

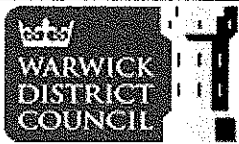
For all the below, hours shown are Monday to Sunday.

Opening Hours of the premises	Sale of alcohol for on and off the premises	*Plays	Films
24 hours	From 08:00 to 23:00	Indoors from 07:00 to 21:00 Outdoors from 08:00 to 20:30	Indoors from 08:00 to 00:00

*Live music	*Recorded music	*Performance of dance
Indoors from 08:00 to 23:00 Outdoors from 08:00 to 20:30	Indoors from 08:00 to 02:00	Indoors from 08:00 to 21:00 Outdoors from 08:00 to 20:30

Anything of a similar description to live music, recorded music or performance of dance	*Indoor sporting events	Late night refreshment
Indoors from 08:00 to 23:00 Outdoors from 08:00 to 20:30	From 08:00 to 23:00	Indoors and outdoors from 23:00 to 02:00

- * Between the hours of 08:00 and 23:00, when amplified **live music** is taking place to an audience of less than 500 people and the premises is licensed for the sale of alcohol for consumption on the premises; or when unamplified live music is taking place to any number people on any premises, all licensing conditions applicable to the control of live music on this licence are deemed not to be in operation.
- Between the hours of 08:00 and 23:00, when **recorded music** is taking place to an audience of less than 500 people and the premises is licensed for the sale of alcohol for consumption on the premises, all licensing conditions applicable to the control of recorded music on this licence are deemed not to be in operation.
- Between the hours of 08:00 and 23:00, when **plays** are taking place to an audience of less than 500 people all licensing conditions applicable to the control of plays on this licence are deemed not to be in operation.
- Between the hours of 08:00 and 23:00, when **Indoor sporting events** are taking place to an audience of less than 1000 people all licensing conditions applicable to the control of Indoor sporting events on this licence are deemed not to be in operation.
- Between the hours of 08:00 and 23:00, when **performance of dance** is taking place to an audience of less than 500 people all licensing conditions applicable to the performance of dance on this licence are deemed not to be in operation.

Licensing Act 2003 Representation Form			
Section 1 - Application Details			
I object to the following Application:		WDCPREM00859	
Applicant's name (if known): WARWICK CASTLE			
Premises name and address:			
Application for a		Premises Licence..... <input checked="" type="checkbox"/>	
		Club Premises Certificate..... <input type="checkbox"/>	
Application to vary an existing		Premises Licence..... <input checked="" type="checkbox"/>	
		Club Premises Certificate..... <input type="checkbox"/>	
Application Number			

Section 2 - Objector details	
Individual Objectors Details:	
<i>If you are objecting as a representative go to the next section</i>	
Applicant Title	Mr <input type="checkbox"/> Mrs <input checked="" type="checkbox"/> Miss <input type="checkbox"/> Other _____
Surname	BIRNE
First name(s)	SALLY
Address (incl postcode): 14 STUART CLOSE WARWICK CV34 6AQ	

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable	
Please state nature of representation:	

Section - Objection Details

My objection is relevant to the following licensing objective:

You can tick more than one box

- ☒ Prevention of crime and disorder.
- ☒ Prevention of public nuisance.
- ☐ Protection of children from harm.
- ☒ Public safety



I object to the application being granted at all
I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

Please see attached letter.

Signed....

Date.....19/10/16.....

14 Stuart Close
Warwick
CV34 6AQ

19th June 2016

Warwick District Council
Licensing Team
Health and Community Protection
Riverside House
Milverton Hill
Leamington Spa
CV32 5HZ

Dear Sir

Reference: Knights Village, Warwick Castle – WDCPREM00859

With reference to the Warwick Castle application I wish to strongly object to all of the applications for serving alcohol. As a resident of Stuart Close my garden and house are within close proximity of the Knights Village, I have already experienced a great deal of noise distribution whilst the village has been constructed, noises which are 24 hours a day.

I strongly object to licensing from 7.00am until 2.00am, also to the live music indoors and outside and recorded music indoors and outside. The application is for every day, therefore there will only be 6 hours in any 24 hours when alcohol is not being served. The Castle a family centred business so why do they feel they have to serve alcohol at such long periods of time?

My objection is to the noise that will come from the village when people are leaving the restaurant late at night having consumed alcohol. I already suffer greatly sleeping with the noise coming from the Castle, which often disturbs me. I hold down a responsible full time job with The Air Ambulance Service and do not want my work impacted from lack of sleep due to noise.

I cannot see how Warwick Castle can contain and control the noise when it is made outdoors, this is a peaceful residential area and any sound at night travels easily and is heard from Stuart Close.

