

Quarterly Performance Report

2003/2004 3rd Quarter

**ENVIRONMENTAL SERVICES PORTFOLIO**

**PART 1 : RESULTS REPORT FOR :**

- **Corporate Strategy Indicators** (NB : Most of these do not currently have data that can be reported on a quarterly basis)
- **National Best Value Performance Indicators**

---

EM24 % of population resident in the authority's area served by a kerbside collection of recyclables

Result : 90%

Target : 98%

---

EM3 Properties alleviated from flooding from critical ordinary watercourses by capital expenditure.

Result : 162

Target : 36

---

DS5(1) Percentage of major planning applications determined in 13 weeks

Result : 63%

Target : 60%

---

DS5(2) Percentage of minor planning applications determined in 8 weeks

Result : 59%

Target : 65%

---

DS5(3) Percentage of other planning applications determined in 8 weeks.

Result : 77%

Target : 80%

---

DS9 % planning decisions made under delegated powers

Result : 75%

Target : 90%

---

CS17(1) Domestic Burglaries per 1,000 households

Result : 15.7

Target : 11.25

---

CS25 Number of domestic violence refuge places per 1000 population provided or supported

Result : 0  
Target : 0

---

CS20 Vehicle crimes per 1,000 population

Result : 12.3  
Target : 14.81

---

CS269(1) % of residents very or fairly worried about being a victim of domestic burglary

Result : 54  
Target : 55

---

CS26(2) % of residents very or fairly worried about being a victim of violent crime

Result : 37  
Target : 42

---

CS26 (3) % of residents very or fairly worried about being a victim of vehicle crime

Result : 46  
Target : 48.5

---

## **PART 2 : OUT OF TOLERANCE REPORT FOR :**

- **Corporate Strategy Indicators** (NB : Most of these do not currently have data that can be reported on a quarterly basis)
  - **National Best Value Performance Indicators**
- 

CS17(1) Domestic Burglaries per 1,000 households

Result : 15.7

Target : 11.25

Mitigation : The rise is as a result of a complex set of variables which are being analysed.

Action : Introduce a smartwater scheme in Brunswick Beat. Quarterly analysis of recorded crime

---

DS9 % planning decisions made under delegated powers

Result : 75%

Target : 90%

Mitigation : 75% is consistent with past performance. New delegated powers have not yet been introduced

Action : New delegated powers procedures now agreed

---

**PART 3 : RISK REPORT FOR :**

- **Corporate Strategy Indicators** (NB : Most of these do not currently have data that can be reported on a quarterly basis)
- **National Best Value Performance Indicators**

---

There are no at risk targets within this portfolio

---