

WARWICK PARTNERSHIP: SUSTAINABLE COMMUNITY STRATEGY

INTEGRATED DELIVERY PLAN 2010 – 2013

<p>Priority Measure 1.</p> <p>TENANT SUPPORT SERVICE</p> <p>Provide housing support and accommodation to Priority Prolific Offenders to reduce re-offending levels</p>	<p>PRIORITY THEME: HOUSING</p> <p>THEME LEAD: JAMEEL MALIK, WDC</p> <p>(Links with Safer Communities Theme)</p> <p>ACTION PLAN LEAD: Satnam Kaur, WDC</p>		<p>Deliverability Assessment: Fair</p> <p>Good re information giving and signposting service from WDC Housing.</p> <p>Good re partner commitment on enhanced response to signposting but needs formal project team and a plan</p>	
			<p>SCS Strategic Aims:</p> <p>6, 7, 8, 10, 11, 12, 13, 14, 15, 16</p>	
ISSUE AND TASK/S	WHEN	LEAD PARTNER + SUPPORTING PARTNERS	TARGETS	RESOURCES
<p>Deliver an enhanced range of multi-agency support services to help social housing tenants achieve a good quality of life and to afford to live in their homes. Package a range of support measures to help manage household, enjoy a healthy lifestyle and find work/training. Could include volunteering, sports and arts opps.</p> <p>Target audience: Focusing on hard to reach client groups such as <i>Priority Prolific Offenders, as a means of breaking the offending cycle.</i></p>	<p>Year 1:</p> <p>Identify programme of interventions required to meet the housing needs of the Target Audience (PPOs). Identify the business case for intervention and intended outcomes as well as a framework to measure success.</p>	<p>Satnam Kaur WDC</p> <p>PCT, Police, Training Providers, WCC.</p> <p>Other Contributors – Adult and Community Learning/ Children Services and 3rd sector via CAB and Warwickshire Welfare Rights, community and vol sec. Orgs.</p>	<p>No. of PPOs offered housing support and/or accommodation</p>	<p>Experimenting with a new multi agency approach to provide services to PPOs in order to reduce re-offending.</p> <p>WDC Housing Board</p> <p>Developing new staff-based competences to deliver complete wrap-around services for customers and working in partnership with key stakeholders.</p>

UPDATED: MARCH 2011

	Years 2 and 3: Roll out programme					
Themes Supported:	Housing	Health	Safer	Economy	C and YP	Culture/Leisure
Environmental Impact	Delivery mechanisms will seek to minimise their environmental impact.					
Cross Cutting Approaches	NTG	Families	Rurality	Comm. Cohesion	Sustainability	
	Will be targeting deprived communities and individuals	Target audience will include families	Whilst pilot location will be priority wards, all social housing will benefit if pilot succeeds.	Will help people to live positive lives in their community. Package of services to include elements that encourage community involvement e.g. local recreational/sports/arts activities.	If successful, to become part of core service: 'the way we do things round here'.	
Contribution from Third Sector	Will involve partners to ensure full wrap around services are provided					
Geographic Targeting:	TBC	Community Forum	TBC			

Priority One – Tenant Support Service – Action Plan

Action Plan Lead Officer

Satnam Kaur, Housing and Property Services, WDC – Satnam.kaur@warwickdc.gov.uk

Partner Project Development Team members who can be contacted about the project:

Warwickshire Police

A/Div Commander Neil Harrison

Neil.harrison@warwickshire.pnn.police.uk

Planned Actions:

ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Develop a Programme of Evidence Based Intervention	End of March 11	<p>Satnam and Partners - Work in partnership with the Police and other partners to develop a suite of interventions to address the barriers faced by the Target Audience (PPOs) to access housing.</p> <p>Ensure interventions are supported by a full business case which identifies the financial and social outcomes of delivering interventions.</p> <p>Set up governance arrangements to oversee interventions.</p>	<p>Agreed approach.</p> <p>Meeting arranged with the Police to develop programme of interventions.</p> <p>Meeting between Police and WDC Housing convened and barriers faced by PPOs identified.</p> <p>Discussions now taking place with voluntary sector to identify services that they provide for PPOs including accommodation services.</p>

<p>Priority Measure 2:</p> <p>SAFER TOWNS</p> <p>Improve the night time economy of the three towns to enhance safety and grow business</p>	<p>PRIORITY THEME:</p> <p>ECONOMY JOBS & SKILLS</p> <p>THEME LEAD: PAUL PINKNEY, WDC (Links with Safer Communities Theme)</p> <p>ACTION PLAN LEAD: Joe Baconnet, WDC</p>		<p>Deliverability Assessment: <u>Good</u>,</p> <p>At least for Leamington</p> <p>Good key partner buy-in (subject to WDC formal approval)</p> <p>Fair and improving for identification of resources.</p> <p>Good for outline project planning already started</p>	
			<p>Fit with Sustainable Community Strategy: (see Appendix 1)</p> <p>3, 4, 5, 6, 8, 9, 11, 12, 13</p>	
ISSUE AND TASK/S	WHEN	LEAD PARTNER + SUPPORTING PARTNERS	TARGETS	RESOURCES
<p>Develop a District-wide strategy with local interventions to improve the quality of the three towns' night time environment that leads to achievement of the 'Purple Flag' accreditation (equivalent of Blue and Green Flags for a 'good night out'). Judged on 5 criteria; Policy Framework, Wellbeing, Movement, Appeal, Place.</p> <p>Strong emphasis on public safety, 'feeling safe', as fear of crime currently keeps people away, partic. from Leam. town centre.</p> <p>'Best Bar None' project to be considered for implementation in Whitnash (as the '4th' town).</p> <p>Tie to cultural development activities e.g. re-focusing of Spa Centre and plans for music programme around Leam. TC.</p> <p>Project Steering Group to be established.</p> <p>Target audience: business and amenities in town centres.</p>	<p>Report to Council Exec. in March 10 to establish as policy to work towards.</p> <p>Year 1</p> <p>Start April '10 (Project Team already meeting). Feasibility study April – Sept '10.</p> <p>Expect 3 – 5 year programme.</p>	<p>Joint WDC Economic Development, Police, WDC Cultural Services, County Council Lead Officer: Alison Williams (from 6th April 2010) plus Community Arts Service and colleagues from Community Safety via Katie Western, Leamington Town Council, Leamington Safer Neighbourhoods Panel, BID, third sector culture</p>	<p>Milestones:</p> <p>Establish Steering Group by: late Spring '10.</p> <p>Feasibility complete: Aug '10.</p> <p>Business case reviewed Sept '10.</p> <p>Implementation onwards Oct. '10.</p> <p>Preferred choice: If resources sufficient, accredit all 3 town centres by end 2011.</p>	<p>Town Centre Managers to co-ordinate but needs funding/secondment to create sufficient development resource for initial submission (approx. £3k per town), then managed by TCMs. Some funding identified from Leam. Town Council, TC Safer N'hoods Panel and Police).</p>

