability to be enforced. Executive were entitled to consider the inclusion of these suggestions and these proposals were set out at Appendix 4, to the report.

The revised policy had been proposed to make the measures taken against inappropriate licence holder conduct transparent and consistent and provided a framework by which poor conduct could be measured.

The Licensing and Regulatory Committee had considered the proposed policy at their meeting on the 31 May 2016. Their comments were circulated in an addendum at the meeting for consideration by the Executive.

Councillor Grainger thanked her team for their work in revising the documents into a single robust policy. She emphasised the importance of getting this completed in good time to ensure that it was in force for the new licences due to commence in July 2016. In addition, confirmation was provided that a summary of all the comments made and responses to these would be made available to the Taxi Driver Forum.

Councillor Grainger proposed the policy as laid out subject to the inclusion of the proposed changes by the Licensing & Regulatory Committee and with the addition of another recommendation to provide delegated authority to the Head of Health & Community Protection to enable minor amendments to the Policy.

Recommended that Council

- adopts the proposed policy, set out at Appendix 2 to these minutes, which will be used for the assessment of all new and renewing Hackney Carriage and Private Hire drivers, operators and vehicles; and
- (2) amends the scheme of delegation for officers to enable the Head of Service for Health & Community Protection be authorised, in consultation with the Portfolio Holder and Legal Advisor to the Council, to make any minor grammatical or minor wording amendments to the final policy, so long as it they do not alter the meaning/spirit of the policy.

(The Portfolio Holder for this item was Councillor Grainger)

5. Sex Establishment Policy

The Executive considered a report, from Health & Community Protection, which sought recommendation of the Sexual Establishments Policy, which was applicable to all Sex Establishments within the Warwick District Boundary, to Council for approval.

The Sex Establishment Policy had been reviewed in accordance with the request of the Executive in March 2015. The policy had been subject to a

public consultation and the revised policy was now brought to Executive for recommendation to Council.

The proposed policy included changes within both the policy document and the conditions which would be attached to any licence granted. The existing policy was set out at Appendix 1 to the report and the proposed policy was set out at Appendix 2 to the report. A summary of the main proposed alterations to the Policy were included in Appendix 3 to the report.

Before the proposed policy could be adopted, the responses from the public consultation must be considered and these were set out at Appendix 4 to the report.

The Licensing and Regulatory Committee had considered the proposed policy at their meeting on the 31 May 2016. Their comments were circulated in an addendum at the meeting for consideration by the Executive.

Councillor Grainger thanked her team for their work on this, proposed the policy as laid out subject to the inclusion of the proposed to changes by the Licensing & Regulatory Committee and with the addition of another recommendation to provide delegated authority to the Head of Health & Community Protection to enable minor amendments to the Policy.

Recommended that Council

- approves the proposed Licensing of Sex Establishments Statement of Licensing Policy to Council, as set out at Appendix 3 to the minutes; and
- (2) amends the scheme of delegation for officers to enable the Head of Service for Health & Community Protection be authorised, in consultation with the Portfolio Holder and Legal Advisor to the Council, to make any minor grammatical or minor wording amendments to the final policy, so long as it they do not alter the meaning/spirit of the policy.

(The Portfolio Holder for this item was Councillor Grainger)

(The meeting ended at 7.05pm)

EARMARKED RESERVE REQUESTS	£
NERAL FUND	
DEVELOPMENT SERVICES	
<u>Skills Initiative</u> Unspent balance agreed by Executive to be carried forward for match funding of schemes over the next three years.	28,200
TOTAL DEVELOPMENT SERVICES	28,200
FINANCE	
<u>Procurement Training</u> Professional training of procurement staff delayed due to staff changes and subsequent selection of appropriate course.	6,200
TOTAL FINANCE	6,200
HEALTH & COMMUNITY PROTECTION	
Electric Pool Vehicles	
Procurement process delayed and lease costs will be paid on a quarterly basis. Vehicles now on order.	27,000
<u>Heat Distribution Network</u> Part of the Climate Control Strategy / Sustainability Action Plan. Government funding notification not received until February hence delay in procurement of appropriate consultant.	21,200
TOTAL HEALTH & COMMUNITY PROTECTION	48,200
HOUSING & PROPERTY SERVICES	
<u>Lillington Regeneration</u> Most of the feasibility work has been completed. Work delayed whilst co-operation of third party landowner sought.	30,000
Europa Way Strategic Opportunity Proposal	
Delays in information provision by external organisations and time required to assess the impact of new legislation.	85,600
TOTAL HOUSING & PROPERTY SERVICES	115,600
NEIGHBOURHOOD SERVICES	
<u>St Mary's Lands</u> Demolition of unsafe and derelict structures around site - delays due to changes in third party organisations that subsequently delayed their required approvals.	50,200
Crematorium	24,000
Rebranding of Crematorium, including new signage, etc. delayed due to delays in the capital works. Re- branding delayed as resources might be needed for additional drainage works. Crematorium generator - installation delayed due to delays in capital works. Generator now on order.	11,000

	£
STRATEGIC LEADERSHIP	
Media Room New monitors required to replace old equipment. Delays due to staff changes and compatibility assessments.	2,500
DMC Relocation Move delayed due to potential heating issues in proposed new location and subsequent restructuring of Democratic Services.	8,000
Payroll Development	
Ongoing development of system has taken a phased approach with Coventry due to resource issues.	11,000
<u>Staff Engagement</u> Other changes to staff engagement work, staffing and workloads has delayed implementation.	9,000
Master's House Site Investigation and Feasibility Study Contractor delays	4,100
Customer Segmentation in Culture Technical issues have caused delays. Work now progressing.	4,600
TOTAL STRATEGIC LEADERSHIP	39,200
TOTAL GENERAL FUND SERVICES	322,600
TOTAL GENERAL FUND SERVICES	322,600
HOUSING REVENUE ACCOUNT	322,600
	322,600
HOUSING REVENUE ACCOUNT New Carpeting for Sheltered Schemes	
<u>HOUSING REVENUE ACCOUNT</u> <u>New Carpeting for Sheltered Schemes</u> Carpets need to be replaced on a regular basis. Procurement underway. <u>Stock Condition Survey - HRA Stock</u> Preparation of software to allow full compatibility of field-work survey findings with ActiveH (housing	10,700
HOUSING REVENUE ACCOUNT New Carpeting for Sheltered Schemes Carpets need to be replaced on a regular basis. Procurement underway. Stock Condition Survey - HRA Stock Preparation of software to allow full compatibility of field-work survey findings with ActiveH (housing Repairs System)took longer than was originally anticipated. Chandos Court New Mobility Scooter Store	10.700
HOUSING REVENUE ACCOUNT New Carpeting for Sheltered Schemes Carpets need to be replaced on a regular basis. Procurement underway. Stock Condition Survey - HRA Stock Preparation of software to allow full compatibility of field-work survey findings with ActiveH (housing Repairs System)took longer than was originally anticipated. Chandos Court New Mobility Scooter Store Change in Contract and Contractor for provision of Disabled Adaptations Works.	10,700 84,000 33,000
HOUSING REVENUE ACCOUNT New Carpeting for Sheltered Schemes Carpets need to be replaced on a regular basis. Procurement underway. Stock Condition Survey - HRA Stock Preparation of software to allow full compatibility of field-work survey findings with ActiveH (housing Repairs System)took longer than was originally anticipated. Chandos Court New Mobility Scooter Store Change in Contract and Contractor for provision of Disabled Adaptations Works. Fire Precaution Works Across HRA Blocks of Flats	10.700



Private Hire and Hackney Carriage Drivers, Vehicles and Operators Handbook: WDC approach, Policies and Procedures

Draft

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Introduction

Warwick District Council licences Hackney Carriage and Private Hire Drivers, Vehicles and Operators. The relevant legislation includes:

- Local Government (Miscellaneous Provisions) Act 1976
- Town Police Clauses Act 1847
- Transport Act 1985
- Road Traffic Act 1991
- Road Safety Act 2006

Warwick District Council will, at all times, take into account the rights of an individual, under the European Convention on Human Rights, and ensure that taxi licensing is carried out with transparency and consistency in accordance with the relevant Regulatory Compliance Codes.

This document is intended to assist and advise both new applicants and current licence holders.

This guide is not a definitive statement of law relating to Hackney Carriage and Private Hire Private Hire licensing. It does, however, set out Warwick District Council's approach and policies to vehicle testing, renewal of licences and the issue of various types of licence. It also sets out the administrative procedures involved in applying for a licence.

Contacting the Team

If after reading this booklet you require further information you are welcome to seek assistance of the Regulatory (Licensing) Team. Email: <u>Licensing@warwickdc.gov.uk</u>

Address: Regulatory (Licensing) Team, Health and Community Protection Department, Warwick District Council, Riverside House, Milverton Hill, Royal Leamington Spa, CV32 5HZ.

Personal Visit: Reception is open Monday to Thursday 8:45 – 17:15, Friday 8:45 – 16:45. Officers may not always be available to assist you. Therefore, to enable you to have a discussion with an officer, we would advise you to make an appointment.

Licence Requirements

A licence is required by:

- 1. Any person acting as a driver of a Private Hire Private Hire vehicle or Hackney Carriage vehicle in the district (combined Hackney Carriage and Private Hire Private Hire driver's licence).
- 2. Any vehicle which plies for hire in the district (Hackney Carriage/taxi vehicle licence).
- 3. Any vehicle used within the district as a Private Hire Private Hire vehicle (Private Hire Private Hire vehicle licence).
- 4. Any person who makes provision for the invitation or acceptance of bookings for a Private Hire Private Hire vehicle or vehicles (Private Hire Private Hire operator's licence).

How to apply

Application forms for all licences may be obtained by:

- Downloading from the Website link
- Visiting the reception at Riverside House
- Contacting the Regulatory (Licensing) Section.

Warwick District Council does not permit a person to apply for a Hackney Carriage or Private Hire Private Hire licence until they have held a DVLA or equivalent driving licence for a minimum of 2 years.

Applicants are strongly advised to read this guidance thoroughly before starting the application procedure.

All licence holders are expected to read and follow this guidance. Failure to comply with the requirements may result in a licence being refused, suspended or revoked and in certain circumstances may lead to prosecution.

Review of the Policies, Procedures and Guidance.

The policies, procedures and guidance contained within this document will be reviewed formally every three years. However, it will be the subject of continuous evaluation and if necessary, formally reviewed at any time.

When a policy is reviewed, stakeholders will be formally consulted. For other matters contained within the document, the consultation process will take place through the Drivers and Operators Forum, as appropriate.

Further information

Please do not hesitate to contact Warwick District Council Regulatory (Licensing) Section should you require any further information on your licence or for clarification of any matter contained within this guidance.

Section 1: HACKNEY CARRIAGE AND PRIVATE HIRE DRIVERS LICENCE PRINCIPLES, PROCESSES AND POLICIES.

All persons driving a licensed Private Hire or Hackney Carriage Vehicle must be in possession of a current Hackney Carriage Private Hire Drivers Licence, issued by Warwick District Council. The licence allows the holder to work in both capacities, as a Hackney Carriage or a Private Hire Driver.

Before a licence will be issued to an applicant, the following standards must be met and documentation provided with a completed application form:

a) Have held a full DVLA driving licence for at least two years prior to application. DVLA licences must be produced in initial application and on renewal of the driver's licences.

Consideration will be given to the Driving Licences (Community Driving Licence) Regulations 1996 and current DVLA Guidance regarding equivalent driving licences. However, due to DVLA methodology of road traffic offence recording for non UK licences, all applicants will be required, at the point of licence grant, to have converted to a full UK driving licence.

Original documents must be presented in person. Photocopies will not be accepted.

b) Have passed the Driving Standards Agency (DSA) driving test for Hackney Carriage/Private Hire Drivers (at initial application).

Applicants must make their own arrangements with the DSA to sit the test and pay the fee direct to them.

c) Have completed the online Disclosure and Barring Service Full Disclosure Application Form to enable checks to be made for any criminal convictions recorded against them.

Existing drivers will be required to complete this every 3 years or as required by the Council.

In both cases, a licence will not be issued until the disclosure certificate has been provided to the authority, or notification has been received from the DBS umbrella service that the DBS is satisfactory.

Applicants will be required to attend the Licensing I.D. Checking Service in person, to provide their identification documents and evidence of receipt of payment.

d) Have completed a DVLA Drivers Licence Mandate Form.

A licence will not be issued until the results of the mandate check have been returned to the team. The cost of the mandate check is included in the application fee.

e) Have taken and passed a medical examination.

f) Have passed a written Knowledge Test. The test includes an English and Numeracy test and questions on the geographical make up of the local area (at initial application).

If the applicant fails their first test it may only be taken twice more within the 6 month period. If three tests are failed, the application will be refused and the applicant will be unable to reapply for a licence, for 12 months from the date of refusal.

A fee is payable for the test and any subsequent retest. Cancelling the test at short notice (after close of office hours the day before) or upon two occasions, for any reason, will result in the loss of the fee.

- g) In addition to the above, if not resident in UK for the past 5 years, an officially translated DBS equivalent from each country of residence over the last five years and, if the country was not in the European Union, a document showing permission to work in the UK must be provided.
- h) All drivers must have taken a Disability Awareness Course, with the nominated Council Provider (paid for directly by the applicant to the provider) (at initial application).
- i) Have attended the Prevention of Child Sexual Exploitation Course with the nominated Council Provider (paid for directly by the applicant to the provider) (at initial application).

Failure to provide all of the documents on application will result in a delay in processing and the possible failure of your application. Please see the section called 'All Licences: General Points' for further information.

If the relevant documents are not received within 8 weeks of the start of your application, your application will be considered to have failed. This includes the DBS online application but excludes your DBS certificate.

Your DBS certificate must be provided to the Regulatory (Licensing) Team within 14 days of receipt.

Applicants from outside the UK

Drivers from the European Union, on making an application, must show their Passports or National Identity Cards, equivalent DBS from their home countries (with an appropriate translation), an EU Driving Licence and submit a recent medical conducted in the UK.

Applicants from outside the EU will be subject to an Immigration Status Check. The results of the check may take some time to be finalised and the applicant may not be permitted to work until it is concluded.

The Licensing Authority requires a five year background check for all applicants, if an applicant has lived abroad for any period in the last five years or is from an EU Member State or overseas then a Certificate of Good Conduct, authenticated and translated by the relevant embassy, is required. The disclosure and barring service website <u>www.dbs.gov.uk</u> provides information on how to obtain Certificates of Good Conduct or similar documents from relevant countries.

Medical Requirements

New and renewing drivers are required to undergo a medical and submit a report with their application. This must be undertaken once every three years, or when requested to do so by officers. The medical assessment must be carried out at one of the three nominated locations:

- Applicant's own doctor
- Croft Medical Centre, Sydenham, Learnington Spa (01926 310404)
- Driver Medicals, Coventry (0870 609 1540)

Once a licensee has reached 65, an Annual Medical is required in order for the licence to remain valid. There is a charge for the processing and assessment of the Annual Medical Forms by Licensing Officers.

If further medical test are required, for instance where in depth sight tests are required by the Medical Practitioners, then the applicant must meet the additional costs.

If the medical condition changes at any time during the period of the licence, the Licensing Authority must be notified immediately, or as soon as reasonably practicable.

All applicants are required to pass the group 2 medical standards as set by the DVLA. Further information can be found at www.gov.uk/health-conditions-and-driving

Any applicant for a new licence or renewal of a licence who has had their driving licence revoked or refused on medical grounds by the DVLA within the last 5 years; or has received a conviction for driving a vehicle after failing to notify a disability; or made a false declaration about fitness and medical health, should expect their application to be rejected by the Regulatory Manager, until medical proof of current fitness can be provided.

The onus is on the applicant to provide appropriate medical proof from their GP/consultant or nominated practitioner at their own expense. The Regulatory Manager/Committee may consider issuing a licence if they are satisfied that the report shows a clean bill of health, and that the applicant is a fit person to recommence driving and is deemed to be of no danger to the public.

Diabetes

All drivers with insulin or tablet controlled diabetes will be subject to the councils policy on Diabetes. The policies can be found in Appendix A.

Disclosure and Barring Service

Applicants should be aware the Regulatory (Licensing) Team are empowered by the law to check with the Police for the existence and contents of any criminal record held in the name of an applicant. Information received from the police will be kept in the strictest confidence, whilst the licensing process takes its course and will be retained for no longer than is necessary.

A certificate from the Disclosure and Barring Service will be required on a three year basis. The cost of the DBS is a separate fee payable through the Council to the

third party nominated Service Provider. The enhanced DBS check For applicants must be applied for through the nominated Council Provider.

The Council's Policy for the Disclosure and Barring Service Information can be found in Appendix B.

Once the online application is completed, applicants will be required to make an online payment through the council website. Applicants will also be required to attend the Licensing I.D. Checking Surgery, held in Riverside House, in person with their identification documents. Surgery times are detailed on the Council website.

Until officers have verified your identification your online DBS application will not be authorised for submission. Delay in attending and presenting your Identification Documents will delay your application.

Rehabilitation of Offenders

The Rehabilitation of Offenders Act 1974 provides that after a certain period of time, convictions for certain offences are regarded as 'spent'. However, the Act also specifies that there are certain occupations for which effectively some previous convictions are never spent. The occupation of Hackney Carriage and Private Hire Vehicle Drivers is one of these.

The disclosure of a criminal record or other information will not necessarily prevent an applicant from gaining a licence with Warwick District Council, unless the Council does not believe the applicant to be 'fit and proper'.

Non – Convictions (Warnings, Fixed Penalties, Arrests etc.)

In addition to a Conviction/Caution Information, applicants are expected to provide details, within 7 days of all Warnings, Driving Endorsements/Disqualification Periods relating to Traffic Offences, Fixed Penalties, Penalty Charge Notices and any other similar sanctions, together with any charges or arrests that they are the subject of, in connection with criminal offences, whether or not actually charged with the offence; and details of any allegations of involvement in criminal activity, or where they have been questioned in connection with any alleged criminal activity or inappropriate/unacceptable behaviour, or any other relevant pending matter.

Where an applicant is the subject of an outstanding charge or Summons, their application may continue to be processed; however, depending on the circumstances, it is unlikely that a decision on the application will be made until the conclusion of the criminal proceedings. Where the outstanding charge or Summons involves a serious offence and/or the individual's offending history and behaviour/conduct indicates a pattern of unlawful or unacceptable behaviour/character traits, then the application is likely to be refused.

Where there is evidence/information that an applicant has been arrested or charged but not convicted of offences but the nature of this evidence/information suggests the applicant may not be a fit and proper person, the Council will give serious consideration to refusing an application or revoking an existing licence.

<u>A Fit and Proper Person</u> **This section is also applicable to Private Hire Operators.**

The Council will ONLY grant or renew a drivers or operator's licence where they are satisfied that the individual is a fit and proper person to hold such a licence. The onus is on the applicant to prove this, NOT the Council to demonstrate that they are not.

There is no absolute definition as to what constitutes a "fit and proper person". The Council's primary concern is the protection of the public and licensees have to be relied upon to provide safe and reliable transport. The Council also has to consider that passengers will include vulnerable people, for example; elderly people, unaccompanied children, people with disabilities, those who have had too much to drink, lone women and foreign visitors; the Council will need to have confidence that such people would be able to rely on the driver. In addition drivers and operators may have access to sensitive information, such as where an individual may live or work and whether their home is empty.

It is important that driver's, operators and proprietors licensed by the Council are honest and open in their dealings with the Council. The Council expects individuals to provide information that is accurate and complete and to notify the Council immediately when an issue arises that may affect a licence. Failure to notify the Council about convictions, cautions and related matters or relevant medical conditions will be viewed seriously and will be taken into account when judging the suitability of an individual to hold a licence.

In addition the Council expects licensed individuals to act with courtesy and conduct themselves in a professional and polite manner at all times. Aggressive, rude and insulting behaviour towards customers or council employees is not acceptable and will be taken into account when judging whether an individual is fit and proper to hold a licence.

Some important areas that will be considered by the Council are:

- Convictions and cautions and related matters (see policy at Appendix B)
- Length of driving record and evidence of consistently good and safe driving
- Complaints and/or compliments from customers. Record of co-operation with Licensing Authorities
- Honesty and trustworthiness.
- Physical and mental health
- Knowledge of the area
- Ability to read, speak and understand English
- Working knowledge of arithmetic (ability to give correct change)
- Good knowledge and awareness of any special requirements that disabled passengers may have by attending the prescribed Disability Awareness Course

Where the Council does not judge that an individual is a fit and proper person to hold a licence then the application for a licence will be refused.

Where an existing licence holder is found not to be fit and proper then their licence will be revoked or suspended.

If an applicant has convictions, cautions or related matters, they may wish to provide further details of the circumstances and any mitigating factors with their application. All Applicants should read the Council's policy on convictions and cautions at Appendix C before submitting their application.

Application Processing Procedure

- 1. The complete application and associated documents will be considered.
- 2. The Regulatory Manager will then grant the licence or renewal where the Applicant is deemed to be fit and proper in accordance with the policy.
- 3. Where the policy indicates that an application should be refused the Regulatory Manager will write to the Applicant (via email and post) and advise that refusal is proposed and indicate the reason why.
- 4. The Applicant will then be given the chance to make representations to the Councils Licensing and Regulatory Committee or Sub Committee ("the Committee") before a decision is made. Representations can be made in person or in writing.
- 5. The Applicant will need to notify the Council within 21 days at the contact address shown above if they want their application to be considered by the Committee.
 - 5.1. When this notification is received a hearing before the Committee will be arranged and the Applicant notified of the date.
 - 5.2. A report will be prepared and submitted to the Committee which will contain details of why the application has been refused and include any evidence that the Applicant has already submitted. The Applicant will be given a copy of the report and the opportunity to submit further evidence in advance of the hearing.
 - 5.3. The Applicant may attend the hearing and address the Members of the Committee. The Applicant may choose to attend with a legal representative or a friend who may speak on their behalf. The Applicant may choose not to attend but to send in written representations for the Committee to consider.
 - 5.4. The Committee will then decide whether to grant or refuse the application based on whether they believe that the applicant is fit and proper to hold a licence. The Applicant will be notified of the decision in writing. If the decision is to refuse the application then the written notification will include reasons for the refusal and details of how to appeal.
- 6. If an Applicant indicates that they do not want their application or renewal to be considered by the Committee or does not respond then the Regulatory Manager will review the application after 21 days and decide whether to grant or refuse the licence. The Applicant will then be informed of the decision and reasons in writing along with the right of appeal.

Please be aware that you are unable to drive a Hackney Carriage or Private Hire vehicle for hire and reward, until you have completed all of the licensing procedures and been granted a driver's licence.

Conditions

Failure to comply with the conditions of the licence described in Appendix D may result in suspension, revocation or refusal to renew, a licence. In certain circumstances, formal action such as Prosecution may be the most appropriate course of action.

Conduct of the Driver

The conditions of the driver's licence requires a driver to be clean and respectable in his dress. Warwick District Council in consultation with the Drivers and Operators Forum have agreed that this means:

- Professional looking, respectable in their dress and person.
- Clean in their dress and person, maintaining a high standard of personal hygiene.
- Religious or traditional dress is acceptable.

Drivers with dirty, scruffy and inappropriate clothing for driving, i.e. slippers, cutoff jeans, football shorts, hooded tops or headwear i.e. baseball caps which conceal the face, football/sports jerseys/tops that may offend other persons and vests, will not be considered to have met this requirement.

A driver is also required to behave in a civil and orderly manner at all times. Warwick District Council, in consultation with the Drivers and Operators Forum, have agreed that a driver will be considered to not be meeting this standard if they verbally abuse or behave aggressively with passengers, the general public or officers of the Council. This extends to all dealing with Council Reception Staff, Approved Garages, Police Officers and VOSA Inspectors. A driver must be polite at all times.

Warwick District Council expects drivers to be aware of and operate in accordance with, Appendix D and Appendix E.

Warwick District Council uses a Licence Holder Conduct Scheme. This scheme applies to all Hackney Carriage and Private Hire Licences issued. Further information on the scheme can be found in Appendix F.

Use of Mobile Phones

It is contrary to Road Traffic Law to use a mobile telephone when the vehicle is in motion. When in motion, drivers should only use the telephone using a hands free kit attached to the car, or a voice activated hard-wired or Bluetooth connection. To maintain maximum concentration on the road, the Council advise drivers to offer to call the person back, when the vehicle is stationary.

Disability Awareness

Since December 2014, as part of the application to become a Warwick District Council Hackney Carriage Private Hire Driver, you are required to undertake a Disability Awareness Course with the nominated Training Provider before your licence is granted.

Before this date, all drivers had 12 months from the date of first issue of their driver's licence to undertake the Disability Awareness Course. All drivers, who have failed to meet this requirement, can expect to be sent before the committee to explain their lack of attendance, or have their licence refused by the Regulatory Manager upon renewal.

The Disabilities Awareness Course Syllabus covers:

Ambulant Disabled

- Non Ambulant Disabled
- Hearing Impairments
- Visual Impairments
- Autism
- Mental Health
- Dementia
- How to correctly secure a wheelchair
- The Law

By the end of the course, a driver will be MY Guide Level 1 qualified, Dementia Friendly and receive a Certificate in Disability Awareness.

Applications for the Disability Awareness Course can be downloaded from the council website. The cost of this course is not included in the application or licence fee and must be paid to the provider directly.

Guidance that we expect drivers to follow in order to provide a good customer experience for passengers with disabilities, can be found in Appendix G.

Guide and Assistance Dogs

It is an offence for a Hackney Carriage or Private Hire driver to refuse to carry guide and assistance dogs, unless they have a medical exemption certificate. These certificates are issued by the Council and a fee is payable. Drivers making an application will need to provide medical evidence in support. This must be provided by a Medical Practitioner. If the exemption is being applied for on the grounds of a chronic phobia to dogs, the report must be provided by a Psychiatrist or Clinical Psychologist.

Prevention of Child Sexual Exploitation

From 1st April 2015, all new applicants for a Hackney Carriage Private Hire Licence must attend a Prevention of Child Sexual Exploitation Course with the council's Nominated Provider before a licence will be granted.

Any current licence holders will be required to attend the same training event, by the date of 1^{st} July 2016. All drivers, who have failed to meet this requirement, can expect to be sent before the committee to explain their lack of attendance, or have their licence refused by the Regulatory Manager upon renewal.

The Prevention of Child Sexual Exploitation syllabus covers:

- Identification & Signs of CSE
- Signs
- Legislating and Trafficking
- Who to report it to
- What happens when you do

Applications for the courses can be made by telephoning the licensing team.

This course is aimed at a different level to the course run by Warwickshire County Council for drivers employed in schools contracts. Upon the advice of Warwickshire County Council, their course will not be accepted as an alternative to attending with Warwick District's Nominated Provider.

Driver's Identity Badges

When granted a licence, drivers are issued with a badge. The driver must wear the badge at all times when they are working. The driver's badge should be visible at all times to passengers.

The Hackney Carriage/Private Hire Driver's badge shall at all times remain the property of the Warwick District Council and upon the Council suspending, revoking or refusing to renew this licence, the licensee shall, on demand, return the badge to the Council.

A large format driver's Identification Card (which is a copy of the driver's badge) should be securely fixed and visible to passengers at all times, to inform the passenger who is the driver of the vehicle. The driver's Identification Card must correspond with the driver and be affixed in the manner outlined in Appendix L.

Loss and Theft of Licence or Driver badge

This is a serious matter as this could allow a person who is not 'fit and proper' to operate in a manner that would mislead a member of the public and put their safety at risk.

Any loss should be reported to the licensing section immediately. A charge will be made for a replacement. Continuing to operate in the capacity as a Licensed Driver or in a Licensed Vehicle, without these items, will be viewed extremely seriously.

If you suspect a theft to have taken place you must also contact the Police.

Licence Renewal Reminders

All Licence Holders will be sent a reminder and a link to the necessary renewal forms online, to the address that is held on file, well in advance of the expiry of the Licence. However, please note the *responsibility for renewal rests with the Licensee*. You can renew your licence immediately upon receipt of your reminder.

If you allow your licence to expire, no matter what the reason it cannot be renewed. A licence that has expired does not exist and therefore cannot be renewed.

Driver's Applications should be received by Warwick District Council at least six to eight weeks prior to the old Licence expiring, in order that the DBS checks can be made. Whilst every effort will be made to issue every Licence, within the time scales mentioned in the Timescales Guidance Document (available on the Council website) and those specifics mentioned above, the Authority cannot be held responsible for delays experienced, through failure by outside agencies to respond within the time frames.

Officers will take 10 days to process a valid application. The Authority will **not** issue Licences on demand, or without an up to date DBS certificate but will, in exceptional circumstances, make every effort to ensure the continuity of service.

If a Warwick District Council Licence lapses for any reason, any subsequent application will be treated as a <u>new</u> application. Therefore, please note, a new licence will not be granted immediately and the full process may take several weeks.

You will no longer be a Licensed Driver and therefore will not be allowed to drive a Hackney Carriage or Private Hire Vehicle, until your application has been determined. Continuing to drive a Hackney Carriage or Private Hire Vehicle is a criminal offence, for which you may be prosecuted.

