

COMMUNITY PROTECTION

Portfolio Holder Statement Update June 2012

1. What have the measures in the Portfolio Holder Statement been telling you about how things are going in service during 2011/12?

The purpose of the Service Area is, **"To protect the community and individuals from harm."** The Key Customer priority measures associated with the delivery of the purpose are based on the following;

- Making my neighbourhood feel safer
- Effective and fast response to nuisance behaviour
- Ensure licensed premises and taxi business practices are appropriate and comply with legislation
- High quality services which support sustainable development, mitigates flood risk, maintains safety & security in the public domain and delivers effective solutions to meet the customer's needs.
- In the event of Civil Emergencies, a quick and co-ordinated incident response with recovery, help & assistance to the community, whilst still being able to access Council services.
- To consider and promote shared services where they add value to the Organisation
- New Council projects are designed and constructed on time to agreed budgets to meet customer needs.
- A safe, clean and well maintained environment for staff, tenants and visitors to Riverside House.

Overall the Community Protection Service has delivered the measures it set out to achieve during 2011/12. Performance has been very good in many areas which it is contributing to making Warwick District a great place to live, work and visit.

2. Which measures have been of particular interest or concern during the period and what have you learnt about your systems from these measures? Please attach the final version of your SAP customer & operational measures for the year.

Crime within the District is falling with particular success around ASB incidents reducing from last year by some 8%. Arrests from CCTV evidence, has declined by 12% from the previous year, which is in line with an overall reduction in crime number being observed. During the financial year the Licensing service has dealt with approximately 1800 applications covering all of the different licensable activities for which they are responsible. This has increased overall income to the Council. Enforcement of private sewer enforcement notices has also dropped from previous years following a mini lean system intervention into the processes involved in resolving private sewer problems with quicker response times to the public. The measure of most concern is related to the number of violent related crimes across the District where it is now apparent that we will not meet the measure, we and our multi agency partners have set. In fact there has been an increase of 6.8% from the previous year. The measure was to "Prevent the level of violent crimes across

the District from increasing since last year". One other area of crime which has risen sharply by 27.3% from previous years is that of burglary, particularly around house and theft from vehicles. This, however, was not a priority for the SWCSP at the time of it deciding its priorities.

3. What have you done to date as a result of learning from these measures?

The Council has been instrumental from February 2012 in running a multi-agency ASB pilot, for Warwickshire, the results of which will be used to provide an overall County wide approach to using a risk based assessment to allocate our limited resources to where they are best used and to keep up our effective intervention processes. Your officers concerns at a strategic level at the South Warwickshire Community Safety Partnership about the increasing violence in the District, led to a multi agency South Warwickshire Violence Reduction Action Plan to reduce violence in the street and particularly during the night time economy. Our Action plan does not however address domestic abuse in the home and this is one of the reasons why violence has marginally increased from the previous year.

4. What has been the impact of what you have done to date?

The Police, Council and other partners are actively delivering the initiatives in the plan which has led to an overall reduction for violent crime caused by alcohol and substance induced, particularly in the Districts super output areas. Through a series of Mini Operations on certain week nights throughout the year and utilising powers of dispersal, alcohol diversion schemes, premises licensing controls, a walking wobbly triage scheme, to name but a few, has made Leamington Town Centre safer and reduced admissions attendance to NHS hospital casualty departments. These night time operations have involved officers from, Licensing, CCTV, NHS, Community Safety, Police, Fire, WCC and the WDC Street Marshall initiative.

5. What else do you plan to do as a result of learning from these measures?

Review the measures as part of the 2012/13 South Warwickshire CSP strategic Assessment. From the annual assessment Members are to decide their priorities based on the evidence presented. A partnership action plan will then be prepared for 2012/13 showing delivery mechanisms. Other work areas within the Community Protection Service Plan will form part of the Team Operation Plan with its associated action plans.

6. Of your key projects (as identified in your portfolio holder statement) how many were completed and how many are not? Of those that were not completed please indicate what the revised dates are.

Project	Progress	Original milestones	Revised milestones
River Leam Hydro BIP Project.	Deferred due to available resources	Committee report for Capital funding in November 2011.	March 2013
Mitigating Flooding to parts of Cubbington.	On target Defra & EA, WCC and WDC funding in place for 2yrs	Timescale dependant on funding. Would need 40 weeks to deliver the project from the securing of funding. Following Executive report 22 nd Dec 2010, WDC has contributed £100K of funding to the project from Capital expenditure. Feasibility scheme completed, detailed design progressing for scheme at £800K of partnership funding	Planning Permission July 12 On Site Jan 2013 Finish July 2014
Possible shared service with SDC to run their CCTV service	SDC declined the business opportunities and their Cabinet voted against the option	WDC prepared business cases and submitted to SDC	Completed
Refurbish CCTV Control Room	Deferred until 2013/14	Awaiting outcome of possible shared services. Then a report to Executive for funding in December 2011	Service Plan 2013/14
Possible shared service with SDC to run their Community Safety service	SDC declined the business opportunities and their Cabinet voted against the option	WDC prepared business cases and submitted to SDC in Nov 2011.	Completed
Olympic Planning around Resilience for the implications on the District and Security	On target	Draft Operational Order sign off Mid June 2012 Training May/June 2012.	On – going for Day 44 1 st July

7. Does your Service Area Plan/Portfolio Holder Statement need to be amended? If so, please describe the changes.

Changes have been picked up in the 2012/13 Service Area Plan, which has a greater emphasis on earning greater external income to the Service, whilst also making savings, but without affecting the service to our customers.