Beneficiaries: evening visitors to town centres.		and leisure organisations (via C and L Theme Group) with supporting multi-agency project team (embryonic team already in place).	2 nd choice: one town centre per annum from late '10. Leamtn. first. Targets: Based on PPS4 App. 2 guidance re economic health of town centre plus Local Crime Survey and CDRP targets. Contribution to LAA NIs to be assessed.			
Themes Supported:	Housing	Health	Safer	Economy	C and YP	Culture/Leisure
Environmental Impact	Project will build links with commercial operators in town centres and can use these conduits to drive messages about carbon reduction activities. Physical environment will be improved through the scheme, increasing people's enjoyment of the place they live and socialise. Delivery mechanisms will seek to minimise their environmental impact.					
Cross Cutting Approaches	NTG	Families	Geographic	Rurality	Comm. Cohesion	Sustainability
		Indirect but should make it easier for families to socialise in the town centres	Helps 3 town centres	Longer term, potential to roll principles of Purple Flag into rural centres.	Encourages social harmony	Project driven by town centre managers; re-accreditation to be mainstreamed, enabling permanent improvements.
Contribution from Third Sector:	Third sector community, culture and leisure organisations					
Geographic Targeting:	3 town centres – Leamington, Warwick and Kenilworth plus some activity in Whitnash			Community Forum:	Town centres	

Priority Two – Safer Towns – Action Plan

Action Plan Lead Officer:		JOE BACONNET, ECONOMIC DEVELOPMENT DEPT. WDC	Joseph.baconnet@warwickdc.gov.uk
Partner Project Development Team members who can be contacted about the project:			
Warwickshire Police	Neil Harrison		Neil.Harrison@warwickshire.pnn.police.uk
Warwick District, Leamington Town Centre Manager	Pamela Dunsdon		leamingtontcm@warwickdc.gov.uk
WDC – Cultural Services/Spa Centre	Antony Flint		antony.flint@warwickdc.gov.uk
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Establish multi-agency project team	March/April 2010	Initial meeting followed up with meeting a number of individuals on a one-to-one basis. Project Team meetings organised in November and December to plan observational assessments. Continue to ensure interested agencies listed in IDP are invited to become involved - PD	Schedule of meetings set up.
Identify funding	March/April 2010	Funding available from Town Centre Safer Neighbourhoods Forum and the Police - PD	Funding confirmed.
Investigate models of good practice	April/May 2010	Report back to project team. Liaise with David Davies who is accredited to do Purple Flag assessments elsewhere - PD	Successful applicants in First and Second Rounds contacted.
Develop feasibility study and implementation plan	Revised date: By end March 2011	Develop Project brief, project plan, structure and corporate objectives - PD Carry out feasibility study and consideration of target areas – PD Development of baseline and SWOT for Leamington’s evening economy – PD	In development. In development. Completed.

Development of Evening Economy Strategy	Revised date: By end May 2011	Development of evening economy strategy to support Purple Flag application process – PD	December 2010 – February 2011
Carry out Purple Flag Assessments	Revised date: By end May 2011	Carry out Purple Flag Assessment and apply for formal assessment – Project Team	1st Apr – 30th June 2010 - submission window for Round 4.

Priority Measure 3: SUPPORTING YOUNG PEOPLE AT RISK Youth Foyer/Training Accommodation	PRIORITY THEME: HOUSING THEME LEAD: JAMEEL MALIK, WDC ACTION PLAN LEAD: Satnam Kaur, WDC		Deliverability Assessment: Fair. Stage one to identify resources for feasibility study and business case. (J Malik now starting internal discussions). Also ensure no duplication with Warks. CC	
			Fit with Sustainable Community Strategy: (see Appendix 1) 1, 3, 6, 7, 11, 12, 13, 14, 15	
ISSUE AND TASK/S	WHEN	LEAD PARTNER. AND SUPPORTING PARTNERS	TARGETS – SPECIFIC AND HEADLINE	RESOURCES
Establish a Youth Foyer/training flat, possibly converted by construction trainees. Target Audience 1: Young People suddenly made homeless, including looked after children and young adults in care.	Year 1: Complete Feasibility Study to establish a Youth Foyer Year 2: If proven, building conversion to commence early 2012 Year 3/4: Centre open for start of 2015/16	Satnam Kaur Housing and Property Services, WDC. Police Third Sector Youth Justice Service County Council lead Officer: Shinderpaul Bhangal (IYSS Area Officer) (both development and provision) + Phil Sawbridge (Safeguarding). Warwickshire Probation Service and the Faith Sector (via Jatinder Birdi). Warwickshire Assoc. of Youth Clubs. RSLs.	Centre established. No. of homeless young people assisted, No. of young people given training and support. Contribution to Quality of Life indicators need to be assessed	TBC Revenue must be investigated as part of feasibility study.

Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure
Environmental Impact	Building conversion, equipment and operation to utilise low carbon technology. Household management training to include reduction of carbon footprint. Delivery mechanisms will seek to minimise their environmental impact.					
Cross Cutting Approaches	NTG	Families	Geographic	Rurality	Comm. Cohesion	Sustainability
	Assists some of society's most vulnerable young people and adults e.g. ex offenders	Foyer service seeks to re-unite families	Indirect but likely to assist those from deprived communities	Will serve the whole District population	Seeks to end isolation of young people at risk	Permanent and bespoke facility
Contribution from Third Sector:	Possibility of operation by third sector organisation and/or third sector providing some service provision					
Geographic Targeting:	Full coverage for District. Location TBA			Community Forum:	TBA	