If the lapse is less than six months, you will not be required to retake the DSA. However, you will be required to undertaken the Disability Awareness Course, Knowledge Test and Prevention of Child Sexual Exploitation again, at your own expense.

Section 2: <u>HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCE</u> <u>PRINCIPLES, PROCESSES AND POLICES</u>

Councils are given the responsibility of licensing Hackney Carriages and Private Hire vehicles to ensure that the vehicles are safe and suitable for use as a Hackney Carriage or Private Hire vehicle.

All vehicles are to be used as a Hackney Carriage or Private Hire vehicle must be in possessions of a current Hackney Carriage or Private Hire Vehicle Licence as appropriate. The driver of the vehicle and Private Hire operator must also be licensed by the same Local Authority.

A Hackney Carriage Licence allows the vehicle to operate as a Hackney Carriage and the Private Hire Licence permits the vehicle to operate as a Private Hire Vehicle under the direction of a Licensed Private Hire Operator.

Vehicles that do not comply with the Council's Policies are likely to be refused. Therefore, you are strongly advised to read all of the applicable guidance, procedures and policies prior to purchasing, leasing or renting a vehicle or applying for a licence.

Before a licence will be issued, the applicant must demonstrate that the vehicle has met the required standard and that all documentation has been provided with a completed Application Form:

- a) Meet the age and vehicle specification requirement for the vehicle licence type that is being applied for
- b) Vehicle must pass an MOT within 4 weeks of the date of the renewal submission at one of the nominated garages.
- c) The vehicle must undertake a vehicle inspection at one of the nominated garages. Please note that the garages give an indication of pass or fail but the determination is made by the Licensing Officers, as to whether the condition of the vehicle is adequate.
- d) Demonstrate that the vehicle is correctly insured for the licence which is being applied for.
- e) Provide a copy of the Meter Test Certificate (New Hackney Carriages).

Failure to provide all of the necessary documents, on application, will result in a delay in processing and the possible failure of your application.

If the relevant documents are not received within 8 weeks of the start of your application, your application will be considered to have failed. In addition, if during this period the vehicle exceeds the age limit requirement, then your application will be considered to have failed.

Application Processing Procedure

- 1. The complete application and associated documents will be considered.
- 2. The Regulatory Manager will then grant the licence or renewal in accordance with the Council requirements.
- 3. Where the requirements indicate that an application should be refused, the Regulatory Manager will write to the Applicant (via email and post) and advise that a refusal is proposed and indicate the reason why.
- 4. The Applicant will then be given the chance to make representations to the Council's Licensing and Regulatory Committee or Sub Committee ("the

Committee") before a decision is made. Representations can be made in person or in writing.

- 5. The Applicant will need to notify the Council within 21 days at the contact address shown above, if they want their application to be considered by the Committee.
- 5.1. When this notification is received, a hearing before the Committee will be arranged and the Applicant notified of the date.
- 5.2. A report will be prepared and submitted to the Committee which will contain details of why the application has been refused and include any evidence that the Applicant has already submitted. The Applicant will be given a copy of the report and the opportunity to submit further evidence, in advance of the hearing.
- 5.3. The Applicant may attend the hearing and address the Members of the Committee. The Applicant may choose to attend with a legal representative or a friend, who may speak on their behalf. The Applicant may choose not to attend but to send in written representations for the Committee to consider.
- 5.4. The Committee will then decide whether to grant or refuse the application based on whether they believe that the vehicle is appropriate. The Applicant will be notified of the decision in writing. If the decision is to refuse the application, then the written notification will include reasons for the refusal and details of how to appeal.
- 6. If an Applicant indicates that they do not want their application or renewal to be considered by the Committee, or does not respond, then the Regulatory Manager will review the application after 21 days and decide whether to grant or refuse the licence. The Applicant will then be informed of the decision and given reasons in writing, along with the Right of Appeal.

Please be aware that you are unable to use the vehicle as a Hackney Carriage or Private Hire vehicle for hire and reward, until you have completed all of the licensing procedures and been granted a licence as a Hackney Carriage or Private Hire Vehicle.

You also cannot drive a Warwick District Council Licensed Hackney Carriage for hire and reward or a Private Hire Vehicle for any reason including hire and reward until you have a Driver's Licence and Identification Badge, issued by this authority.

Conditions

Failure to comply with the conditions of the licence, described in Appendix I (Hackney Carriage) and Appendix J (Private Hire Vehicle) may result in suspension, revocation or refusal to renew a licence. In certain circumstances, formal action such as Prosecution may be the most appropriate course of action. Should the application be for a horse and carriage, the licence conditions outlined in Appendix K are applicable.

Licence Type Required.

The following table may assist you in determining which type of licence you require, as there are legal and policy differences between a Hackney Carriage and Private Hire Vehicle.

If you undertake any journey where you take persons by a prebooking directly or through a third party, then you should contact the licensing section to discuss whether a Licence is required. i.e. transport service for persons.

Please note that it is your responsibility as the applicant and licence holder to ensure that they are aware of the differences.

		r
Type of work/business/vehicle	Hackney Carriage	Private Hire Vehicle
Picking up people from a rank		×
Picking up people who hail (flag down) on the street		×
Accept prebooked journeys from licensed Private Hire operator		
Accept pre booked journeys from an unlicensed business acting like a Private Hire operator (call centre)		×
Take bookings using a mobile phone directly from the public		×
Wedding or Funeral cars	×	×
Executive Hire/ Chauffeur Work		
Vehicle seating 8 or less passengers (a total of 9 including the driver) where vehicle and driver are hired for a single fare.		
Vehicle seating more than 9 passenger (10 including the driver)	× (May need a PSV/PCV* licence)	× (May need a PSV/PCV* licence)

Table 1 outlines the differences between a Hackney Carriage and Private Hire Vehicle.

* PSV – Public Service Vehicle, PCV – Passenger Carrying vehicle.

Age of Vehicles

Warwick District Council requires all Private Hire vehicles to be less than 5 years old from the date of first registration, when the vehicle is submitted for licensing. Once licensed, the vehicle can remain licensed subject to the vehicle continuing to meet the required standards and the licence not being allowed to expire.

The council requires that all new licence applications for Hackney Carriage vehicles must be for a brand new, side loading wheelchair accessible vehicle.

If a licensed vehicle is being replaced, the replacement vehicle must be newer than the vehicle that it replaces but no older than 5 years. If the vehicle is wheelchair accessible, then the replacement vehicle must also be wheelchair accessible. The age of the vehicle will be calculated from the full date of first registration, not just the year.

Type of vehicle

A Hackney Carriage must be:

- Right hand drive
- Four or five door vehicle
- Roof light stating 'Taxi'
- Same specification as manufacturers with no modifications or additions, unless express written approval has been granted by Licensing. An acceptation is made for vehicles that have been adapted to carry wheelchair passengers. These vehicles must carry a European Whole Vehicle Type Approval or a Vehicle and Operator Service Agency Individual Vehicle Approval
- Tinted windows must permit at least 75% light transmittance (for all new and vehicles to which a licence is transferred)
- Must be clearly identifiable as a Hackney Carriage
- Capable of carrying not less than four nor more than eight passengers and their luggage. (If they carry more than eight passengers, they will need to be licensed as a PCV)
- Capable of carrying a wheelchair using passenger safely. Rear loading wheelchair accessible vehicles will not be acceptable.
- Suitable type, size and design
- Suitable mechanical condition, safe, comfortable and in excellent condition
- No unauthorised signs or advertisements
- Have a taxi meter which has been fitted correctly, working and calibrated to the current fare structure
- A minimum of 4 road wheels
- May also be a horse and carriage (for applicable details, please speak with Licensing Officers)

Note: That a number of existing licensed saloon vehicles are exempt from the requirement of being wheelchair accessible.

There is currently no fleet colour requirement for Hackney Carriages licensed by Warwick District. However, this is under review. Prior to any implementation, there will be a public consultation.

A Private Hire Vehicle must be:

- Right hand drive
- Four-door saloon/ five door estate type/ mini people carrier (there must be a driver's door, a front passenger door and two other doors)
- Same specification as manufacturers, with no modifications or additions, unless express written approval granted by Licensing. An exception is made for vehicles that have been adapted to carry wheelchair passengers. These vehicles must carry a European Whole Vehicle Type Approval or a Vehicle and Operator Service Agency Individual Vehicle Approval
- The windscreen must permit 75% light transmittance, driver's and passenger windows must permit at least 70% light transmittance; the rear screen must permit 40% light transmittance (for all new and vehicles to which a licence is transferred)
- Capable of carrying not less than 4 nor more than 8 passengers and their luggage. (If they carry more than 8 passengers, they will need to be licensed as a PCV)
- Not of such design or appearance as to lead any person to believe it is a Hackney Carriage, such as having a roof sign, for example
- Suitable type, size and design including adequate leg room and luggage space

- Suitable mechanical condition, safe, comfortable and in excellent condition
- A minimum of 4 road wheels
- No equipment fitted which obstructs the driver's view of the road
- No unauthorised signs or advertisements

Where a vehicle is carrying luggage, the luggage must be stored in a manner that does not allow the luggage to enter the passenger compartment, in an emergency stop.

Alternative Fuel Vehicles

If you wish to licence a vehicle which is not fuelled by petrol or diesel, please contact the Regulatory (Licensing) Team for more information.

If you wish to licence a vehicle, which has been produced by a manufacturer to run on an alternative fuel, you should be able to follow the normal licensing procedure for a vehicle. However, if your vehicle has been converted or you intend to convert it, you may be asked to supply additional documentation.

This may include:

- Certificate of Conversion from the company who converted the vehicle. This should include information which is specific to the vehicle, the parts and the company. There must also be a declaration that the vehicle has been converted to the current standards, specifications and or legislation required.
- Details of all of the alterations made to the vehicle. These must not impact on the passenger compartment, the ability to carry a wheelchair using passenger, the necessary ramps etc. to allow such a person to safely use the vehicle if applicable and the spare wheel.
- Additional inspection and examination at an approved garage nominated by the Council.

<u>Minibuses</u>

The Council does not licence any vehicle where there is a capacity to carry **nine or more** passengers. Such vehicles are required to obtain a Public Service Vehicle Licence from the Regional Traffic Commissioners.

Wedding and Funeral Cars

A licence is not required for a vehicle while it is being used in connection with a funeral or used wholly or mainly by a person carrying on the business of a Funeral Director, for the purpose of funerals.

A licence is not needed for a vehicle while it is being used in connection with a wedding.

Horse Drawn Hackney Carriages

Both the horse and carriage will be subject to inspection to ensure their fitness to work as a Hackney Carriage. The horse(s) must be inspected by the Council's Nominated Veterinary Surgeon at the cost of the applicant.

The conditions associated with the operation of a horse drawn carriage are contained within Appendix K.

Should you require more information please contact the Regulatory (Licensing) Team.

Wheelchair Accessibility

The list of example acceptable vehicles which the Council considers wheelchair accessible is outlined in Appendix H. This list is not exhaustive and consideration will be given to any vehicle for which an M1 Certificate can be demonstrated.

If seat(s) have to be removed to allow the wheelchair to be carried, the seat(s) must remain permanently removed from the vehicle.

New or replacement vehicles that load wheelchairs from the rear are not permitted.

Hackney Carriage Number Limit

There is currently no limit on the number of vehicles that can be licensed as Hackney Carriages within the district. However, there is a Needs Assessment Survey being undertaken in accordance with the petition received from 75% of the Licensed Hackney Carriage Drivers.

Once the report is received from the assessment survey, consideration will be given to its findings and an assessment will be undertaken as to whether a limit of the number of licensed Hackney Carriages is required.

Frequency of MOT & Garage Vehicle Inspection

Once a vehicle is licensed it must receive at least one MOT and inspection per year, at one of the nominated garages. This must occur within 4 weeks of the date of signature on the renewal application. This requirement is also applicable to new vehicles.

Due to distances that licensed vehicles travel, any vehicle over 5 years old will require 6 monthly MOT and inspections.

Any vehicle with significant paintwork, bodywork, interior, structural, mechanical defects or faults will not be determined to have been maintained in a safe condition and therefore may not be suitable for licensing.

MOT & Garage Vehicle Inspection

Vehicles are subject to both an MOT and a nominated garage vehicle inspection. The MOT covers aspects of safety and road worthiness. The vehicle inspection covers additional areas, namely vehicle reliability, general condition equipment and vehicle alterations. It is possible to pass the MOT but fail the inspection. See table 2.

All vehicles must be prepared and in a condition to pass. The inspection is an inspection of the vehicle's suitability to be licensed and not a maintenance check to identify what is wrong. If no attempt has been made to prepare the vehicle, the inspection may be stopped and the vehicle licence suspended by Licensing Officers.

For vehicles standards, requirements and conditions please refer to the Wear and Tear Guide which is available on the Council website.

Applicants must make their own arrangements with the nominated garages in order to have a MOT and vehicle inspection undertaken. There is a fee payable to the garage and is paid directly at the time of inspection.

Please note that an MOT is required for all licensed vehicles, or vehicles wishing to be licensed despite the age of the vehicle.

All vehicles must have a current MOT certificate, which must be produced to the Council's Officers when it is issued and upon the vehicle licence renewal. Failure to do so will result in suspension of the licence until such time as a current test certificate is produced

The chart below lists the different aspects of the inspection:

Aspects of MOT and	Result if fault is found		
Garage Vehicle Inspection	MOT test	Vehicle Inspection	
MOT testable items to the standard set for the MOT test	Fail	Fail	
MOT testable items likely to wear based upon the licensed vehicle being likely to travel more than 5 times the average distance of a domestic car, to a higher standard than that set for MOT *	N/A	Fail	
Aspects of vehicle reliability i.e. fault that could affect the reliability of the vehicle e.g. oil /water leaks	N/A	Fail	
General condition e.g. interior and exterior trim, body, paint, cleanliness	N/A	Fail	
Equipment e.g. fire extinguishers, first aid kit, wheelchair equipment (if applicable)	N/A	Fail	
Changes to the vehicle without written authorisation	N/A	Fail	

Table 2:

*Further information in the Wear and Tear Guide.

A vehicle, which is in the opinion of the inspecting officer, considered to be dangerous or a hazard to others, will be suspended until the vehicle is presented to officers, by appointment, with the hazards corrected.

If the MOT and/or garage vehicle inspection is failed by an applicant for a 'new', Transfer or Temporary Plated Hackney Carriage or Private Hire Vehicle, the application will be refused.

If the garage vehicle inspection is failed by an existing licence holder, within the date of the existing licence, the vehicle will be asked to attend for a second inspection by appointment with a Licensing Officer. The licence holder will be given a set time period in order to rectify the matters identified. Failure to do so within that time period, will result in the suspension of the vehicle licence. Consideration will be given to previous history to assess if other courses of action are also required.

If the MOT is failed by an existing licence holder within the date of the existing licence, the vehicle will be expected to pass an MOT before the existing licence expires. Failure to do so will result in the application for the licensing of the vehicle being refused.

If the MOT and/or garage vehicle inspection is failed by an existing licence holder after the expiry of the licence, the application for licensing the vehicle will be refused.

Compliance, Fleet, Enforcement and other Types of Inspection

A Compliance, Fleet or Enforcement Inspection can be given to any vehicle which is licensed. The inspection will be all or part of the normal inspection made by the garage vehicle inspection.

These inspections may be conducted by appointment or at the roadside. If an owner of a licensed vehicle is asked to attend by appointment at a set time and set date, it is expected that they bring that vehicle to that appointment. Alternative appointments will only be made in exceptional circumstances.

Failure to attend an appointment will not be looked upon favourably.

Failure to meet the requirements of the inspection will result in a set time period being given, in order to rectify the matters identified. Failure to do so, within that time period will result in the suspension of the vehicle licence.

Any vehicle, which is in the opinion of the inspecting officer, considered to be dangerous or a hazard to others, will have its licence suspended until the vehicle is presented to Officers, by appointment, with the hazards corrected or sent before committee to determine the suitability of the licence continuing

Several agencies may be present at these inspections. E.g. Licensing Enforcement Officers, Police, Vehicle and Operator Standards Agency, Inland Revenue, HM

Customs and Excise, Benefits Agency and other Council Departments such as Council Tax and Housing Benefits.

<u>Insurance</u>

All vehicles must be fully insured to carry out the activity in which they are involved, including full passenger liability. Proof of adequate insurance must be provided with applications for new licences and for renewals. Failure to provide evidence of insurance will delay your application, or cause your application to fail.

A Hackney Carriage vehicle must provide proof of continuous insurance that <u>only</u> a person with a Hackney Carriage Private Hire Driver's Licence may drive the vehicle. The vehicle must be insured for hire and reward and for use of carriage of passengers for hire and reward. The insurance may also mention Private Hire or pre bookings or prior appointment as a Hackney Carriage can undertake these journeys.

A Private Hire vehicle must provide proof of continuous insurance that only a person with a Hackney Carriage Private Hire driver may drive the vehicle. There is no exception to this requirement. The insurance policy may also identify that the vehicle is insured for Private Hire, by prior appointment, from the policy holder's place of business or for pre booked journeys including the carriage of passengers; and good for hire and reward or for hire or reward by prior arrangement to the commencement of the period of hire.

If the insurance is covered under a fleet insurance, where both Private Hire and Hackney Carriages are licensed the Insurance Policy must not mention public hire and reward, unless it specifies the pre booking arrangements as above and/or for the use of the carriage for passengers for hire and reward.

Private Hire Dispensation

The Council may grant dispensations to certain vehicles from displaying their rear Private Hire Vehicle Licence Plate. These dispensations will only be granted to vehicles meeting the following criteria.

- Private Hire Vehicle
- Engaged solely in chauffeur/corporate work
- Four doors
- Recognised Executive/prestige model or specification of model or recognised vintage or classical model (e.g. Rolls Royce, Bentley, jaguar, Daimler, Cadillac and certain models of BMW/Mercedes. A standard model of vehicle would not normally be acceptable)
- Engine capacity of a minimum 1950cc
- Internal seat measurement of 52"/132cm across the narrowest part of the rear seat

Any vehicle wishing to be granted a dispensation must apply, pay the appropriate fee and supply evidence that the vehicle can be solely engaged in chauffeur activities. i.e. evidence of contracts with organisations and details of the number of miles or journeys undertaken on each contract.

Please note:

- A school's contract through the Warwickshire County Council will not be accepted. Any vehicle undertaking school's contracts must display their plates.
- Evidence must be submitted to demonstrate that the vehicle in question is engaged in chauffeur activities. Therefore, it is expected that different evidence will be provided for each vehicle.

Upon the receipt of an application, Officers will assess the information provided, in order to determine if the vehicle is eligible. A reassessment will occur at each renewal, to determine if the vehicle remains eligible.

If a dispensation is granted, the vehicle will not be required to affix the rear plate to the vehicle or display the passenger information stickers (with the exception of the `non-smoking' sign as required by legislation). The letter of dispensation and rear plate must be carried in a suitable location within the vehicle at all times. i.e. glove box. The front plate must be displayed at all times.

Any failure to comply with these requirements will result in consideration being given to the continuation of the dispensation.

If a dispensation is not granted by the Council, the licence plates must be affixed to the vehicle. Failure to do so is a criminal offence. In addition, consideration may need to be given to the suitability of the licence holder to hold a licence.

Display of Licence Plates

There are two licence plates (front and rear plate) that are issued for each licensed vehicle. These must be displayed in accordance with Appendix L, at all times.

They must be affixed using the sticky rear surface of the plate to the vehicle directly. They must be maintained in clean, legible and good condition.

Display of passenger information (including fare guide and tariff guide)

There are a number of passenger information stickers issued for each licensed vehicle. These must be displayed in accordance with Appendix L.

The table of fares and fare guide are to be displayed at all times in a location that is visible to the passengers (Hackney Carriages)

They must be affixed using the sticky rear surface of the plate to the vehicle directly. They must be maintained in clean, legible and good condition.

The large driver's identification card should be securely fixed and visible to passengers at all times, to inform the passenger who is the driver of the vehicle. The driver's identification card must correspond with the driver.

Prohibition of Smoking

In accordance with the Health Act 2006, no persons (including the driver) are permitted to smoke in a Licensed vehicle. This requirement is applicable throughout the duration of a licence and not just when there are passengers in the vehicle.

A 'No smoking sticker' must be displayed within the vehicle. The Regulatory (Licensing) Team have a limited number of stickers available, free of charge.

E Cigarettes should also not be smoked within the vehicle to prevent confusion and complaints of smoking, odour or unpleasant travelling environments.

Hackney Carriage Ranks

Only Hackney Carriages may use the authorised ranks on which they can stand and wait for passengers. The rank is a temporary waiting point which is marked on the road and allows a Hackney Carriage to wait only temporarily.

It is not a parking space for domestic vehicles or Hackney Carriages that have been left unattended.

If the rank is full, a vehicle must continue to the next rank with available space. All vehicles within the rank must face the direction of the traffic.

Private Hire Vehicles cannot wait in ranks or park in locations which form an authorised rank, or are contrary to the Highway Code or traffic laws. A Private Hire vehicle may only wait for a passenger at a prearranged point of collection.

A list of Hackney Carriage Ranks is available on the Council website.

The location and size of the Hackney Carriage ranks are under review. The outcomes of the review and any suggestions for alteration, will be subject to consultation, prior to any changes.

Authorised Fares and Taxi Meters

All Hackney Carriage Vehicles must be fitted with a calendar controlled taxi meter, which should be calibrated in accordance with the Council's approved scale of fares. A Hackney Carriage cannot operate without one.

A licence will not be issued to a Hackney Carriage unless a meter is fitted, programmed, calibrated, tested and found to be accurate and issued with a Meter Test Certificate. A Test and Calibration Certificate will be required upon application for a new Hackney Carriage or upon the change or tariff.

If a taxi meter is not working correctly, you should inform Licensing Officers and arrange for the meter to be repaired immediately.

Any vehicle with a meter that is incorrect or not working correctly can be suspended from use, until it is found to be accurate and issued with a new Certificate of Accuracy.

It is the responsibility of the vehicle licence holder to ensure that the meter is programmed correctly and calibrated. The Test and Calibration Certificate must be kept in the vehicle at all times.

A Private Hire vehicle must not be fitted with a taxi meter. The price of a journey should be agreed with a passenger prior to the journey commencing. This agreement can be with the driver or the operator.

The level of fares for Hackney Carriage Vehicles will be reviewed by the Council from time to time. It is the responsibility of the vehicle licence holder to have the meter reprogrammed and calibrated after the introduction of the updated fare structure.

Licensing Officers will inform Hackney Carriage licence holders in advance of the introduction of updated fares. All licence holders will be expected to have had their vehicles' meters recalibrated within 7 days of the updated fares introduction.

A licence holder may not charge updated fares if the meter has not been calibrated to reflect the change.

The meter should be used at all times subject to the cross border journeys information below.

A Hackney Carriage Driver may offer an on the spot discount to a passenger but cannot charge more than fare shown on the taxi meter.

Cross Border Journeys

In the case of Hackney Carriage Journeys ending outside the Council's area, a prior agreement must be reached with the passenger, to either use the meter or pay an agreed fare. This agreement must be made prior to the commencement of the journey.

If there is no prior agreement made then the meter must be used and the amount shown charged.

If a Hackney Carriage is being used under contract for a Private Hire, it must still use the meter and not charge more than the fixed rate in the authorised fare table.

The charge is to be calculated from the point within Warwick District where the **hirer commences** their journey. **No additional fees can be added**. i.e. attending, in order to collect the passenger from a specified location.

Warwick University

The boundary of the Council's District passes through Warwick University Campus (Gibbet Hill Road). If a fare is dropped on the Warwick District side of the boundary all journeys must be on the meter and are not subject to an agreed fare, as in the case of cross border journeys. I.e. Cryfield Village.

Plying for Hire

Plying for hire means standing at a duly authorised rank in a street, railway station or on a railway premises, on private property or driving within the areas exhibiting to the public that the vehicle is available to hire.

Only Hackney Carriages may 'ply for hire'. It is an offence for which you may be prosecuted, for a Private Hire vehicle to ply for hire.

It is also a criminal offence to take Private Hire bookings from a vehicle. All bookings must be made via a licensed operator.

Wearing of Seatbelts

The information contained in this section does not present the full requirements of this complex legislation but attempts to focus on the elements relevant to the taxi and Private Hire trade.

When driving a licensed Hackney Carriage, the driver is required to wear a seatbelt when not plying for hire, answering a call for hire or carrying passengers.

When driving a Private Hire Vehicle, the driver is required to wear a seatbelt when not carrying passengers for hire.

Adult passengers must wear a seatbelt when seated in the front of the vehicle, or where available in the rear of the vehicle. It is the passenger's responsibility to comply with the legislation.

Taxis and Private Hire vehicles are not required to provide child restraints and there are qualified exemptions in the legislation to allow children to travel unrestrained in those vehicles. As outlined in Table 3.

A child restraint is considered appropriate when it is suitable for the weight and height of the child and that restraint marked as complying with the relevant British or European Standard.

It is the driver's responsibility to ensure that seatbelts are worn, in order to comply with the legislation, unless otherwise stated.

Table 3 outlines the requirements for the wearing of seatbelts and whose responsibility it is, to ensure that seatbelts are worn.

Table 3:

	Front Seat	Rear Seat	Who is responsible?
Child up to 3 years	Correct child restraints must be used	Correct child restraint must be used. If a restraint is not available in a licensed Hackney Carriage or Private Hire vehicle, the child may travel unrestrained.	Driver**
Child from 3rd birthday up to 135 cm in height or 12th birthday, whichever they reach first	Correct child restraints must be used	Where seatbelts are fitted, the correct child restraint must be used. The child must use adult belt if the correct child restraint is not available as follows: in a licensed Hackney Carriage or Private Hire vehicle; or for a short distance in an unexpected necessity; or Two occupied child restraints prevent fitting of a third. A child 3 years and over may travel unrestrained in the rear seat of a vehicle if seatbelts are not fitted in the rear.	Driver**
Child over 135 cm in height or 12 or 13 years old	Seatbelt must be worn if available*	Seatbelt must be worn if available.	Driver**
Passengers aged 14 years and over	Seatbelt must be worn if available*	Seatbelt must be worn if available.	Passenger

*Vehicles built before 1965 are not required to have fitted seatbelts.

**Drivers must inform parents/carers that the decision to permit children to travel in the vehicle, without the correctly sized seat restraints (as permitted by relevant legislation) and with the obvious risks associated with such an action, remains with the parent/carer responsible for the children and not with the driver of the vehicle.

Carriage of Goods or Packages

The driver of a licensed vehicle is under a duty of care to the passengers to ensure that they travel safely. The carriage of goods or packages in the interior of the vehicle can put passengers at risk and, in some instances, drivers, if they are not properly secured.

Ideally, they should be located in an area outside the passenger compartment, i.e. the boot, or in a vehicle with a separate driver area, in the foot well adjacent to the driver.

Drivers are strongly advised to avoid carrying any loose goods in the passenger compartment and to clearly make known to passengers the risk they face, in having such goods in the compartment.

Unauthorised/Non Licensed Drivers

It is an offence to allow an unlicensed driver to drive a Hackney Carriage or Private Hire Vehicle. A licensed vehicle is licensed for 365 days of the year and can only be driven by a licensed driver.

Therefore, if a driver allows their Hackney Carriage Private Hire Driver's Licence to expire, a criminal offence is committed if they use the vehicle for **any** purpose. In addition, a non-licensed driver, i.e. a licensed driver's partner, is unable to use the vehicle for **any** purpose.

Please be advised that insurance cover may allow the use of the vehicle for social, domestic and pleasure. However, if the vehicle is not being driven by a Hackney Carriage Private Hire Licensed Driver, a criminal offence is being committed.

The Council will give consideration to the appropriate course of action to each applicable licence in each circumstance.

<u>Advertisements</u>

Warwick District Council's policy is that advertising is not permitted on the inside or outside of a licensed Hackney Carriage or Private Hire Vehicle other than those sticker or guides that the Council requires to be displayed. Should a proprietor request permission to display an advertisement then each proposal will be considered on its own merits but due regard will be had to this policy. Should the Council decide to depart from its policy and permit an advertisement then the following principles will be applied:

- Advertisements of a form and quality that cannot be easily soiled, defaced or detached
- Advertisements that affix directly to the bodywork or initially attach to an approved magnetic panel, which is then attached to the vehicle
- Where full livery advertising is proposed or where advertisement runs across more than one panel, provision must be made for the immediate replacement of any damaged panels. Hackney Carriages will not be permitted to work with damaged or mismatched panels, nor will they be accepted for relicensing in this condition
- Location of advertisements so as not to obscure or make a licence plate difficult to identify

- Advertisements containing name and telephone number of company for which the vehicle is working. i.e. A single side window advert, of suitable size, displaying the name of the company and telephone number for bookings. A single rear window advert of suitable size, which must be constructed of approved material (e.g. dot matrix style) visible only from the outside; and must not obstruct vision
- Any advertisement material must not allow for vision to be obscured or impede an inspection
- Advertisements only to be placed on the base of occasional (flip up) seats. (Occasional seat advertising must be encapsulated in clear non-flammable plastic and maintained in a condition that does not cause a risk of injury)
- Stickers advertising the use of CCTV in the vehicle
- Advertisements must comply with UK Advertising Standards Authority's Advertising Codes. It is the responsibility of the proprietor of the vehicle to ensure that it does
- Each proposal will be considered on its own merit

The following types of advertisements will <u>not</u> be approved:

- Those of political, racial, religious, sexist or controversial nature
- Those for adult sexual recreation, entertainment or gaming establishments
- Those displaying nude or semi-nude figures
- Those promoting drugs or the consumptions of alcoholic drinks
- Those promoting the use of tobacco or other smoking related products
- Those likely to offend public taste
- Those depicting men, women or children as sex objects
- Those depicting direct or immediate violence
- Those which may be considered as promoting any racist individual, group, organisation or any racist message or activity
- If the advertising alters the shape of the vehicle through the fixing of a structure or other means
- Advertisements or materials placed on the passenger/driver's partition, other than the approved notices issued by the licensing team

Should advertisements be applied to vehicles without the consent of the Regulatory Manager, the vehicle proprietor will be required to remove the advertisement and ensure that the vehicle continues to meet the conditions of its licence and the Wear and Tear Guide.

