

OVERVIEW AND SCRUTINY COMMITTEE

Task and Finish Group Title	Discretionary Assisted Travel Scheme
Membership of Working Group:	
Area for Investigation: (Directorate and Service Area)	Customer and Information Services
Key Officer Contacts:	
Scoping form completed by:	Alan Boad
Scrutiny requested by:	Overview and Scrutiny Committee
Criteria for inclusion in work programme	(If yes please provide details)
Customer Feedback	Yes - Lack of uniformity in the provision for the elderly and residents with mobility problems.
Poor performance	Yes - Lack of provision for target group throughout the District
Area requiring policy development	Yes
Value for Money Concerns	No
Emerging issues; Executive Referral, CAA etc	Yes
Long term financial benefit anticipated	No
Corporate priority	Yes/No
<p>Summary of overall anticipated benefits and intended outcomes</p> <p><i>[Give a brief description of what we hope undertaking the review will achieve e.g. Improved performance, amended policy, efficiencies or increased footfall]</i></p>	<p>To establish whether it is possible to introduce a single community transport scheme for both the elderly and residents with mobility problems where normal public transport is unsuitable to meet their changing travel needs. Taking into account:</p> <ol style="list-style-type: none"> existing provision such as: <ul style="list-style-type: none"> Hospital Transport Schemes Flexibus Warwickshire Community Links Taxi tokens Identifying the needs of the different communities and groups. Identifying the opportunity to develop a 'Total Place' approach to the pooling of resources to provide a single service for the community.

<p>Indicators of success</p> <p><i>[Include details of desired indicators of success and how these can be measured]</i></p>	<ul style="list-style-type: none"> • Understanding of the transport needs of different communities and groups. • Create a single point of contact and service for residents with special transport needs. • Pooling of resources from the public purse to provide an improved service to meet the needs of the local community. • The provision of an improved service to be met within existing budgets. • A recommendation for a 'Community Transport Scheme' that is 'fit for purpose' is accepted by the appropriate funding bodies.
Policy Context	
National or Regional Policy Implications	Bus Passes and possible move to County Council from Central Government
Impact on local people	<ul style="list-style-type: none"> • Freedom for residents with special transport needs to lead as normal a life as possible. • Improved social welfare for local residents with special needs. • Increased independence with less demands for care support • Increased respite time for carers.
Scope	
<p>In Scope</p> <p><i>[Define what the scope of review]</i></p>	<p>The Review should include:</p> <ul style="list-style-type: none"> • Identifying and understanding the particular transport issues and needs faced by the elderly and residents with mobility problems. • What special transport options are currently available both in the District and across the County. • How do the public find out where to go, who to contact and where/how to access any existing services. • What role could/do the voluntary groups play. • Identifying resources that are currently, or could be available and what could be pooled (Total Place options). • How would a 'joined up' service work. • What opportunities are there for a mixed or common service solution.

	<ul style="list-style-type: none"> • What opportunity is there for a 'South Warwickshire' solution. • The provision of an alternative transport system for able residents to use where no regular bus service operates.
<p>Excluded from Scope</p> <p><i>[Define the exclusions from the scope of the review]</i></p>	<p>The Review will not include:</p> <ul style="list-style-type: none"> • The preparation of a detailed proposal, business plan, or legal agreements

Council and Partner Involvement	
<p>Who would need to be involved from the Council?</p> <p>Which of our partners, stakeholders and Members of the community should we seek to engage?</p>	<p>Warwick District Council</p> <p>Warwickshire County Council</p> <p>Stratford District Council</p> <p>PCT (Primary Care Trust)</p> <p>WCAVA (Warwickshire Community And Voluntary Action)</p> <p>Bus Companies</p> <p>Community Forums (Kenilworth, North Leamington, South Leamington, Rural East, Rural West, Warwick and Whitnash)</p> <p>Town & Parish Councils</p> <p>Shopmobility</p> <p>Age Concern</p> <p>The Senior Peoples Forum</p> <p>Users e.g. St Patricks Irish Club & The Stroke Association</p> <p>Taxi/Private Hire Associations</p> <p>Social Services</p> <p>Hospital Transport Scheme</p> <p>Racing Club/Racing to get there</p>
Review Resources	
<p>Evidence</p> <p><i>[Background Information and documents to look at]</i></p>	
<p>Witnesses</p> <p><i>[Who to see and when]</i></p>	
<p>Site visits</p> <p><i>[Details of site visits and when they will be held if appropriate]</i></p>	Stratford & Rugby
<p>Consultation</p> <p><i>[Do findings need to be published for consultation before making final recommendations?]</i></p>	
Dangers/ Barriers/Risks	
<p>What are the risks to the review?</p>	<p>Lack of 'buy in' by the public bodies.</p> <p>Raising expectations.</p> <p>Trying to achieve too much.</p>
Timescales	

Anticipated Review Start Date	
Anticipated Reporting Date	26 th October 2010
Frequency of Meetings	Monthly
Date to evaluate impact <i>[A review in six to twelve months (dependent on outcomes) at this point deciding to either re scrutinise this matter, with a different task and finish group, or sign it off as the indicators of success have been achieved.]</i>	