

Holly Bush, Leamington Spa

Stacey Walsham – Environmental Protection Technical Officer

History Report Created – 07/12/2022

Updated – 15/12/2022

Date	Action	Department	
19/05/2022	Complaint received	Licensing	Regarding the use of the outside area after 23.00 and use of outdoor deck area and tent.
17/06/2022	Requesting info in relation to premises and complaints	Licensing	Information given about premises licence and how to pursue a review of the premises licence.
26/06/2022	Vary DPS	Licensing	To: Ricky Charles John Mancini
19/07/2022	Complaint re possible breaches	Licensing	Information given by licensing reference to drugs use in the pub and how to join pub watch
26/07/2022	Visit to Premises	Police	Police carried out a Drugs visit to premises and advise given.
13/08/2022	Complaint about - loud music and karaoke Complaint is still open and under investigation: REF: 431832	Environmental Health	Complaint is with PML and is still open. Noise App recordings received 12/13 th August 2022. PML findings from recording: Listened to noise app recordings submitted on 13th August. Sound of music and karaoke intrusive above tv between 9pm and 10pm - a nuisance
17/08/2022	Complaint about - Possible Licensing breaches	Licensing	Telephone call to DPS to advise of the breaches <ul style="list-style-type: none">• Advised to place signs on tables not to be used after 23:00• No glasses outside after 23:00
24/08/2022	Complaint about - loud music and karaoke REF: 431831	Environmental Health	Complaint is currently open and with PML and still under investigation.
30/08/2022	Noise App recordings reviewed from 26/08/2022 REF: 431832	Environmental Health	26/08/2022 – Noise app recording received Abba clearly audible.
04/09/2022	Officers witness breach of licence	Licensing	Email from Mr Mancini – staff smoking at end of shift
16/09/2022	Noise App recordings received REF: 431831	Environmental Health	Noise App recordings received: Music: 11.26pm
16/09/2022	Noise App recordings received REF: 431832	Environmental Health	Noise App recordings received: Live Music: 11.06pm, 11.31pm, 11.57pm

17/09/2022	Noise App recordings received REF: 431832	Environmental Health	Noise app recordings received: ABS – 12:09am
18/09/2022	Noise App recordings received REF: 431832	Environmental Health	Noise App recordings received: Music: 2.22pm, 3.27pm, 5.29pm, 6.51pm 7.11pm, 7.52pm, 11.27pm
18/09/2022	Noise App recordings received REF: 431831	Environmental Health	Noise App recordings received: Loud Music: 2.22pm, 2.27pm, 7.11pm
18/09/2022	Video Footage	Environment Health	Recording of live music – Tina turner can be heard clearly.
20/09/2022	Complaint – Breach of premises licence	Licensing	Loud music after 23.30, outside area being used after 23.00 – advised again not to use outside area after 23.00
06/10/2022	Enquire	Licensing	How to review the licence
22/10/2022	Complaint - loud bass vibration REF: 433678	Environmental Health	Drugs, loud noise from people, loud music, drink driving being witnessed. Manager of pub knocking on door. Complaint about music beyond 23.00 heavy bass vibrations can be heard. Closed by EH as no further contact from complainant
23/10/2022	Noise App recordings received REF: 431831	Environmental Health	Noise App recordings received: 12.35am Video footage received recorded 23/10/2022 @ 12.35
24/10/2022	Photo received REF: 433706	Environmental Health	Photographs received Taken at 11.25pm on the 22/10/2022
30/10/2022	Noise App recordings received REF: 431832	Environmental Health	Noise App recordings received: Music: 10.36pm, 10.59pm, 11.10pm
31/10/2022	Possible licensing breaches	Licensing	Music being played after 23:00 – explained this was due to cleaning the pub
11/11/2022	Compliance visit	Licensing	Advise given – drugs found on urinal.
27/11/2022	Complaint received regarding possible breach of premises licence REF: 435187	Licensing	Video footage received of people outside after 23:00, people fighting and urinating in the street.
28/11/2022	Complaint received REF: 435187		Photos received of people outside using the seating area on 25/11/2022
05/12/2022	Late Ten received for 17/12/2022	Environmental Health	Objected – hours requested are likely to cause a nuisance to residents.
05/12/2022	Ten received 23/12/2022	Environmental Health	Objected – hours requested are likely to cause a nuisance to residents.
08/12/2022	LATE Ten received 17/12/2022	Environmental Health	Objected – Out of time – Objection not accepted Risk assessment and noise management plan received

