

Community Protection

Portfolio Holder Statement Update September 2011

1. Since April, what have the measures in the Portfolio Holder Statement been telling you about how things are going in service?

The purpose of the Service Area is, **"To protect the community and individuals from harm."** The Key Customer priority measures associated with the delivery of the purpose are based on the following;

- Making my neighbourhood feel safer
- Effective and fast response to nuisance behaviour
- Ensure licensed premises and taxi business practices are appropriate and comply with legislation
- Quality services to support sustainable development and mitigate flood risk
- During Civil Emergencies, a quick and co-ordinated Incident and Recovery response to the community, whilst still being able to access Council services.
- To promote shared services where they add value.
- New Council projects are designed and constructed on time to agreed budgets to meet customer needs.
- A safe, clean and well maintained environment for staff, tenants and visitors to Riverside House.

Overall the Community Protection Service is delivering what is set out to do during this year. Performance has been very good in many areas which it is contributing to making Warwick District a great place to live, work and visit.

2 Which measures have been of particular interest or concern during the period since April and what have you learnt about your systems from these measures?

Crime within the District is falling with particular success around ASB incidents reducing from last year. Arrests from CCTV evidence, is also in line with our commitment to increase the number of arrests from CCTV usage. This was recently evidenced during the recent civil disturbance across the Country when those perpetrators in Leamington were caught on CCTV. During the Civil disturbance the Council also developed an Operational Order to cover its response to any potential or actual damage on its Business and residential community. During the financial year to August the Licensing service has dealt with approximately 1000 applications covering all of the different licensable activities they are responsible for. Enforcement of private sewer enforcement notices has also dropped from previous years following a mini lean system intervention into the processes involved in resolving private sewer problems with quicker response times to the public. The measure of most concern is related to the number of violent related crimes across the District where current projections suggest that we will not meet our measure, we and our multi agency partners have set. The measure was to "Prevent the level of violent crimes across the District from increasing since last year".

3 What have you done to date as a result of learning from these measures? And what has been the impact of what you have done to date?

The Council has been instrumental in running the multi-agency ASB tasking group to keep up effective intervention processes. Your officers concerns at a strategic level at the South Warwickshire Community Safety Partnership about the increasing violence in the District, has led to a draft Warwickshire Violence Reduction Strategy being developed and tailored around each District's super output area. This draft has been circulated by the Police to Partners for comment and a multi agency tasking group is being established by the Police to address this problem.

4 What else do you plan to do as a result of learning from these measures?

Review the measures and implement mitigation as considered necessary.

5 Of your key projects (as identified in your portfolio holder statement) how many are on track and how many are not? Of those that are not on track please indicate which milestones have been changed and what the revised dates are.

Project	Progress	Original milestones	Revised milestones
River Leam Hydro BIP Project.	On target	Committee report for Capital funding in November 2011.	N/A
Mitigating Flooding to parts of Cubbington.	On target Awaiting funding from WCC and the EA and Parish before progressing further.	Timescale dependant on funding. Would need 40 weeks to deliver the project from the securing of funding. Following Executive report 22 nd Dec 2010, WDC has contributed £100K of funding to the project from Capital expenditure. Feasibility scheme completed but need £600K of partnership funding	N/A
Possible shared service with SDC to run their CCTV service	On target	WDC prepared business cases and submitted to SDC by due date in May2011. Negotiations ongoing.	N/A
Refurbish CCTV Control Room	On target	Awaiting outcome of possible shared services. Then a report to Executive for funding in December 2011	N/A
Possible shared service with SDC to run their Community Safety service	On target	WDC prepared business cases and submitted to SDC by due date in May2011. Negotiations ongoing.	N/A
Olympic Planning around Resilience for the implications on the District and Security	On target	Event Plan and all Licenses need signing off by Multi agency safety Advisor Group by Jan 2012. Draft Operational Order sign off Mid Feb 2012 Training Feb – May 2012.	N/A

6 Does your Service Area Plan/Portfolio Holder Statement need to be amended? If so, please describe the changes.

It is not considered that changes are necessary at this stage.