I hope that you will give my objection due consideration.

Yours faithfully

Emma Dudgeon

From: Carl Walker
Sent: 12 June 2016 14:34
To: Licensing
Subject: Objection to Merlin/Warwick Castle licensing application

Dear Sirs

We are writing to object to the licensing application:

WDCPREM00859	Premises Licensing	Knights Village	29/06/2016	Warwick Castle, Castle Hill, Warwick, Warwickshire, CV34 4QX
------------------------------	-----------------------	--------------------	------------	---

My partner and I are residents in Stuart Close, Warwick and our garden backs onto the car park of Warwick Castle, and faces directly towards the new Knights Village reception building and therefore the glamping and lodges.

We are very concerned about the extra noise, traffic and general disturbance that the opening of the Knights Village will bring. We experienced quite a lot of noise and disturbance last summer during the glamping season at the Castle and feel that the addition of the lodges will only increase the intrusion into our lives and enjoyment of our close and garden.

Our concerns were dismissed when planning was granted for the lodges but we very much hope that the council will consider the quality of life of neighbours to the castle in regards to this latest application.

The addition of music, alcohol and various games and entertainment – as applied for in the above licence application – would undoubtedly increase the intrusive noise and often unacceptable behaviour in what is a quiet residential area; multiply this to ‘every day from 07:00 to 02:00’ as applied for and I feel this is a totally unreasonable and unacceptable request and an unfair and unrealistic expectation of Merlin to make of it’s neighbours.

Please therefore record this email as formal objection to all the licence applications covered within:
WDCPREM00859

With Regards
Carl Walker
Ella Myles

Sent from [Mail](#) for Windows 10

Licensing Act 2003 Representation Form



Section 1 - Application Details

I object to the following Application: *for Knights Village*

Applicant's name (if known): *Warwick Castle
Merlin Entertainment*

Premises name and address:
*Warwick Castle
Warwick.*

Application for a <i>Premises licence Application 8am to 2am Daily for selling of alcohol and musical entertainment</i>	Premises Licence..... <input type="checkbox"/> <i>WDC-APREM00859</i>
	Club Premises Certificate..... <input type="checkbox"/>

Application to vary an existing	Premises Licence..... <input type="checkbox"/>
	Club Premises Certificate..... <input type="checkbox"/>

Application Number *WDCPREM00859*

Section 2 - Objector details

Individual Objectors Details:

If you are objecting as a representative go to the next section

Applicant Title Mr ☐ Mrs ☒ Miss ☐ Other ☐

Surname *ROWLANDS*

First name(s) *GWENDA*

Address (incl postcode): *9, CASTLE CLOSE
WARWICK
CV34 4DB*

C.S.T.

28 JUN 2016

WARWICK DISTRICT COUNCIL

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable

Please state nature of representation:

Section - Objection Details

My objection is relevant to the following licensing objective:

You can tick more than one box

- ☐ Prevention of crime and disorder.
- ☒ Prevention of public nuisance.
- ☐ Protection of children from harm.
- ☐ Public safety

I object to the application being granted at all

I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

Knight's Village is situated close to residents in Stuart's Close, who find noise and vehicle engines very disturbing. Castle Close is further away but as future noise is as yet unknown, could find in future unacceptable noise levels.


Signed..

Date.....*24.6.2016*

Emma Dudgeon

From: Christopher Edwards
Sent: 22 June 2016 22:45
To: Licensing
Subject: WDCPREM00859 Premises Licence Application Knights village Representation form

Please find attached a copy of my objectors representation form in respect of Knights village.

Licensing Act 2003 Representation Form	
Section 1 - Application Details	
<p>I object to the following Application:</p> <p>Applicant's name (if known):</p> <p>Warwick Castle</p> <p>Premises name and address:</p> <p>Knights village, Warwick Castle</p>	
Application for a WDCPREM00859 Premises Licence Application	Premises Licence..... <input type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>

Application to vary an existing	Premises Licence..... <input type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>
Application Number	WDCPREM00859

Section 2 - Objector details	
<p>Individual Objectors Details:</p> <p><i>If you are objecting as a representative go to the next section</i></p>	
Applicant Title	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Other_____
Surname	Edwards
First name(s)	Christopher
Address (incl postcode): 2 Stuart Close Warwick, CV34 6AQ	

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

-

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐

Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable	
---------------------------------	--

Please state nature of representation:

Section - Objection Details

<p>My objection is relevant to the following licensing objective:</p> <p><i>You can tick more than one box</i></p>	<p><input type="checkbox"/> Prevention of crime and disorder.</p> <p><input type="checkbox"/> Prevention of public nuisance.</p> <p><input type="checkbox"/> Protection of children from harm.</p> <p><input type="checkbox"/> Public safety</p>
---	--

x	I object to the application being granted at all
	I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:
--

Prevention of public nuisance

When Glamping was originally introduced the area which is now being utilised for the reception, hotel services and refectory was the children's play area. It is approximately 86 meters from our rear garden. The noise from the children's area was horrendous it precluded the use of our garden and patio in the evening.

