## Appendix 2

1. Sound of music from the premises shall not be intrusive at the facade of noise sensitive premises.

2. Must operate a 'Challenge 25' age verification policy requiring proof of age by passport, photo driving licence or PASS accredited card that will always be enforced when selling alcohol.

3. A prompt or reminder to staff, at the point of sale, to consider whether a sale or challenge ought to be made (for example an EPOS - Electronic Point of Sale system till prompt or if not then written notices/stickers at the till point showing age limits). POS areas will either have a logbook to record challenges or an Electronic Point of Sale till where sales and refusals are recorded.

4. Regular staff training to ensure that both the law and company policies / procedures are understood, up-to-date and applied consistently. Regular staff training to ensure that both the law and company policies / procedures are understood, up-to-date and applied consistently.

5. Must have a policy on clearing glasses to minimise opportunities for children to access leftover alcohol.

6. All staff must undertake annual safeguarding training, and this must include training on how to recognise indicators of CSE, how to recognise proxy purchase of alcohol and how to report concerns.

7. Staff training records must be maintained.