Use of CCTV

CCTV prevents and detects crime, reduces the fear of crime, enhances the health and safety of drivers and passengers, assists enforcement agencies to investigate incidents of alleged crime and civil offences. Any images and audio recordings should only be used for these purposes.

If equipment is fitted, it must comply with the legislation including the Road Vehicles (Construction and Use) Regulations 1986. The equipment must be constructed and installed in such a way as to present no danger to passengers, or the driver, at any time. The CCTV equipment must not interfere with any other system in the vehicle. I.e. radio, safety controls, navigation etc.

The CCTV equipment must be CE marked and confirmed by the equipment manufacturer as being suitable for use in motor vehicles. The equipment shall be checked for compliance on a regular basis and maintained. These checks should include the quality of the image, time and date etc.

Viewing screens to see the captured images are not permitted within the vehicle and all wiring must be fitted in accordance with the manufacturer's specifications. Activation of the CCTV equipment can be made in a number of ways e.g. panic buttons, door switches etc. At no time should the information captured on CCTV be accessible other than by approved encryption software, which meets or is higher than the current Information commissioners processing standard. In addition, the system should have access codes to enhance security.

CCTV images must be stored either within its own hard drive or where a service provider is providing facilities, transferring in real time and using fully secured and appropriately encrypted GPRS (GSM telephone) signalling, to a secure server within the service provider's own monitoring system.

Storing images and sounds outside the vehicle is not allowed via any type of portable media device (e.g. CDs or memory sticks etc.)

Regardless of which system is used to store the data and sound, it should be stored for a maximum of 31 days only. All systems must have an automatic override device, with a turnaround time of 31 days.

If data is to be removed from the CCTV system, it must be undertaken by the service provider, a contract must be in place to cover matters such as security arrangements, keeping deleting data, access requests and arrangements to end the contract. A copy of this contract may be requested by Licensing at any time.

The Information Commissioner's Office is responsible for regulating matters relating to CCTV. Responsibility for informing the ICO applies to a specified company, organisation, individual vehicle owner (data controller). The reason for this is that the information captured on CCTV is regarded as personal data.

The data controller is required to register and renew yearly with the ICO, if they have a CCTV system installed in a vehicle. Documentary proof is required showing that this has occurred and must be produced within 30 days of the initial written permission to install CCTV by Licensing and upon renewal.

Regardless of who processes the CCTV footage the data controller remains responsible.

Requests may be made by the Police or other enforcement agencies entitled to access the footage. These requests should be made in writing, stating the legislation that permits access and the reason why disclosure is required. Requests may also be made by any people who have been subject to recording on CCTV.

Signage must be displayed that informs persons that there is CCTV recording in operation. These must be displayed on both the off and near side windows of the vehicle. The signage must include the name and address of the data controller.

Dash Cameras

License holders are permitted to use dash cameras. These must not record the conversation or images inside the vehicle.

The Council must be notified in writing that there is a dash camera in operation within the vehicle.

Accident Data Recording Devices (ADRA)

Licence holders are permitted to install Accident Data Recording Devices (ADRA) into their vehicles. An ADRA is a journey recorder which is concealed discretely in the front or rear of a vehicle. It records digitally onto a media card. The card will hold data which consists of speed, breaking and collision G force.

No personal data, words or images are permitted to be recorded either inside or outside of the vehicle.

Such devices should be fitted and maintained in accordance with the guidelines provided by the ADRA supplier and those in this document. It should take account of:

- Any requirement in respect of the Motor Vehicle Construction and Use Regulations
- Safety requirements including the manufacturer's installation requirements
- Passenger and driver safety. The equipment must be designed and installed in such a way as to present no danger to the passenger or driver
- The risk of interference to any existing safety, electrical, computer, navigation, satellite or radio system in the vehicle

You must declare on the application form that an ADRA is fitted when renewing a licence or seek written authorisation for its installation, prior to installing the ADRA. In the event of a collision, you must report, as soon as practicable, the incident to the Insurance Company or appropriate person. In addition, as part of the licence conditions, you must inform the Regulatory (Licensing) Team in writing of the incident and the damage sustained, within 72 hours.

Loss or Theft of Licence or Plate

This is a serious matter as it could allow another vehicle to operate in a manner that would mislead a member of the public and put their safety at risk.

Any loss should be reported to the Regulatory (Licensing) Team immediately. A charge will be made for a replacement. Continuing to operate in the capacity as a Licensed Vehicle without these items will be viewed extremely seriously.

If you suspect a theft to have taken place, you must also contact the Police. <u>Intended Use of Vehicles</u>

It is the Council's position that a suitable licence should be sought for the work that is intended to be undertaken. The Council also prefers to only licence vehicles which intend to primarily operate within the Warwick District Boundary.

Changing Vehicle or Temporary Plate Transfers

Possession of a licence document does not guarantee that the licence is in force, nor does it mean that the vehicle is roadworthy or fit for use as a Private Hire Vehicle or Hackney Carriage.

The licence is not transferable without the consent of the Council. If the person named on the licence wishes to no longer own the vehicle, the Council must be notified in writing within 14 days, otherwise an offence may be committed.

If, following an accident you are provided with a vehicle by your insurance company, it must comply with the requirements of the Council's Policy and you must arrange for the licence to temporarily be transferred to the temporary vehicle. You will be required to pay a fee for the transfer of the licence to the temporary vehicle and to return the licence to the original vehicle.

The temporary vehicle or replacement vehicle will require an MOT and an Inspection Certificate, issued by one of the nominated garages. If the existing vehicle is wheelchair accessible it must be replaced with a wheelchair accessible vehicle. If you have changed vehicle, registration number or ownership, complete the Transfer Vehicle Application Form and return to the office with the required fee.

If you are transferring to a different vehicle, copies of the following documents are required.

- MOT
- Vehicle Inspection
- Insurance
- V5
- The Hackney Carriage or Private Hire licence Plate issued to the vehicle being replaced

The Regulatory (Licensing) Team reserve the right to refuse the transfer of any vehicle, which does not meet the requirements of the Council Policy or the standards expected, as outlined in this document, or the Wear and Tear Guide, or where a licence plate has not been be returned.

Licence Renewal Reminders

All Licence holders will be sent a reminder and a link to the necessary renewal forms online, to the address that is held on file, well in advance of the expiry of the Licence. However, please note the *responsibility for renewal rests with the Licensee*. You can renew your licence immediately you receive your reminder.

If you allow your licence to expire, no matter what the reason, it cannot be renewed. A licence that has expired does not exist and therefore cannot be renewed.

A vehicle application should be received by Warwick District Council at least three to four weeks prior to the old Licence expiring. Whilst every effort will be made to issue every Licence, within the time scales mentioned in the Timescales Indications Document and those specifics mentioned above, the Authority cannot be held responsible for delays experienced through an applicant's failure to provide appropriate documentation.

It will take up to 10 days to process a valid application. The authority will **not** issue Licences on demand but will, in exceptional circumstances, make every effort to ensure the continuity of service.

If a Warwick District Council Licence lapses for any reason, then any subsequent application will be treated as a <u>new</u> application. Therefore please note, a new licence will not be granted immediately and the full process may take several weeks.

The vehicle will no longer be a Licensed Vehicle and therefore will not be allowed to operate as a Hackney Carriage or Private Hire Vehicle until your application has been determined. Continuing to drive and operate as a Hackney Carriage or Private Hire Vehicle is a criminal offence, for which you may be prosecuted.

If the lapse is less than two weeks, consideration will be given to your condition of the vehicle. If the condition of your vehicle is acceptable, yet the requirements of the vehicle are no longer met, consideration will be given to granting your licence. However, if the vehicle is not being maintained in an appropriate condition and is outside of the requirements for your vehicle licence type, namely; major failures as determined by the vehicle inspection or MOT, your application will be refused.

If there is a history of allowing the licence to lapse before submitting renewal applications, this will be taken into account and will influence whether a licence will be issued in such a situation.

Surrendering a Plate and Licence.

A vehicle proprietor may surrender the Hackney Carriage or Private Hire Vehicle Licence.

In order to surrender your plate and licence, the Regulatory (Licensing) Team must receive in writing an expression of the wish to surrender the plate, by the proprietor. This must be accompanied by the licence documents and Warwick District Council's Licence Plates which have been affixed to the rear and front windows.

If you are unable to provide these documents, you will be required to provide a satisfactory explanation.

You will also be required to remove passenger information stickers, fare distance guides and tariff guides from the vehicle.

If the licence holder is unavailable (e.g. incapacitated, deceased etc.) the above procedure can be undertaken by a person authorised to act on their behalf. However, evidence must be provided to the Regulatory (Licensing) Team, that shows the authority of any person acting in this capacity.

Conduct of the Vehicle

Warwick District Council uses a Licence Holder Conduct Scheme. This scheme applies to all Hackney Carriage and Private Hire Licences issued. Further information on the scheme can be found in Appendix E.

Section 3:

PRIVATE HIRE OPERATOR'S LICENCE PRINCIPLES, PROCESSES AND POLICES

This licence is required to run a Private Hire Business. This licence is for the operation of the business only. Separate licences for vehicles and drivers must also be obtained.

The base should normally be located within the Warwick District Council. Persons who wish to operate a business from outside the District would ordinarily be expected to apply to the Licensing Authority in which their operating premises are based.

This licence allows the direction, taking of bookings and dispatching of Private Hire vehicles to hirings, in advance. The vehicles dispatched and the licensed drivers of those vehicles must also be licensed, with Warwick District Council.

Operators that do not comply with the Councils' Policies are likely to be refused. Therefore, you are strongly advised to read all of the applicable guidance, procedures and policies prior to commencing a Private Hire Operators Business or applying for a licence.

Before a licence will be issued, the applicant must demonstrate that the business and named applicant (both individual and company if applicable) has met the required standards and that all documentation has been provided, with a completed application form:

- a) All applicants for Private Hire operator licences will be required to submit a Disclosure and Barring Service Check Basic Disclosure (unless they are a Licensed Hackney Carriage Private Hire Driver with Warwick District council)
- b) Evidence of Public Liability Insurance (if the public have access to the operating base)
- c) Completed application form and fee
- d) Submit 1 colour passport size photograph of yourself, to the same standards required for a passport
- e) Submit copies of your business stationery (if available)/business cards
- f) Submit proof of planning permission or proof of exemption from planning permission, for the proposed operating base
- g) Submit proof of your approved radio system/radio frequency, from the Radio Communications Agency (if applicable)
- h) Your business premises will need to be inspected
- i) Be interviewed regarding licensing conditions & requirements;
- j) They will also be required to state on the application form where their vehicles will normally be parked, when not in use.

Failure to provide all of the necessary documents, on application, will result in a delay in processing and the possible failure of your application.

If the relevant documents are not received within 8 weeks of the start of your application, your application will be considered to have failed.

A Fit and Proper Person

This section is also applicable to Hackney Carriage Private Hire drivers.

The Council will ONLY grant or renew a drivers or operator's licence where they are satisfied that the individual is a fit and proper person to hold such a licence. The onus is on the applicant to prove this, NOT the Council to demonstrate that they are not.

There is no absolute definition as to what constitutes a "fit and proper person". The Council's primary concern is the protection of the public and licensees have to be relied upon to provide safe and reliable transport. The Council also has to consider that passengers will include vulnerable people, for example; elderly people, unaccompanied children, people with disabilities, those who have had too much to drink, lone women and foreign visitors; the Council will need to have confidence that such people would be able to rely on the driver. In addition drivers and operators may have access to sensitive information, such as where an individual may live or work and whether their home is empty.

It is important that drivers, operators and proprietors licensed by the Council are honest and open in their dealings with the Council. The Council expects individuals to provide information that is accurate and complete and to notify the Council immediately when an issue arises that may affect a licence. Failure to notify the Council about convictions, cautions and related matters or relevant medical conditions will be viewed seriously and will be taken into account when judging the suitability of an individual to hold a licence.

In addition the Council expects licensed individuals to act with courtesy and conduct themselves in a professional and polite manner at all times. Aggressive, rude and insulting behaviour towards customers or council employees is not acceptable and will be taken into account when judging whether an individual is fit and proper to hold a licence.

Some important areas that will be considered by the Council are:

- Convictions and cautions and related matters (see policy at Appendix C)
- Length of driving record and evidence of consistently good and safe driving
- Complaints and/or compliments from customers. Record of co-operation with Licensing Authorities
- Honesty and trustworthiness
- Physical and mental health
- Knowledge of the area
- Ability to read, speak and understand English
- Working knowledge of arithmetic (ability to give correct change)
- Good knowledge and awareness of any special requirements that disabled passengers may have by attending the prescribed Disability Awareness Course

Where the Council does not judge that an individual is a fit and proper person to hold a licence then the application for a licence will be refused.

Where an existing licence holder is found not to be fit and proper then their licence will be revoked or suspended.

If an applicant has convictions, cautions or related matters, they may wish to provide further details of the circumstances and any mitigating factors with their application. All Applicants should read the Council's policy on convictions and cautions at Appendix C before submitting their application.

Application Processing Procedure

1. The complete application and associated documents will be considered.

- 2. The Regulatory Manager will then grant the licence or renewal in accordance with the Council requirements.
- 3. Where the requirements indicate that an application should be refused, the Regulatory Manager will write to the Applicant (via email and post) and advise that refusal is proposed and indicate the reasons why.
- 4. The Applicant will then be given the chance to make representations to the Council's Licensing and Regulatory Committee or Sub Committee ("The Committee") before a decision is made. Representations can be made in person or in writing.
- 5. The Applicant will need to notify the Council within 21 days, at the contact address shown above, if they want their application to be considered by the Committee.
- 5.1. When this notification is received, a hearing before the Committee will be arranged and the Applicant notified of the date.
- 5.2. A report will be prepared and submitted to the Committee, which will contain details of why the application has been refused and include any evidence that the Applicant has already submitted. The Applicant will be given a copy of the report and the opportunity to submit further evidence in advance of the hearing.
- 5.3. The Applicant may attend the hearing and address the Members of the Committee. The Applicant may choose to attend with a legal representative or a friend who may speak on their behalf. The Applicant may choose not to attend but to send in written representations for the Committee to consider.
- 5.4. The Committee will then decide whether to grant or refuse the application based on whether they believe that the vehicle is appropriate. The Applicant will be notified of the decision in writing. If the decision is to refuse the application, then the written notification will include reasons for the refusal and details of how to appeal.
- 6. If an Applicant indicates that they do not want their application or renewal to be considered by the Committee or does not respond, then the Regulatory Manager will review the application after 21 days and decide whether to grant or refuse the licence. The Applicant will then be informed of the decision and reasons given in writing, along with the Right of Appeal.

Please be aware that you are unable to operate as a Private Hire Operator, taking bookings or dispatching Private Hire vehicles for hire, until you have completed all of the licensing procedures and been granted a licence as a Private Hire Operator.

Conditions

Failure to comply with the conditions of the licence, described in Appendix M, may result in suspension, revocation or refusal to renew a licence. In certain circumstances formal action such as Prosecution may be the most appropriate course of action.

Guide and Assistance Dogs

An operator cannot refuse a booking made by, or on behalf of, a disabled person who is accompanied by a guide, hearing or other assistance dog. It is also unacceptable to make an additional charge for the carrying of the dog. An operator may be prosecuted for these offences and if found guilty, face a fine of up to £1000.

Sub Contracted Hirings

Warwick District Council's Licensed Operators can sub-contract pre booked work to another operator. It is the operator's responsibility to ensure that the pre booking is subcontracted to an appropriately licensed operator, vehicle and driver.

If an operator subcontracts a booking to an operator, driver or vehicle that is not appropriately licensed, an offence may be committed for which you can be prosecuted.

It is advisable to inform the client making the booking that there has been a subcontracting of the journey, to ensure that the client is aware. The client is not required to give permission for the sub-contracting.

It is also advisable to subcontract to another operator, who operates to the same licensing standards and has received the same level of assessment, in regard to vehicle and driver suitability.

Compliance Inspection

An inspection will be conducted of the business premises named on your application form. This inspection will be carried out when you are a new applicant and at least once, in each licensing period.

Officers will expect the premises to be clean and in good order. If members of the public are to be allowed to wait on the premises, it must be in a satisfactory condition for their comfort and safety.

Public Liability Insurance is a core requirement for businesses. It protects you for your actions whilst at work. It covers any damages that a member of the public may be awarded, as a result of injury or damage to them or their property, caused by your business. It also covers legal fees and other expenses to do with defending any claim. It is the responsibility of the licence holder to take out insurance cover adequate for the size of the operating premises named on the Private Hire Operating Licence. It is advisable that a risk assessment is undertaken to establish what would constitute adequate cover.

Licence Renewal Reminders

All Licence Holders will be sent a reminder and a link to the necessary renewal forms online, to the address that is held on file, well in advance of the expiry of the Licence. However, please note, the *responsibility for renewal rests with the Licensee*. You can renew your licence immediately you receive your reminder.

If you allow your licence to expire, no matter what the reason, it cannot be renewed. A licence that has expired does not exist and therefore cannot be renewed.

A Private Hire Operator's Licence Application should be received by Warwick District Council at least three to four weeks prior to the old Licence expiring. Whilst every effort will be made to issue every Licence within the time scales mentioned in the Timescales Indications Document, and those specifics mentioned above, the Authority cannot be held responsible for delays experienced through an applicant's failure to provide appropriate documentation.

Officers will take 10 days to process a valid application. The authority will **not** issue Licences on demand but will, in exceptional circumstances, make every effort to ensure the continuity of service.

If a Warwick District Council Licence lapses for any reason then any subsequent application will be treated as a <u>new</u> application. Therefore, please note, a new licence will not be granted immediately and the full process may take several weeks.

The business/proprietor will no longer be a Licensed Private Hire Operator and therefore, will not be allowed to operate until the application has been determined. Continuing to operate, take bookings or dispatch vehicles for hire is a criminal offence, for which you may be prosecuted.

If the lapse is less than two weeks, consideration will be given to the history of the operator with the licensing authority. If there is a history of allowing the licence to lapse before submitting renewal applications, or failure to conduct the business in accordance with licence conditions, this will be taken into account and will influence whether a licence will be issued in such a situation.

Surrendering a Licence.

A operator may surrender the Private Hire Operator Licence. In order to surrender the licence, the licensing office must receive in writing an expression of the wish to surrender, by the licence holder. This must be accompanied by the licence documents.

If you are unable to provide these documents you will be required to provide a satisfactory explanation.

If the licence holder is unavailable (e.g. incapacitated, deceased etc.) the above procedure can be undertaken by a person authorised to act on their behalf. However, evidence must be provided to the Regulatory (Licensing) Team that shows the authority of any person acting in this capacity.

Conduct of a Private Hire Operator

Warwick District Council uses a Licence Holder Conduct Scheme. This scheme applies to all Hackney Carriage and Private Hire Licences issued. Further information on the scheme can be found in Appendix F.

Prevention of Child Sexual Exploitation

From 1st July 2015, all Private Hire Operator Licence holders must ensure that they and their call handling staff must be trained in the Prevention of Child Sexual Exploitation Course for a licence to be granted.

All operators, who fail to meet this requirement, can expect to be sent before the committee to explain their non-compliance with their licence conditions, or have their licence refused by the Regulatory Manager upon renewal.

The Prevention of Child Sexual Exploitation training must cover:

- Identification & Signs of CSE
- Signs
- Legislating and Trafficking
- Who to report it to
- What happens when you do

Applications for the courses with the nominated training provider can be made by telephoning the licensing team.

Section 4:

INFORMATION APPLICABLE TO ALL LICENCES PRINCIPLES, PROCESSES AND POLICIES

<u>Fees</u>

The fees are advertised and Licensing fees are detailed separately to this guidance.

Multiple Application Submissions

Warwick District Council reserves the right to process multiple applications which are submitted for a driver, vehicle and operator by the same applicant, in a specific order. This is to prevent applicants from incurring significant costs, if their application cannot be processed to conclusion or are refused.

The order of processing will be:

- Hackney Carriage Private Hire Driver
- Hackney Carriage or Private Hire Vehicle (as applicable)
- Private Hire Operator

Routinely a vehicle licence will not be granted until a named licensed driver can be identified and a Private Hire Operator's licence will not be granted until a licensed Private Hire Vehicle can be associated with the Private Hire Operator Application.

Declarations

All applicants will be asked to make a number of declarations upon the forms, that are provided for the administration of the Licensing Scheme. False declarations will not be looked upon favourably. They may be taken into account in future application assessments and may be forwarded to the Police or other agency for investigation in order to determine if a criminal offence has been committed.

Compliments

The Council expects all Licensees to display the utmost care in all their dealings with the public and therefore, are pleased to receive any complimentary reports of service provided by traders. These will always be passed onto the Licence holder and placed upon their record.

Sharing of Information

Information on applications may be shared with Department of Works and Pensions, Warwickshire Police or neighbouring Licensing Authorities upon request.

Any applications for new Hackney Carriage Private Hire Drivers, Hackney Carriages; Private Hire Vehicles and Private Hire Operators will be shared with neighbouring authorities. Any information received through this process will be used to assist in the determination of an application.

In addition, details of any licence holders or applicants who are suspended, revoked or refused will be shared with neighbouring Licensing Authorities.

Details of all applications for Private Hire Operator Licences will be supplied to the Council's Planning Department, to ensure that the relevant planning permission is in place for the premises.

Section 5:

ENFORCEMENT AND COMPLIANCE PRINCIPLES, PROCESSES AND POLICES

Enforcement of the Hackney Carriage and Private Hire licensing provisions is essential to ensure the protection of the travelling public. Enforcement action will be undertaken in accordance with the Councils enforcement policy which can be found on the licensing pages at <u>www.warwickdc.gov.uk</u>

Complaints

All complaints will be thoroughly investigated by the Regulatory (Licensing) Section. The licensee will be advised of the substance of the complaint and will be given the opportunity to respond. The licensee will also be informed in writing of the outcome of the investigation and any action that they are required to take together with any relevant timescales.

Any written documentation issued or sent will:-

- Contain all the information necessary to understand the offence and what needs to be done to rectify it. Where works are required, the period allowed for them to be completed will be indicated;
- indicate the legislation or conditions contravened and measures which will enable compliance with the legal requirements and point out, where appropriate, that other means of achieving the same effect may be chosen; and
- Clearly indicate any recommendations of good practice under an appropriate heading, to show that they are not a legal requirement.

A clear distinction will be made between requirements and matters which are recommended as good practice.

Appropriated course of action

The Council will abide by the principles set out in the Enforcement Policy and ensure that any enforcement is proportionate, consistent, targeted, and transparent. In addition the Council will be accountable for its actions.

The Council may consider the following action:

1. Informal Action

Including offering advice, giving verbal and written warnings. Issuing points in accordance with the licence holder conduct scheme.

A record will be kept of the informal action taken and could be referred to in order to assist which course of action would be appropriate in the future or in order to assist in the determination of an application.

2. Prosecution and Simple Cautions

The decision to prosecute or administer a formal caution is a very significant one. This type of action will, in general, be restricted to those circumstances where the law is blatantly disregarded, legitimate instructions of the Council are not followed and / or the public is put at serious risk.

Where the offer of a Simple Caution is not accepted the licence holder will be prosecuted.

3. Vehicle Suspension Notices under section 68 of the Local Government (Miscellaneous Provisions) Act 1976

An authorised officer may serve notice in writing for a Hackney Carriage or Private Hire vehicle or the taxi meter affixed to such vehicle to be examined at the Council's appointed garage at a time specified in the notice.

This notice can only be served having had due regard to the condition of the vehicle or with reasonable grounds to suspect the accuracy of the taxi meter. An authorised officer may, in addition to requiring the vehicle to be tested, suspend the vehicle licence until such time as he is satisfied with the condition of the Hackney Carriage or Private Hire vehicle. Where the officer is not satisfied within a period of 2 months then the licence shall be deemed to be revoked. Written notice will then be given to the proprietor along with details of the right of appeal against the revocation to the magistrate's court.

This action will only be taken when the officer has reasonable grounds to suspect that the condition of the vehicle is an immediate danger to passengers and/or other road users.

4. Immediate Suspension or Revocation of a Driver Licence under section 61 (2B) of the Local Government (Miscellaneous Provisions) Act 1976 In some cases where the Council considers that public safety is at risk it may decide to suspend or revoke a drivers licence with immediate effect. This decision will be made by the Head of Health and Community Protection in consultation with the Chair of the Licensing and Regulatory Committee and a legal representative.

Attempts will be made to contact the licensee to advise them of the situation and give them a chance to make representations prior to any decision being made. Licensees should be aware that the Council will not be able to delay taking action where there is a risk to public safety and it is possible that a decision will have to be made without a licensee having had the opportunity to make representations or attend a hearing.

The licensee has the right of appeal against the decision to the Magistrates Court but in this case the suspension or revocation will not be stayed pending appeal.

Appearances before the Licensing and Regulatory Committee

The Committee will consider suspension, revocation and refusal to renew licences and licence applications where the applicant has indicated that they want to be heard by the Committee as outlined above.

Anyone appearing before the Committee will have the opportunity to submit documentary evidence in advance and has the right to address the committee or nominate someone else to do this on their behalf.

Before appearing before the Committee an individual will have a copy of a report prepared by the Licensing Officer outlining the issues and the Committees powers.

Appeal to the Magistrates Court

If the applicant/licence holder is not satisfied with the decision of the Committee he/she may appeal to the Magistrates Court. The appeal needs to be made within 21 days of notification of the Council's decision.

Interventions

We will conduct enforcement and compliance interventions.

Enforcement interventions will be focused and targeted on operators, drivers and vehicles that do not comply with the legislation and the conditions of their Licence.

Interventions include but are not limited to:

- Spot checks/roadside checks
- Test purchasing activities. i.e. taking a journey, making a booking etc. Please note test purchasers may or may not make themselves known to licence holders at the time.
- Inspections.

An authorised officer of the council has the power at all reasonable times to inspect and test for fitness any vehicle licensed by the council or any taxi meter affixed to the vehicle.

Obstruction of an Officer

A licensed vehicle hailed by a duly authorised officer shall stop to allow such examination to take place. Officers will have regard to any fare being carried at the time.

It is an offence to obstruct an authorised officer or fail to give such assistance or information as may be required, or to comply with any reasonable requirement. It is also an offence to provide false information.

Appendix A:

APPLICANTS WITH DIABETES

Policy for Private Hire and Hackney Carriage Driver Applicants and Licence Holders with Diabetes treated with insulin or tablets

Warwick District Council has determined that the following criteria will have to be met by all Hackney Carriage and Private Hire Driver current licence holders and all applicants with insulin or tablet treated diabetes.

Licence holders and applicants are reminded that the requirements of the declaration signed on the issue of licence remain an obligation. Medical declaration forms are available upon request for either insulin or tablet. These may be obtained by post to the offices of Warwick District Council, on the Council's website or by email from licensing@warwickdc.gov.uk.

All current applications involving individuals with insulin/tablet treated diabetes will be dealt with under the following requirements.

Applicant being treated with insulin

It is a requirement that the applicant:

- Has undergone treatment with insulin for at least four weeks
- Has full awareness of hypoglycaemia
- Has not, during the immediately preceding year, had an episode of severe hypoglycaemia
- Regularly monitors his or her condition and, in particular, undertakes blood glucose monitoring at least twice daily and at times relevant to driving, using a device that incorporates an electronic memory function to measure and record blood glucose levels, and undertakes to continue so to monitor

It is a requirement that the applicant has attended an examination by a hospital consultant specialising in the treatment of diabetes, who has provided a report confirming that:

- The applicant has a history of responsible diabetic control
- Currently has a minimal risk of impairment due to hypoglycaemia
- Has undergone treatment with insulin for at least four weeks
- Has full awareness of hypoglycaemia
- Has not, during the immediately preceding year, had an episode of severe hypoglycaemia
- Regularly monitors his or her condition and, in particular, undertakes blood glucose monitoring at least twice daily and at times relevant to driving, using a device that incorporates an electronic memory function to measure and record blood glucose levels, and undertakes to continue so to monitor
- The applicant will continue to have annual reviews with a hospital specialist

The applicant must provide a signed declaration that he or she:

- Understands the risk of hypoglycaemia and will comply with such directions regarding treatment for diabetes as may from time to time be given by the registered medical practitioner overseeing that treatment, or one of the clinical team working under the supervision of that registered medical practitioner
- Regularly monitors his or her condition and, in particular, undertakes blood glucose monitoring at least twice daily and at times relevant to driving, using a device that incorporates an electronic memory function to measure and record blood glucose levels, and undertakes to continue so to monitor
- Will immediately report to [the Secretary of State] in writing any significant change in his or her condition and will follow the advice of his or her registered medical practitioner, or one of the clinical team working under the supervision of that registered medical practitioner, concerning fitness to drive.

