

Summary of Neighbourhood Services Risks

Generic to WDC		Review dates						
		22 Apr 12	8 Nov 12	27 Mar 13	13 May 13	17 Jun 13	5 Jul 13	8 Aug 13
1	Giving incorrect information and advice							
2	Recruitment and retention of staff							
3	Failure to meet "Fit for the Future" Objectives							
4	Insufficient money resulting in an inability to provide normal services.							
5	Failure to respond to new legislation, comply with new/existing legislation, takes into account legal implications of decisions.							
6	ICT systems not able to support current service delivery and future improvements							
7	Information and service access for members of the public.							
8	High or increasing levels of sickness							
9	Impact of climate change on service delivery							
10	Accidents/ health & safety of staff in office							
11	Accidents / health and safety of contractors							
12	Inability to fund services.							
13	Failure of contractor to deliver service				↑		↑	
14	The impact of a business continuity incident							
15	Flooding							
16	Growth within Warwick District outstrips the ability for the Council to deliver services.							
Neighbourhood Specific Service Plan								
17	Reduction in recycle income.			Removed				
18	Failure to renew partnership agreement for on-street parking							
19	Car Park Income does not meet budget							
20	Contract re let costs are greater than anticipated			Removed				
Generic to Neighbourhood Services								
21	Failure by contractors to comply with Council Policy; Health and safety;							
22	Personal injury to staff whilst undertaking day to day duties.							
23	Failure by WCC to provide appropriate disposal sites for waste i.e. landfills, Civic Amenity Sites etc.					↑		
24	Service growth outstrips SITA/Glendale's ability to deliver services							

25	Failure in Information Management systems							
26	Risk of contractor becoming insolvent (Created in Oct 12)							
Car Parks								
27	Shortfall in Car Park income							
28	Claims from Slippery conditions in car parks/parks during periods of freezing weather.							
29	Damage to P&D machines in off-street car parks including Pay on Foot							
30	Damage to vehicles and persons in off-street car parks							
31	Lock in of people at multi-storey car parks							
GM related								
32	Playgrounds, playground equipment, BMX parks and Skate Parks not fit for purpose							↑
33	Direct injury and damage caused by trees.							↓
34	Insurance type claims/damage caused by trees							
35	Long term reputational risk from trees							↑
36	People/Events being locked in a park at night							
37	Risk of trees becoming diseased i.e. Dutch Elm Disease.	↑						↓
38	Building related problems							
39	Failure to consult affectively with "Friends of" groups							
40	Drowning or injury as a result of water body in vicinity of park or open space							
41	Loss of tree officer.				Removed			
42	Ability to deliver on Green Space Strategy							
Refuse, Recycling and Street Cleansing								
43	Service disruption						↑	
44	Injury to members of the public at Pubic Convenience			Removed				
45	Damage to Public Conveniences of buildings and /-or fittings			Removed				
46	Demobilisation of contracts							
47	Lack of training in risk management and CDM Regulations							