

| | | |
|---|---|--------------------------|
|  Overview and Scrutiny Committee – 2nd April 2019 | | Agenda Item No. 6 |
| Title | Increased Litter Bin Provision – report back to show how well the scheme has been received and results | |
| For further information about this report please contact | Gary Charlton Contract Services Manager gary.charlton@warwickdc.gov.uk 01926456315 | |
| Wards of the District directly affected | All | |
| Is the report private and confidential and not for publication by virtue of a paragraph of schedule 12A of the Local Government Act 1972, following the Local Government (Access to Information) (Variation) Order 2006? | No | |
| Date and meeting when issue was last considered and relevant minute number | N/A | |
| Background Papers | "Increased Litter Bin Provision" report, Executive meeting 27th June 2018. | |

| | |
|--|----|
| Contrary to the policy framework: | No |
| Contrary to the budgetary framework: | No |
| Key Decision? | No |
| Included within the Forward Plan? (If yes include reference number) | No |
| Equality Impact Assessment Undertaken | No |
| | |

| | | |
|--|-------------|-------------------------------|
| Officer/Councillor Approval | | |
| Officer Approval | Date | Name |
| Chief Executive/Deputy Chief Executive | 20/3/19 | Bill Hunt |
| Head of Service | 19/3/19 | Rob Hoof |
| CMT | 20/3/19 | Chris Elliott |
| Section 151 Officer | | Mike Snow |
| Monitoring Officer | 20/3/19 | Andy Jones |
| Finance | | Mike Snow |
| Portfolio Holder(s) | 19/3/19 | Councillor Moira-Ann Grainger |
| Consultation & Community Engagement | | |
| None. | | |
| Final Decision? | N/A | |
| Suggested next steps (if not final decision please set out below) | | |

1. Summary

- 1.1. This report seeks to update the Overview and Scrutiny Committee on the progress made with the additional litter bin collection team, additional cleansing to our destination parks and the installation of new litter bins.

2. Recommendation

- 2.1. That the Overview & Scrutiny Committee notes the progress made with this project.

3. Reasons for the Recommendation

- 3.1 At its meeting in June 2018 the Committee requested that officers provide an update at the end of 2018 on the increased litter bin provision. Officers from Neighbourhood Services will present this report to the Overview and Scrutiny Committee.
- 3.2 The additional litter bin emptying team came into operation at the beginning of October 2018 and provided 80 additional litter bin collections per day. It had been expected that this team would be operational for the summer but was delayed due to vehicle hire and recruitment issues by the contractor.
- 3.3 The schedule of collections for this team was reviewed in January 2019 and has been increased to circa 140 collections per day. Officers will continue to work with the contractor during 2019 to refine the scheduling programme.
- 3.4 In May 2018 an additional parks and open spaces cleansing team commenced operations to support the existing annual cleansing programme. In July 2018 two seasonal barrowmen started cleansing duties at St Nicholas Park and Jephson Gardens. These additional resources carried on throughout the summer until late September 2018. During the summer we received several compliments via social media in relation to the cleanliness of Jephson Gardens and St Nicholas Park.
- 3.5 Litter bin complaints arising from the parks during May 2018 to December 2018 were 15 in comparison to 27 complaints from May 2017 to December 2017. The provision of the additional cleansing teams to the destination parks is likely to be a contributing factor to this improved position.
- 3.6 During July, August 2018 and September 2018 officers from Neighbourhood Services requested proposed locations for additional or replacement bins from Councillors and local Stakeholders. To date 36 new bin locations have been suggested, in addition to the new bins the Council have replaced 57 damaged and missing bins. The locations for these are included in Appendices 1 & 2.
- 3.7 It had originally been anticipated that the new bins would have been installed by the end of 2018. However, the delay was caused by the need to procure an ongoing preferred bin supplier followed by manufacturing lead times. This resulted in the delivery of the litter bins not occurring until the beginning of January 2019. The installation programme was 10 weeks and was completed mid-March 2019.

4. Policy Framework

4.1 Fit for the Future (FFF)

The Council's FFF Strategy is designed to deliver the Vision for the District of making it a Great Place to Live, Work and Visit. To that end amongst other things the FFF Strategy contains several Key projects.

The FFF Strategy has 3 strands – People, Services and Money and each has an external and internal element to it. The table below illustrates the impact of this proposal if any in relation to the Council's FFF Strategy.