Applicants being treated with a medication which carries a risk of inducing hypoglycaemia, other than insulin

Sulphonylureas, including the following:

Chlorpropamide, Glibenclamide, Gliclazide, Glimepiride Glipizide, Glibense, Tolbutamide

Glinides, which include the following tablets

Nateglinide also known as Starlix Repaglinide also known as Prandin

It is a requirement that the applicant:

- Has full awareness of hypoglycaemia
- Has not, during the period of one year immediately preceding the date when the licence is granted, had an episode of severe hypoglycaemia; and
- Regularly monitors his or her condition and, in particular, undertakes blood glucose monitoring at least twice daily and at times relevant to driving

It is a requirement that the applicant has attended an examination by a registered medical practitioner, who has provided a report confirming that

- The applicant has a history of responsible diabetic control and currently has a minimal risk of impairment due to hypoglycaemia
- Has full awareness of hypoglycaemia
- Has not, during the period of one year immediately preceding the date when the licence is granted, had an episode of severe hypoglycaemia; and regularly monitors his or her condition and, in particular, undertakes blood glucose monitoring at least twice daily and at times relevant to driving

Provides a signed declaration that he or she:

- Understands the risk of hypoglycaemia and will comply with such directions regarding treatment for diabetes as may from time to time be given by the registered medical practitioner overseeing that treatment, or one of the clinical team working under the supervision of that registered medical practitioner
- Will immediately report to [the Secretary of State] in writing any significant change in his or her condition and will follow the advice of his or her registered medical practitioner, or one of the clinical team working under the supervision of that registered Medical Practitioners, concerning fitness to drive

Appendix B:

DBS POLICY STATEMENT

General principles

As an organisation using the Disclosure and Barring Service to help assess the suitability of Hackney Carriage and Private Hire Drivers, WDC complies fully with the DBS Code of Practice regarding the correct handling, use, storage, retention and disposal of disclosures and disclosure information. It also complies fully with its obligations under the Data Protection Act 1998 and other relevant legislation pertaining to the safe handling, use, storage, retention and disposal of Disclosure information.

Storage and Access

Disclosure information is kept securely, in a lockable, non-portable, storage container with access strictly controlled and limited to those who are entitled to see it as part of their duties.

Handling

In accordance with section 124 of the Police Act 1997, Disclosure information is only passed to those who are authorised to receive it in the course of their duties. When it is necessary to present the Disclosure to members of the Council's Regulatory Committee, 15 numbered copies will be distributed to members before being collected and shredded after the meeting.

Usage

Disclosure information is only used for the specific purpose for which it was requested.

Retention

Once a decision has been made on whether it is necessary to use the information on the Disclosure, it will not be kept for any longer than is necessary. This is generally for a period of up to six months, to allow for the consideration and resolution of any appeals or complaints. If, in very exceptional circumstances, it is considered necessary to keep Disclosure information for longer than six months, the DBS will be consulted and full consideration will be given to the data protection and human rights of the individual before doing so. Throughout this time, the usual conditions regarding the safe storage and controlled access will prevail.

Disposal

Once the retention period has elapsed, WDC will ensure that any Disclosure information is immediately destroyed by shredding. No photocopy or other image of the Disclosure or any copy or representation of the contents of a Disclosure will be made, save for the requirements shown above regarding the Council's Regulatory Committee. However, notwithstanding the above, a record of the date of issue of a Disclosure, the name of the subject, the unique reference number of the Disclosure and the details of the Regulatory Committee decision taken will be kept.

Acting as an Umbrella Body

Before acting as an Umbrella Body (one which countersigns applications and receives Disclosure information on behalf of Hackney Carriage and Private Hire drivers), WDC has taken all reasonable steps to satisfy itself that it will handle, use, store, retain and dispose of Disclosure information in full compliance with the CRB Code and in full accordance with this policy.

Appendix C: RELEVANT CONVICTIONS AND CAUTIONS POLICY

In order to hold a Hackney Carriage/Private Hire driver's licence or operator's licence. The Council must be satisfied that an individual is a fit and proper person to hold such a licence.

In addition the Council has the power to suspend, revoke or refuse to renew vehicle licences where the operator or driver has committed an offence under Part II of the Local Government (Miscellaneous Provisions) Act 1976 or the Town Police Clauses Act 1847 or for any other reasonable cause.

The purpose of this policy is to provide guidance on one aspect of whether a person is a fit and proper person; namely the relevance of convictions and cautions and related matters including where a person is or has been the subject of criminal investigation.

This guidance will be taken into account when dealing with new applications, renewal applications and where revocation of a licence is being considered.

It aims to assist all parties with an interest in Hackney Carriage and Private Hire licensing and to ensure transparency and consistency. The guidance will be of particular relevance to:

- 1. Applicants for drivers and operators licences
- 2. Existing licensed drivers and operators
- 3. Proprietors of vehicle licences
- 4. Members of the Licensing and Regulatory Committee/Sub-Committee (or any other relevant decision making body)
- 5. Magistrates hearing appeals against Warwick District Council decisions

Disclosure Requirements

The licence application form requires the applicant to disclose all convictions, cautions and details of any arrests. Convictions include any spent convictions under the Rehabilitation of Offenders Act 1974 and Rehabilitation of Offenders Act (Exceptions) Order 2003. It is an offence under section 57 of the Local Government (Miscellaneous Provisions) Act 1976 to knowingly or recklessly make a false statement on the licence application form.

An existing licence holder must report any new arrest or new convictions or cautions within seven days to the Council. Further information about the procedure can be found in the notification section of the Guidance notes and conditions documents available on the WDC webpages.

The applicant/licence holder must also comply with the Disclosure and Barring Service (Enhanced Disclosure) Requirements as detailed in the application section of the Guidance Notes.

- 1. Each case with be judged individually on its own merits.
- 2. The overriding aim is to protect the public. Members of the public entrust themselves to the care of Drivers and Passengers may include especially vulnerable people. Drivers need to be persons of trust. The Council considers that as part of the decision making process the following question should be applied:

"Would I allow my daughter or son, granddaughter or grandson, spouse, mother or father, or any other person I care for or any vulnerable person I know, to get into a vehicle with this person alone?"

"Would I trust this person with sensitive information? i.e. that my house is empty, that I am on holiday for the next two weeks, that children are alone in the house?

All other considerations, including the personal circumstances of the individual are secondary to public safety.

3. It is recognised that different considerations apply to operator and vehicle licensees to that of drivers.

3.1 It is important that operators are fit and proper and they can be trusted to keep accurate records, maintain vehicles in a good condition, promote and enforce good standards of driving and co-operate at all times with the Council and other authorities. Previous convictions, cautions and other related matters will be taken into account when deciding whether an individual is fit and proper to hold an operator's licence.

3.2 Holders of vehicle licences need to be trusted to maintain vehicles in a good and safe condition and keep accurate records. Previous convictions, cautions and related matters will therefore be taken into account when considering revocation or suspension of a vehicle licence.

- 4. Previous convictions and cautions may indicate that a person is not fit and proper. In addition the Council recognises that where an applicant or licensee has been investigated for a serious criminal offence but not convicted this may also need to be taken into consideration when determining whether that person is fit and proper to hold a licence. In cases where a criminal prosecution does not proceed or there is a finding of not guilty the Council may still conclude that an individual is not fit and proper.
- 5. Whilst it is acknowledged that a caution is not a criminal conviction the acceptance of a caution does mean that the individual has admitted the offence. It is for this reason that cautions will be considered in a similar way to convictions.
- 6. The Council acknowledges that the police increasingly use methods such as restorative justice as alternatives to the criminal court system and it may be appropriate for the Council to take this type of action into consideration when deciding whether an individual is fit to hold a licence.

7. Where an individual has been convicted of an offence but the conviction is subject to appeal the Council may decide it is appropriate to suspend/revoke the licence pending the outcome of the appeal on the grounds that the individual is not fit and proper until the issue of whether or not the conviction will be upheld has been decided. A finding of not guilty may still result in the Council deciding that an individual is not a fit and proper person to hold a licence.

There may be situations where it would be appropriate to depart from the guidelines. The Council will consider whether the offence is an isolated one and any mitigating circumstances surrounding the offence. Similarly multiple offences or a pattern of offences over time may demonstrate that an individual is not a fit and proper person.

- 9. Convictions and cautions may not automatically prevent a person obtaining a licence or mean that a current licence is revoked, suspended or not renewed. However, certain offences are viewed particularly seriously and it may not be appropriate for an individual to ever be licensed.
- 10. The Council considers that offences committed by licensees should be regarded more seriously than offences committed by unlicensed individuals. This is because a licensee has been judged to be fit and proper to hold a licence and should be aware of the standards required of them. Offences committed when a licensee is working as a taxi driver or operator or where a passenger is a victim will be viewed as particularly serious.

Specific Guidelines relating to Drivers/Operators

The following specific guidelines provide an indication of how particular cases involving the consideration of cautions or convictions are likely to be dealt with. They do not attempt to include all possible offences but give an indication of how the most common offences will be dealt with.

Where an individual has more than one conviction or caution recorded against them the authority may not regard the period of time that has elapsed since the last conviction as sufficient to demonstrate the individuals fitness to be licensed. These guidelines are not binding on the Council and it may depart from them where the particular circumstances of an individual case make it appropriate to do so.

The minimum period of time specified is guidance a person with a single conviction only.

Offence	Minimum period free from conviction
Burglary	Not suitable to be licensed
Fraud (sentence of imprisonment)	10 years
Fraud (no sentence of imprisonment)	5 years
Theft (sentence of imprisonment)	Not suitable to be licensed
Theft (no sentence of imprisonment)	10 years
Vehicle Taking	5 years

Offences of Dishonesty

Offences of Violence Public Order Offences and Offences against Property

Offence	Minimum period free from conviction
Murder	Not suitable to be licensed
Manslaughter	Not suitable to be licensed
Grievous Bodily Harm/	Not suitable to be licensed
Unlawful Wounding	
Robbery	Not suitable to be licensed
Arson with intent to endanger life	Not suitable to be licensed
Arson	10 years
Riot or Violent Disorder	10 years
Possession of a Firearm	Not suitable to be licensed
Assault occasioning ABH	10 years
Assaulting a Police Officer	10 years
Threats to Kill	Not suitable to be licensed
Witness Intimidation	10 years
Affray	10 years
Offence	Minimum period free from conviction
Possession of Offensive weapon or	Not suitable to be licensed
Bladed Article	
Harassment with fear of violence	Not suitable to be licensed
Harassment	10 years
Criminal Damage (value over £5000)	5 years
Threatening Behaviour	7 years
Section 4 & 4A Public Order Act	
Common Assault	7 years
Drunk and Disorderly in a	5 years
Public Place	
Disorderly Behaviour	5 years
Section 5 Public Order Act	
Criminal Damage (value under £5000)	3 years

If any of the above offences are racially or religiously aggravated they will be treated more seriously.

Sexual Offences

Offence	Minimum period free from conviction
Rape	Not suitable to be licensed
Assault by Penetration	Not suitable to be licensed
Sexual Assault	Not suitable to be licensed
Sexual offences involving a child or	Not suitable to be licensed
Young Person	
Indecent Exposure	Not suitable to be licensed
Prostitution - Soliciting	Not suitable to be licensed
Soliciting prostitutes from a motor vehicle or Kerb crawling	Not suitable to be licensed

Drugs Offences

Offence	Minimum period free from conviction
Supply controlled drugs/	Not suitable to be licensed
Possession with intent to supply	
Possession of a controlled drug	5 years

Traffic Offences

Offence	Offence Code	Minimum period free from conviction
Death/serious injury by dangerous driving	DD10/DD80	Not suitable to be licensed
Manslaughter or Culpable Homicide whilst driving a vehicle	DD60	Not suitable to be licensed
Death by careless driving	CD40/CD50/CD60 CD70/CD80/CD90	Not suitable to be licensed
Dangerous/Furious Driving	DD40/DD90/MR09	Not suitable to be licensed
Careless Driving	CD10/CD20/CD30	10 years
Driving/Attempting to drive under the influence of alcohol or drugs	DR10/DR20/DR80 MR29	10 years
Failing to stop/report an accident/accident offences	AC10/AC20 AC30/MR19	10 years
In charge of vehicle under the influence of alcohol/drugs	DR40/DR50/DR90	7 years
Failing to provide a specimen for analysis/refusing to give permiss for specimen analysis	DR30/DR31/DR61 DR60/DR70	10 years
Driving without insurance	IN10	5 years
Driving or attempting to drive whilst disqualified	BA10/BA30/MR49	10 years
Driving other than in accordance with a licence	LC20/LC50	5 years
Driving having failed to notify a disability/false declaration about fitness	LC30/LC40	10 years
Driving whilst using a mobile Phone	CU80	5 years
Disqualification following totting up		4 years from end of disqualification period

Penalty Points on Driving Licence

Number of Points	
7 or more current penalty points on	Not suitable to be licensed whilst the pena
Licence	points limit is exceeded.

Hackney Carriage/Private Hires Offences

Offence	Minimum period free from conviction
Providing false information on licence	5 years
Application	
Using an unlicensed vehicle	5 years
Driving a licensed vehicle without a	5 years
licence/Operating a vehicle without	
an operator's licence/Proprietor using an	
unlicensed driver	
Not wearing identity badge	2 years
Obstruction of an authorised officer or constable/fa	2 years
to comply with	
requirement of authorised officer or	
Constable.	
Overcharging/Unnecessarily prolonging	5 years
Journey	
Failing to produce records/documents on	5 years
Request	
Failing to notify change of details including address	5 years
convictions, cautions, accidents	

These minimum periods are following conviction by a court or where a driver has accepted a Simple Caution. Officers will prosecute for these offences in accordance with the Enforcement Policy which is available on the WDC Licensing Web pages.

Appendix D: HACKNEY CARRIAGE PRIVATE HIRE DRIVERS LICENCE CONDITIONS OF LICENCE

LOCAL GOVERNMENT (MISCELLANEOUS PROVISIONS) ACT 1976; and TOWN POLICE CLAUSES ACT 1847

1. General Conduct of Driver

The driver must:

- (a) Convey a passenger's luggage and afford all reasonable assistance with such luggage;
- (b) At all times be clean and respectable in his dress and person and behave in a civil and orderly manner;
- (c) Take all reasonable steps to ensure the safety of passengers conveyed in, entering or alighting from the vehicle driven by him;
- (d) Not without the express consent of the hirer, drink or eat in the vehicle;
- (e) Not without the express consent of the hirer, play any radio or sound reproducing instrument or equipment in the vehicle other than for the purpose of sending or receiving messages, in connection with the operation of the vehicle;
- (f) At no time, cause or permit the noise emitted by any radio or other previously mentioned equipment, on the vehicle which he is driving to be a source of nuisance or annoyance to any person, whether inside or outside the vehicle;

2. Condition of vehicle

- (a)The driver must ensure that any licensed vehicle, to be driven by him is in a roadworthy condition, and thoroughly cleaned before the commencement of his journey;
- (b) The driver shall not drive any vehicle failing to display its front and rear plates.
- (c) The driver must ensure that for every journey there is appropriate insurance cover in the event of passenger injuries.

3. Wearing of badges

The driver must wear the identity badge supplied by the Council in a prominent position at all times and ensure that it is visible to customers.

4. Safety Equipment

- (a)The driver must ensure that every vehicle he drives is fitted with a 1kg BC Dry Powder Type Fire Extinguisher BSEN3 (European Standard), which must be kept full and pressurised.
- (b)The driver must ensure that every vehicle he drives carries a basic first aid kit with suitable contents, in order to treat themselves.

5. Shortest Possible Route

The driver must, when hired to drive to a destination, subject to any directions given by the hirer, proceed to that destination by the shortest available route.

6. Hackney Carriage Driver plying for Hire

- (a) The driver of a Hackney Carriage must, when plying for hire in any street and not actually hired:-
 - Proceed with reasonable speed to one of the stands appointed by the Council
 - If a stand, at the time of his arrival, is occupied by the full number of carriages authorised to occupy it, proceed to another stand
 - On arriving at a stand not already occupied by the full number of carriages authorised to occupy it, station the carriage immediately behind the carriage or carriages on the stand and so as to face in the same direction; and
 - From time to time, when any other carriage immediately in front is driven off or moved forward, cause his carriage to be moved forward so as to fill the place previously occupied by the carriage driven off or moved forward
- (b) The driver of a Hackney Carriage, when standing or plying for hire, must not make use of the services of any other person for the purpose of importuning any person to hire such carriage.

7. When acting as a Private Hire Driver

A licence holder shall not, whilst driving and in charge of a Private Hire vehicle:

- Tout or solicit on the road or other public place any person to hire or be carried for hire, in any Private Hire vehicle.
- Cause or procure any other person to do the above.
- Accept an offer for the immediate hire of that vehicle whilst the driver of that vehicle is on the road or other public place, except where first communicated to the driver by a Private Hire operator.

8. Passengers

- (a) The driver must not convey or permit to be conveyed in a licensed vehicle, a greater number of persons than that prescribed in the licence for the vehicle.
- (b) The driver must not, without the consent of the hirer of a licensed vehicle convey or permit to be conveyed any other person in that vehicle.
- (c) Shall not allow there to be conveyed, in the front of the vehicle, any child under the age of 10 or more than 1 person.
- (d) At all times shall ensure compliance with any relevant regulations regarding seatbelts and restraints.

9. Lost Property

- (a) The driver must immediately, after the termination of any hiring of a licensed vehicle or as soon as practicable thereafter, carefully search the vehicle for any property which may have been accidentally left there.
- (b) If any property accidentally left in the vehicle by any person who may have hired the vehicle is found by, or handed to the driver, the driver must hand the property into a police station and obtain a receipt for it.

$10.\, {\rm Smoking}$

It is an offence for the driver of a licensed vehicle to smoke, or permit anyone else to smoke in the vehicle. This is at any time. Once licensed, the vehicle is always licensed. This included holidays, days off etc. In other words, from the moment the vehicle becomes licensed, no one, driver or passenger, **must ever smoke in the vehicle**. This includes the use of e-cigarettes.

11. Written Receipts

The driver must, if requested by the hirer of a licensed vehicle, provide him with a written receipt for the fare paid.

12. Prompt Attendance

The driver of a licensed vehicle must, if he is aware that the vehicle has been hired to be in attendance at an appointed time and place, or he has otherwise been instructed by the operator or proprietor of the vehicle to be in attendance at an appointed time and place, punctually attend at that appointed time and place, unless unavoidably delayed or prevented by sufficient cause.

13. Use of meter

The driver of a Hackney Carriage shall –

- (a) When standing or plying for hire, keep the key, flag or other device locked in the position in which no fare is recorded on the face of the taxi meter;
- (b) Before beginning a journey for which a fare is charged for distance and time, bring the machinery of the taxi meter into action by moving the said key, flag or other device so that the word "HIRED" is legible on the face of the taxi meter and
- (c) Keep the machinery of the taxi meter in action until the termination of the hiring; and
- (d) Ensure that the dial of the taxi meter is kept properly illuminated throughout any part of a hiring which is between half-an-hour after sunset and half-anhour before sunrise, and also at any other time at the request of the hirer. The driver must not tamper with or permit any person to tamper with any taxi meter fitted in the vehicle.

14. Fare to be demanded

- (a) The driver must not demand from any hirer of a Private Hire vehicle, a fare in excess of any previously agreed for that hiring between the hirer and the operator or, if the vehicle is fitted with a taxi meter and there has been no previous agreement as to the fare, the fare shown on the face of the taxi meter.
- (b) The driver must not demand from any hirer of a Hackney Carriage vehicle any fare in excess of that shown on the meter, plus any legitimate extra. (The meter must be set in accordance with the table of fares set by the Council.)
- (c) The driver must be able to demonstrate the legitimate charging of a soiling charge.

15. Change of Address

The driver must notify Regulatory (Licensing) Services at Riverside House, Milverton Hill, Leamington Spa, in writing, of any change of his address during the period of the licence, within seven days of such change taking place.

16. Accidents and Convictions

The proprietor shall, within seven days, disclose to the Council in writing details of any accidents, convictions, caution or restraining order imposed on him (or, if the proprietor is a company or partnership, on any of the directions or partners) during the period of the licence.

17. Plate Number and Details

The driver of a licensed vehicle must ensure that the details on any plate provided by the Council is visible, legible from the outside of the vehicle to the general public and are displayed in accordance with the Vehicle Licence Conditions.

18. Passenger Information

- (a)The driver of a Hackney Carriage must ensure that the fare card and fare guide is exhibited in the vehicle at all times
- (b)The driver must ensure that the passenger information stickers are displayed at all times.

19. Return of Badge

The driver must upon the expiry (without immediate renewal), revocation or suspension of this licence, immediately return to the Council, the driver's badge issued to him by the Council when granting this licence.

20. Animals, Guide and Assistance Dogs

- (a) The driver shall not convey, in any licensed vehicle, any animal belonging to or in the custody of himself or the proprietor or operator of that vehicle.
- (b) Ensure that any animal, belonging to or in custody of any passenger, is adequately restrained and kept in such position so as not to distract the driver, or otherwise be a cause of danger or nuisance.
- (c) Guide Dogs shall be carried free of charge and allowed to remain with the passenger. Note: Refusal to carry a guide, hearing or assistance dog is prohibited unless a valid medical exemption certificate has been provided for assessment by Regulatory (Licensing) Team.

21. Notifications, Licence Conditions & Renewals

- (a) The driver shall at all times, when driving carry, with him a copy of these conditions and make them available for inspection by hirer, any other passenger, Police, Licensing Officer or other agent of the Council upon request.
- (b) The driver shall, prior to the date of licence expiry, make an application to the authority for renewal in good time. If any application is not received by the authority by the renewal date, then the licence will lapse.
- (c) The driver will disclose within 7 days, or as soon as practicable, in writing any medical condition which would adversely affect his/her ability to drive.

22. Mobile Phones, Radios, MP3/Ipods etc.

- (a) Driver must not make use of a personal radio, MP3 player/ipod, DVD player etc. whilst carrying passengers without the permission of the hirer. The relay of video images is only permitted in the rear of the vehicle.
- (b) Drivers will not use mobile phones whilst driving. The use of a mobile phone is restricted to hands free with the permission of the passenger and for business purposes only. The use of radio equipment between vehicle and base is not permitted whilst passengers are on board without their permission, save for confirmation and in an emergency.

Appendix E: LAW AND GOOD PRACTICE GUIDE FOR DRIVERS

All drivers:

- Read and be aware of the legislation which governs Hackney Carriage and Private Hire Licensing, Warwick District Council Policies, Approach and Procedures
- Wear and have your driver's identification badge in a position where it is plainly visible, at all times, when working as a Hackney Carriage Private Hire Driver
- Do not leave your driver's identification badge in a location where it could be used by other people. i.e. in the vehicle
- Be considerate to residents near where you are working, especially at night and keep noise levels down
- Behave politely and properly towards your passengers, the public and other road users
- Follow the rules of the road and adhere to the Highway Code
- You should not use your horn to let passenger know that you have arrived. Telephone the customer, knock on the door or ring the bell
- You should speak and understand English sufficiently to communicate with your passengers, the public and Licensing Officers
- You must not hold a passenger against their will. i.e. lock doors in order to obtain payment or to take them to a Police Station
- You should understand the law and conditions applicable to the licences that you hold
- You are responsible for the safety of the vehicle that you are driving; Including the tyres and lights
- You are responsible for ensuring that the vehicle you are driving is correctly taxed, insured and licensed by Warwick District Council
- You must not drive a Hackney Carriage or Private Hire Vehicle if you do not currently hold a Hackney Carriage Private Hire Drivers Licence with Warwick District Council, if your licence has expired or if it has not yet been granted
- Any babies or children count towards the total number of passengers that you can legally carry. The maximum number of passenger that you can legally carry is shown on the rear licence plate of the vehicle
- You must notify the licensing officers of your change of address within 7 days. Failure to notify us will result in reminders or letters being sent to the wrong address. This office takes no responsibility for information that you miss or consequences thereof as a result
- You must notify the licensing officers of a change of name or the order of use of names immediately
- It is a criminal offence to refuse to carry or charge extra for a guide/assistance dog unless you have a medical condition and you have applied for and been granted a Medical Exemption by Regulatory (Licensing) Team.
- You, or another occupant, of the vehicle must not smoke in a Hackney Carriage or Private Hire Vehicle at any time. This includes when you or the vehicle is not working in that capacity.
- It is an offence to use a hand held mobile phone or device whilst the vehicle is moving or stationary in traffic.
- It is not acceptable to use a mobile phone/ hands free mobile phone when you have a passenger on board except for emergency and business purposes with the permission of the passenger.
- You must not carry another person in the Hackney Carriage or Private Hire Vehicle without the passenger's permission
- You must tell the Regulatory (Licensing) Team of any convictions, cautions, restraining orders etc; including driving offences, as soon as possible after you have received it.
- Encourage lone passengers to sit in the rear seat of the vehicle.
- You should encourage passengers to their wear seatbelt and give the passengers time to fasten them before you drive off.
- You should report all unlicensed vehicles and drivers to Regulatory (Licensing) and provide a Voluntary Witness Statement to assist officers.

When driving a Hackney Carriage:

- You must not attempt to get on to the rank that is already occupied by the number of taxis shown on the rank sign.
- You can charge less than the fare chart shows
- You cannot charge more than is shown on the fare chart, even if agreed by the passenger, unless your journey ends outside the Warwick District Boundary. (Many Warwick University Halls of Residence are inside the Warwick Boundary)
- If a journey will end outside of the Warwick District Boundary you must agree a fare or method of calculating the fare (meter or meter + extra charge) with the passenger before the journey begins. To agree a fare a conversation must take place between you and the passenger. Displaying a notice in the vehicle is not an indication of agreement and therefore is not adequate.
- You cannot refuse a fare unless you have reasonable cause to do so. Refusing because the journey is short, long, inconvenient or the passenger has disabilities is not reasonable cause
- It may be considered acceptable to refuse a fare if the passenger is violent or excessively under the influence of drugs or alcohol
- Each time you pick up or drop off a wheelchair passenger, you must follow the correct procedure, always use the ramps, secure the chair and passenger using the correct equipment
- If there is a partition between the driver and the passenger you are not responsible for ensuring that passengers wear seatbelts

When driving a Private Hire Vehicle:

- If you take a fare that is not pre-booked by a customer with a Warwick District Licensed Private Hire Operator you will be committing a criminal offence (plying for hire) and may be prosecuted. You will also be breaking the terms of your vehicle insurance and your passengers, other road users, you or your vehicle may not be fully covered by insurance
- You may not take a booking yourself from a customer and then pass it onto an operator (by radio or telephone). If you do, then you may be acting as an unlicensed operator and illegally plying for hire, both of which are offences for which you can be prosecuted
- You must not stop on, or pickup from, a taxi rank
- You should supply to your operator, with the information that they require under the conditions of their licence, a copy of your Hackney Carriage Private Hire Drivers Licence and a copy of your identity badge
- You are responsible for ensuring that children under the age of 14 are wearing a seatbelt, unless an appropriate belt is not available

Appendix F:

LICENCE HOLDERS CONDUCT SCHEME.

This documents outlines the Council Policy for the issuing of points against a licence for the following licences.

- Hackney Carriage Private Hire Driver
- Hackney Carriage Vehicle
- Private Hire Vehicle
- Private Hire Operator

Hackney Carriage and Private Hire Operators, Drivers and Vehicles are principally governed by the Local Government (Miscellaneous Provisions) Act 1976, Town Police Clauses Act 1847, Council's Byelaws and the Rules, Regulations and Conditions set by the Licensing and Regulatory Committee.

Should Operators, Drivers or Proprietors of Vehicles commit an offence or breach those rules, regulations or conditions of licence, persons involved are asked to attend the offices for an interview and then, once investigations are completed, letters are sent out detailing the outcome and a permanent record kept on the persons' file. The outcome of investigations may result in no further action being taken, points being awarded under the Licence Holders Conduct Scheme, a formal warning, referral to the Licensing and Regulatory Committee and/or Prosecution.

The aim of a Licence Holders Conduct Scheme is to work in conjunction with other enforcement options. It provides a formalised stepped enforcement plan which is transparent, fair and proportionate.

The purpose of the scheme is to record misdemeanours and to act as a record of driver's behaviour and conduct, so as to ascertain whether they are a fit and proper person. It does not prejudice the Council's ability to take other actions.

The primary objective of the scheme is to improve the levels of compliance and help improve the standards, safety and protection of the travelling public.

Any points awarded remain upon a licence for twelve months. The period is on a roll forward basis, so as to allow any older points to be considered as spent and therefore excluded from the running total recorded against any individual licensee and the trigger for referral to committee.

For the avoidance of doubt, the full conduct of a licence holder over the full duration of their licence holding history will be considered by committee in their determination of the appropriate course of action.