Priority Three – Youth Foyer/Training Accommodation – Action Plan

Action Plan Lead Officer	Satnam Kaur, Housing and Property Services	Satnam.kaur@warwickdc.gov.uk	
Partner Project Development Team members who can be contacted about the project:			
WCAVA	Officer: Pauline Urwin	purwin@wcava.org.uk	
WCC Youth Service	Officer: Shinderpaul Bhangal	shinderpaulbhangal@warwickshire.gov.uk	
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Set up Project Team	End of October 2010	Satnam to establish Project Team to develop Feasibility Study	Agreed approach Project Team membership to be confirmed. Project to be taken forward through the Housing Sounding Board
Complete Feasibility Study	End of March 2011	Satnam Kaur - Overseen by Project Team, external advice procured (where needed).	To commence October 2010

Priority Measure 4: ENERGY EFFICIENCY Improve residents' ability to use energy efficiently	PRIORITY THEME: HOUSING THEME LEAD: JAMEEL MALIK, WDC		Deliverability Assessment: Good.			
	ACTION PLAN LEAD: Anthony White, WDC		Fit with Sustainable Community Strategy: (see Appendix 1) 1, 2, 3, 7, 11, 13, 14, 15, 16			
ISSUE AND TASK/S	WHEN	LEAD PARTNER. AND SUPPORTING PARTNERS	TARGETS – SPECIFIC AND HEADLINE	RESOURCES		
Comprehensive campaign to raise awareness of energy efficiency measures including managing energy use and to address fuel poverty. Target Audience 1: Those in fuel poverty in priority wards. Target Audience 2: All those in fuel poverty in District. Target Audience 3: The management of voluntary/community sector facilities/buildings in the use of energy	Year 1: Agree programme to deliver objectives for Target Audience 1 and 2. Yrs 2: Roll out for Target Audience 1 Yrs 3: Roll out for Target Audience 2/3	Partners may include: Energy Savings Trust Housing and Property Services, WDC Dr Jackie Lawrence, WCC Action 21 (to be confirmed) Act on Energy/ENCRAFT. Third sector: Heart and Soul Group, Sydenham scheme, Warwick Environmental Trust, Transition Town Leamington, Private sector energy suppliers and retailers.	TBC as part of the programme – may include: No. people advised No. households where savings achieved. No. people lifted out of fuel poverty. Contribution to LAA NIs to be assessed.	TBC as part of the programme - equip existing front line staff and third sector agencies to advise and signpost.		
Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure

Environmental Impact	Primary aim of project is reduction in carbon usage and fuel poverty. Delivery mechanisms will seek to minimise their environmental impact.												
Cross Cutting Approaches	NTG		Families		Geographic		Rurality		Comm. Cohesion		Sustainability		
	Will assist the poorest households the most		Will help families to keep healthy, manage their household budget and helps child poverty		Initially targeted at priority wards but District wide in due course		If pilot succeeds, to be rolled out across District				Makes better use of existing front line staff		
Contribution from Third Sector:	Action 21 involvement plus Act on Energy and Health (TBC)												
Geographic Targeting:	Priority wards, then District wide						Community Forum:	Priority wards					

Priority Four –Energy Efficiency – Action Plan

Action Plan Lead Officer:			
	Anthony White, Housing and Property Services, WDC	Anthony.white@warwickdc.gov.uk	
Partner Project Development Team members who can be contacted about the project:			
WDC	Mark Perkins	Mark.perkins@warwickdc.gov.uk	
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Establish multi-agency project team of experts and partners to agree delivery programme (evidence based action)	End of October	Anthony White to draft membership of group in partnership with Rick Smith and Jackie Organise meeting and agree purpose Working with the other Social Housing Energy Forum members www.actonenergy.org.uk and the Warwickshire Climate change group. climatechange@warwickshire.gov.uk & www.warwickshire.gov.uk/climatechangepartnership	Agreed strategy to delivery this Measure.
Agree Programme to deliver Priority Measure 4	End of March 2011	The Programme will be developed in partnership with the Multi-Agency Project Team. The Programme will identify the action necessary to deliver objectives of Priority Measure 4. The Programme will include a SMART Action Plan to roll out services to meet the needs of Target Audience 1 and 2	Programme agreed. Coffee mornings- leaflets from Act on Energy available, Energy Manager to offer energy advice. All voids to have low energy light bulbs installed. Training booked for 2 staff

			<p>members on energy efficiency. Act on Energy & British Gas to contact tenants about energy advice .Presentation to Tenant Panel. Article in Home News & on the WDC website. Provide information in tenancy pack. Repairs Manager to investigate DVD on energy. Strap lines to be considered. Social network sites e.g. Twitter. AW to forward minutes of meeting</p>
Advice on energy management to Housing Tenants	March 2010	Anthony White, WDC. Publicised in Home News – 2010	Complete and ongoing

<p>Priority Measure 5:</p> <p>TAKING HEALTH TO YOUNG PEOPLE</p> <p>Improve young people’s ability to manage ‘risky behaviour’ related to teenage conceptions, drugs and alcohol, smoking and personal safety</p>	<p>PRIORITY THEME:</p> <p>HEALTH & WELLBEING</p>		<p>Deliverability Assessment: Good</p> <p>Key Partner commitment to drive implementation.</p> <p>Cultural services will drive sports side.</p> <p>Needs clear lead from PCT re staff training, an action plan and a project team.</p>	
	<p>THEME LEAD: Jane Dowsett NHSW</p>		<p>Fit with Sustainable Community Strategy: (see Appendix 1)</p> <p>6, 11, 12, 13, 14</p>	
<p>ISSUE AND TASK/S</p>	<p>WHEN</p>	<p>LEAD PARTNER. AND SUPPORTING PARTNERS</p>	<p>TARGETS – SPECIFIC AND HEADLINE</p>	<p>RESOURCES</p>
<p>A multi agency approach to engage with young people, improving knowledge base of existing front line staff - youth workers, coaches, PCSOs (there are 20 PCSOs in all - community-based + in schools and youth clubs and Safer Schools initiative will extend coverage to all schools), health workers - to pass on good practice messages on a broad range of subjects. Suggestion to pilot with one or two sports clubs plus PCSOs.</p> <p>Programme will use training that has already been developed for pharmacy assistants and is now held up as a national pilot. Will also include opportunity to train third sector providers e.g. Sydni Centre staff.</p> <p>Rationale: to address teenage conceptions and ASB.</p> <p>Target audience 1: Boys and young men</p> <p>Target audience 2: Other school pupils thought to be ‘at risk’</p>	<p>Year 1:</p> <p>Training activity planned from April 2010, delivered during the summer and pilot implemented from late Summer 2010.</p>	<p>Joint Police, PCT, District Cultural Services, Warks. CC: County Council lead Officer: Shinderpaul Bhangal + Amy Danahay (Teenage Conceptions),, Sports Clubs, DAAT. Multi agency input</p>	<p>No. of staff trained. No. of young people engaged. Contribution to LAA NIs to be assessed.</p>	<p>Existing staff with enhanced training</p>

Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure
Environmental Impact	Delivery mechanisms will seek to minimise their environmental impact.					
Cross Cutting Approaches	NTG	Families	Geographic	Rurality	Comm. Cohesion	Sustainability
	Spatial targeting can ensure deprived communities are prioritised	Indirectly, may help to avoid harm arising from behavioural issues	Priority wards can be targeted	Can ensure equal and appropriate approaches in rural areas.	Seeks to improve behaviours that have an adverse impact on communities as well as individuals.	Delivered by existing staff. Will be mainstreamed.
Contribution from Third Sector:	Sports clubs, community organisations who work with young people					
Geographic Targeting:	Priority wards initially			Community Forum:	TBA	

Priority Five –Taking Health to Young People– Action Plan

Action Plan Lead Officer	Jane Dowsett	Jane.dowsett@nhs.net	
Partner Project Development Team members who can be contacted about the project:			
Warwickshire Police WDC Cultural Services	Officer: Neil Harrison Officer: Manoj Sonecha	Neil.harrison@warwickshire.pnn.police.uk Manoj.sonecha@warwickdc.gov.uk	
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Consultation with other supporting partners	May - Sept 2010	Contact sports clubs and organisations – Deb and Manoj	Meeting been held with ‘Support Sport’, a social enterprise scheme, that has been set up in Kenilworth to discuss if training would be useful as they will be working with teenagers and then possibly rolling out to Warwick
Identify pilot to test Training	February 2011	Leamington FC to be invited to be a pilot Slippage due to time needed to plan	Contact has been made with Leamington Football Club
Development of Training programme	Nov/Dec 2010	Finalise Training Programme	Programme has been completed and will be ready to roll out as

			a pilot in February
Evaluation of Pilot	Post November 2010	Debbie Fisher to evaluate outcomes of training programme with Leamington FC	
Roll out programme to other areas of district	April –June 2011	Aim for 3 training programmes at different venues over the year	
Target areas where there are higher than average figures for teenage pregnancy	April –June 2011	Identify suitable club/venue in Lillington possibly extending to Westbury Centre, Sydni Centre and Healthy Living Centre in partnership with the Locality Youth Forums	

Priority Measure 6: RAISING COMMUNITY AWARENESS Developing an integrated communications plan to more effectively inform the wider community about Warwick Partnership activities	CROSS CUTTING PRIORITY: STRONGER COMMUNITIES		Deliverability Assessment: Fair Needs an identified lead			
	ACTION PLAN LEAD (Interim): Liz Young, WDC		Fit with Sustainable Community Strategy: (see Appendix 1) 1, 6, 8, 10, 11, 12, 13, 14, 16			
ISSUE AND TASK/S	WHEN	LEAD PARTNER. AND SUPPORTING PARTNERS	TARGETS – SPECIFIC AND HEADLINE	RESOURCES		
Developing an agreed approach between partners for improved and coordinated communications with all sectors of the community and their support agencies/networks on key activities, topics, events emanating from the actions within the Integrated Delivery Plan and from Wider Partnership activities. Agreed that communications plan would focus on disseminating information about other IDP priorities to strengthen their impact on the ground. Target audience: Varies for different campaigns	Year One: Pilot activity during 2010-11 built around 3 campaigns: Fresher’s Week – end Sept 10 Inter Faith Week – Nov 10 Respect Week – Feb 11	Police, WCAVA, WDC, WCC, NSW,	TBA, depending on nature of events. Contribution to Quality of Life Indicators to be assessed	Existing staff and resources.		
Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure

Environmental Impact	Awareness-raising will include ties to energy efficiency Measure 4 and other carbon reduction techniques. Delivery mechanisms will seek to minimise their environmental impact.
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Cross Cutting Approaches	NTG		Families		Geographic		Rurality		Comm. Cohesion		Sustainability	
	Appropriate targeting can address all cross-cutting approaches.											
Contribution from Third Sector:	Pauline Urwin as supporting officer											
Geographic Targeting:	All					Community Forum:	All					

Priority Six – Raising Community Awareness – Action Plan

Action Plan Lead Officer: Interim		Liz Young, Community Partnership Team	Liz.young@warwickdc.gov.uk
Partner Project Development Team members who can be contacted about the project:			
Warwickshire CAVA	Pauline Urwin		p.urwin@wcava.org.uk
WD Faiths Forum	Jatinder Birdi		wdfaitsforum@yahoo.com
Warwickshire Police	Melanie Carty		Melanie.carty@warwickshire.pnn.police.uk
NHS Warwickshire	Kiri Gray		Kiri.gray@warwickshire.nhs.uk
Warwickshire County Council	Alison John		Alison.john@warwickshire.gov.uk
Warwick District Council	Rachel Carpenter		Rachel.carpentere@warwickdc.gov.uk
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Consider the setting up of a sub group of the existing countywide communications group to focus on district issues	January 2011	Liz Young Have been unable to progress this action in full due to capacity issues	Further to discussions with Kushal Birla, WCC, a briefing note will be presented to the Countywide communications Group on 23 September with a view to convening a sub group of the district officers of this group to take forward this action

			plan
Promote Warwick Partnership via WCAVA Grapevine – E-zine	From September onwards	Pauline Urwin – to obtain links to relevant websites and contact partners to notify them of Grapevine and encourage them to provide information ongoing	In process
Promote www.warwickpartnership.org.uk	From immediate effect	Liz Young – signpost at every opportunity. Post all papers for meetings on website and direct members accordingly	Ongoing
Identify up and coming events and consultations etc. relevant to each priority measure	From immediate effect	Priority Measure Lead Officers and project leads	Ongoing
Community Action Forum to nominate representatives onto Warwick Partnership theme and associated theme groups	??	Pauline Urwin to facilitate	In process