| FFF Strands | | |
|---|--|---|
| People | Services | Money |
| External | | |
| Health, Homes, Communities | Green, Clean, Safe | Infrastructure, Enterprise, Employment |
| <u>Intended outcomes:</u> Improved health for all Housing needs for all met Impressive cultural and sports activities Cohesive and active communities | <u>Intended outcomes:</u> Area has well looked after public spaces All communities have access to decent open space Improved air quality Low levels of crime and ASB | <u>Intended outcomes:</u> Dynamic and diverse local economy Vibrant town centres Improved performance/productivity of local economy Increased employment and income levels |
| Impacts of Proposal | | |
| Increasing litter bin collections gives a positive message in respect of a cleaner community. | Has had a positive impact on the cleanliness of public spaces. Has supported the Council's commitment to a cleaner environment. | A high quality public environment contributes to the local economy especially tourism and our town centres. |
| Internal | | |
| Effective Staff | Maintain or Improve Services | Firm Financial Footing over the Longer Term |
| <u>Intended outcomes:</u> All staff are properly trained All staff have the appropriate tools All staff are engaged, empowered and supported The right people are in the right job with the right skills and right behaviours | <u>Intended outcomes:</u> Focusing on our customers' needs Continuously improve our processes Increase the digital provision of services | <u>Intended outcomes:</u> Better return/use of our assets Full Cost accounting Continued cost management Maximise income earning opportunities Seek best value for money |

| Impacts of Proposal | | |
|---|---|---|
| Additional contractor staff were recruited to provide the additional service. | The service improvement accords with the intended outcomes of meeting customer needs and continuously improving the Council's services. | The service improvement does increase the cost pressure on the Council. |

4.2 **Supporting Strategies**

Not required at present as this is an information paper only.

4.3 **Changes to Existing Policies**

This report does not seek to change policy.

5. **Budgetary Framework**

- 5.1. The revenue cost of the additional litter bin collection teams, a seasonal mobile cleansing team and the two seasonal cleansing operatives is £176k per annum and is funded from the Business Rate Retention Volatility Reserve.
- 5.2. The capital cost to replace damaged litter bins and install new litter bins was £37.5k and was funded from the Capital Investment Reserve.

6. **Risks**

- 6.1. Increasing litter bin capacity could increase the amount of household waste being deposited at certain locations resulting in no net benefit to the provision offered.
- 6.2. Increased litter bin numbers create a larger capital and revenue burden in future years when bins need replacing.
- 6.3. Not increasing the capacity or collection frequencies of the litter bins will fuel a negative opinion of the cleanliness of the District and complaints may escalate.

7. **Alternative Option(s) considered**

- 7.1 Not relevant for this report.

8. **Background**

- 8.1 Please see the "Increased Litter Bin Provision" report which was agreed at the Executive meeting on 27th June 2018.

Appendix 1 – New Installations (36)

| Location | Town | Collection Frequency |
|--|-------------------|----------------------|
| Opposite Otters Rest, St Fremund Way, Sydenham | Leamington Spa | 3 Times A Week |
| Top of Moncrieff Drive, Sydenham | Leamington Spa | 3 Times A Week |
| Opposite Calder Walk, Bus Shelter, Chesterton Drive, Sydenham | Leamington Spa | Daily |
| Kingsway next to Bench outside Edinburgh Crescent | Leamington Spa | Daily |
| Tachbrook Road on opposite side of road to Sayer Court | Leamington Spa | Daily |
| Brunswick Street Next to Bench outside Radcliffe Gardens | Leamington Spa | Daily |
| Brunswick Street near the Cemetery | Leamington Spa | 3 Times A Week |
| West Street Car Park near co-op Supermarket | Leamington Spa | Daily |
| Althorpe Street junction of Canal Towpath | Leamington Spa | Daily |
| By Green Utility Cabinet, Oswald Road near junction with Rugby Road | Leamington Spa | Weekly |
| Warwick New Road junction with Westgrove Terrace | Leamington Spa | 3 Times A Week |
| Rugby Road junction with Westgrove Terrace | Leamington Spa | Weekly |
| By Bus Stop, Rugby Road opposite side of road to Lockwoods | Leamington Spa | 3 Times A Week |
| On verge at entrance to passageway Cornwall Place to Coniston Road | Leamington Spa | 3 Times A Week |
| Next to Railings by entrance gates to Brookhurst School, Guys Cliffe Avenue | Leamington Spa | Daily |
| Rock Mill Lane by entrance to Open Space | Leamington Spa | 3 Times A Week |
| Outside Lampost 18 at junction of Clarendon Avenue and Clarendon Street | Leamington Spa | 3 Times A Week |
| Outside Clarendon Lodge Medical Practise junction of Clarendon Avenue and Clarendon Street | Leamington Spa | 3 Times A Week |
| Clarendon Street near junction with Binswood Avenue | Leamington Spa | 3 Times A Week |
| Bottom of Mill Hill under the A46 Flyover by river | Baginton | Daily |
| Path to Village Church opposite the Village Club | Ashow | Weekly |
| Glasshouse Lane/Dencer Drive junction | Kenilworth | Daily |
| Stansfield Grove footpath to Arlidge Crescent | Kenilworth | Daily |
| Outside Abbey Club, Abbey Hill by Bus Stop | Kenilworth | Daily |
| The Warwickshire Golf Course Warwick Road | Leek Wootton | Daily |
| Layby Banbury Road by Oakley Wood before Guide Dogs Breeding Centre | Bishops Tachbrook | Weekly |
| Layby Banbury Road by Oakley Wood after Guide Dogs Breeding Centre | Bishops Tachbrook | Weekly |
| Path by Canal, Thornton Close, Woodloes | Warwick | Daily |
| Path off Woodloes Avenue South opposite the Pub | Warwick | Daily |
| Rear of 6-11 Eliot Close, Woodloes | Warwick | Daily |
| Footpath from Deansway to Primrose Hill (Top of Gradient) | Warwick | Daily |
| Primrose Hill at top of steps leading down to Kites Close, Woodloes | Warwick | Daily |
| Primrose Hill at junction with Knoll Drive, Woodloes | Warwick | Daily |
| Near 16 Grassington Avenue, Woodloes | Warwick | Daily |
| By Bus Stop, Othello Avenue opposite Coriolanus Square, Warwick Gates | Warwick | Daily |
| Green Area, Near 46 Eastley Crescent | Warwick | Weekly |