The castle were made aware and considerately moved the play area to a site adjacent to the river.

It is now proposed however to introduce licensed premises selling alcohol, permitting outdoor & indoor amplified entertainment, and the production of plays into the very area which was the location of our complaint. It is not reasonably conceivable that there will be less nuisance from this 'licensed' area than there was from the children's play area.

All of these things were pointed out to the planning committee prior to the grant of planning permission. They were ignored then. Will these concerns from ourselves and several other neighbours in Stuart Close, Castle Close and Tudor court be ignored again?

Signed.....C. Edwards & Dr. V.
Hyland.....

Date.....22/06/16

Licensing Act 2003 Representation Form	
Section 1 - Application Details	
I object to the following Application:	
Applicant's name (if known): Merlin Operations Attractions Ltd	
Premises name and address: Knights Village, Warwick Castle, Castle Hill, Warwick, CV34 4QX	
Application for a	Premises Licence..... <input checked="" type="checkbox"/> X Club Premises Certificate..... <input type="checkbox"/>
Application to vary an existing	Premises Licence..... <input type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>
Application Number	

Section 2 - Objector details	
Individual Objectors Details:	
<i>If you are objecting as a representative go to the next section</i>	
Applicant Title	Mr <input checked="" type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Other _____
Surname	Gemmell
First name(s)	Peter
Address (incl postcode): 1 Castle Close Warwick, CV34 4DB	

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable	
Please state nature of representation:	

Section - Objection Details	
<p>My objection is relevant to the following licensing objective:</p> <p><i>You can tick more than one box</i></p>	<p><input type="checkbox"/> Prevention of crime and disorder.</p> <p><input checked="" type="checkbox"/> Prevention of public nuisance.</p> <p><input type="checkbox"/> Protection of children from harm.</p> <p><input type="checkbox"/> Public safety</p>

X	I object to the application being granted at all
	I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:
--

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

As a direct neighbour of the Castle I already suffer from the constant noise of their entertainments in the Pageant Field and from the pollution from the coaches parked directly behind my property. I already endure the noisy departure of late night revellers from their existing entertainments and feel that the granting of this licence will only add to the noise pollution that will be generated by the arrival of yet more customers.

The licence application is for music and dancing both inside and out. The managers of the Castle have a very bad record when it comes to controlling the noise from their various activities and have very little regard to their neighbours, despite their protestations to the contrary.

Any activity that takes place is usually accompanied by very loud amplified sounds, which can be heard clearly INSIDE my house with windows shut. I do understand why I should be made to endure yet more disturbances in order to increase their profits, it is about time the RESIDENTS needs were taken into consideration not just the castles.

Over the years our quality of life has been eroded by their various activities, it is time for the council to call a halt to this erosion and at least give us the chance of some peace and quiet or to make sure that any conditions imposed are complied with and not just as they are now, ignored and if a sub contractor is used they are made responsible for their actions.

It is my opinion that the Castle already has enough licensed areas and has no need for any in this area of the grounds.

Signe

Date... 26 June 2016

NOTES

- Please complete all information or your objection may not be considered.
- Try to be as specific as possible and give examples e.g. on 1 February I could hear loud music from the premises between 10pm and 1 am I am concerned that if the premises open until 2 am this will cause a nuisance to me and other residents of the street
- Groups may include a Residents Association, Parish or Town Council, District Council Ward Councillor (list residents who have approached you to represent them), trade association
- If you do make a representation you will be invited to attend a meeting of the Licensing Authority's Panel and any subsequent appeal proceeding. If you do not attend, the Panel will consider any representations that you have made and apply any weight to it they deem appropriate
- This form must be returned within 28 days from the day after the application was made. The exact date may be found on the council's website.
- The objection may only relate to one or more of the four licensing objectives.