Priority Measure 7: LOCAL LABOUR AGREEMENTS (or Local Employment Support Initiatives)	PRIORITY THEME: ECONOMY JOBS & SKILLS THEME LEAD: PAUL PINKNEY, WDC ACTION PLAN LEAD: Joe Baconnet, WDC		Deliverability Assessment: Good	
			Fit with Sustainable Community Strategy: (see Appendix 1) 4. 15.	
ISSUE AND TASK/S	WHEN	LEAD PARTNER + SUPPORTING PARTNERS	TARGETS	RESOURCES
<p>1. WDC to develop a Joint Working Initiative with Job Centre Plus to introduce JCP advisers into Warwickshire Direct Offices in Warwick District, initially on a trial basis, in order to provide support in convenient locations which have access to other WDC and partner advice services e.g. Benefits advice, Housing information, Citizens Advice Bureau etc.</p>	<p>Trial from May 2010 to November 2010</p> <p>Scheme review Oct/Nov 2010</p>	<p>WDC Economic Development + WCC and JCP</p>	<p>Successful implementation of 6 month trial in Shire Hall and Kenilworth WD offices</p>	<p>WDC Management (Existing staff)</p> <p>JCP existing staff</p> <p>Premises provided by WCC Libraries Service/Warwickshire Direct Offices</p>
<p>2. Support local funding bids to establish Jobs Clubs in Lillington and Brunswick areas. These Clubs will fill complement and support mainstream JCP services.</p>	<p>Commence Brunswick activity April 2010</p> <p>Lillington Bid Decision by North Leam Community Forum by June 2010</p>	<p>Brunswick Healthy Living Centre + WDC</p>	<p>Outputs in bids achieved</p>	<p>Existing BHLC and WDC Enterprise Team staff</p>
<p>3. WDC Enterprise Team to continue work closely with Business Link to create new businesses and jobs with particular focus on our deprived wards.</p>	<p>From April 2010</p>	<p>WDC Economic Development + Business Link WM</p>	<p>Achievement of AWM Business & Job created Targets</p>	<p>WDC Enterprise Team personnel using Althorpe Enterprise Hub & Brunswick Enterprise Zone</p>

<p>4. Support the WCC led county wide Future Jobs Fund initiative. WDC to lead by example by directly employing at least three young people, but also promoting the scheme to community focused organisations or business that may benefit from the scheme.</p> <p>5. Build closer working relationships with Coventry and Warwick Universities with a view to engaging with the local student population e.g. Ambassadors scheme, volunteering opportunities, work placement, internships etc. with the ultimate aim of encouraging more students to find jobs locally. WDC to lead by developing a graduate retention strategy and action plan during 201/11</p>	<p>From April2010</p> <p>From April 2010</p>	<p>WCC + WDC Economic Development & HR and local community/voluntary organisations/businesses</p> <p>WDC Economic Development + Warwick & Coventry Universities</p>	<p>WDC Quota – 9 jobs</p> <p>Graduate Retention Strategy and Action Plan in place by March 2011</p>	<p>facilities</p> <p>Existing staff in WDC Economic Development & Enterprise teams and existing University staff.</p>		
Themes Supported:	<p>Housing Health Safer Economy/Jobs C and YP Culture/Leisure</p>					
Environmental Impact	<p>Delivery mechanisms will seek to minimise environmental impact</p>					
Cross Cutting Approaches	NTG	Families	Geographic	Rurality	Comm. Cohesion	Sustainability
	<p>Local Jobs Clubs and closer links with JCP will help local people access appropriate training and support and a route into work</p>	<p>Integrated service through Warwickshire Direct with JCP, Benefits and Housing service will help ensure families benefit with correct support, benefits and help.</p>	<p>Focus is on deprived wards but whole District will be served</p>	<p>Rural areas will benefit by whole District approach.</p>	<p>Closer links with Universities will help local students integrate into their local communities</p>	<p>Almost all activities are being delivered by existing organisation/staff and if successful can be sustained beyond the current year</p>

Priority Seven – Local Labour Agreements (or Local Employment support initiatives) – Action Plan

Action Plan Lead Officer:		Joe Baconnet, WDC	Joseph.baconnet@warwickdc.gov.uk
Partner Project Development Team members who can be contacted about the project:			
WDC		Officer: Ray Smith	ray.smith@warwickdc.gov.uk
		Officer: Ian Kirkwood	ian.kirkwood@warwickdc.gov.uk
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Set up trial Job Centre Plus scheme	Start July 2010	Enterprise team handed over to Warwickshire Direct to implement after launch. Successful trial so far – local provision of services appears to suit customers.	Feb 11:- Trial Continues (82 people advised) but under review by WD and JCP and may evolve into support for Work Clubs by WD and Libraries service which JCP are now promoting.
Review JCP trial scheme	December 2010	Enterprise Team/Warwickshire Direct Manager/JCP Manager (Gaynor Smith) to complete	See note above
Set up of Job Club Scheme for Brunswick	July 2010	Launched July 2010 with funding from partners Over 30+ people attending job club at any given time	Feb 11:- 93 people registered in the Club 18 have found a job
Assessment of	December 2010	Enterprise Development Manager (EDM) and Community Enterprise	Feb 11:-

Brunswick JC	(earliest)	Officer (CEO) to lead Carry out assessment of the lessons learnt by Brunswick and apply those for set up of Lillington Job Club	Currently being reviewed
Set up Lillington Job Club	Tbc	EDM and CEO to assess barriers to development and implementation	Feb 11:- Options and funding required currently being assessed. Outcome of JCP Adviser trial may influence how we go forward e.g. it may be a 'Work Club' in partnership with Warwickshire Direct and Libraries service
Deliver business advice to start ups focussing on priority wards	From April 2010	Community Enterprise Officer and Business Link (both BL and contractors) Over 130 potential businesses referred to Business Link for advice and 8 businesses started as a result	On going Business Link advice service closes in September. What replaces it is uncertain. Local Enterprise Partnership may lead on this but unclear at present.
Employment of Future Jobs Fund Employees	From April 2010	Partners to consider the opportunities they have to employ FJF staff	Feb 11: Scheme cancelled by Government last summer. One person employed at Althorpe Enterprise Hub March

			to Sept 2010.
Development of a graduate retention strategy for the district	From April 2010	<p>Enterprise Development Manager</p> <p>Carry out survey of major employers within Warwick District to assess graduate schemes and employer needs.</p> <p>Development of Graduate Retention Strategy utilising survey work (above)</p> <p>As a result of research findings a 'Meet the Universities Event' was organised by WDC on 15th Feb attended by 27 local employers who wish to take on students/graduates for work placements. Take up will be monitored by WDC</p>	<p>Report completed September 10</p> <p>Draft Retention Strategy agreed with both Universities and to be incorporated in new WDC ED&R Strategy</p>
Development of a Local Labour Agreement framework	From August 2010	<p>ED&R Manager (WDC)</p> <p>To carry out an assessment of examples of local labour agreements secured through planning, voluntary agreements and purchasing and procurement.</p> <p>To develop policies/strategy that will implement local labour agreements (if they are deemed appropriate by partners)</p>	By March 2011