Appendix 2 – Replacement of Damaged & Missed Bins (57)

| Location | Town | Collection Frequency |
|---|----------------|----------------------|
| Canal Bridge, Radbrook Way, Sydenham | Leamington Spa | Weekly |
| Danesbury Crescent Canal Path | Leamington Spa | Weekly |
| Danesbury Crescent Car Park | Leamington Spa | Weekly |
| Gainsborough Drive Bus Stop opposite St Annes Close | Leamington Spa | Weekly |
| Sydenham Drive corner of Cowdray Close | Leamington Spa | Weekly |
| Danesbury Crescent junction of Vermont Grove | Leamington Spa | Weekly |
| Danesbury Crescent junction of Portway Close | Leamington Spa | Weekly |
| Radford Road outside Pinks Gym | Leamington Spa | Weekly |
| Farley Street corner of New Street | Leamington Spa | Weekly |
| Willes Road end of Farley Street | Leamington Spa | Weekly |
| Outside Royals Convenience Shop, Tachbrook Road | Leamington Spa | Daily |
| Bus Stop on Brunswick Street by Public Conveniences | Leamington Spa | 3 Times A Week |
| Radford Road Car Park to River | Leamington Spa | Daily |
| O/S H & M, The Parade | Leamington Spa | Daily |
| O/S Mint Velvet, The Parade | Leamington Spa | Daily |
| O/S River Island, The Parade | Leamington Spa | Daily |
| O/S Salvation Army, The Parade | Leamington Spa | Daily |
| O/S A-Plan Insurance, The Parade | Leamington Spa | Daily |
| By Benches Holly Walk, The Parade | Leamington Spa | Daily |
| Next to the Entrance to Regent Court, The Parade | Leamington Spa | Daily |
| O/S Zizzi, The Parade | Leamington Spa | Daily |
| O/S Zizzi, The Parade | Leamington Spa | Daily |
| O/S Nationwide, The Parade | Leamington Spa | Daily |
| Lower Entry-Royal Priors, The Parade | Leamington Spa | Daily |
| O/S Poundland, The Parade | Leamington Spa | Daily |
| O/S Edinburgh Woollen Mill, The Parade | Leamington Spa | Daily |
| O/S Tui, The Parade | Leamington Spa | Daily |
| O/S Tui, The Parade | Leamington Spa | Daily |
| Willes Road junction with Eastfield Road | Leamington Spa | Daily |
| Newland Road near junction with Mason Avenue | Leamington Spa | Weekly |
| By Bench, Outside Tennis Club, Guys Cliffe Avenue | Leamington Spa | 3 Times A Week |
| Cloister Crofts junction of Kenilworth Road | Leamington Spa | Weekly |
| Windmill Hill outside school | Cubbington | Daily |
| Bus Stop, Warwick Road | Kenilworth | Daily |
| Near 159 Warwick Road | Kenilworth | Daily |
| Corner of Harger Court, Warwick Road | Kenilworth | Daily |
| Opposite Friends Fish & Chip Shop, Warwick | Kenilworth | Daily |
| Outside Sohali Restaurant, Warwick Road | Kenilworth | Daily |
| Outside Card Factory, Warwick Road | Kenilworth | Daily |
| By Zizzi Restaurant, Warwick Road | Kenilworth | Daily |
| By Poundland, Warwick Road | Kenilworth | Daily |
| Outside Jubilee House, | Kenilworth | Daily |
| Junction of Waverley Road/Warwick Road | Kenilworth | 3 Times A Week |

| | | |
|---|----------------|----------------|
| The Close junction of Manor Road | Kenilworth | Weekly |
| A46 south from Coventry 1st layby | | Weekly |
| A46 south from Coventry 1st layby | | Weekly |
| A46 south from Coventry 2nd layby | | Weekly |
| New Street Car Park | Warwick | Daily |
| Lee Road outside the Shops | Leamington Spa | Daily |
| Tachbrook Road junction with Charlotte Street | Leamington Spa | Daily |
| Lillington Road Bus Stop opposite Midland Oak | Leamington Spa | 3 Times A Week |
| Black Lane, Lillington | Leamington Spa | Daily |
| Cromer Road outside Lillington Express | Leamington Spa | Daily |
| A46 south from Coventry 2nd layby | | Weekly |
| Entrance to Whitnash Sports & Social Club, Heathcote Road | Whitnash | Daily |