

## Quarterly Best Value Review Update Reports January 2004

### Name of BVR : Planning

<b>Progress during the period 1/10/03 to 31/12/03</b> (list actions which have been completed or progressed during the period)	
<b>Proposed Action</b> (from BVR Action Plan)	<b>Progress</b>
Publish Service aims	Done and on website
Introduction of new planning IT system	System now introduced
Delegation agreement extension	Undertaken
Introduction of additional staff	Staff resource now in place
Affordable Housing arrangements	New approach undertaken together with Housing. Affordable housing co coordinator in place
Conservation Grant procedure review	Undertaken
Public Speaking at Committee	Arrangements now agreed. To be implemented in April 04
Contact Centre service developed	Support services now provided by Contact Centre
Update Local Plan	Local Plan now completed Deposit period
Improvement in application decision Making speed	Improvements now achieved
Revise code of Site visits	Undertaken as part of Public Speaking arrangements
Training for members	Initial training undertaken. Programme of training being put in place
Accommodation for Committee	Improved arrangements now in place in Council Chamber
Front of house service	Achieved with new planning posts in DC
Community safety	Enhanced consultation arrangements with Police on applications

<b>Actions with no or limited progress during the period 1/10/03 to 31/12/03</b> (list actions which in the BVR Action Plan were scheduled to be completed or progressed during the period, but which have not been)		
<b>Proposed Action</b> (from BVR Action Plan)	<b>Mitigation</b> (Reason for limitations on progress)	<b>Corrective Action</b> (Clarify future plans in relation to the action including revised timescales)
Guidance on Section 106 agreements	delay due to resource problems at WCC - a main contributor	To be completed by end 04 – may be impacted on by new planning guidance
Parish Council Training	Delayed through lack of resource -	Some training done through WALC hope to have wider programme by end 04

Joint working with Stratford	Delayed due to resource difficulties at Stratford	To be reviewed during 04
Joint registration of BC/DC apps	Further development of IT required	Will be considered further as development of new IT system continues in 04
Home working/hand held devices	Delayed due to resource constraints	To be develop on pilot basis in 04
Continuing consultation	Further meetings with Developers/agents delayed due to work priorities	To be developed later in o4

<b>Actions due for progress or completion during the period 1/1/04 to 31/3/04</b>	
<b>Action</b> (from BVR Action Plan)	<b>Deadline</b>
Further improvement in monitoring S106 agreements	Mar 31
Revised arrangements for Conservation grant delivery 04/05	Mar 31