Priority Measure 8: INCREASE AFFORDABLE HOUSING Multi-pronged, multi partner approach to engage different sectors in helping to find new sites/buildings and then using PSB/HCA funds to facilitate bringing homes on stream	PRIORITY THEME: HOUSING THEME LEAD: JAMEEL MALIK, WDC ACTION PLAN LEAD: Satnam Kaur, WDC		Deliverability Assessment: Good a) Good, low level activity - arrangements being put in place.			
				Fit with Sustainable Community Strategy: (see Appendix 1) 1, 2, 3, 7, 15, 16		
ISSUE AND TASK/S		WHEN	LEAD PARTNER. AND SUPPORTING PARTNERS	TARGETS – SPECIFIC AND HEADLINE	RESOURCES	
A) Map public sector sites and usage intentions with a specific requirement to identify any sites (new build or conversion) that offer potential for affordable homes and development of measures to ‘unlock’ sites B) Deliver new council housing		a) Complete mapping of public sector sites. Year 2 and 3 – Deliver new council houses	WDC Housing and other partners	Unused buildings identified. Unused buildings brought back into use. Contribution to Quality of Life Indicators to be assessed	Existing staff	
Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure
Environmental Impact	Deliver new housing to environmentally high standards					
Cross Cutting Approaches	NTG	Families	Geographic	Rurality	Comm. Cohesion	Sustainability/
	Helping poorest people	Includes families	Potentially	Could facilitate housing in rural areas.		

Contribution from Third Sector:	CAVA, Community organisations that operate buildings		
Geographic Targeting:	District-wide	Community Forum:	All

Priority Eight – Increase Affordable Housing – Action Plan

Action Plan Lead officer		Satnam Kaur, Housing and Property Services, WDC	Satnam.kaur@warwickdc.gov.uk
Partner Project Development Team members who can be contacted about the project:			
Warwickshire County Council		Officer: Steve Smith, Tim Willis, Colin Ball	
RSL Partner(s) – to be identified		Officer: (insert name)	
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Plot all public sector sites in District	End of October 2010	Housing and Planning Teams, WDC	Liaised with WCC to identify all land. All public sector land that has been made known to WDC has been plotted.
Identify potential development opportunities from land mapping exercise	End of Dec 2010	Identify strategic sites to deliver affordable housing	Complete & on-going. Land mapping exercise has been done with all known public sector sites to date but no potential development sites have been identified. Further discussions continue with public sector bodies to ensure that all available land has

			been identified. 6/1/11 Satnam will ask IT to produce electronic maps
Agree programme of delivering new council housing	End of March 2011	Satnam Kaur to agree development programme to deliver new council houses	Progressing options appraisal on two sites.

Priority Measure 9 INCREASE PHYSICAL ACTIVITY & WELL BEING Introduce a range of measures to get people moving, make it easy and enjoyable for people to take part in physical and cultural activity	PRIORITY THEME: HEALTH & WELL BEING THEME LEAD: Jane Dowsett, NHSW ACTION PLAN LEAD: Jane Dowsett		Deliverability Assessment: Good			
			Fit with Sustainable Community Strategy: (see Appendix 1) 12, 13, 14, 16			
ISSUE AND TASK/S	WHEN	LEAD PARTNER. AND SUPPORTING PARTNERS	TARGETS – SPECIFIC AND HEADLINE	RESOURCES		
3 Actions Identified: 1) WPEG to work collaboratively during 2010 to look at possibility of identifying resources to maintain free swimming for under 16s and over 60's beyond March 2011. 2) Plan activities to encourage use of measured miles and other distance routes. 3) Identify arts and dance projects to encourage participation N.B. Activities to tie into 2012 Olympic Games have already been decided by Culture and Leisure Dept. Target audience: All residents	Development of Plans during first half of 2010 1) Paper to be brought to WPEG mid/end 2010	WDC Cultural Services NHS Works. County Council input co-ordinated through Alison Williams Third sector sports sector via CSW Sports Partnership	Increase in no. of residents undertaking physical activity. Contribution to LAA NIs to be assessed. Explore using Sport England 'Active People' survey for baseline.	TBA		
Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure
Environmental Impact	Encouraging walking rather than use of transport, improved use of natural environment.					

Cross Cutting Approaches	NTG		Families		Geographic		Rurality		Comm. Cohesion		Sustainability	
	Access to services and health benefits for poorest								Encourages social interaction		a) TBA b) Easy to mainstream	
Contribution from Third Sector:			TBA									
Geography:			District-wide re users				Community Forum:		TBA			

Priority Nine – Physical Activity & Well Being — Action Plan

Action Plan Lead Officer:	Jane Dowsett	Jane.dowsett@nhs.net	
Partner Project Development Team members who can be contacted about the project:			
WDC Cultural Services – Sports development	Manoj Sonecha	manoj.sonecha@warwickdc.gov.uk	
WDC Cultural Services – Arts Development	Mair Evans	mair.evans@warwickdc.gov.uk	
Warwick Partnership Health and Well Being Group	To be confirmed		
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Establish multi-agency project team	May 2010	Establish team and agree actions and timescales	Project team not established but actions as listed underway
Swimming project	Spring 2011 onwards	WDC Cultural Services to investigate local projects targeting non swimmers (year 6) in partnership with local schools.	Free swimming to end 1 st April 2011 as approved by Executive in Nov 2010. Cultural services working with Local School Sports Partnership (SSP) to investigate the feasibility to extend the current projects/schemes to target non swimmers managed by SSP
Launch of initial Measured Mile	May 14 th	Launch on 14 th May at Victoria Park, Leamington Spa.	Completed
Measured mile	Ongoing	Other sites to be identified throughout district – proposed	Measured mile routes now

