

Appendix 2: Comments received

Comments Received	Action
It would be good to see here a commitment to advice and guidance in the first instance and to make businesses feel confident about approaching for advice without fear of triggering enforcement action	Noted. (Provided in regard to the Enforcement Policy review and carried forward to this document).
See a commitment to reducing the Regulatory Burden for businesses.	Note and wording alter to provide commitment
Insert timescales for responses for dealing with businesses.	Noted. Unable to do so as this depends on the enquiry, the regulatory and if referred is outside of WDC control.
Give examples of earned recognition.	Reference removed to prevent confusion as this is limited to specific regulators and is exemplified within other documents and on webpages.
This should include why a business will be inspected and how they can alter/change their risk rating.	Noted. Unable to be included as this is specific to each regulator. Will review webpages and other supporting documents to ensure inclusion.
Work with other LAS to share and implement best practice.	Noted. Wording clarified.
The FSB does not support a business mentoring scheme.	Removed from the Charter.
Explain the work of council's regulators and their offer to businesses so there is clarity.	Noted and included.