Issuing of points under the Licence Holder Conduct Scheme.

- 1. Complaints from the public concerning significant breaches of conduct will be subject to investigation by Officers and may be reported to the Licensing and Regulatory Committee, for the issue of discretionary points.
- 2. The number of points will be issued by the Licensing Officers and in agreement with the Regulatory Manager, in accordance with the table below. The licence holder will be informed in writing.
- 3. Where a licensee accumulates more than 12 points in any 12 month period, the matter will be referred to the Licensing and Regulatory Committee. It will be for the Committee to decide whether the driver is a fit and proper person. The Committee may then

suspend or revoke a licence, or issue a warning to the licensee or take no further action, depending upon the circumstances. Periods of suspension of a licence by a Committee will be dependent on the nature of the breaches of the legislation/conditions and the compliance history of the individual.

- 4. Points will remain current for 12 months from the date the points were issued. Points issued to either the proprietor of a vehicle or a driver will be confirmed in writing, normally within 10 working days from the discovery of the contravention.
- 5. The system will operate without prejudice to the Council's ability to take other action that it is entitled to take, under legislation, byelaws and regulations.
- 6. The imposition of points against a driver, who is working on behalf of a proprietor, will not necessarily result in the imposition of points against the employer or operator.
- 7. The imposition of points is at the discretion of Officers of the Council and are not negotiable. Any disputes regarding the issuing of penalty points will be referred to the Licensing and Regulatory Committee who will have the discretion to award a fewer or greater number of points than displayed on the tariff, if the complaint is upheld. Drivers must appeal any points issued by Officers within 21 days.
- 8. The list of offences/breaches of condition are shown below.

Please note that ' 'indicates potential recipients of points for infringements. Certain infringements may result in both drivers and vehicle proprietors or operators receiving points. Points may be awarded to one or several persons depending upon the nature of the infringement, however, each case must be determined on its own merits. Certain matters are specific to Hackney Carriages, Private Hire Drivers Or Private Hire Operators.

The Maximum points applicable refers to points issued by Officers. If the matter is referred to the Licensing Sub-Committee, the Sub-Committee may impose up to 12 points.

In appropriate cases, where a criminal offence has been committed, the Council may choose to prosecute instead of awarding appoints. In all such cases, licence holders will be brought before the committee who will determine what action to take, in according with the Councils Policy on relevant convictions and cautions (Appendix C)

Offence/Breach of Condition	Maximum Points applicable	Drivers	Vehicle Owner or Operator
Notification Matters			
Failure to notify the council of change of address in writing within 7 calendar days			
1 st occasion	3*		
2 nd occasion	9*		
Failure to return vehicle licence plate within 7 days after due notice following expiry, revocation or suspension of such licence	4*		
Failure to attend punctually at appointed time and place without sufficient cause	4		
Failure to produce relevant documents within timescale when requested by an Authorised Officer	4*		

Offence/Breach of Condition	Maximum	Drivers	Vehicle

	Points applicable	Owner or Operator
Failure to maintain records in a suitable form of the commencement and cessation, of work of each driver, each day	5*	
Failure to produce on request records of drivers' work activity	5*	
Failure to notify, in writing, a change in medical circumstances	6	
Providing false or misleading information on licence application form / failing to provide relevant information or the relevant fee (including dishonoured cheques)	6	
Failure to provide proof of insurance cover when requested	6	
Failure to notify the Council, in writing, of any motoring or criminal convictions within 21 days of conviction or cautions during period of current licence	6	
Failure to report, in writing, within 7 days hours, accident or damage to licensed vehicle, which would cause the vehicle to breach licence condition	6*	
Failure to submit licence renewal application prior to expiry, including documents and attendance at a vehicle inspection	6	
Failure to notify transfer of Private Hire or Hackney Carriage Vehicle Licence	6	
Failure to maintain proper records of Private Hire Vehicle	6*	
Failure to keep or produce records of Private Hire Bookings, or other documents, required to be kept or produced	6*	
Driver not holding a current appropriate Licence	P*	

Offence/Breach of Condition	Maximum Points applicable	Drivers	Vehicle Owner or Operator
Behaviour Matters			
Drinking or eating without the express permission of the hirer	3		
Playing of music, radio or other sound producing equipment, without the express permission of the hirer	3		
Causing excessive noise from the playing of music, radio or other sound producing equipment, which annoys anyone inside or outside of the vehicle	3		
Unsatisfactory appearance of driver or not conforming to dress code	3		
Failure to give assistance with the reasonable loading/unloading luggage	3		
Evidence of smoking in the vehicle (includes electronic cigarettes) /operators premises or			

allowing smoking		
1st occasion	3	
2 nd occasion	9	
3 rd occasion	12 P*	
Refusal to accept hiring without reasonable	4*	
cause		
Failure to issue receipt on request	4	
Failure to wear driver's badge	4*	
Failure to observe rank discipline	4*	
Failing to comply with statutory road signs,	4	
speeding or illegal parking		
Parking or stopping on a double yellow area,	4	
bus stop or private land (without the owner's		
permission) unless requested by a paying		
customer		
Illegal ranking	6	
Unreasonable prolongation of journeys, or	6*	
any misconduct regarding the charging of		
fares		

Offence/Breach of Condition	Maximum Points applicable	Drivers	Vehicle Owner or Operator
Failing to deal with lost property in the			
appropriate manner			
1 st occasion	6		
2 nd occasion	12		
Unsatisfactory behaviour or conduct of			
driver / failure to behave in a civil and			
orderly manner	8*		
1 st Occasion	12*		
2 nd Occasion			
Obstruction of an Authorised Officer or	9*		
Police Officer wishing to examine a licensed			
vehicle.			
Driving whilst using a mobile phone.	9		
Plying for hire by Private Hire Drivers			
(touting/specking)			
1st occasion	9*		
2nd occasion	P*		
Carrying an offensive weapon in the vehicle	12		
Failure to carry an Assistance Dog without	12		
requisite medical exemption certificate			
Driver not holding a current DVLA Licence	12 P*		
Vehicle Matters			
Failure to carry an appropriate first aid kit	3		
Failure to carry a fire extinguisher	3		
Displaying unsuitable or inappropriate sited	3		
signs or unauthorised advertisements in or			
on the vehicle			
Misleading use of the words 'Taxi' or 'Cab'	3		
on advertising materials			
Failure to display a correct fare card and	3		
tariff guide			
Failure to carry legal spare wheel and tools	4		
(where appropriate for vehicle)			
Unsatisfactory condition of vehicle, interior	4		

or exterior		
Failure to use authorised roof light	4	

Offence/Breach of Condition	Maximum Points applicable	Drivers	Vehicle Owner or Operator
Failure to produce Hackney Carriage or Private Hire Vehicle for testing when required	4*		
Failure to display passenger information signs as required	4		
A licensed vehicle with a bald tyre	4 (per tyre)		
Driving a licensed vehicle with missing/broken/out lights	4		
Overloading/Carrying more passengers than stated on the vehicle licence	6*		
Failing to correct secure a wheelchair using passenger	6		
Using a non-approved or non-calibrated taxi meter (HC)	6*		
Failure to display external/internal licence plate or signs as required	6*		
Displaying any feature on Private Hire Vehicle that may suggest that it is a Taxi (Private Hire)	6		
Using a vehicle, the appearance of which suggests that it is a Taxi	6		
Driving a vehicle which is not properly maintained.			
1 st occasion	6		
2 nd occasion	12		
Driving without insurance cover	12		
Using a vehicle subject to a suspension order issued by an Authorised Officer or a Police Officer	12		
Using unlicensed vehicle or vehicle without insurance	12 P*		
Using a vehicle for which the licence has been suspended or revoked	12 P*		
Other Matters			
Failure to comply with any other condition.	3		
Appeal of points by way of Licensing Sub- Committee	12		

'P' - Consideration given to formal action i.e. Prosecution.

`*' - Direct contraventions of the Town Police Clauses Act 1847 or Local Government (Miscellaneous Provisions) Act 1976 or other statutory legislation and may result in formal action in addition to any points incurred

Action levels

- 9. On the accumulation of 12 or more points in a 12 month rolling period a driver will be sent before the committee to answer questions regarding their licence holding conduct.
- 10. On the accumulation of 12 or more points in a 12 month rolling period a proprietor/owner will be sent before the committee to answer questions regarding their licence holding conduct. It will be recommended to the committee that the licence in question is suspended.
- 11. On the accumulation of 24 or more points in a 12 month rolling period a Private Hire operator will be sent before the committee to answer questions regarding their licence holding conduct. It will be recommended to the committee that the licence in question is suspended.
- 12. Officers will advise any licence holder to which this scheme is applicable in writing when they reach or exceed 50% of their action level points.

Committee Process

- 13. All appropriate action against a licence will be determined by the Licensing and Regulatory Committee.
- 14. The licence holder will be informed of the accrued total of points and the specific infringements identified.
- 15. Should the committee determine that suspension is appropriate, six points will become spent at the conclusion of any period of suspension of a driver or proprietor for the purposes of automatic referral to committee. Twelve points at the conclusion of a suspension period of an operator.
- 16. Should a licence holder not be satisfied with the decision of the Licensing and Regulatory Committee they may appeal to the magistrates court against a suspension or revocation and must do so with 21 days of the date of notification of the suspension or revocation.
- 17. Where an appeal has been made, the implementation of any suspension or revocation will be held until its determination.

Record availability.

- 18. A driver, proprietor or operator may see their Licence Holder Conduct Points Scheme Record at any time.
- 19. A proprietor or Private Hire operator may view their employed drivers record subject to a written request stating their reasons for doing so. Such request will only be granted subject to the agreement of the regulatory manager.

Appendix G: PROVIDING THE BEST CUSTOMER EXPERIENCE FOR ELDERY PASSENGERS OR THOSE WITH DISABILITIES.

Taxis are an important, and sometimes the only, means of transportation for many people with disabilities. It may be that you drive or operate a vehicle designed to make travelling easier for disabled people but an accessible vehicle is only part of the answer.

Your attitude and understanding of the problems that may be faced by people with disabilities, is very important.

Disability comes in many forms – not always visible. Never make assumptions, always ask what help, if any, a passenger may need from you.

Make sure that you are familiar with any access and safety equipment in your vehicle.

The following is some basic advice to assist you in giving the best service to your passenger.

General Advice:

- Be ready to help but do not insist on helping. If you are asked to help, listen carefully to the information given, or ask what is the best way to assist. Listen to the passenger response and only act as advised
- Leave the passenger in a safe, convenient place which enables them to move away independently and in the direct they want to go
- Avoid sudden braking or acceleration

Wheelchair Users

If you drive a saloon car, you may still be able to take a wheelchair user provided that the passenger is able and willing to transfer to a seat.

Take care when loading the wheelchair into the boot. Wheelchairs can be expensive to repair or replace and without it the passenger may be totally immobile. Some wheelchairs are collapsible and some parts, such as handles and plates may come away easily, so care needs to be taken when folding or loading collapsible wheelchairs.

- Take advice on how to correctly collapse and reassemble the wheelchair from the passenger
- Always ask the customer to make sure that the brakes of the wheelchair are on
- Secure the wheelchair and suggest that the passenger use the seatbelt provided

Ambulant Disabled People

Whilst some ambulant disabled customers may use crutches or sticks, many people who have mobility difficulties will not. For example, people, with arthritis in particular, may be unable to walk using a stick or crutches due to painful upper limbs. If the passenger appears to have walking difficulties, or is frail or elderly, always: -

 Offer to fit the additional step, if there is one – this reduces the first step and makes it easier to get into vehicles. If in an MPV, ask whether pulling up as close as possible to the kerb would be helpful. For saloon cars, this may not be useful because it increases the height the passenger has to drop down to the seat and may make it more difficult for them to get out of the seat at the end of the journey.

Visually Impaired Passengers

If a passenger is blind or partially sighted, ask what assistance they require and always: -

- Look out for the "TAXI" sign which may be held out by some visually impaired people in order to hail a cab
- If your customer would like to be accompanied to or from the entrance of a building, offer them your arm (gripping just above the elbow will enable them to be guided more easily)
- Tell your passenger whether they are entering a saloon car or purpose-built cab
- Demonstrate which way the doors open where appropriate
- If possible, place a visually impaired person's hand on the open door and indicate the position of the roof
- Make sure the passengers know which way the vehicle is facing
- Make sure the passengers are seated and have secured the seatbelt (where applicable) before you move off. They may require assistance with the belt
- Tell passenger(s) if you are taking a different route from that which they might expect, or if there is a hold-up or diversion
- Tell passenger(s) the fare and count out the change
- Remember guide dogs are trained to remain on the floor of a vehicle and will not abuse your vehicle. Refusal to carry a guide dog without a medical exemption is an offence under the Disability Discrimination Act and is in contravention of the conditions of your licence. In saloon cars, there is more room for the dog on the floor in the front of the vehicle

Hearing Impaired Passengers

If a passenger's hearing is impaired, always: -

- Look at them when you are speaking. Speak clearly but do not shout and do not use your hands to gesticulate in front of your face
- Have a pad of paper and pen handy, as it is sometimes easier to communicate in writing
- Make sure that they are aware that you have understood their instructions and that you know where you are going

Appendix H: Vehicles currently approved as wheelchair accessible

This is not an exhaustive list.

London type cab Metro Cab Mercedes Vito Mercedes Eurocab Fiat Eurocab Peugeot Euro Taxi Peugeot E& Citroen Le Can Noir HDI - (Provided that the strapping system allows the wheelchair to face forward) Fiat Freedom Mercedes Unique Cab Peugeot Expert Eurobus Citroen Sentinel Nissan Voyager VW City 7 tdi Ford Torneo

Appendix I:

HACKNEY CARRIAGE VEHICLE LICENCE CONDITIONS OF LICENCE

LOCAL GOVERNMENT (MISCELLANEOUS PROVISIONS) ACT 1976; and TOWN POLICE CLAUSES ACT 1847 and 1899

1. Maintenance of Vehicle

a)The proprietor must keep the licensed Hackney Carriage in an efficient, safe, fit, roadworthy, tidy and clean condition at all times.

b)A regular maintenance regime must be carried out at a reputable garage or at their own workshops provide it is suitable; and records and receipts kept for inspection by an authorised officer. In order to be suitable, the garage must have ability to inspect the car from below and necessary equipment for essential maintenance and repairs.

2. Alteration of the Vehicle

No material alteration or change in the specification, design, condition or appearance of the vehicle may be made, without the approval of the Council, at any time, while the vehicle is licensed.

3. Signs and Notices

The vehicle **must** display a **fixed** roof sign with the word **TAXI**, which must be illuminated only when plying for hire.

The roof sign may only be removed with the permission of the Council

4. Meters

- a. The proprietor of the vehicle must ensure that the vehicle is fitted with a taxi meter so constructed, attached and maintained as to comply with the following requirements:
 - i. The taxi meter must be fitted with a key, flag or other device, the operation of which brings the machinery into action and causes the word HIRED to appear on the face of the taxi meter.
 - ii. Such a key, flag or other device must be capable of being locked into position, so that when the taxi meter is not in action no fare is recorded on the face of the taxi meter.
 - iii. When the taxi meter is in operation, there must be recorded on the face of the taxi meter in clear legible figures, a fare not exceeding the rate or fare which the proprietor or driver is entitled to demand and take for the hire of the carriage, by time as well as distance, in pursuance of the tariff fixed by the Council.
 - iv. The word 'fare' must be printed on the fare of the taxi meter in plain letters, so as to clearly apply to the fare recorded thereon.
 - v. The taxi meter must be placed so that all letters and figures on the face of thereof are at all times plainly visible to any person being conveyed in the carriage and for that purpose the letters and figures shall be capable of being suitably illuminated during any period of hiring.
 - vi. The taxi meter and all of the fittings thereof must be so affixed to the carriage, with seals or other appliances, that it must not be practical for any person to tamper with them, except by breaking, damaging or permanently displaying the seals or other appliances.
- b. The proprietor must not tamper with or permit any person to tamper with any taxi meter, with which the carriage is provided, with the fittings thereof, or with the seals affixed thereto.
- c. All meters must be programmed where technologically possible to change tariff, by time and date and not be manual operation.

5. Fare Card and Fare Distance Guide

The proprietor of the vehicle must exhibit inside the carriage at all times, a current statement of fares, in clearly distinguishable letters and figures, and the fare distance guide.

6. Accidents and Convictions

The proprietor shall, within seven days, disclose to the council in writing, details of any accidents or convictions imposed on him (or, if the proprietor is a company or partnership, on any of the directors or partners) during the period of the licence.

7. Transfers

In the event of an application for the transfer of this licence to another vehicle, a fee as may be from time to time be approved by the Council, will be payable.

The licence is not transferable to another vehicle without the permission of the Council.

8. Safety equipment

Every licensed vehicle must be fitted with a BC Dry Powder type of fire extinguishers, which must be kept full and ready for immediate use and accessible to the driver. The extinguisher must comply with BSEN3 (European Standard). It must be serviced in accordance with BS5306 on an annual basis and a record kept for inspection.

Every licensed vehicle must carry a first aid kit, in a position which is available for immediate use in case of emergency. The first aid kit must contain sufficient contents in order to provide the driver with treatment as requires by the Health and Safety at Work Etc Act 1974.

9. Radios

Only one two-way radio, with a single frequency may be operational at any one time and this shall be an approved radio used exclusively for the Hackney Carriage/Private Hire trade and properly licensed, with an effective radio power (ERP) NOT exceeding 25 watts.

The operator must not allow the use of citizen band radios in licensed Private Hire vehicle.

10. Business Names

Any Hackney Carriage Proprietor who, together with other proprietors, sets up a named business, must inform the Council of the name of the business and list the names of the persons involved, together with their contact telephone numbers.

Any Hackney Carriage Proprietor, who names his business by any other name than his own, must notify the Council of his intention.

11. Change of Address

The proprietor of the vehicle must notify the Regulatory (Licensing) Team of any change to his address during the period of the licence, within seven days of such change taking place.

12. Records

A proprietor has to keep proper records of the drivers using the vehicle and conduct suitable checks, to ensure that they are appropriately licensed. The proprietor of the vehicle will ensure that a driver using the vehicle, or ceasing to use the vehicle, is informed to the Council within 7 days.

13. Advertisements

Advertisements shall not be displayed on any Hackney Carriage internally or externally (including upon a window) without written approval of the Regulatory (Licensing) Team. This includes temporary replacement vehicles.

Where approval for advertisements is granted, they must be kept displayed in the manner prescribed and maintained in a clean and tidy condition.

14. Passenger Information

Passenger information stickers must be affixed to the vehicle in accordance with the display instructions. No other stickers must be affixed to the vehicle, without prior written approval of the Regulatory (Licensing) Team.

15. Licence Plate

The licence plate supplied by the Council must be securely fixed to the rear of the vehicle, as near as possible to vertical but not on any rear window and must remain legible at all times.

The front screen plate must be displayed in the windscreen

(It is an offence, under section 48(6) Of the Local Government Act 1976, not to exhibit the licence plate and screen sticker).

Information to assist proprietors and drivers of a Hackney Carriage. This information does not form part of the licence conditions unless otherwise stated.

- You must be aware of the legislation governing Hackneys Carriages and Private Hire Licensing
- You should be familiar with the contents of this handbook and other associated documents relevant to your licence
- You should understand the laws and conditions that are relevant to your licence
- When you are unavailable for a period of time, it is important that you nominate a person to look after your vehicle in your absence. The licensing office must be informed of your nominated person
- No modifications or additions are allowed until you have been given express permission by the licensing officers
- You are responsible for your vehicle condition and its safety
- You are responsible for ensuring that the vehicle is taxed and insured correctly
- You must not drive your Hackney Carriage or Private Hire Vehicle if you do not hold a current Hackney Carriage Private Hire Drivers Licence. (e.g. if your licence has not yet been granted or your licence has expired)
- You should always keep within the law
- You must report any accident that causes damage to your vehicle within 7 days to the Regulatory (Licensing) Team, in writing
- You must notify the Regulatory (Licensing) Team of a change of address within 7 days, in writing
- a meter must be of an approved type and be fitted correctly. It must be programmed to the correct fares
- Passenger information stickers, fare distance guide and tariff guide must be displayed at all times within the vehicle
- The plate must be affixed to the rear of the vehicle using the adhesive on the rear of the plate
- The plate must not be obscured and must be in a clean condition

<u>Appendix J:</u>

PRIVATE HIRE VEHICLE LICENCE CONDITIONS OF LICENCE

LOCAL GOVERNMENT (MISCELLANEOUS PROVISIONS) ACT 1976

1. Maintenance of vehicle

- a) The proprietor shall keep the licensed Private Hire Vehicle in an efficient, safe, tidy and clean condition at all times.
- b) A regular maintenance regime MUST be carried out at a reputable garage, or at their own workshops, provided it is suitable; and records and receipts kept for inspection by an authorised officer.
- c) Suitability would include a ramp and other equipment necessary for essential maintenance and repairs. Maintenance may not be carried out at the operator's base, unless it is suitable as described above.

2. Alteration of Vehicle

No material alteration or change in the specification, design, condition or appearance of the vehicle may be made, without the approval of the Council, at any time, while the vehicle is licensed.

3. Signs, Notices, etc

Under no circumstances may the vehicle be fitted with a roof sign.

4. Accidents and Convictions

The proprietor shall within seven days disclose to the Council in writing details of any accidents, convictions or cautions imposed on him (or, if the proprietor is a company or partnership, on any of the directors or partners) during the period of the licence.

5. Transfers

- a) In the event of an application for the transfer of this licence to another vehicle, a fee as may from time to time be approved by the Council shall be payable.
- b) The licence is not transferable to another vehicle without the permission of the council.

6. Safety Equipment

Every licensed vehicle must be fitted with a BC Dry Powder type of fire extinguisher, which must be kept full and ready for immediate use accessible to the driver. The extinguisher must comply with BSEN3 (European Standard). It must be serviced in accordance with BS5306 on an annual basis and a record kept for inspection.

Every licensed vehicle must carry a first aid kit in a position which is available for immediate use in case of emergency. The first aid kit must contain sufficient contents, in order to provide the driver with treatment as requires by the Health and Safety at Work Etc Act 1974.

7. Radios

Only one two-way radio with a single frequency may be operational at any one time and this shall be an approved radio used exclusively for the Hackney Carriage/Private Hire Trade and properly licensed, with an effective radio power (ERP) NOT exceeding 25 watts. The operator shall not allow the use of citizen band radios in the licensed Private Hire Hire Vehicle.

8. Change of Address

The proprietor of the vehicle shall notify the Council, in writing, of any change of his address, during the period of the licence, within seven days of such change taking place.

9. Identification Plates/Screen Stickers

- a) The licence plate supplied by the Council must be securely fixed to the rear of the vehicle, as near as possible to vertical but not on any rear window and must remain legible at all times.
- b) The front screen plate must be displayed in the windscreen

(It is an offence, under section 48(6) of the Local Government Act 1976, not to exhibit the licence plate and screen sticker).

10. Records

A proprietor has to keep proper records of the drivers using the vehicle and conduct suitable checks to ensure that they are appropriately licensed. The proprietor of the vehicle will ensure that an driver using the vehicle or ceasing to use the vehicle is informed to the council, within 7 days.

11. Advertisements

- a) Advertisements shall not be displayed on any Private Hire Vehicle internally or externally (including upon a window) without written approval of the Regulatory (Licensing) Team. This includes temporary replacement vehicles.
- b) Where approval for advertisements is granted, they must be kept displayed in the manner prescribed and maintained in a clean and tidy condition.

12. Passenger information

Passenger information stickers must be affixed to the vehicle in accordance with the display instructions. No other stickers must be affixed to the vehicle without prior written approval of the Regulatory (Licensing) Team.

Information to assist proprietors and drivers of a Private Hire Vehicle. This information does not form part of the licence conditions unless otherwise stated.

- You must be aware of the legislation governing Hackney Carriages and Private Hire Licensing
- You should be familiar with the contents of this handbook and other associated documents relevant to your licence
- You should understand the laws and conditions that are relevant to your licence
- When you are unavailable for a period of time, it is important that you nominate a person to look after your vehicle in your absence. The Regulatory (Licensing) Team must be informed of your nominated person
- No modifications or additions are allowed unless you have been given express permission by the Licensing Officers
- You are responsible for your vehicle condition and its safety
- You are responsible for ensuring that the vehicle is taxed and insured correctly
- You must not drive your Hackney Carriage or Private Hire Vehicle if you do not hold a current Hackney Carriage Private Hire Drivers Licence. (e.g. if your licence has not yet been granted or your licence has expired)
- You should always keep within the law
- You must report any accident that causes damage to your vehicle, within 7 days, in writing to the Regulatory (Licensing) Team
- You must notify the Regulatory (Licensing) Team of a change of address within 7 days in writing
- Passenger information stickers, must be displayed at all times within the vehicle
- The plate must be affixed to the rear of the vehicle using the adhesive on the rear of the plate
- The plate must not be obscured and must be in a clean condition

Appendix K: HORSE DRAWN HACKNEY CARRIAGE VEHICLE LICENCE CONDITIONS OF LICENCE

Only vehicles meeting the following specifications will be considered for licensing.

Construction or type of carriage permitted.

A landau of traditional construction and appearance having spoked wheels and solid rubber tyres, with at least one door on each side of the carriage. A drop down hood in two sections, which meets in the middle when closed.

- 1. The vehicle shall be produced for examination and inspection by an Authorised Officer of the Council at such times and at such places as may be required.
- 2. The Council shall be notified if any alteration is proposed to any part of the vehicle, **before** such alteration is carried out.
- 3. The vehicle shall be fitted with a sufficient braking system.
- 4. The vehicle shall be kept in good order, the inside and outside clean and braking machinery efficient.
- 5. The floor of the vehicle shall be covered with mats of a suitable material.
- 6. The vehicle shall have a watertight roof and if windows are fitted, there shall be a means of opening and closing the windows.
- 7. The seats of the vehicle shall be properly cushioned or covered; fittings and furniture shall be kept clean and adequate for the convenience of persons travelling in the vehicle.
- 8. The vehicle shall at all times display the plate showing the Hackney Carriage Licence Number.
- 9. The number of passengers carried in the vehicle shall not exceed the number on the Hackney Carriage Licence and no passenger under ten years of age, shall be allowed to travel at the front beside the driver.
- 10. The licensee is to indemnify the Council from and against all claims by third parties arising from or in connection with the exercise of these rights hereby granted.
- 11. The Council will require the licensee to obtain Road and Public Liability Insurance Policies. The Council shall inspect and approve the policies before the licence is granted.
- 12. The licensee shall observe and comply with such byelaws and safety regulations recommended or imposed by law, and the bylaws and conditions from time to time in force within the District, which relate to the operating of horse-drawn vehicles.
- 13. The licensee shall not permit any person to mount, ride, drive, otherwise use, or treat any horse or the animal in their charge, in such a manner as to cause suffering to the animal.
- 14. The licensee shall not cause or permit any horse or other animal in their charge to be ill-treated in any manner.

- 15. The maximum hours of working for any horse shall be six (6) hours per day. The horse shall be rested after three (3) hours for at least half an hour, during which time harnesses, shackles, bridles and other such items must be removed from the horse, except for a head collar. A sufficient quantity of palatable and fresh food and water shall always be available to all animals. Food and water being contained in a proper bag or receptacle.
- 16. Every part of the harness of animals drawing a Hackney Carriage shall be kept in order, so that the animal is properly and securely attached to the carriage and under due control.
- 17. In the event of an Authorised Officer of the Council having reason to suspect that an animal being used in the operation of a Hackney Carriage is unfit to fulfil its function, that animal shall be subjected to immediate inspection by a qualified veterinary surgeon.
- All horses engaged in pulling second class Hackney Carriage must be at least fifteen (15) hands high.
- 19. The licensee shall ensure that any excreta from the horses, etc., is removed from the street immediately.
- 20. The current Council Table of Fares shall be exhibited on the exterior of both sides of the carriage so as to be in full view of the public at all times.
- 21. No person shall be charged more than the fares set out in the current Council Table of Fares.
- 22. The licence shall be revocable, in case of the Council being reasonably satisfied that a breach of the foregoing conditions, or any Act or Bylaw relating to Hackney Carriage, has occurred.
- 23. Excessive use of the whip is strictly prohibited and its use shall be restricted to controlling the horse.
- 24. No horse less than three years of age; mare in foal or within three months of foaling shall be used to pull a landau.
- 25. A veterinary certificate, on the Council's official form, indicating the suitability of any horse to be used to pull a landau, must be supplied prior to initial licensing and a new certificate will be required for each subsequent licence renewal.
- 26. A veterinary certificate relating to the horse in use shall be carried on the carriage at all times and shall be produced to a Police Officer or other Authorised Officer on demand.
- 27. All horses used to pull landaus must be ear tagged and have a horse passport.
- 28. A Hackney Carriage shall not be used unless a dung catcher is fitted, which has the effect of preventing at least 50% of the horse dung from being deposited on the highway.
- 29. The person in charge of a horse drawn Hackney Carriage shall be exempted from the conditions that relate to mechanically propelled vehicles.
- 30. The driver shall undertake a road driving assessment with the vehicle.