<p>subgroup to agree further sites</p>		<p>sites St Nicholas Park; and Priory Pools; Shrubland Street; Mason Avenue play areas. Lead officer – Manoj Sonecha; Steve Drummond Sub group Chair</p>	<p>installed in St Nicholas Park and Victoria Park. Line marking installed at Mason Avenue and Shrubland Street play area and Priory Pools, Warwick in March 2011 to encourage young people & families to do more physical activity.</p> <p>Route to be installed at Abbey Fields, March 2011.</p>
<p>Establishing 2012 officer group</p>	<p>April 2010</p>	<p>Establish a detailed programme of activities linked to London 2012 – drawing on activities being delivered across the district by partners.</p> <p>Report to WDC Executive – August 2010 to identify resources required</p>	<p>WDC sub group established. Report taken to Overview & Scrutiny in August 2010 listing various options. Officers currently working up action plan of local projects and revising report that will go to Executive in October 2010. Open weekend events held in District in July 2010 to mark the 2 year countdown to the games (Tennis at Victoria Park, story telling at Pump rooms, various activities at St Nicholas Park Leisure Centre. Warwick District 2012 logo adopted through Coventry & Warwickshire 2012 Partnership. Website established www.warwickdc.gov.uk/london2010 - further work to be done on website over coming months.</p> <p>WDC Chairman Mr Bertie MacKay launched the Warwick District countdown to 2012 by giving a speech to an audience during prize</p>

			<p>giving after the 'Summer Games' at St Nicholas Park Leisure Centre on 24/18/2010.</p> <p>Further updates/information added to the website.</p> <p>Information on our approach to 2012 included in the Focus Magazine to help raise the profile locally.</p> <p>2012 Action Plan approved by Executive in Oct 2010. £10,200 approved from Contingency budget to support the delivery of projects in action plan (£3950 for 2011/12, £6250 for 2012/13).</p> <p>Action plan circulated to CSWP 2012 and LA's in sub region to make partner authorities aware of our approach to 2012.</p> <p>Lead officers as per action plan have been advised to start 'working up' projects for delivery as per delivery dates in action plan.</p> <p>Former Olympian and Chair of the West Midlands 2012 Leadership Group (Mr David Moorcroft) supported WDC by being MC and Special Guest at the 2010 District Sports Awards on 19th Nov – where 11 awards were presented & the opportunity to celebrate local sporting achievements and raise the profile of sport in the build up to</p>
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			<p>2012.</p> <p>2012 information to be promoted in Spring 2011 edition of Focus Magazine to raise local profile.</p> <p>2012 Audit form devised and circulated across district to encourage partners to let us know of any 2012 related activities that are being planned in the district, offering free promotion on 2012 website and use of Warwick District 2012 logo.</p>
Publish WDC Get Active 2010/11 brochure	Summer 2010	Publishing brochure that identifies a range of opportunities for people to Get (and Stay) Active – ideas on volunteering; walking; sports clubs; leisure centre activities; parks; play; school sport; town centre events etc. Lead officer – Manoj Sonecha/Stuart Poole	<p>Brochure now produced and being circulated</p> <p>Brochure circulated to leisure centres, Central Area School Sports Partnership, youth centres, Warwickshire college, local community centres, libraries, partner organisations, sports clubs, town centre managers, NHS Warwickshire, doctors surgeries, Age Concern, and advertised in Focus Magazine ,WDC website and home page, also emailed out to various databases .</p> <p>New brochure to be produced approx Jan 2012</p>
INTRODUCING ACTIONS FROM RESERVE LIST (APPENDIX 2)			
Cross cutting actions on mental	HIWEB to develop action plan and	Rolling out models from other areas of the county	HIWEB to consider at their meeting on 24 January 2011 and report back

<p>health – combating isolation, loneliness, depression</p>	<p>timescales</p>	<ul style="list-style-type: none"> • Buddying/mentoring schemes to target those suffering from low level mental health issues • Recruiting volunteers • Addressing rural isolation issues • Adopt a family approach <p>Health and Well Being (HIWEB) Group to coordinate – Deb Saunders as lead</p>	<p>to WPEG</p>
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Priority Measure: 10 FAMILY INTERVENTION PROJECT	CROSS CUTTING PRIORITY: FAMILIES AT RISK		Deliverability Assessment: Good	
	ACTION PLAN LEAD: Liz Young, WDC		Fit with Sustainable Community Strategy: (see Appendix 1) 6. 7. 8. 12. 13. 14. 15.	
ISSUE AND TASK/S	WHEN	LEAD PARTNER + SUPPORTING PARTNERS	TARGETS	RESOURCES
<p>Establish a Family Intervention Project working with the most problematic families that are well known to many service providers and enforcement agencies. A team of Key Workers to provide intensive support and help to turn around the behaviour of families and reduce their impact on their community. A combination of support and enforcement are systematically linked to provide families with the incentive to change.</p> <p>Target audience: Priority will be given to families most in need primarily located within the 3 key geographic areas of Brunswick, Crown and West Warwick.</p>	<p>Multi Agency Steering Group established driving project.</p> <p>Year 1: 2011/12 Funding secured. FIP team recruited. Referral process underway</p> <p>Years 2: 2012/13 Rolling programme of referrals. Demonstrating positive outcomes of families referred in year 1 – coming to end of contract. Looking to mainstream project.</p>	<p>Warwickshire CC Customer, Workforce & Governance, Adult, Health & Community Services, Children, Young People & Families Community Protection Warwickshire Police, CDRP Warwick DC Housing Community Partnership Team, Warwick Area Coventry & Warwickshire Partnership Trust, NHS Warwickshire Job Centre Plus CAB Probation Youth Justice Service Youth Service Family Nurse Partnership (commences Oct '10)</p>	<p><i>To be agreed</i></p>	<p>Multi Agency Steering Group County Programme Manager Countywide Steering Group YJS line management LPSA2, Housing Challenge Fund, Area Based Grant + WDC funding & CYPF Still requirement for additional local funding to ensure sustainability beyond first 2 years. Accommodation costs of FIP team at new Justice Centre covered by Warwickshire Police</p>

