

Response from the meeting of Council 26 September 2023 on a recommendation from Cabinet 9 August 2023 arising from a recommendation made by Overview & Scrutiny Committee 8 August 2023

Item 5 – Resident Engagement Strategy
(Cabinet agenda 9 August 2023)

Scrutiny Comment 8 August 2023:

The Committee did not scrutinise this report at the meeting, but the Chair had liaised with the Head of Housing on the recommendation to Cabinet he would propose to the Committee.

Recommendation:

To strengthen the Resident Engagement Strategy The Committee recommended to Cabinet that:

- (1) Cabinet asks the Portfolio Holder to define key measures of success and metrics that can be used to determine the impact of the strategy and the effective use of Council resources; and
- (2) Cabinet asks the Head of Housing to agree appropriate measures of success with tenants to understand the level of impact on their needs.

These measures should be made available on the Council's Dashboard.

Cabinet Response 9 August 2023:

The recommendations in the report were approved, along with the following additional recommendation:

"that Cabinet asks the Portfolio Holder and Head of Housing to agree appropriate measures of success with tenants to understand the level of impact on their needs. These measures should be reported by way of an annual report to tenants and on the Council's Dashboard".

(The above will form a recommendation to Council on 26 September 2023)
Council Response 26 September 2023:

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Council delegated to Cabinet the following:

- (1) authority be delegated to the Head of Housing in consultation with the Portfolio Holder for Housing to deliver the actions contained within the Resident Engagement Strategy [2023](#) to [2027](#); and
- (2) the Portfolio Holder and Head of Housing be asked to agree appropriate measures of success with tenants to understand the level of impact on their needs. These measures should be reported by way of an annual report to tenants and on the Council's Dashboard.

Council approved the recommendation in the report.