- 31. All legislation, codes and byelaws apply equally to horse drawn Hackney Carriage Drivers, as it does to drivers of mechanically propelled vehicles.
- 32. All other conditions relating to Hackney Carriage and Private Hire Drivers and Hackney Carriage Vehicles apply, except where they relate to mechanically propelled vehicles. In which case the spirit of the condition applies.

Appendix L: PLATES AND PASSENGER INFORMATION DISPLAY

Hackney Carriage

Signage, identifying the vehicle as a licensed Hackney Carriage and issued by Warwick District Council, shall be adhered directly to the vehicle to which they relate, as follows:

- One licence plate affixed to the rear of the vehicle and in location approved by the manufacture, if applicable.
- A front plate located in the front bottom left corner of the windscreen.
- A tariff guide located in view of the passengers.
- A fare distance guide located in view of the passengers and near to the tariff guide.
- Two passenger information stickers located one on the windows either side of the vehicle, in the passenger area.
- If the information on the signage is inaccurate or not clearly readable the vehicle must not be used for hire until replacements have been issued by the Council and adhered to the vehicle.
- The signage must not be obscured, altered or obliterated other than by Officers of the Council.
- They must not be located in any other location without prior written approval from the Council.
- In order to meet the requirements of the Health Act 2006, 'no smoking signs' must be displayed within the vehicle. They must be visible to passengers and driver of the vehicle. Stickers are available upon request from The Regulatory (Licensing) Team.
- Large driver's licence visible to passengers all times. i.e. affixed to the dashboard of a saloon vehicle or to the portion between driver and passenger.

Private Hire Vehicles

Signage, identifying the vehicle as a licensed Private Hire Vehicle and issued by Warwick District Council, shall be adhered directly to the vehicle to which they relate, as follows:

- One licence plate affixed to the rear of the vehicle and in location approved by the manufacture if applicable.
- A front plate located in the front bottom left corner of the windscreen.
- Two passenger information stickers located one on the windows either side of the vehicle, in the passenger area.
- If the information on the signage is inaccurate or not clearly readable, the vehicle must not be used for hire until replacements have been issued by the Council and adhered to the vehicle.
- The signage must not be obscured, altered or obliterated other than by Officers of the Council.
- They must not be located in any other location without prior written approval from the Council.
- In order to meet the requirements of the Health Act 2006, 'no smoking signs' must be displayed within the vehicle. They must be visible to passengers and driver of the vehicle. Stickers are available upon request from The Regulatory (Licensing) Team.
- Large driver's licence visible to passengers all times. i.e. affixed to the dashboard of a saloon vehicle, or to the partition between driver and passenger.

Appendix M:

PRIVATE HIRE OPERATOR LICENCE CONDITIONS OF LICENCE LOCAL GOVERNMENT (MISCELLANEOUS PROVISIONS) ACT 1976

1. Records

- a) The records required to be kept by the operator under Section 56(2) of the Local Government (Miscellaneous Provisions) Act 1976 must be in a manner, whether written (bound book with consecutively numbered pages) or on a computer, which enables them to be examined or audited.
- b) The operator must record, before the commencement of each journey, the following particulars of every booking of a Private Hire vehicle invited or accepted by him:
 - The time and date of booking
 - The time and date of pick up
 - The name and telephone number of the hirer
 - How the booking was made (i.e. telephone, personal call, etc).
 - Price quoted for booking
 - The point of pick-up
 - The destination
 - The registration and or plate number of the vehicle allocated for the booking
 - The driver's badge number of the driver allocated to the booking
 - Remarks (including full details of any sub-contract)
- c) All entries shall be made and maintained in a coherent and legible way using clear written English.
- d) Alterations to paper records shall be made with one line through the data to ensure legibility. All data shall be immediately accessible and be recorded in permanent ink.
- e) Data inputted into a computer record must not be altered in any way unless there is a clear indication of the original entry. Provisions should be in place, to immediately produce a clear paper print out of all bookings received, upon request.
- f) Journey bookings may only be accepted from the business address stipulated on the operator's licence.
- g) All types of journey records shall be held and secured at the operator's business address and shall be made immediately accessible at all reasonable times to an authorised Council Officer or Police Constable.
- h) All records kept by the operator must be preserved for a period of not less than 12 months, following the date of the last entry.

2. Standards Of Service

The operator must provide a prompt, efficient and reliable service to members of the public, at all reasonable times and for this purpose in particular:

- Ensure that, when a Private Hire vehicle has been hired to be in attendance at an appointed time and place, the vehicle shall, unless delayed or prevented by sufficient cause, punctually arrive at that appointed time and place
- In the event of a delay, the hirer should be informed of the estimated impact upon the fulfilling the hiring

• Ensure that any telephone facilities and radio equipment provided are maintained in a sound condition and that any defects are repaired promptly

3. Change of Address or other material change

- a) The operator must notify the Council in writing, of any change of his address (including any address from which he operates or otherwise conducts his business as an operator) during the period of the licence, within seven days of such change taking place.
- b) Any material change to your business must be communicated to the Council in writing, prior to the change taking place. A material change may be defined as a change in any of the particulars disclosed on your current Operator's Licence Application Form.

4. Drivers and Vehicles Employed

- a) The operator must also keep the following records of the particulars of all Private Hire Vehicles operated by him:
 - Owner and all drivers of vehicle
 - Name and address of driver
 - Driver's contact telephone number
 - Driver's unique call signs
 - Registration and plate number
 - Colour make and model of the vehicle
 - Name and address of proprietor
 - The date on which the vehicle became available to the operator
 - The date on which the vehicle ceased to be available
 - Licence expiry date
 - Current and continuous Certificate Of Insurance or cover note relating to vehicle (copy to be held at operating base)
 - MOT expiry date (copy to be held at operating base)
 - Road Fund expiry date
 - Inspection Date
- b) The operator must provide the Council with a list of drivers and vehicles employed or used by him. Any changes to the list must be notified to the Council immediately
- c) The operator must keep a copy of the driver's identification badge showing a true likeliness, and paper part of the Hackney Carriage Private Hire Driver's Licence, in his possession, whilst employing a driver.
- d) All records kept by the operator must be preserved for a period of not less than 12 months, following the date of the last entry

5. Convictions

The operator must within seven days disclose to the Council, in writing, details of any Convictions, Cautions or Restraining Orders etc imposed on him (or if the operator is a company or partnership, on any of the Directors or Partners) during the period of the licence.

6. Transfers

- a) This licence may not be transferred to another named individual, partnership or company.
- b) In the event of the death or bankruptcy of a personal licence holder or the insolvency, winding up or dissolution of a company or partnership licence holder,

this licence shall immediately become null and void. Any change in a named operator may only be effected by an application for a fresh operator's licence.

7. Call Signs

The operator shall allocate one call sign only to each driver operated by him/her. The call sign shall be unique to the driver.

8. Complaints Record

- a) The operator, on receipt of a complaint, shall document in a suitably bound book or on any other approved system, the following information:
 - Name of driver(s) implicated in the complaint
 - Badge number of driver
 - Vehicle registration number
 - Facts of allegation including complaints of dissatisfaction with service delivery or any alleged breach of contract with the operator
 - Date complaint made
 - Date investigation was completed
 - Action taken
 - Contact details of complainant
- b) Prior to obtaining the above mentioned complaint details, the operator shall inform the complainant that, on the request of an authorised Council Officer, or Police Constable, all relevant information may be made available for inspection and may be used as evidence at a later date.
- c) The complaint records referred to above shall be held and secured at the operator's business address and shall be immediately available at the request of an authorised Council Officer or Police Constable, at all reasonable times.

9. Managers

- a) Operators shall be required to inform the Council, in writing, of the name, home address and contact telephone number of a manager prior to him or her commencing duties or as soon as is practicable thereafter. This person shall be available to be contacted at all reasonable times.
- b) A manager shall be over the age of 18 years and be fully conversant with the conditions attached to an Operator's Licence, Private Hire Vehicle and Hackney Carriage Private Hire Driver's Licence.

10. Premises

- a) Public waiting areas and booking rooms shall be clean, adequately heated, lit and ventilated during the hours of business and at all times shall comply with relevant health and safety requirements.
- b) The operator shall ensure, where a waiting area is provided for the use of prospective passengers, that adequate seating is available.
- c) The operator shall only operate from that business address disclosed on his or her current Operator's Licence Application Form.
- d) The operator shall act within the terms of any deemed or express planning permission relating to the address he or she operates from.
- e) Appropriate Public Liability Insurance is required for premises which are open to the public.

11. Lost Property

The operator shall make every effort to return lost property, which is found at either the operating premises or in any vehicle used to carry out a booking accepted by him/her; or hand lost property to the nearest Police Station as, soon as is practicable thereafter.

12. Appropriate Training of Staff on their Duties & Responsibilities

All staff working for operators taking Private Hire Bookings must undertake training in order to understand:

- Their duties and responsibilities
- The legislation relevant to both Private Hire Operators and Vehicles
- The legislation relevant to Hackney Carriage Private Hire Drivers
- The guidance, policies and procedures associated with holding licences associated with the trade in Warwick District.
- Have awareness of assisting passengers with disabilities

The Private Hire operator and call handling staff must be trained in the prevention of the prevention of child sexual exploitation.

Information to assist Private Hire operators. This information does not form part of the licence conditions, unless otherwise stated.

- You must be aware of the legislation governing Hackney Carriages and Private Hire Licensing.
- You should be familiar with the contents of this handbook and other associated documents relevant to your licence.
- You should understand the laws and conditions that are relevant to your licence.
- When you are unavailable for a period of time it is important that you nominate a person to look after your business in your absence. The Regulatory (Licensing) Team must be informed of your nominated person.
- You are responsible for ensuring that you use licensed vehicles and drivers
- You should always keep within the law.
- You must notify the Regulatory (Licensing) Team of a change of address in writing within 7 days.
- A meter must be of an approved type and be fitted correctly. It must be calibrated and tested. A copy of the certificate must be kept in the vehicle at all times.

GLOSSARY

Appeal	A means by which a Committee hearing decision can be reviewed by the Magistrates Court or the Crown Court. The decision of the Committee may be up held or overturned.
Caution	A signed admittance of guilt of committing an offence where no further action is taken at the time. It may be taken into account in the case of re-offending.
Committee	Local Councillors gathered together to consider the suitability of a person to hold a taxi related licence.
Conviction	Judicial determination that someone is guilty of a criminal offence.
Hackney Carriage	A vehicle that can carry passengers for hire or reward, can be hailed by a prospective passenger and can park on a taxi rank to await the approach of passengers; a car available for public hire.
Private Hire Vehicles	A car which must be pre booked with a Private Hire Operator. This type of vehicle cannot stand in a taxi rank or ply for hire.

Proprietor	The person in possession of a vehicle which is the subject of a hiring agreement or hire purchase agreement.
Revoke	To take back something.

Suspend To hold something away from its owner for a period of time.



Sexual Entertainment Establishment

Licensing Policy

2 June 2016

Item 10(3) / Page 141

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1. Background

Warwick District Council ("the Council") has an agreed vision for Warwick District. This is encapsulated by the following statement: *Warwick District, a great place to live work and visit, where we aspire to build sustainable, safe, stronger and healthier communities*".

The Council believes that the control of sex establishments via licensing supports and contributes to this vision and helps to create and maintain safe strong and healthy communities for people to live and work in.

The Council adopted Schedule 3 of the Local Government (Miscellaneous Provisions) Act 1982 ("the Act") in July 1982. This enabled the Council to regulate premises classed as sex shops and sex cinemas. In September 2010 the Council re-adopted Schedule 3 of the Act following amendments made by section 27 of the Policing and Crime Act 2009. This amendment to the Act made provision for the licensing of sexual entertainment venues (for example venues which provide pole dancing, lap dancing and strip clubs or similar). The Council can prescribe terms, conditions or restrictions on licences and to charge a fee for the licence application. Sex shops, sex cinemas and sexual entertainment venues are collectively known as sex establishments.

The Act also enables the Council to refuse a licence where it considers that the number of sex establishments or sex establishments of a particular kind is equal to or exceeds the number that the Council considers is appropriate for that locality. In March 2014 the Council carried out a public consultation in relation to the number of sexual entertainment venues that the public believed were appropriate in various localities within Warwick District. The consultation focused on the town centre areas of Royal Leamington Spa, Warwick, Kenilworth and Whitnash as these are areas most associated with the night time economy and believed most likely to attract applications for sexual entertainment venue licences. A majority of respondents stated that they believed that a nil limit would be appropriate for these areas of the District.

A public consultation has taken place prior to the adoption of this policy.

2. Statement of General Principles

- 2.1 Any person who wishes to use any premises, vehicle, vessel or stall as a sex establishment within Warwick District must obtain a licence from the Council. In addition any person who wishes to renew, vary, or transfer an existing sex establishment licence must apply to the Council.
- 2.2 This Statement of Licensing Policy ("the Policy") aims to provide clear guidance for applicants, existing license holders, those who want to object to an application and Members of the Licensing and Regulatory Committee when making a determination. This Policy replaces all previous sex establishment policies issued by the Council and it is intended that it will apply to all applications for sex establishments received after the date on which it is approved by the Council. The Policy will be reviewed every three years.
- 2.3 The Council does not take a moral stance in adopting this policy and recognises that Parliament has made it lawful to operate sex establishments and that such businesses are a legitimate part of the retail and leisure industries. It is the Council's role as Licensing Authority to regulate such premises in accordance with the law.
- 2.4 In adopting this policy the Council has had regard to the Regulators Code. The Code stresses the need for regulation and its enforcement to be proportionate and flexible. The Policy aims to help and encourage regulated sex establishments to understand and meet the regulatory requirements.
- 2.5 Policy making and licensing decisions under the Act are made by the Council with regard to the relevant provisions of the following legislation:
 - <u>The Crime and Disorder Act 1998</u>: The Council must use its powers as a licensing authority to do all that it can to reasonably prevent crime and disorder, anti-social behaviour and the misuse of drugs and other substances.
 - **Provision of Services Regulations 2009**: The refusal of a licence or the imposition of any condition on a licence must be non-discriminatory, necessary and proportionate. The Council will apply these three tests when refusing a licence or imposing conditions.
 - **Equality Act 2010**: This policy is underpinned by an Equality Impact Assessment. When making decisions the Council will consider and give due weight to the views and needs of protected groups with the aim of eliminating discrimination, harassment and victimisation and advancing equality of opportunity and fostering good relations between different people.
 - **Human Rights Act 1998**: The rights that are potentially engaged in sex establishment licensing are likely to include Article 10, the right to freedom of expression and Article 1, the protection of property. These rights, together with any other that may apply, will be considered by the decision maker.
- 2.6 The Council will work in partnership with neighbouring authorities, the Police, South Warwickshire Community Safety Partnership (CWCSP), Warwickshire Safeguarding Children Board (WSCB) and those involved with protecting adults from the risk of harm to promote the common objectives of safeguarding vulnerable people.

- 2.7 The Act permits the Council to set a reasonable fee for each application. Fees are reviewed annually and set at a level appropriate to recover the costs of carrying out the licensing functions under the Act. In setting fees the Council has regard to legislation, any relevant guidance and case law.
- 2.8 The grant of an application under the Act does not constitute approval under any other acts (for example Town and Country Planning Act 1990). The applicant must ensure that all the necessary consents and approvals are obtained prior to operation.
- 2.9 Each application will be dealt with on its own merits. The Council will not apply rigid rules to its decision making although regard will be had to this document together with Home Office guidance and to the relevant legislation and case law in reaching any decision.
- 2.10 The Council will give full and clear reasons for its decisions.

3. Types of Sex Establishments

- 3.1 Sex Establishments can be a premises, vehicle, vessel or a stall. A private dwelling to which there is no public admission would not be classed as a Sex Establishment.
- 3.2 There are three types of Sex Establishment defined in the Act. These are a Sexual Entertainment Venue, a Sex Shop and a Sex Cinema.

Sexual Entertainment Venues

- 3.3 Sexual Entertainment Venues are defined as "any premises at which relevant entertainment is provided before a live audience for the financial gain of the organiser or the entertainer".
- 3.4 "Relevant entertainment" is defined as "any live performance or live display of nudity which is of such a nature that, ignoring financial gain, it must reasonably be assumed to be provided solely or principally for the purpose of sexually stimulating any member of an audience (whether by verbal or other means)". An audience can consist of just one person.
- 3.5 The Council considers that the following forms of entertainment will generally be deemed to fall within the definition of relevant entertainment:
 - Lap dancing
 - Pole dancing
 - Table dancing
 - Strip ShowsPeep Shows

 - Live sex shows
 - Burlesque shows
 - Exhibition of sexual activity
 - Other types of sexual recreational venues or activities

The above list is not exhaustive and decisions as to whether entertainment or an activity would fall within the definition of relevant entertainment will be made by the Council on a case by case basis and shall depend upon the nature and content of the entertainment and not the name it is given.

3.6 Premises which provide relevant entertainment on no more than 11 occasions in any 12 month period, with each occasion lasting no more than 24 hours and separated from another occasion by at least a month are exempt from the need to be licensed as sex establishments.

Sex Shops

- 3.7 Sex shop means any premises, vehicle, vessel, or stall used for a business which consists to a <u>significant degree</u> of selling, hiring, exchanging, lending, displaying or demonstrating <u>sex articles</u> or other things intended for use in connection with, or for the purpose of stimulating or encouraging sexual activity or acts of force or restraint associated therewith. Sex articles are defined at paragraph 4 Schedule 3 of the Act.
- 3.8 The term "significant degree" is not defined in legislation. When deciding whether a business is selling or otherwise dealing in a significant degree of sex articles and requires a licence the Council will consider:
 - The ratio of sex articles and associated items to other aspects of the business.
 - The character of the remainder of the business
 - The nature of the displays in the business
 - Turnover generated by sales of sex articles and associated items
 - The nature of literature, publicity or advertising materials
 - Any other factor which appear to be materially relevant.
- 3.9 A licence is not required for the sale supply or demonstration of articles which are manufactured for use primarily for the purposes of birth control or primarily relate to birth control.

Sex Cinemas

3.10 Sex cinema means any premises, vehicle, vessel or stall used to a significant degree for the exhibition of moving pictures by whatever means produced which are concerned with the portrayal of, primarily deal with or relate to or are intended to stimulate or encourage sexual activity, acts of force or restraint associated with sexual activity or relate to genital organs or urinary or excretory functions.

4. Applying for a Sex Establishment Licence

Applications for grant, renewal or transfer

- 4.1 Applications for the grant, renewal or transfer of a sex establishment licences must be made on the prescribed forms available on the Council's website and submitted to the Council *at <u>www.warwickdc.gov.uk/licensing</u>*.
- 4.2 A template notice for public advertisement is attached as **Appendix B** *or* can be obtained via the Council's website.
- 4.3 Applications must be accompanied by the appropriate fee which can be found on the Council's website. The fee must be paid in full at the time of the application and the application fee is non-refundable.
- 4.4 In accordance with the legislation, a licence can be granted for a maximum period of 1 year, although the Council may grant a licence for a shorter period where it thinks fit. It may, for example, be appropriate to grant a licence for a shorter period of time where the applicant requires a licence for

a specific purpose, for example an exhibition or a trade show. Applicants should note that the fee will remain the same even though the duration of the licence may be reduced.

- 4.5 Provided that an application for the renewal or transfer of a licence is made prior to the date of expiry, the licence is deemed to continue until the application is withdrawn by the applicant or determined by the Council.
- 4.6 Tacit authorisation, the process by which an application is deemed to be granted if an authority fails to determine it within certain time periods does not apply to sex establishment licences. This means that the licence will not be granted, renewed, transferred or varied until the Council makes a determination.

Variation

4.7 Sex establishment licences can be varied on application. Applicants can apply to vary the terms, conditions or restrictions on, or subject to which the licence is held. Applicants must complete the prescribed form and follow the guidance notes available on the Council's website. The Council may make such variations as it considers fit. There is no requirement to advertise a variation application so applicants are advised to contact the Council's licensing team to discuss whether a variation is appropriate or whether a new application would be more suitable.

Waivers

- 4.8 The Act contains provisions where a licensing authority can waive the requirement for a sex establishment licence in circumstances where a licence would be unreasonable or inappropriate.
- 4.9 A waiver can be for a specific period that the Council thinks fit or it can be open ended. An open ended waiver can be terminated by the Council with at least 28 days' notice.
- 4.10 Whilst the Council will consider any request for a licence waiver individually and on its own merits it considers that waivers are only likely to be appropriate in exceptional cases. Examples may include cases where the requirement for a license under the Act is borderline or the activities are a minor or ancillary part of the business and are not carried out for profit.
- 4.11 To apply for a waiver applicants must contact the Council's licensing team who will advise as to the information that should be provided. The application will then be determined by the Licensing and Regulatory Committee. Where a waiver is granted the applicant will be given a waiver notice. Where a waiver is refused the applicant will be notified and invited to apply for a sex establishment licence.
- 4.12 In accordance with legislation the grant of a waiver does not need to be advertised or consulted upon.

Conditions

- 4.13 The Council has prescribed standard conditions that will apply to every licence granted, varied, renewed or transferred unless they have been expressly excluded or amended. The conditions can be found at **Appendix D.**
- 4.14 Applicants who want to exclude or amend any of the standard conditions from a licence must include this request and the reasons for it within their

application. It may also be appropriate for the Council to add specific, nonstandard conditions to individual licences in some circumstances.

5. Making Objections or Commenting on an Application

- 5.1 The Act permits any person, to make an objection against an application for the grant, renewal, transfer or variation of a sex establishment licence. It is not necessary for the person to live or work in the vicinity of the premises. Objections can be made by a wide range of people or organisations which could include, but are not limited to, individuals, businesses, residents associations, trade associations, statutory authorities (Environmental Health or Planning) Councillors or MP's.
- 5.2 Objections must be made in writing, email or upon the template form which is available on the Council's website. Objections must be made no later than 28 days after the date of the application to the Council's Licensing Team and should include the following;
 - The name and address of the person or organisation making the objection;
 - The premises to which the objection relates;
 - The grounds for making the objection.
- 5.3 The Council will notify the applicant in writing of the general terms of any objections that have been received within the 28 day period. The Council will not disclose the name and addresses to the applicant without the consent of the person(s) making the objection. Persons who are prepared to consent to the disclosure of their name and address to the applicant may wish to indicate this within their objection.
- 5.4 The Council must consider valid objections when determining an application. Objections which are judged to be frivolous or vexatious will be accorded little or no weight. Objections on purely moral grounds will also be accorded little or no weight as these fall outside of the scope of the Act.
- 5.5 The Council is entitled but not obliged to consider comments about an application that are positive or neutral in content. The Council will exercise its discretion in these circumstances but will usually take into account comments that are made in writing and received no later than 28 days after the date of the application. The weight that will be attached to a comment will depend upon the circumstances of each particular case.

6. Determining Applications

- 6.1 In all cases, the Council will consider each application on its own merits for all types of applications
- 6.2 When determining applications, the Council will have regard to:
 - a) the Local Government (Miscellaneous Provisions) Act 1982;
 - b) other relevant statutory considerations including those specified at paragraph 1.4 above;
 - c) this statement of Licensing Policy;
 - d) any relevant guidance or case law

- 6.3 Where the Council has received valid objections to the grant, renewal, transfer or variation of a licence the application will be determined by the Licensing and Regulatory Committee at a hearing. The hearing will be conducted in accordance with normal hearing procedures for the Committee.
- 6.4 If no valid objections are received then the application will be determined by an Officer of the Council in accordance with delegated powers.
- 6.5 In the case of an application for the renewal of a licence, the Council is not bound to make the same determination and will consider the matter afresh. The Council will, however, give due weight to the fact that a licence has previously been granted when making its decision.

7. Grounds of Refusal

Mandatory Grounds for Refusal of an Application to Grant, Renew or Transfer

- 7.1 Applications for the grant, renewal or transfer of a sex establishment licence must not be granted where one or more of the following apply;
 - a) the applicant is under the age of 18 at the date of determination;
 - b) the applicant is for the time being disqualified from holding a sex establishment licence;
 - c) the applicant is not a body corporate, and is not resident or has not been resident in an EEA state for 6 months immediately preceding the date of the application;
 - d) the applicant is a body corporate which is not incorporated in an EEA state;
 - e) the applicant has in the period of 12 months preceding the date of the application been refused the grant or renewal of a licence for the premises, vehicle, vessel or stall in respect of the which the application is made, unless the refusal has been reversed on appeal.

Discretionary Grounds for Refusal of an Application to Grant Renew or Transfer

- 7.2 Applications for the **grant or renewal** of a sex establishment licence may be refused on the following grounds:
 - a) the applicant is unsuitable to hold the licence by reason of having been convicted of an offence or for any other reasons;
 - b) if the licence were to be granted, renewed or transferred the business to which it relates would be managed by or carried on for the benefit of a person, other than the applicant, who would be refused the grant, renewal or transfer of such a licence if he/she made the application himself/herself;
 - c) the number of sex establishments, or of sex establishments of a particular kind, in the relevant locality at the time the application is made is equal to or exceeds the number which the authority consider is appropriate for the locality;
 - d) the grant or renewal of the licence would be inappropriate, having regard:
 - (i) to the character of the relevant locality; or
 - (ii) to the use to which any premises in the vicinity are put; or
 - (iii) to the layout, character or condition of the premises, vehicle, vessel or stall in respect of which the application is made.
- 7.3 The only discretionary grounds upon which the Council may refuse an application to **transfer** a sex establishment licence are those stated at 7.2 a) and b) above.

Suitability of an Applicant

- 7.4 The following will be considered when determining the suitability of an applicant:
 - a) When determining whether grounds of refusal at 7.2 a) apply the Council will consider such matters as it considers to be relevant including, but not limited to whether the applicant:
 - b) has no criminal conviction of a nature that deem him/her unsuitable
 - c) is honest.
 - d) is qualified by experience to run the type of sex establishment in question or will employ suitable individuals with the relevant experience.
 - e) clearly understands the conditions that may be attached to the license.
 - f) has a suitable management structure and business plan which delivers compliance with the conditions.
 - g) has demonstrated compliance with other regulatory and taxation schemes .
- 7.5 The Council will require an applicant to identify the proposed manager and beneficiary of the business in order to establish whether grounds of refusal at 7.2 b) apply. In considering the suitability of these persons the Council will apply the principles at paragraph 7.4

Appropriate number of Sex Establishments

- 7.6 As set out in 7.2 c) above the Council may refuse an application if it is satisfied that the number of sex establishments or sex establishments of a particular kind in a relevant locality is equal to or exceeds the number which the authority considers is appropriate for that locality.
- 7.7 The term relevant locality is not defined in the Act. The Council will consider it to be the locality where the premises are located or the locality where a vehicle, vessel or stall is to be used as a sex establishment. The relevant locality will be decided by the Council on a case by case basis.
- 7.8 When determining applications for **sex shop** or **sex cinema** licences the Council will, once the relevant locality has been established, consider, in each case, what the appropriate number of sex establishments in that particular locality is. In determining this, the Council will have regard to the general character of that locality and any other considerations that are deemed relevant and appropriate. Where the Council decides that granting the application would result in the number of sex establishments equalling or exceeding the number that they deem to be appropriate in that particular locality they may refuse the application.
- 7.9 The Council has determined that a limit of nil is appropriate for the number of **sexual entertainment venues** within localities falling within the areas shown outlined on the maps at **Appendix C**. Both sides of any road which borders the outlined areas shown on the maps are deemed to be included within it. The Council has not set a limit in relation to sex shops and sex cinemas. This limit has been set following a consultation that focused on the town centre areas of Kenilworth, Leamington Spa, Warwick and Whitnash and in which the majority of respondents supported a nil limit. The Council does not believe that there are any localities within these areas in which it would be appropriate to licence a sexual entertainment venue.
- 7.10 The determination that a nil limit is appropriate within these areas does not prevent any person from applying for or renewing a sexual entertainment venue licence and each application will be considered on its merits.

7.11 There are areas of the District which are not subject to the nil limit. This does not mean that the Council considers that these areas are more suitable than the areas specified in Appendix C for the location of sexual entertainment venues. Applications for sexual entertainment venue licences in these areas will be decided on their individual merits.

Character of the Relevant Locality and Use of Premises in the Vicinity

- 7.12 As set out in 7.2 d) above the Council may refuse an application if it is satisfied that granting or renewing a licence would be inappropriate having regard to the character of the relevant locality, or the use to which any other premises in the vicinity are put.
- 7.13 When considering whether an application should be refused on the grounds that it would be inappropriate having regard to the character of the relevant locality the Council will determine the relevant locality in each case and then have regard to the following together with any other factors deemed relevant in assessing the character of the locality;
 - g) the number and type of residential premises, including any sheltered housing and accommodation for vulnerable people;
 - h) The number and type of educational establishments and their hours of operation;
 - i) The number and type of places of worship and hours of opening;
 - j) Access routes to and from schools, play areas, children's nurseries, children's centres or other premises catering for vulnerable people and hours of use
 - k) the presence of shopping centres and hours of use;
 - the presence of community facilities for example halls and public buildings such as swimming pools, leisure centres, public parks, youth centres/clubs relevant planning decisions and hours of use
 - m) On-going regeneration of the locality
 - n) the presence of other sex establishments
 - o) the views of residents, owners and occupiers of businesses and other organisations within the locality
 - p) The presence of licensed premises and their activities, uses and hours of operation.
- 7.14 When considering whether an application should be refused on the grounds that it would be inappropriate having regard to the use to which other premises in the vicinity are put the Council will have regard to the following factors together with any others deemed relevant;
 - the proximity of premises used as educational establishments, leisure facilities, community centres, places of worship, youth clubs or women's refuges hours of use
 - the proximity of residential accommodation and other accommodation for vulnerable people
 - evidence of complaints of noise or disturbance from other premises in the vicinity that are either caused by the applicant premises or are likely to increase as a result of granting an application
 - the view of the occupiers or owners of premises in the vicinity
- 7.15 When considering the vicinity, the Council considers the vicinity to be the area immediately surrounding the premises.

