APPENDIX A

NUMBER OF GRIEVANCES AND DISCIPLINARY CASES 1ST APRIL 2004 - 31ST MARCH 2005 BY SERVICE AREA

	NUMBER OF CASES PER SERVICE AREA/DIRECTORATE																	
	Chief Executive's Office	Community Resources	Corporate Personnel Services	Customer Information & Advice	Environment	Environmental Health	Finance	Housing Services / Strategy	ICT Services	Legal Services	Leisure & Amenities	Members' Services	Planning & Engineering	Policy & Performance	Property Services	Regenesis	Revenues & Customer Services	TOTALS
GRIEVANCES	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
GRADING APPEALS	0	0	0	0	1	0	0	0	0	0	2	0	0	0	0	0	0	3
DISCIPLINARY CASES	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	3
TOTALS	0	0	0	0	1	0	0	0	0	0	6	0	0	0	0	0	0	7

OUTCOMES

GRIEVANCES	Grievance upheld	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Grievance partially upheld	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Grievance not upheld	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Ongoing	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
GRADING APPEALS		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Grading Appeal won	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
	Grading Appeal lost	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	2
		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
DISCIPLINARY CASES	Verbal warning	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Written warning	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	3
	Suspension	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dismissal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTALS		0	0	0	0	1	0	0	0	0	0	6	0	0	0	0	0	0	7