

Summary of Generic Cultural Services Risks

Generic to WDC		January 2016	April 2016	Feb 2017	July 2017	Dec 2017		
1.	Loss or major damage to operational buildings							
2.	Unplanned unavailability of R/H offices							
3.	Plant failure							
4.	Loss of power/water							
5.	Loss of Data				Moved to 44	Moved to 44		
6.	Failure to comply with Council Policy and/or legislation							
7.	Potential for financial loss through cash handling and banking procedures				Moved to 42	Moved to 42		
8.	Credit card fraud				Moved to 43	Moved to 43		
9.	Unauthorised access to buildings							
10.	Accidents to staff and customers							
11.	Abuse/attacks on staff							
12.	Legionella in operational buildings							
13.	Loss of WDC network							
14.	Loss of key management staff							
15.	Unplanned loss of operational staff							
16.	Non-compliant procurement							
17.	Failure to manage budgets							
18.	Withdrawal of partners							
19.	Failure of a major contract							
20.	Management of leaseholders/tenants to ensure compliance							
21.	Loss of crucial suppliers of specialist goods							
22.	Serious Injury, Heart attack, Loss of Life, - Pools, Gyms & Sports Halls							
23.	Plant failure							
24.	Failure to achieve income targets					Deleted		
25a	Failure of Golf contract							
25b	Failure of leisure centre contract							
26.	Inability to run BACS DD system				Deleted	Deleted		
27.	Loss of Flex (Clarity) system				Deleted	Deleted		
28.	Withdrawal of support for Flex software				Deleted	Deleted		
29.	Failure to manage or appropriately support Events within the District			No longer a Cultural Services risk	Deleted	Deleted		
30.	Drop in morale of operational staff during				Deleted	Deleted		

	Leisure Development Programme process							
31.	Leisure Development Programme							
32.	Flooding of Royal Pump Rooms							
33.	Leaks into RPR from roof							
34.	Theft or damage to exhibits/collections							
35.	Loss of external grant funding							
36.	Failure to achieve budget targets							
37.	Staffing gaps – inability to operate							
38.	Loss of Databox ticketing system							
39.	Theatre plant/lighting failure							
40.	Act of violence/threats against RSC staff/general public							
41.	Lack of ability to effectively monitor the movement of the public around the Town Hall site may result in property damage, theft or violence against staff							
42.	Potential for financial loss through cash handling and banking procedures							
43.	Credit card fraud							
44.	Loss of Electronic Data							
	Risk colour totals	31 yellow 4 green 6 red	31 yellow 4 green 6 red	31 Yellow 4 Green 5 Red	32 Yellow 3 Green 2 Red	28 yellow 4 green 4 red		