8. Refusal of licences

- 8.1 The Council will not refuse to grant, renew or transfer a licence without first giving the applicant the opportunity of appearing and making representations before the Council's Licensing & Regulatory Committee.
- 8.2 Where an application for grant renewal or transfer is refused the Council will give the applicant a statement in writing of the reasons for their decision.

9. Revocation of a licence

- 9.1 The Council can revoke a sex establishment licence at any time on one of the mandatory refusal grounds set out at 7.1 above or on either of the discretionary refusal grounds set out at 7.2 a) and b).
- 9.2 The Council will not revoke a licence without first giving the licensee the opportunity of appearing before and being heard by the Council's Licensing and Regulatory Committee.
- 9.3 Where a licence is revoked, the Council shall give the licensee a statement in writing of the reasons for the decision within 7 days of the decision.
- 9.4 Where a licence is revoked, its holder will be disqualified from holding or obtaining a licence in the area of the Local Authority for a period of 12 months from the date of revocation.
- 9.5 When the authority revokes a licence, the decision does not take effect until the time for bringing an appeal has expired and if an appeal is brought until the determination or abandonment of that appeal.

10. Cancellation of a licence

10.1 The Council may at the written request of the licence holder cancel the licence. No refund of the fee will be made in these circumstances.

11. Death of the License Holder

- 11.1 If a licence holder dies, the licence will be deemed to have been granted to the licence holder's personal representatives and will remain in force for three months from the date of the licence holder's death, unless previously revoked, and will then expire.
- 11.2 The Council can, however, on the application of the licence holder's personal representatives, extend the three month period if the Council is satisfied that an extension is necessary for the purpose of winding up the late licence holder's estate. The Council will only do so where there are no circumstances that make such an extension undesirable.

12. Right of Appeal

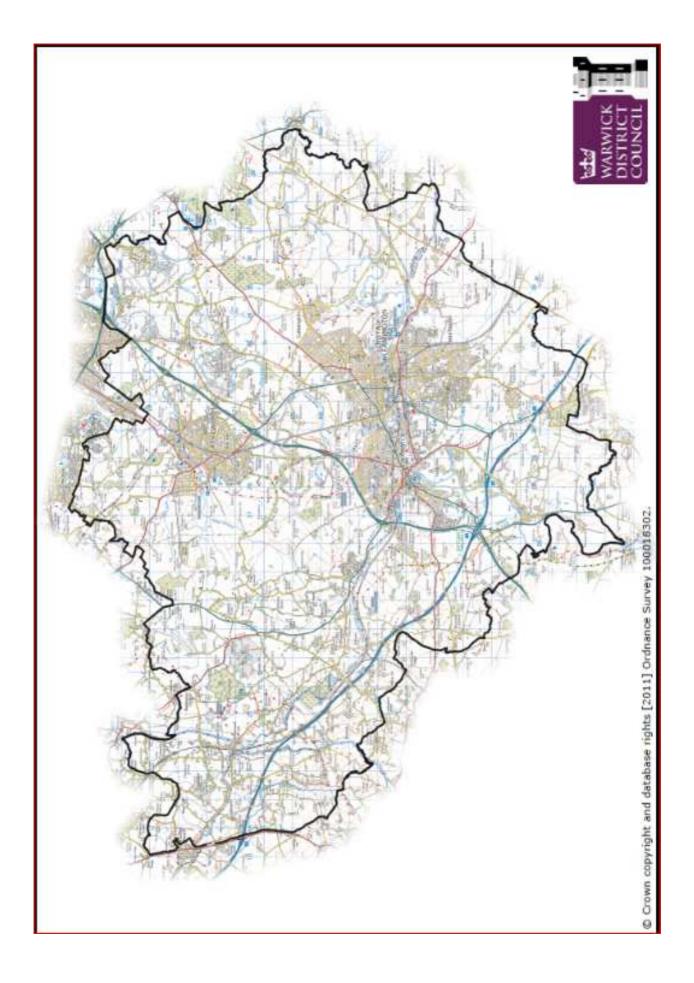
- 12.1 Only the applicant or licensee has the right to appeal the Council's decision to the Magistrates Court and only on limited grounds. There is no right of appeal for persons who have made representations or statutory authorities.
- 12.2 The decisions against which a right of appeal lies are refusals of grants, renewals, variations or transfers, the imposition of conditions and revocation.
- 12.3 Appeals can only be made against refusals or revocations made on the mandatory grounds on the basis that the mandatory ground does not apply to the Appellant. The only discretionary grounds of refusal that can be appealed are those set out at 7.2 a) and b) above which relate to the suitability of the applicant, the manager or the beneficiary of the operation. There is no right of appeal against refusals made on the grounds set out at 7.2 c) and d) above.

12.4 Appeals must be made to the Magistrates' Court within 21 days, starting from the date the applicant is notified of the Licensing Authority's decision.

13. Enforcement and Compliance

- **13.1** Compliance inspections of a premises will be carried out on a risk assessed basis.
- 13.2 There are a number of offences created by the Act in relation to sex establishment licensing. They can be found at paragraphs 20, 21, 22 and 23 of Schedule 3 of the Act.
- 13.3 Enforcement will be carried out in accordance with the Regulators Code and Council's Enforcement Policy.

Appendix A: Map of Warwick District



Local Government (Miscellaneous Provisions) Act 1982 Sex Establishment Licence Public Notice

[*Name of person applying for licence*] is applying to Warwick District Council for a [*sex cinema/sex shop/sexual entertainment venue*] licence at [*name and address of premises*]. Any person wishing to make representations in relation to this application may do so by writing to:

Licensing Authority Warwick District Council Riverside House Milverton Hill Royal Leamington Spa Warwickshire CV32 5HZ

Representations may be made for 28 consecutive days from the date of this Notice.

A copy of the application for the grant of the above licence is kept by the Licensing Authority at the above address. The application can be viewed Monday to Thursday 9.00am to 5pm, and 9.00am to 4.30pm on Fridays, except Bank Holidays.

It is an offence knowingly or recklessly to make a false statement in connection with an application. The maximum fine for which a person is liable on summary conviction for making a false statement is a Level 5 fine on the Standard Scale.

[Date] – This must show the day after the day that the application was received by the Licensing Authority.



Appendix C: Area Locality Maps Kenilworth



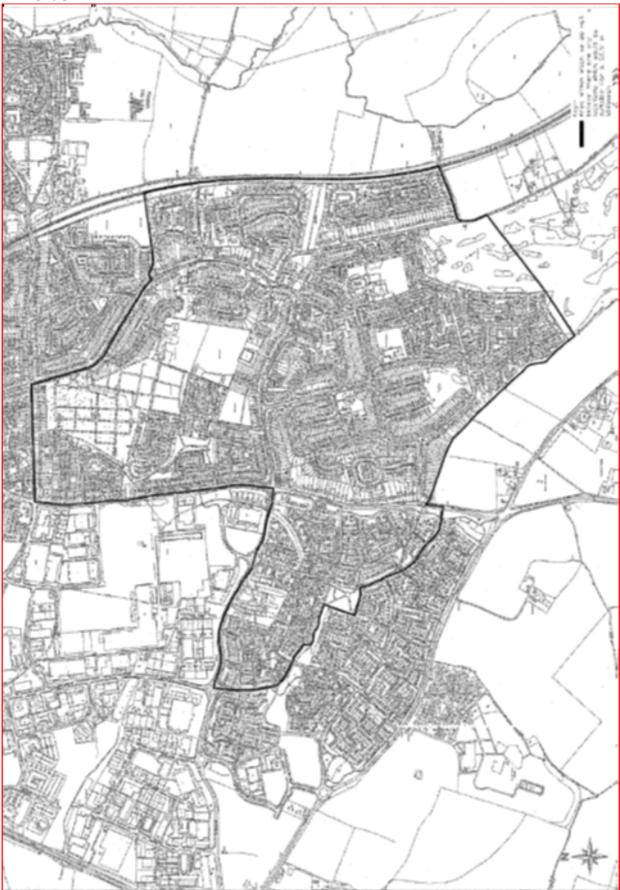
Royal Leamington Spa



Warwick



Whitnash



Appendix D:

Sex Establishment Licensing Standard Conditions

Explanatory Note

There are three types of sex establishment that can be licensed by the Council under Schedule 3 of the Local Government (Miscellaneous Provisions) Act 1982. These are;

- Sexual Entertainment Venues
- Sex Cinemas
- Sex Shops

The following standard conditions shall apply to licences granted, renewed or transferred by the Council under the provisions of Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982.

"Sex Establishments", "Sex Cinemas", "Sex Shop", "Sex Article", "Sexual Entertainment Venue", "relevant entertainment" shall have the meanings ascribed to them in Schedule 3 of the Local Government (Miscellaneous Provisions) Act 1982.

Part 1 Sex Establishment General Conditions.

The following Conditions apply to all Sex Establishments licensed by the Council.

1. General

- 1.1 The Licence or a clear copy of it shall be prominently displayed at all times so as to be readily and easily seen by all persons using the premises. .
- 1.2 A copy of the conditions that apply to the Licence shall be retained at the premises in a clear and legible condition and provided to any person using the premises on request.
- 1.3 The premises shall not be open or used for the purposes for which the licence is granted except between the hours prescribed within the licence.
- 1.4 The Licence Holder shall retain control over all areas of the premises and shall not let, licence or surrender possession of any area. The Council must be immediately notified in the event that any area of the premises is affected by the termination of a lease or other event affecting the License Holder's s control of the Premises.
- 1.5 The Licence Holder shall ensure that members of the public are not admitted to any part of the premises that has not been licensed, other than toilet facilities where provided for customers.
- 1.6 The premises shall be maintained in accordance with the lay out plan attached to the Licence. Amendments to the layout of the premises and/or any structural or physical alteration must be approved by the Council by way of an application for variation of this licence unless otherwise agreed in writing by the Council.

- 1.7 Where the Licence Holder is a corporate body or an unincorporated body any change of director, company secretary or other person responsible for the management of the body is to be notified in writing to the Council within fourteen days of such change and such written details as the Council may require in respect of any new director secretary or manager are to be furnished within fourteen days of a request in writing from the council.
- 1.8 No person under the age of 18 shall be admitted to any part of the premises and the Licence Holder shall adopt the Challenge 25 policy on admissions. The only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport. There must be adequate, regular and documented training on admissions for staff and records of that training will be provided to Authorised Officers of the Council and police on request.
- 1.9 A warning notice of not less than 600 mm by 300 mm comprising white letters on a dark background, such letters to be at least 25 mm high, shall be exhibited in a prominent position on each entrance to the premises. The warning notice must contain the following words and no others:-

WARNING

Persons passing beyond this notice may find material of a sexually explicit nature on display. No admittance to persons under 18 years of age.

- (ii) The word **"WARNING"** must appear as a heading.
- (iii) No pictures or other matter shall appear on the notice.
- (iv) The notice must be situated so that no person could reasonably gain access to the premises without being aware of the notice and it must be easily legible by any person gaining such access.
- 2.1. A written record shall be kept of anyone refused admission to the premises or refused service. Details contained in this record shall show:
 - the basis for the refusal;
 - the person making the decision to refuse; and,
 - the date and time of the refusal

This record shall be retained at the premises for at least one year from the date of refusal and shall be made available for inspection and copying by the Police and Authorised Officers of the Council immediately upon request.

- 2.2. The Licence Holder or some responsible person over 18 years of age nominated by him in writing for the purpose of managing the Sex Establishment in his absence shall be in charge of and present at the premises during the whole time they are open to the public. Such written nomination shall be continuously available for inspection by authorised officers of the Council. The person in charge shall not be engaged on any duties which will prevent him from exercising general supervision he person in charge shall be conversant with these licence conditions.
- 2.3 The Licence Holder shall maintain a daily register in which shall be recorded the name and address of any person who is to be responsible for managing the Sex Establishment in the Licensee's absence and the names and addresses

of those employed or self-employed in the Sex Establishment. The Register is to be completed each day within thirty minutes of the Sex Establishment being opened for business and is to be available for inspection by the police and by authorised officers of the Council.

- 2.4 Persons working at the premises must be aged over 18 and the Licence Holder must undertake adequate identity checks to ensure that they 18 years or over and have the right to work in the UK. Copies of all documents used to verify identities together with name address, photograph, National Insurance Number and date of birth must be securely retained for inspection by the Police or authorised officers of the Council on request.
- 2.5 A bound and sequentially paginated incident and accident book shall be kept to record all instances of crime, disorder, damage to property and personal injury at the premises. This book shall be made available for inspection and copying by the Police and authorised officers of the Council immediately upon request and all such books shall be retained at the premises for at least 1 year from the date of the last entry.
- 2.6 The Licence Holder shall as soon as reasonably practicable provide copies of any documents reasonably required by an authorised officer of the Council to prove compliance with this Licence.
- 2.7 The Licence Holder shall ensure that no part of the premises is used for the purposes of soliciting for prostitution.
- 2.8 The License Holder shall maintain good order on the premises and ensure that the Police are notified where criminal behaviour is suspected to have taken place. In particular the Licence Holder shall ensure that the Police are notified immediately of the unlawful possession or supply of illegal drugs or acts of violence taking place on the premises.
- 2.9 The Licence Holder shall inform the Council in writing within 14 days if he , a person responsible for managing the premises is arrested, convicted or cautioned for any offence.
- 2.10 The Licence Holder shall inform the Council in writing if a person working at the premises is arrested, convicted or cautioned for a criminal offence of a violent or sexual nature.
- 2.11 There must be no activities designed to obtain custom for the licensed premises by means of personal solicitation, touting, or distribution of flyers, handouts or any like thing.
- 2.12 The use of cruising cars by the premises to solicit for custom or to transport people to or from the premises is prohibited.
- 2.13 Where the Council has given notice in writing to the Licensee objecting to an advertisement on the grounds that, if displayed, it would offend against good taste or decency or be likely to encourage or incite to crime or to lead to disorder or to be offensive to public feeling, that advertisement shall not be displayed.

Sexual Entertainment Venue Standard Conditions

The Sex Establishment Standard Conditions in Part 1 will apply to a Sexual Entertainment Venue licence in addition to the conditions set out below.

The following conditions are standard conditions that will apply specifically to the type of Sex Establishment known as a Sexual Entertainment Venue.

1. Conduct and Management of Premises

- 1.1 Notices will be displayed at the entrance to the premises advising customers that random searches will be carried out and admission will be refused to customers who do not give their consent to being searched.
- 1.2 The Licence Holder shall ensure that during the hours the Sexual Entertainment Venue is open for business every employee who is not a performer wears a badge of a type to be approved by the Council.
- 1.3 The premises shall subscribe to an approved radio system and radios shall be operational at all times the premises is open to the public.
- 1.4 The prices for entrance and any compulsory purchases within the venue shall be clearly displayed on the interior of the premises at the entrance of the premises.
- 1.5 All charges for products and services shall be clearly displayed in prominent areas within the premises, and at each customer table and in the bar area.

2. Security

2.1 SIA registered door staff shall be employed at the premises, both inside and outside, at all times that the premises are open to the public. The number of door staff required shall be agreed with the Police. Appropriately trained staff shall supervise the admissions desk and all dance and entertainment areas at all times.

3. Premises

- 3.1 Any person who appears to be drunk or intoxicated or under the influence of illegal drugs shall not be permitted entrance to the premises.
- 3.2 Any person found to be in possession of illegal drugs upon entry shall be denied entry and the Police shall be notified Any persons found using illegal drugs on the premises shall be removed from the premises and the Police notified.
- 3.3 No films may be shown at the premises unless they have been passed by the British Board of Film Classification or the Licensing Authority. No films classified as R18 shall be shown on the premises.

3.4 No sex articles or other items intended for use in connection with, or for the purpose of stimulating or encouraging sexual activity or acts of force or restraint which are associated with sexual activity shall be used, displayed, sold, hired, exchanged, loaned or demonstrated at the premises.

4. CCTV

4.1 Except in accordance with the requirements for CCTV, no photographs, films or video recordings shall be taken of the performances. Electronic transmissions of a performance shall not be shown outside of the premises except for the purpose of remote management of the premises and in those circumstances, the licensee shall ensure that only managers nominated in writing shall view any photograph, film or recording.

5. Performers

- 5.1 A designated dressing room area shall be provided for performers exclusive use. Such dressing room shall be secured so as not to be accessible to members of the public and shall be sufficient to enable performers to change privately. Only performers and staff authorised by the Licence Holder shall be permitted in to the changing rooms.
- 5.2 A member of staff will be available to escort performers from the premises to secure transport, or safe place at the end of their working day if requested to do so.
- 5.3 No performers shall be allowed to work at the premises if they are under the influence of intoxicating liquor or drugs.
- 5.4 Accurate payment and remuneration records shall be maintained and shall be made available upon request to the Police or an authorised officer of the Council. All fees and charges for performers shall be clearly stated in writing and prominently displayed within the changing area.
- 5.5 Performers who are not performing shall not be in any public area in a state of undress (which includes the displaying of naked female breasts).
- 5.6 There shall be no physical contact between performers and customers at any time, either before, during or after a performance except for the placing of money or tokens in an item of clothing worn by a performer or into the performer's hand before or at the end of the performance and a customary kiss on the cheek of the patron by the performer at the conclusion of the performance. Customers may be led by the hand and escorted to an appropriate area for the dance.
- 5.7 Performers must never intentionally touch the genitals, anus or breasts of another performer or to knowingly permit another performer to intentionally touch their genitals, anus or breasts.
- 5.8 Performers must not simulate any sexual act.
- 5.9 Performers must not use any sexually graphic language during a performance or in the public areas of the premises.

- 5.10 Performers must not sit on or straddle a customer or place their feet on seats.
- 5.11 The Licence Holder must adopt and implement a code of conduct for performers and a code of conduct for customers. The terms must be approved by the Council and any amendments must be approved by the Council.
- 5.12 The Code of Conduct for Customers shall be displayed in prominent positions throughout the licensed premises so that it is visible to all patrons.
- 5.13 All management and staff (including security staff) must be aware of and familiar with the content of the Code of Conduct for Customers and shall ensure it is complied with at all times.
- 5.14 On any occasion whereby a customer breaches the Code of Conduct, such details shall be recorded in the incident log.
- 5.15 Any customer who has previously been asked to leave the premises and again breaches the Code of Conduct shall be banned from the premises.
- 5.16 The Licence Holder shall ensure that all performers performing at the premises have signed a declaration to confirm that they are aware of, have understood and will abide by the code of conduct The Licence Holder shall retain this declaration until such time as the performer ceases to perform at the premises.
- 5.17 Performances of sexual entertainment may only take place in designated areas of the premises as agreed in writing by the Council.
- 5.18 No performer will exchange personal information or contact details with a customer or arrange to meet any customer outside of the premises.
- 5.19 Performers must not perform unless in a supervised area and within sight of a member of staff or a member of security.
- 5.20 Any exterior smoking area for use by performers shall be kept secure and separate to any public smoking area.

6. Performances

- 6.1 The Licence Holder must ensure that during a performance:
 - (a) customers are seated in an upright position against the back of the booth or seat with their hands by their sides
 - (b) customers must remain seated during the entire performance
- 6.2 Performers will stop immediately and move away from any customer who is offensive or attempts to touch them during a performance and shall report such behaviour and any other inappropriate behaviour or breach of house rules to the management.
- 6.3 At the end of a performance the performer should be able to leave the stage area without the need to walk through the audience.

7. Customers

7.1 Customers must remain fully clothed at all times.

Part 3 Sex Cinema Standard Conditions

The Sex Establishment Conditions in Part 1 will apply a Sex Cinema licence in addition to the conditions set out below:

The following conditions are standard conditions that will apply specifically to the type of Sex Establishment known as a Sex Cinema.

The premises shall be conducted primarily for the purpose of the exhibition of moving picture.

- 1.1 No film shall be exhibited at the premises unless it has been passed by the British Board of Film Classification as a U, PG, 12A/12, 15, 18 or RESTRICTED (18) film and no notice of objection to its exhibition has been given by the Council; or
- 1.2 No film shall be exhibited at the premises:-
 - (1)which is likely:-
 - (a) to encourage or to incite to crime; or
 - (b) to lead to disorder; or
 - (c) to stir up hatred against any section of the public in Great Britain on grounds of colour, race or ethnic or national origins, sexual orientation or sex; or
 - (d) to promote sexual humiliation or degradation of or violence towards women.
 - (2) the effect of which is, if taken as a whole, such as to tend to deprave and corrupt persons who are likely to see it; or
 - (3) which contains a grossly indecent performance thereby outraging the standards of public decency.

If the Licence Holder is notified by the Council in writing that it objects to the exhibition of a film on any ground, such film shall not be exhibited.

- 1.3. The Licence holder shall give at least 28 days' notice in writing to the council of any proposal to exhibit any film which has not been classified as specified above. Such a film shall only be exhibited if consent has been obtained from the council in writing and subject to any terms or restrictions contained within such written consent.
- 1.4 No other indication as to the nature of the business carried on at the licensed premises may be displayed on the external area of the premises other than the wording "ADULT CINEMA".
- 1.5 No fastenings of any description shall be fitted upon any booth or cubicle within the Sex Cinema, nor shall more than one person (including any employee) be present in any such booth or cubicle at any time except for maintenance or security reasons.
- 1.6 Neither Sex Articles nor other things intended for use in connection with, or the purpose of stimulating or encouraging sexual activity shall be displayed, sold, hired, exchanged, loaned or demonstrated in a Sex Cinema.

Sex Shop Standard Conditions

The Sex Establishment Conditions in Part 1 will apply a Sex Shop licence in addition to the conditions set out below:

The following conditions are standard conditions that will apply specifically to the type of Sex Establishment known as a Sex Shop.

- 1.1 The Licence Holder shall produce a list of all stock carried at the premise and shall make it available to a police officer or authorised officer of the Council or police on demand in respect of a sex shop.
- 1.2 All printed matter, DVD, video and other formats capable of storing readable/viewable material offered for sale, hire, exchange or loan shall be openly displayed and available for inspection prior to purchase and a notice to this is effect is to be prominently displayed inside the Sex Shop. (This regulation does not require that films or video films be exhibited (played) to customers).
- 1.3 No film, DVD, or video recording (or computer game, or other formats capable of storing readable/viewable material) shall be exhibited, sold or supplied unless it has been passed by the British Board of Film Classification and bears a certificate to the effect.
- 1.4 The licensee shall retain control over all parts of the premises and shall operate the designated area of the premises exclusively as a sex shop as stated in the licence unless otherwise agreed in writing by the Council.
- 1.5 The licensed premises shall be used only for the purposes of a sex shop, as defined by Paragraph 4 of Schedule 3 of the Local Government (Miscellaneous Provisions) Act 1982, and shall not be used either wholly or in part for any other purpose or purposes whatsoever during the period in respect of which this Licence is granted.
- 1.6 The licensed name of the premises may be displayed, unless the Council determines that the name is of a profane or sexual nature or gives other cause for concern.
- 1.7 No other indication as to the nature of the business carried on at the licensed premises may be displayed on the external area of the premises other than the wording "PRIVATE SHOP" or "ADULT SHOP".
- 1.8 No external loudspeakers may be installed.
- 1.9 External doors shall be closed at all times other than when persons are entering or leaving the Premises. The external doors shall be fitted with a device to provide for their automatic closure and such devices shall be maintained in good working order.
- 1.10 Lighting shall be in operation continuously during the whole of the time that the Sex Shop is open to the public.

- 1.11 No film, video film, record or tape shall be exhibited, sold or supplied in, at or from the licensed premises unless it is a reproduction authorised by the owner of the copyright of the film, video film, record or tape.
- 1.12 No charge shall be made to any member of the public or visitor for admission to the premises in respect of which a licence is granted, nor for admission to any part thereof.

WARWICK III OISTRICT III COUNCIL	Agenda Item No. 11				
Title	Councillor Attendances at meetings				
For further information about this	Graham Leach, Democratic Services				
report please contact	Manager & Deputy Monitoring Officer				
	graham.leach@warwickdc.gov.uk or 01926 456114				
Wards of the District directly affected	None				
Is the report private and confidential	No				
and not for publication by virtue of a					
paragraph of schedule 12A of the					
Local Government Act 1972, following					
the Local Government (Access to					
Information) (Variation) Order 2006?					
Date and meeting when issue was	Council 27 January 2016				
last considered and relevant minute					
number					
Background Papers	Code of Conduct for Warwick District report to Council in February 2015				

Contrary to the policy framework:	No
Contrary to the budgetary framework:	No
Key Decision?	No
Included within the Forward Plan? (If yes include reference	No
number)	
Equality Impact Assessment Undertaken	No

Officer/Councillor Approval			
Officer Approval	Date	Name	
Chief Executive/Deputy Chief			
Executive			
Head of Service			
CMT			
Section 151 Officer			
Monitoring Officer			
Finance			
Portfolio Holder(s)			
Consultation & Community	Engagemen	it	
Final Decision?		Yes	
Suggested next steps (if no	t final decis	sion please set out below)	

1. Summary

1.1 The report provides detail of the attendance of Councillors in their role as a member of the Council, Executive, Committees and Sub Committees at Warwick District Council.

2. **Recommendation**

2.1 That the report be noted.

3. **Reasons for the Recommendation**

- 3.1 At Council in February 2015, it was agreed that following the election in May 2015, Council would receive a report every six months detailing the attendances by Council every six months.
- 3.2 The report provides detail of the attendance of Councillors in their role as a member of the Council, Executive, Committees and Sub Committees at Warwick District Council.
- 3.3 Appendix 1 details the attendances by Councillors between 1 January 2016 and 17 May 2016 (the second half of the Council's municipal year). Appendix 2 provides an overall record of attendance by Councillors during the first municipal year after the election in May 2015.
- 3.4 The report now includes details of substitute appearances by Councillors on to Committees but does not record which specific Committee they substituted onto. In addition for Licensing & Regulatory Panels because of the fluidity of membership of these we have only recorded the number of meetings Councillors have attended and not when they substituted on or off a Panel.
- 3.5 The data is only recoded for attendance of Councillors in their role as a member of the Council, Executive, Committees and Sub Committees because these are the recognised formal meetings of the Council. These are the formal meetings which are recognised in law as a "meeting of the authority" which a Councillor must attend at least one of every six months.
- 3.6 The data does not record when Councillors attended a meeting as a visitor for example a Portfolio Holder at a Scrutiny Committee or a Ward Councillor at Planning Committee because in these instances the Councillor was not a member of the formal meeting.
- 3.7 If any Councillor believes there is an inaccuracy with their attendance record I would appreciate them contacting me prior to the meeting so that I can verify against records held.

4. **Policy Framework**

- 4.1 **Policy Framework** The report does not impact on the Policy Framework of the Council.
- 4.2 **Fit for the Future** The Council has a commitment to Openness and Honesty as one of its core values and the publication of this information contributes towards this.

5. **Budgetary Framework**

5.1 the report does not impact on the Budgetary Framework or the Budget.

6. Risks

6.1 There are limited risks associated with tis report because it provides information already in the public domain via minutes of meetings and the Council's Website.

