WARWICK DISTRICT COUNCIL Finance & Audit Scrutiny - 9 th October 2012	y Committee Agenda Item No. 5
Title	Review of Neighbourhood Services Risk Register by Finance & Audit Scrutiny Committee
For further information about this report please contact	Ian Coker 456227, <u>ian.coker@warwickdc.gov.uk</u> Or Richard Barr 456815, <u>richard.barr@warwickdc.gov.uk</u>
Wards of the District directly affected Is the report private and confidential and not for publication by virtue of a paragraph of schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006?	Not applicable No
Date and meeting when issue was last considered and relevant minute number	10 th July 2012 – Finance & Audit Scrutiny 11 th January 2012 – Executive
Background Papers	WDC risk management policy & guidelines

Contrary to the policy framework:	No
Contrary to the budgetary framework:	No
Key Decision?	No
Included within the Forward Plan? (If yes include reference number)	No
Equality & Sustainability Impact Assessment Undertaken	No (N/A: no direct service implications)

Officer/Councillor Approval			
With regard to officer approval all reports <u>must</u> be approved by the report authors relevant director, Finance, Legal Services and the relevant Portfolio Holder(s).			
Officer Approval	Date	Name	
Chief Executive/Deputy Chief Executive	24 Sept 2012	Andrew Jones	
Head of Service	17 Sept 2012	Ian Coker	
СМТ			
Section 151 Officer	17 Sept 2012	Mike Snow	
Monitoring Officer			
Finance	17 Sept 2012	As S151 Officer	
Portfolio Holder(s)	17 Sept 2012	Councillor Shilton	
Consultation & Community Engagement			
None other than consultation with members and officers listed above.			
Final Decision?		Yes	
Suggested next steps (if not final decision please set out below)			

1 SUMMARY

1.1 This report sets out the process for the review by Finance & Audit Scrutiny Committee of the Neighbourhood Services Risk Register.

2 **RECOMMENDATIONS**

2.1 That Finance & Audit Scrutiny Committee should review the Neighbourhood Services Risk Register attached at Appendix 1 and make observations on it as appropriate.

3 **REASON FOR THE RECOMMENDATIONS**

3.1 To enable members to fulfil their role in managing risk (see section 7, below).

4 **POLICY FRAMEWORK**

4.1 The Neighbourhood Services Risk Register reflects the council's corporate priorities and key strategic projects that are reflected in Fit for the Future.

5 **BUDGETARY FRAMEWORK**

- 5.1 Although there are no direct budgetary implications arising from this report, risk management performs a key role in corporate governance including that of the Budgetary Framework. An effective control framework ensures that the Authority manages its resources and achieves it objectives economically, efficiently and effectively.
- 5.2 The risk register sets out when the realisation of risks might have financial consequences. One of the criteria for severity is based on the financial impact.

6 ALTERNATIVE OPTION(S) CONSIDERED

6.1 This report is not concerned with recommending a particular option in preference to others so this section is not applicable.

7 **RESPONSIBILITY FOR RISK MANAGEMENT**

7.1 In its management paper "Worth the risk: improving risk management in local government", the Audit Commission sets out clearly the responsibilities of members and officers:

"Members need to determine within existing and new leadership structures how they will plan and monitor the council's risk management arrangements. They should:

- decide on the structure through which risk management will be led and monitored;
- consider appointing a particular group or committee, such as an audit committee, to oversee risk management and to provide a focus for the process;
- agree an implementation strategy;

- approve the council's policy on risk (including the degree to which the council is willing to accept risk);
- agree the list of most significant risks;
- receive reports on risk management and internal control officers should report at least annually, with possibly interim reporting on a quarterly basis;
- commission and review an annual assessment of effectiveness: and
- approve the public disclosure of the outcome of this annual assessment, including publishing it in an appropriate manner.

The role of senior officers is to implement the risk management policy agreed by members.

It is important that the chief executive is the clear figurehead for implementing the risk management process by making a clear and public personal commitment to making it work. However, it is unlikely that the chief executive will have the time to lead in practice and, as part of the planning process, the person best placed to lead the risk management implementation and improvement process should be identified and appointed to carry out this task. Other people throughout the organisation should also be tasked with taking clear responsibility for appropriate aspects of risk management in their area of responsibility."

8 BACKGROUND

- 8.1 Executive agreed on 11th January 2012 that:
 - (a) Portfolio Holders should review their respective Service Risk Registers quarterly with their service area managers.
 - (b) Portfolio Holder Statements should include each service's top three risks.
 - (c) Executive should note the process for the review by Finance & Audit Scrutiny Committee of service risk registers.
 - (d) The relevant Portfolio Holders should attend the Finance & Audit Scrutiny Committee meetings at which their respective service risk registers are reviewed.
- 8.2 The full framework endorsed by Executive at that meeting is set out as Appendix 3.
- 8.3 Risk registers are in place for all significant risks facing service areas in the provision of their services. In addition to service risk registers for all service areas there is the Significant Business Risk Register that contains the organisation's corporate and strategic risks (the latest version of this being presented to the October Executive meeting). Also, across the organisation, there are risk registers for specific projects such as the Clarendon Arcade.

9 **NEIGHBOURHOOD SERVICES RISK REGISTER**

- 9.1 The Neighbourhood Services Risk Register is a working document that is reviewed and updated as necessary by the service area's Management Team comprising the Head of Neighbourhood Services together with the team leaders. The document is also discussed with the portfolio holder on a regular basis.
- 9.2 The latest version of the Neighbourhood Services Risk Register is set out as Appendix 1 to this report.
- 9.3 The scoring criteria for the risk register are judgemental and are based on an assessment of the likelihood of something occurring, and the impact that might have. Appendix 2 sets out the guidelines that are applied.
- 9.4 In line with the traditional risk matrix approach, greater concern should be focused on those risks plotted towards the top, right hand (north-east) corner of the matrix whilst the converse is true for those risks plotted towards the bottom, left hand (south-west) corner of the matrix. If the matrix was in colour, the former-described set of risks would be within the area shaded red, whilst the latter-described set of risks would be within the area shaded green; the mid-range would be seen as yellow.
- 9.5 It is suggested that Members review the risk register set out as Appendix 1 confirming that risks have been appropriately identified and assessed and that appropriate measures are in place to manage the risks effectively. Members may wish to challenge the Neighbourhood Services Management Team on these aspects and assure themselves that the Neighbourhood Services Risk Register is a robust document for managing the risks facing the Neighbourhood Services service area.
- 9.6 Some risks may be regarded as "generic", i.e. they will impact upon all Service Areas, and so should appear on each Service Area's Risk Register. However, in these cases an individual Service will often take more of a lead in managing that risk, e.g. loss of accommodation or loss of ICT for which, in these instances, the lead Service Areas are Community Protection and Corporate and Community Services respectively.