Themes Supported:	Housing	Health	Safer	Economy	C and YP	Culture/Leisure
Environmental Impact	To project will seek to minimise the negative impacts such families can have on their neighbourhood which can include visual impacts such as littering, graffiti, abandoned cars in gardens, accumulation of rubbish, houses falling into disrepair – all of which can be detrimental to the day to day environment of the local community.					
Cross Cutting Approaches	NTG	Families	Rurality	Comm. Cohesion	Sustainability	
	Will be targeting families in deprived communities	Target audience		The behaviour of such families can corrode community spirit – such intense interventions will aim to make family members become positive members of the community	Aim is to mainstream family centred intervention	
Contribution from Third Sector	Many different agencies can be involved with family members. The input of the voluntary and community sector is key in providing a range of support services and expertise in addition to positive diversionary activities via community facilities and centres.					
Geographic Targeting:	Brunswick, Crown and West Warwick primarily although high harm causers will take priority regardless of where located in district			Community Forum/s	South Leamington, North Leamington and Warwick	

Priority Ten – Family Intervention Project – Action Plan

Lead Project Officer responsible for priority:		Liz Young, WDC	Liz.Young@warwickdc.gov.uk
Partner Project Development Team members who can be contacted about the project:			
Community Partnership Team Warwickshire Youth Justice Service This Project has a dedicated Multi Agency Steering Group and a Project Initiation Document	Chair: Liz Young Vice Chair: Nicky Nicholls	As above nickynicholls@warwickshire.gov.uk	
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
Resume Recruitment Process	February – May 2011	Nicky Nicholls, YJS – advertise February/March – priority to those existing at risk employees (re-deployment/facing redundancy). Aim to have team in place by June 2011	On course
Review Budget	February 2011	Liz Young, Nicky Nicholls, Nick Gower-Johnson, Dan Green – having established final total budget for both Warwick and Rugby FIPs – meeting to fine tune and ensure all cost centres are covered	Meeting taking place on 24 th February
Review Governance	Aim for arrangements in place by April 2011	Liaising with Dan Green (Rugby FIP Chair) and Louise Richards (County FIP Coordinator) over proposal to merge Warwick and FIP Steering Groups. WCC considering the County wide strategic governance arrangements currently as well as linkages with the Financial Inclusion Programme.	On course
Calendar of meetings to be arranged		Liz Young	

Official Launch of FIP	Late Summer 2011	FIP Steering Group	
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Priority Underpinning Measure 1: INFORMATION SHARING TO IMPROVE SERVICE RESPONSE		CROSS CUTTING PRIORITY ACTION PLAN LEAD: Derek Ridgeway, Warwickshire Police				Deliverability Assessment: Good				
						Fit with Sustainable Community Strategy: (see Appendix 1) 6, 13				
ISSUE AND TASK/S		WHEN		LEAD PARTNER. AND SUPPORTING PARTNERS		TARGETS – SPECIFIC AND HEADLINE		RESOURCES		
A range of measures to improve flow of information to and from partners - on those suffering mental health problems, who live in the community (to facilitate a more informed and sympathetic approach) - to cascade information through and from public sector front line workers that may assist the police in their work		ASAP		WCC – Julie Sullivan & Derek Ridgway Theme Leads would like to commence data sharing on tenants and offenders (may need data sharing protocols to be put in place). Needs tie-in to FIP		Contribution to Quality of Life Indicators to be assessed.		Existing staff (then to be assessed)		
Themes Supported:	Housing	Health	Safer	Economy/Jobs	C and YP	Culture/Leisure				
Environmental Impact	Delivery mechanisms will seek to minimise their environmental impact.									
Cross Cutting Approaches	NTG	Families	Geographic	Rurality	Comm. Cohesion	Sustainability/				
Contribution from Third Sector:										
Geographic:		County wide			Community Forum:		ALL			

Priority Underpinning Measure One – Data Sharing – Action Plan

Action Plan Lead Officer		Derek Ridgeway	derek.ridgeway@warwickshire.pnn.police.uk
Partner Project Development Team members who can be contacted about the project:			
Warwick District Council (ASB Officer)		Julian Hill	Julian.hill@warwickdc.gov.uk
Warwickshire County Council		Julie Sullivan	juliesullivan@warwickshire.gov.uk
Planned Actions:			
ACTION	TIMING	WHO AND DETAILED ACTION	PROGRESS
			<p>Derek Ridgeway attended the Community Safety meeting on 14 October 2010 (Chaired by DCC PARKER) and presented the Sharing of Information protocol (SIP) in respect of the Police and Housing providers, with a few small amendments this was accepted. They also approved the use of a template type SIP to be placed on the web site so that all agencies could access it, as well as providing a SIP electronic learning programme. Derek has a meeting scheduled with the Police Data Protection Manager on 16 December 2010 to progress these</p> <p>The MAPPa memorandum of understanding was approved by the MAPPa Strategic Management Board on 8 September. This covers the process for information sharing across all agencies on MAPPa eligible offenders.</p>

			<p>The Health Service, as you may be aware, is always evolving and they have now moved the responsibility for the "crisis team" to a new co-ordinator, splitting responsibility away from the CPN Manager. Derek is still awaiting contact from the new co-ordinator to raise the issues regarding information sharing, and to get a better understanding of what their exact role is. Once he has had this meeting he will communicate back to the County Council their role so that they are not contacted in respect of things outside their terms of reference. For the same reason I do not yet have an update on the call centre.</p> <p>The training for Mental Health is now planned for the February and will include SIP.</p> <p>In respect of the last point, Derek has liaised with Julian Hill regarding the individual cases and decided that there is little point in going back over these cases, the issues raised will be covered by the actions as outlined above.</p>
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APPENDIX ONE – STRATEGIC AIMS OF THE WARWICK SUSTAINABLE COMMUNITY STRATEGY

1. Our community has actively minimised environmental impacts
2. There is a vibrant, viable and sustainable rural community
3. The built and natural environment has been protected and enhanced
4. There is a strong, diverse economy which provides jobs for all
5. The transport infrastructure enables easier access to key services and facilities
6. The people of Warwick District will feel safe going about their everyday lives
7. Everyone’s housing needs are met
8. People from different backgrounds get on well together
9. There is a thriving tourist economy making it one of the top visitor destinations
10. Citizens are actively engaged in decision making and participate fully in community life
11. There is a strong learning culture that spans all age groups
12. There are opportunities for everyone to enjoy and participate in sport, the arts and cultural activities
13. Everyone is able to enjoy a healthy lifestyle and sense of well being
14. Every child and young person including those who are vulnerable and disadvantaged has the greatest opportunity to be the best that they can be
15. The gap between affluent and poor people has been significantly reduced
16. Our older and vulnerable citizens are valued and live fulfilling and independent lives