7. Alternative Option considered

7.1 The report is for information and therefore the alternative options are limited. However Councillors could suggest ways in which they would like the report to be presented in future.

endix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Perce
0 11							100
	Martyn	Ashford	Council	Aylesford	5	5	100
Councillor		Ashford	Licensing & Regulatory Committee	Aylesford	1	2	50
Councillor		Ashford	Licensing & Regulatory Panels	Aylesford	1	1	100
	Martyn	Ashford	Planning Committee	Aylesford	5	6	83
Councillor	Martyn	Ashford	Substitute appearances at Committees	Aylesford	7		
Councillor		Barrott	Council	Sydenham	5	5	100
Councillor	John	Barrott	Finance and Audit Scrutiny Committee	Sydenham	4	4	100
Councillor	John	Barrott	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Sydenham	1	1	100
Councillor	Alan	Boad	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Crown	1	1	100
Councillor	Alan	Boad	Overview and Scrutiny Committee	Crown	4	4	100
Councillor	Alan	Boad	Planning Committee	Crown	5	6	83
Councillor	Alan	Boad	Council	Crown	5	5	100
Councillor	John-Paul	Bromley	Council	Saltisford	4	5	80
		Bromley	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Saltisford	1	1	100
Councillor	John-Paul	Bromley	Overview and Scrutiny Committee	Saltisford	3	4	75
	John-Paul		Standards Committee	Saltisford	1	1	100
Councillor	Felicity	Bunker	Employment Committee	Park Hill	2	2	100
Councillor		Bunker	Council	Park Hill	5	5	100
Councillor		Bunker	Planning Committee	Park Hill	5	6	83
Councillor		Bunker	Standards Committee	Park Hill	1	1	100
Councillor		Bunker	Substitute appearnces at Committees	Park Hill	3	-	
Councillor	Noel	Butler	Council	Aylesford	5	5	100
	Noel	Butler	Employment Committee	Aylesford	2	2	100
Councillor	Noel	Butler	Finance and Audit Scrutiny Committee	Aylesford	3	4	7
Councillor	Noel	Butler	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Aylesford	1	1	100
Councillor	Gordon	Cain	Council	Manor	4	5	8
	Gordon	Cain	Licensing & Regulatory Committee	Manor	2	2	10
Councillor		Cain	Licensing & Regulatory Panel	Manor	1	-	10
Councillor		Cain	Planning Committee	Manor	2	6	3
Councillor		Cain	Substitute appearances at Committees	Manor	1	~	
0	Detricie	Qala		Ot labala			6
Councillor	Patricia	Cain	Council	St. John's	3	5	

endix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percer
Councillor	Patricia	Cain	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	St. John's	0	1	00
Councillor	Patricia	Cain	Licensing & Regulatory Committee	St. John's	2	2	100
Councillor		Cain	Licensing & Regulatory Panel	St. John's	4	4	
Councillor	Patricia	Cain	Overview and Scrutiny Committee	St. John's	4	4	100
Councillor		Coker	Executive	Abbey	5	5	1009
Councillor	Michael	Coker	Council	Abbey	4	5	80'
Councillor	John	Cooke	Planning Committee	St. John's	5	6	83
Councillor	John	Cooke	Council	St. John's	5	5	100
Councillor	John	Cooke	Standards Committee	St. John's	1	1	100
Councillor	John	Cooke	Substitute appearnces at Committees	St. John's	2		
Councillor	Stephen	Cross	Executive	Woodloes	5	5	1004
Councillor	Stephen	Cross	Council	Woodloes	5	5	100
Councillor	Jacqueline	D'Arcv	Council	Emscote	4	5	809
	Jacqueline		Employment Committee	Emscote	2	2	100
	Jacqueline		Health Scrutiny Sub-Committee	Emscote	2	2	100
	Jacqueline		Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Emscote	1	1	100
Councillor	Jacqueline	D'Arcy	Overview and Scrutiny Committee	Emscote	2	4	50
	Jacqueline		Substitute appearnces at Committees	Emscote	2		
Councillor	Richard	Davies	Standards Committee	St. John's	1	1	100
Councillor		Davies	Council	St. John's	2	5	40
	Richard	Davies	Licensing & Regulatory Committee	St. John's	2	2	100
	Richard	Davies	Licensing & Regulatory Panel	St. John's	1	1	
Councillor	lan	Davison	Council	Brunswick	5	5	100
Councillor	lan	Davison	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Brunswick	1	1	100
Councillor	lan	Davison	Overview and Scrutiny Committee	Brunswick	3	4	75
Councillor	Andrew	Day	Council	Bishop's Tachbrook	4	5	80
Councillor		Day	Employment Committee	Bishop's Tachbrook	2	2	100
Councillor		Day	Finance and Audit Scrutiny Committee	Bishop's Tachbrook	4	4	100
	Andrew	Day	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Bishop's Tachbrook	0	1	0
Councillor	Michael	Doody	Council	Radford Semele	5	5	100

endix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percer
Councillor	Richard	Edgington	Council	Emscote	4	5	80
	Richard	Edgington	Health Scrutiny Sub-Committee	Emscole	2	2	100
Councillor		Edgington	Joint meeting of the Overview & Scrutiny		2	2	100
			and Finance & Audit Scrutiny Committees	Emscote	I	Ι	
Councillor			Overview and Scrutiny Committee	Emscote	2	4	50
Councillor	Richard	Edgington	Substitute appearnces at Committees	Emscote	3		
Councillor	Caroline	Evetts	Council	Clarendon	4	5	80
Councillor	Caroline	Evetts	Employment Committee	Clarendon	2	2	100
Councillor	Caroline	Evetts	Standards Committee	Clarendon	0	1	C
Councillor	Judith	Falp	Council	Whitnash	2	5	40
Councillor	Judith	Falp	Licensing & Regulatory Committee	Whitnash	2	2	100
Councillor		Falp	Licensing & Regualtory Panel	Whitnash	1	1	
Councillor	Judith	Falp	Planning Committee	Whitnash	3	6	50
Councillor		Falp	Standards Committee	Whitnash	1	1	100
Councillor	Judith	Falp	Health Scrutiny Sub-Committee	Whitnash	1	2	50
			Substitute appearnces at Committees		1		
Councillor	Sue	Gallagher	Executive	Arden	5	5	100
Councillor	Sue		Council	Arden	4	5	80
Councillor	William	Gifford	Council	Milverton	5	5	100
Councillor	William	Gifford	Finance and Audit Scrutiny Committee	Milverton	3	4	75
Councillor		Gifford	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Milverton	1	1	100
Councillor	William	Gifford	Licensing & Regulatory Committee	Milverton	2	2	100
Councillor	William	Gifford	Licensing & Regulatory Panel	Milverton	2	2	
Councillor	Balvinder	Gill	Council	Sydenham	5	5	100
Councillor	Balvinder	Gill	Licensing & Regulatory Committee	Sydenham	1	2	50
Councillor	Balvinder	Gill	Licensing & Regulatory Panel	Sydenham	2	2	
Councillor	Balvinder	Gill	Standards Committee	Sydenham	1	1	100%
Councillor	Balvinder	Gill	Substitute appearnces at Committees	Sydenham	1		
Councillor	Moira-Ann	Grainger	Executive	Woodloes	4	5	80
	Moira-Ann		Council	Woodloes	3	5	60
Councillor	Hayley	Grainger	Council	Milverton	3	5	60
Councillor		Grainger	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Milverton	1	1	100

ndix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percen
Councillor	Hayley	Grainger	Licensing & Regulatory Committee	Milverton	2	2	100%
Councillor	Havlev	Grainger	Licensing & Regulatory Panel	Milverton	3	3	
Councillor		Grainger	Overview and Scrutiny Committee	Milverton	3	4	75
	Hayley	Grainger	Substitute appearnces at Committees	Milverton	3	·	
Councillor	Nick	Harrington	Council	Stoneleigh &	4	5	80%
				Cubbington			
Councillor	Nick	Harrington	Finance and Audit Scrutiny Committee	Stoneleigh & Cubbington	4	4	100%
Councillor	Nick	Harrington	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Stoneleigh & Cubbington	1	1	1009
Councillor	Tony	Heath	Council	Whitnash	3	5	60%
Councillor	,	Heath	Employment Committee	Whitnash	1	2	509
Councillor	Tony	Heath	Finance and Audit Scrutiny Committee	Whitnash	2	4	509
Councillor	Tony	Heath	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Whitnash	1	1	100%
Councillor	Tony	Heath	Substitute appearnces at Committees	Whitnash	2		
	_		• · · ·		_		
Councillor		Hill	Council	Abbey	5	5	1009
Councillor		Hill	Planning Committee	Abbey	5	6	839
Councillor		Hill	Standards Committee	Abbey	1	1	1009
Councillor	Rowena	Hill	Substitute appearnces at Committees	Abbey	2		
Councillor	Daniel	Howe	Council	Newbold	3	5	609
Councillor	Daniel	Howe	Standards Committee	Newbold	0	1	04
Councillor	George	Illingworth	Council	Abbey	5	5	1009
Councillor	George	Illingworth	Finance and Audit Scrutiny Committee	Abbey	4	4	100
	George	Illingworth	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Abbey	1	1	1009
Councillor	George	Illingworth	Licensing & Regulatory Committee	Abbey	2	2	1009
	George		Licensing & Regulatory Panel	Abbey	2		
Councillor	Jane	Knight	Council	Clarendon	4	5	809
Councillor	Jane	Knight	Planning Committee	Clarendon	4	6	660
Councillor	Jane	Knight	Health Scrutiny Sub-Committee	Clarendon	1	2	509
Councillor	Jane	Knight	Substitute appearnces at Committees	Clarendon	1		
Councillor	Rajvinder	Mann	Council	Myton & Heathcote	4	5	80
	Rajvinder	Mann	Finance and Audit Scrutiny Committee	Myton & Heathcote	4	4	100%

ndix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percer
Councillor	Rajvinder	Mann	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Myton & Heathcote	1	1	1009
Councillor	Rajvinder	Mann	Licensing & Regulatory Committee	Myton & Heathcote	1	2	509
Councillor	Rajvinder	Mann	Licensing & Regulatory Panel	Myton & Heathcote	1	1	
Councillor	Robert	Margrave	Council	Whitnash	5	5	1009
Councillor	Robert	Margrave	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Whitnash	1	1	1009
Councillor	Robert	Margrave	Overview and Scrutiny Committee	Whitnash	4	4	1009
Councillor	Andrew	Mobbs	Executive	Park Hill	5	5	100
Councillor	Andrew	Mobbs	Council	Park Hill	5	5	100
Councillor	Andrew	Mobbs	Employment Committee	Park Hill	2	2	100
Councillor	Terry	Morris	Council	Saltisford	2	5	40'
Councillor	Terry	Morris	Planning Committee	Saltisford	4	6	669
Councillor	Neale	Murphy	Council	Myton & Heathcote	2	5	404
Councillor	Neale	Murphy	Employment Committee	Myton & Heathcote	2	2	100
Councillor	Neale	Murphy	Licensing & Regulatory Committee	Myton & Heathcote	0	2	0
Councillor	Neale	Murphy	Licensing & Regulatory Panel	Myton & Heathcote	1	2	
Councillor	Kristie	Naimo	Council	Brunswick	5	5	100
Councillor	Kristie	Naimo	Employment Committee	Brunswick	1	2	50
	Kristie	Naimo	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Brunswick	1	1	100
Councillor	Kristie	Naimo	Overview and Scrutiny Committee	Brunswick	4	4	100
Councillor	Kristie	Naimo	Substitute appearnces at Committees	Brunswick	2		
Councillor	Stef	Parkins	Health Scrutiny Sub-Committee	Crown	2	2	100
Councillor	Stef	Parkins	Council	Crown	5	5	100
Councillor	Stef	Parkins	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Crown	1	1	100
Councillor	Stef	Parkins	Overview and Scrutiny Committee	Crown	4	4	100
Councillor	Peter	Phillips	Executive	Budbrooke	4	5	80
Councillor	Peter	Phillips	Council	Budbrooke	4	5	80
Councillor	Colin	Quinney	Council	Leam	5	5	100
Councillor	Colin	Quinney	Finance and Audit Scrutiny Committee	Leam	4	4	100
Councillor	Colin	Quinney	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Leam	1	1	100

endix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percen
Councillor	Colin	Quinney	Licensing & Regulatory Committee	Leam	1	2	50%
Councillor			Licensing & Regulatory Panel	Leam	2	2	
Councillor	Colin		Health Scrutiny Sub-Committee	Leam	1	2	50%
Councillor	Colin	Quinney	Substitute appearnces at Committees	Leam	1		
Councillor	Pamela	Redford	Council	Stoneleigh & Cubbington	3	5	60%
Councillor	Pamela	Redford	Health Scrutiny Sub-Committee	Stoneleigh & Cubbington	1	2	50%
Councillor	Pamela	Redford	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Stoneleigh & Cubbington	1	1	100%
Councillor	Pamela	Redford	Licensing & Regulatory Committee	Stoneleigh & Cubbington	2	2	100%
Councillor		Redford	Licensing & Regulatory Panel	Stoneleigh & Cubbington	2	2	
Councillor	Pamela	Redford	Overview and Scrutiny Committee	Stoneleigh & Cubbington	4	4	100%
Councillor	Alan	Rhead	Council	Budbrooke	5	5	100%
Councillor	Alan	Rhead	Employment Committee	Budbrooke	1	2	50%
Councillor	Alan	Rhead	Finance and Audit Scrutiny Committee	Budbrooke	3	4	75%
Councillor		Rhead	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Budbrooke	1	1	100%
Councillor	Alan	Rhead	Standards Committee	Budbrooke	0	1	0%
Councillor	David	Shilton	Council	Park Hill	5	5	100%
Councillor	David		Executive	Park Hill	5	5	100%
Councillor	Amanda	Stevens	Council	Manor	5	5	100%
Councillor	Amanda	Stevens	Licensing & Regulatory Committee	Manor	2	2	100%
Councillor	Amanda	Stevens	Licensing & Regulatory Panel	Manor	1	1	
Councillor	Amanda	Stevens	Planning Committee	Manor	4	6	66%
Councillor	Amanda	Stevens	Substitute appearnces at Committees	Manor	3		
Councillor		Thompson	Council	Newbold	5	5	100%
Councillor	Andrew		Finance and Audit Scrutiny Committee	Newbold	4	4	100% 100%
Councillor			Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Newbold	1	1	
Councillor	Andrew	Thompson	Substitute appearances at Committees	Newbold	1		
Councillor	Barbara	Weed	Council	Leam	5	5	100%
Councillor		Weed	Licensing & Regulatory Committee	Leam	2	2	100%
Councillor	Barbara	Weed	Licensing & Regulatory Panels	Leam	3	3	

Appe	ndix 1			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percent
Γ	Councillor	Barbara	Weed	Planning Committee	Leam	5	6	83%
	Councillor	Barbara	Weed	Substitute appearnces at Committees	Leam	1		
	Councillor	Peter	Whiting	Executive	Arden	3	5	60%
	Councillor	Peter	Whiting	Council	Arden	3	5	60%

endix 2			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Perce
Councillor		Ashford	Council	Aylesford	11	12	91
Councillor		Ashford	Licensing & Regulatory Committee	Aylesford	5	6	83
Councillor		Ashford	Licensing & Regulatory Panel	Aylesford	3	3	100
Councillor		Ashford	Planning Committee	Aylesford	14	15	93
Councillor	Martyn	Ashford	Substitute appearances at Committees	Aylesford	8		
Councillor		Barrott	Council	Sydenham	12	12	100
Councillor	John	Barrott	Finance and Audit Scrutiny Committee	Sydenham	11	12	9.
Councillor	John	Barrott	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Sydenham	3	3	100
Councillor	Alan	Boad	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Crown	3	3	10
Councillor	Alan	Boad	Overview and Scrutiny Committee	Crown	10	10	100
Councillor	Alan	Boad	Planning Committee	Crown	13	15	8
Councillor	Alan	Boad	Council	Crown	11	12	9
Councillor	John-Paul	Bromley	Council	Saltisford	10	12	8
Councillor	John-Paul		Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Saltisford	3	3	100
Councillor	John-Paul	Bromley	Overview and Scrutiny Committee	Saltisford	8	10	8
		Bromley	Standards Committee	Saltisford	3	3	10
Councillor	Felicity	Bunker	Employment Committee	Park Hill	5	5	10
Councillor		Bunker	Council	Park Hill	11	12	9
Councillor		Bunker	Planning Committee	Park Hill	13	15	8
Councillor		Bunker	Standards Committee	Park Hill	3	3	10
Councillor		Bunker	Substitute appearances at Committees	Park Hill	3	-	
Councillor	Noel	Butler	Council	Aylesford	10	12	8
Councillor		Butler	Employment Committee	Aylesford	3	5	6
Councillor		Butler	Finance and Audit Scrutiny Committee	Aylesford	7	12	5
Councillor		Butler	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Aylesford	2	3	6
Councillor	Gordon	Cain	Council	Manor	8	12	6
Councillor		Cain	Licensing & Regulatory Committee	Manor	3	6	5
Councillor		Cain	Licensing & Regulatory Panel	Manor	4		

Attendance Percer	Possible Meetings	Meetings Attended	Ward Name	Committee			endix 2
46	15	7	Manor	Planning Committee	Cain	Gordon	Councillor
		3	Manor	Substitute appearances at Committees	Cain		Councillor
58	12	7	St. John's	Council	Cain	Patricia	Councillor
33	3	1	St. John's	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Cain		Councillor
50	6	3	St. John's	Licensing & Regulatory Committee	Cain	Patricia	Councillor
		6	St. John's	Licensing & Regulatory Panel			
90	10	9	St. John's	Overview and Scrutiny Committee	Cain	Patricia	Councillor
		1	St. John's	Substitute appearances at Committees	Cain	Patricia	Councillor
100	12	12	Abbey	Executive	Coker	Michael	Councillor
91	12	11	Abbey	Council	Coker		Councillor
93	15	14	St. John's	Planning Committee	Cooke	John	Councillor
100	12	12	St. John's	Council	Cooke		
1009	3	3	St. John's	Standards Committee	Cooke		
	5	2	St. John's	Substitute appearances at Committees	Cooke		
83	12	10	Woodloes	Executive	Cross	Stenhen	Councillor
91	12	11	Woodloes	Council	Cross		Councillor
	40	0	[Coursell		le e e velie e	Q a via a illa a
66 100	12 5	8	Emscote	Council Employment Committee		Jacqueline	
100	3	3	Emscote Emscote	Health Scrutiny Sub-Committee		Jacqueline Jacqueline	
100	3	3	Emscote	Joint meeting of the Overview & Scrutiny		Jacqueline	
70	10	7	Emscote	and Finance & Audit Scrutiny Committees Overview and Scrutiny Committee	D'Arcy	Jacqueline	Councillor
10	10	2	Emscote	Substitute appearances at Committees		Jacqueline	
	•						
100	3	3	St. John's	Standards Committee	Davies		Councillor
75	12	9	St. John's	Council	Davies		Councillor
66	6	4 6	St. John's St. John's	Licensing & Regulatory Committee Licensing & Regulatory Panel	Davies Davies		Councillor Councillor
		-					
<u></u>	12	11	Brunswick	Council	Davison		Councillor
92		3	Brunswick	Joint meeting of the Overview & Scrutiny	Davison	lan	Councillor
100	3	Ŭ		and Finance & Audit Scrutiny Committees			

endix 2			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percer
Councillor	Andrew	Day	Council	Bishop's Tachbrook	10	12	839
Councillor		Day	Employment Committee	Bishop's Tachbrook	4	5	80'
Councillor		Day	Finance and Audit Scrutiny Committee	Bishop's Tachbrook	10	12	839
Councillor		Day	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Bishop's Tachbrook	2	3	66
Councillor	Michael	Doody	Council	Radford Semele	12	12	100
Councillor	Richard	Edgington	Council	Emscote	11	12	91
Councillor	Richard		Health Scrutiny Sub-Committee	Emscote	2	3	66
Councillor	Richard	Edgington	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Emscote	3	3	1009
Councillor	Richard	Edgington	Overview and Scrutiny Committee	Emscote	8	10	809
Councillor	Richard	Edgington	Substitute appearances at Committees	Emscote	5		
Councillor	Caroline	Evetts	Council	Clarendon	11	12	919
Councillor	Caroline	Evetts	Employment Committee	Clarendon	5	5	100
Councillor	Caroline	Evetts	Standards Committee	Clarendon	2	3	669
Councillor	Judith	Falp	Council	Whitnash	9	12	759
Councillor		Falp	Licensing & Regulatory Committee	Whitnash	5	6	830
Councillor	Judith	Falp	Licensing & Regulatory Panel	Whitnash	2		
Councillor	Judith	Falp	Planning Committee	Whitnash	9	15	60
Councillor	Judith	Falp	Standards Committee	Whitnash	3	3	100
Councillor	Judith	Falp	Health Scrutiny Sub-Committee	Whitnash	1	3	33
Councillor	Judith	Falp	Substitute appearances at Committees	Whitnash	1		
Councillor		Gallagher	Executive	Arden	11	12	91
Councillor	Sue	Gallagher	Council	Arden	10	12	83
Councillor		Gifford	Council	Milverton	11	12	91
Councillor		Gifford	Finance and Audit Scrutiny Committee	Milverton	11	12	91
Councillor	William	Gifford	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Milverton	3	3	100
Councillor	William	Gifford	Licensing & Regulatory Committee	Milverton	5	6	83
Councillor	William	Gifford	Licensing & Regulatory Panel	Milverton	7		
Councillor	Balvinder	Gill	Council	Sydenham	11	12	91
Councillor		Gill	Licensing & Regulatory Committee	Sydenham	5	6	83
Councillor	Balvinder	Gill	Licensing & Regulatory Panel	Sydenham	5		

endix 2			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percen
Councillor	Balvinder	Gill	Standards Committee	Sydenham	3	3	100
Councillor		Gill	Substitute appearances at Committees	Sydenham	1		
Councillor	Moira-Ann	Grainger	Executive	Woodloes	10	12	83
		Grainger	Council	Woodloes	8	12	66
Councillor		Oreinger	Council	Milverton	0	12	75
Councillor		Grainger			9		75
Councillor		Grainger	Finance and Audit Scrutiny Committee	Milverton	1	1	100
Councillor	Hayley	Grainger	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Milverton	1	3	33
Councillor	Hayley	Grainger	Licensing & Regulatory Committee	Milverton	4	6	66
Councillor	Hayley	Grainger	Licensing & Regulatory Panel	Milverton	5		
Councillor	Hayley	Grainger	Overview and Scrutiny Committee	Milverton	7	10	709
Councillor		Grainger	Substitute appearances at Committees	Milverton	5		
Councillor	Nick	Harrington	Council	Stoneleigh &	10	12	83
				Cubbington			
Councillor	Nick	Harrington	Finance and Audit Scrutiny Committee	Stoneleigh & Cubbington	10	12	83
Councillor	Nick	Harrington	Joint meeting of the Overview & Scrutiny	Stoneleigh &	1	3	33
			and Finance & Audit Scrutiny Committees	Cubbington			
Councillor	Tony	Heath	Council	Whitnash	7	12	58
	Tony	Heath	Employment Committee	Whitnash	3	5	60
	Tony	Heath	Finance and Audit Scrutiny Committee	Whitnash	7	12	58
		Heath	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Whitnash	2	3	66
Councillor	Tony	Heath	Substitute appearances at Committees	Whitnash	2		
Councillor	Rowena	Hill	Council	Abbey	12	12	100
Councillor		Hill	Planning Committee	Abbey	14	15	93
Councillor		Hill	Standards Committee	Abbey	3	3	100
Councillor		Hill	Substitute appearances at Committees	Abbey	2	Ū	100
Councillor	Daniel	Howe	Council	Newbold	7	12	58
	Daniel	Howe	Standards Committee	Newbold	1	3	33
Councillor	George	Illingworth	Council	Abbey	11	12	91
Councillor			Finance and Audit Scrutiny Committee	Abbey	11	12	91

endix 2			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Perce
Councillor	George	Illingworth	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Abbey	3	3	100'
Councillor	George	Illingworth	Licensing & Regulatory Committee	Abbey	6	6	100
Councillor			Licensing & Regulatory Panel	Abbey	4		
Councillor	Jane	Knight	Council	Clarendon	10	12	83
Councillor		Knight	Planning Committee	Clarendon	11	15	73
Councillor		Knight	Health Scrutiny Sub-Committee	Clarendon	1	3	33
		Knight	Substitute appearances at Committees	Clarendon	2	-	
Councillor	Rajvinder	Mann	Council	Myton & Heathcote	6	12	50
Councillor		Mann	Finance and Audit Scrutiny Committee	Myton & Heathcote	7	11	63
	Rajvinder	Mann	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Myton & Heathcote	3	3	100
Councillor	Rajvinder	Mann	Licensing & Regulatory Committee	Myton & Heathcote	3	6	50
Councillor		Mann	Licensing & Regulatory Panel	Myton & Heathcote	2		
Councillor	Robert	Margrave	Council	Whitnash	10	12	83
Councillor		Margrave	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Whitnash	3	3	100
Councillor	Robert	Margrave	Overview and Scrutiny Committee	Whitnash	10	10	100
Councillor	Robert	Margrave	Substitute appearances at Committees	Whitnash	2		
Councillor	Andrew	Mobbs	Executive	Park Hill	12	12	10
Councillor	Andrew	Mobbs	Council	Park Hill	10	12	8
Councillor	Andrew	Mobbs	Employment Committee	Park Hill	5	5	100
Councillor	Terry	Morris	Council	Saltisford	7	12	58
Councillor	Terry	Morris	Planning Committee	Saltisford	13	15	86
Councillor	Neale	Murphy	Council	Myton & Heathcote	4	12	33
Councillor	Neale	Murphy	Employment Committee	Myton & Heathcote	2	5	4(
Councillor I	Neale	Murphy	Licensing & Regulatory Committee	Myton & Heathcote	1	6	16
			Licensing & Regulatory Panel		2		
Councillor	Kristie	Naimo	Council	Brunswick	12	12	100
Councillor	Kristie	Naimo	Employment Committee	Brunswick	4	5	80
Councillor	Kristie	Naimo	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Brunswick	3	3	100

endix 2			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percen
Councillor	Kristie	Naimo	Overview and Scrutiny Committee	Brunswick	9	10	909
Councillor		Naimo	Substitute appearances at Committees	Brunswick	5		
Councillor	Stof	Parkins	Health Corutiny Sub Committee	Crown	2	2	1009
			Health Scrutiny Sub-Committee	Crown	3	<u>3</u> 12	
Councillor Councillor		Parkins Parkins	Council Joint meeting of the Overview & Scrutiny	Crown Crown	3	3	919
Councilior	Ster	Parkins	and Finance & Audit Scrutiny Committees	Crown	3	3	100%
Councillor	Stef	Parkins	Overview and Scrutiny Committee	Crown	9	10	90%
Councillor	Stef	Parkins	Substitute appearances at Committees	Crown	1		
Councillor	Peter	Phillips	Executive	Budbrooke	10	12	839
Councillor	Peter	Phillips	Council	Budbrooke	10	12	839
Councillor	Colin	Quinney	Council	Leam	12	12	100%
Councillor		Quinney	Finance and Audit Scrutiny Committee	Leam	10	12	839
Councillor		Quinney	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Leam	3	3	100%
Councillor	Colin	Quinney	Licensing & Regulatory Committee	Leam	4	6	66%
Councillor		Quinney	Licensing & Regulatory Panel	Leam	3		
Councillor		Quinney	Health Scrutiny Sub-Committee	Leam	1	3	339
	Colin	Quinney	Substitute appearances at Committees	Leam	1		
Councillor	Pamela	Redford	Council	Stoneleigh & Cubbington	8	12	66%
Councillor	Pamela	Redford	Health Scrutiny Sub-Committee	Stoneleigh & Cubbington	2	3	66%
Councillor	Pamela	Redford	Joint meeting of the Overview & Scrutiny	Stoneleigh &	3	3	100%
Councilion	i ameia	Realora	and Finance & Audit Scrutiny Committees	Cubbington	5	5	1007
Councillor	Pamela	Redford	Licensing & Regulatory Committee	Stoneleigh &	6	6	100%
Counteriner	i amola	liteureru		Cubbington	ç	Ū	1007
Councillor	Pamela	Redford		Stoneleigh &	4		
			Licensing & Regulatory Panel	Cubbington			
Councillor P	Pamela	Redford	Overview and Scrutiny Committee	Stoneleigh &	8	10	80%
				Cubbington			
Councillor	Alan	Rhead	Council	Budbrooke	9	12	759
Councillor		Rhead	Employment Committee	Budbrooke	3	5	60%
Councillor		Rhead	Finance and Audit Scrutiny Committee	Budbrooke	8	12	66%
Councillor		Rhead	Joint meeting of the Overview & Scrutiny and Finance & Audit Scrutiny Committees	Budbrooke	1	3	33%

endix 2			Committee	Ward Name	Meetings Attended	Possible Meetings	Attendance Percer
Councillor	Alan	Rhead	Standards Committee	Budbrooke	1	3	339
Councillor	David	Shilton	Courseil	Dorld Lill	11	10	919
			Council	Park Hill	11	<u> </u>	-
Councillor	David	Shilton	Executive	Park Hill	11	12	91
Councillor	Amanda	Stevens	Council	Manor	12	12	100
Councillor	Amanda	Stevens	Licensing & Regulatory Committee	Manor	6	6	100
Councillor	Amanda	Stevens	Licensing & Regulatory Panel	Manor	4		
Councillor	Amanda	Stevens	Planning Committee	Manor	11	15	73
Councillor	Amanda	Stevens	Substitute appearances at Committees	Manor	4		
Councillor	Andrew	Thompson	Council	Newbold	10	12	83
Councillor			Finance and Audit Scrutiny Committee	Newbold	12	12	100
Councillor			Joint meeting of the Overview & Scrutiny	Newbold	3	3	100
Courionioi		mompoon	and Finance & Audit Scrutiny Committees		Ũ	Ū	100
Councillor	Andrew	Thompson	Substitute appearances at Committees	Newbold	1		
Councillor	Barbara	Weed	Council	Leam	12	12	100
Councillor		Weed	Licensing & Regulatory Committee	Leam	6	6	100
Councillor		Weed	Licensing & Regulatory Panel	Leam	5		
Councillor	Barbara	Weed	Planning Committee	Leam	14	15	93
Councillor	Barbara	Weed	Substitute appearances at Committees	Leam	1		
Councillor	Peter	Whiting	Executive	Arden	10	12	83
Councillor		Whiting	Council	Arden	8	12	66