Please return this form when completed to:

Warwick District Council
Licensing Team,
Health and Community Protection,
Riverside House,
Milverton Hill,
Royal Leamington Spa.
CV32 5HZ


licensing@warwickdc.gov.uk

Tel: 01926 456113

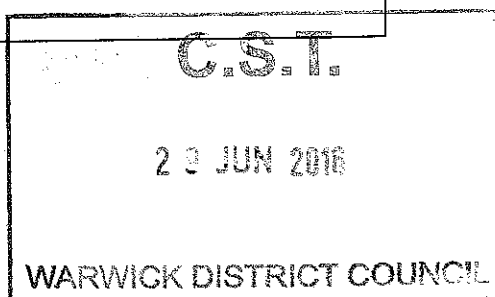
Fax: 01926 456121

Item 3 / Page 26

This may form be posted or emailed to the Local Authority

Licensing Act 2003 Representation Form		
Section 1 - Application Details		
I object to the following Application:		
Applicant's name (if known): WARWICK CASTLE, MERLIN		
Premises name and address: WARWICK		
Application for a CAMPING SITE	Premises Licence..... <input checked="" type="checkbox"/>	
	Club Premises Certificate..... <input type="checkbox"/>	
Application to vary an existing	Premises Licence..... <input type="checkbox"/>	
	Club Premises Certificate..... <input type="checkbox"/>	
Application Number		

Section 2 - Objector details	
Individual Objectors Details:	
<i>If you are objecting as a representative go to the next section</i>	
Applicant Title	Mr <input checked="" type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Other <input type="checkbox"/>
Surname	KNIGHT
First name(s)	JOHN
Address (incl postcode):	
1 STUART CLOSE, WARWICK CV34 6AR	



Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

My main objection is the inevitable noise this project will create both during daylight hours and evening times. I am also concerned about the possible intrusion of members of the public on to my land. There have been isolated cases of children and youths trespassing on my land in the past. No doubt this intrusion will probably increase once the project is up and running.

Organisation name if applicable	
Please state nature of representation:	

Section - Objection Details

My objection is relevant to the following licensing objective:

You can tick more than one box

- ☒ Prevention of crime and disorder.
- ☒ Prevention of public nuisance.
- ☒ Protection of children from harm.
- ☐ Public safety

<input checked="" type="checkbox"/>
<input type="checkbox"/>

I object to the application being granted at all
 I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

Signed.....

Date.....27/06/10.....

Emma Dudgeon

From: webadmin
Sent: 07 July 2016 14:37
To: Licensing
Subject: Form completion: Complain about a licensed premise


FORM DETAILS

Web Ref No: 63745
Form: Complain about a licensed premise
Completed: 07/07/2016 14:37:12
Status: Pending

USER DETAILS

Site user email: Unregistered user

USER INPUTS

PersonTitle: Mr and Mrs
PersonFirstName: Ian
PersonLastName: Pantling
HouseNumber: 11
StreetName: Stratford Road
Town: Warwick
County: Warwickshire
Postcode: Cv346as
DaytimePhone:
MobileNumber: 
Email:

Details:

I am writing to object to the proposed license for music and alcohol at Warwick Castle Knights Village. I consider that the proposal would have a severely detrimental impact on the residential amenity of the area and enjoyment of surrounding residential properties. At the time of the development gaining planning permission, noise from the village was raised by neighbours as a concern. The castle very keen to address this issue stating that noise would be kept to a minimum. Surely to grant this licence would fly in the face of this? The proposed alcohol licence is of great concern not least due to the potential antisocial behaviour which stems from it. The granting of the licence would further erode the historic asset and heritage of the area. I also raise the concern that the proposal would have a negative effect on the vitality and viability of the town centre and would reduce footfall to an already struggling town. Surely any development on site should see to support the town rather than finish Merlin's pockets? Based on the significant concerns regarding the licence; anti social behaviour, the concern for the town centre, noise to neighbours and the historic asset I would urge that you reject the licence for music and alcohol.

Licensing Act 2003 Representation Form	
Section 1 - Application Details	
I object to the following Application:	
Applicant's name (if known): Merlin Operations Attractions Limited Premises name and address: Knights Village, Warwick Castle, Warwick, CV34 4QX	
Application for a Premises Licence	Premises Licence..... <input checked="" type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>
Application to vary an existing	Premises Licence..... <input type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>
Application Number	WDCPREM00859

Section 2 - Objector details	
Individual Objectors Details: <i>If you are objecting as a representative go to the next section</i>	
Applicant Title	Mr <input checked="" type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Other ___ Mr ___
Surname	Satchwell
First name(s)	Ross
Address (incl postcode): 13 Stratford Road Warwick CV34 6AS	

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable	
Please state nature of representation:	

Section - Objection Details	
<p>My objection is relevant to the following licensing objective:</p> <p><i>You can tick more than one box</i></p>	<p><input checked="" type="checkbox"/> Prevention of crime and disorder.</p> <p><input checked="" type="checkbox"/> Prevention of public nuisance.</p> <p><input type="checkbox"/> Protection of children from harm.</p> <p><input type="checkbox"/> Public safety</p>

<input checked="" type="checkbox"/>	I object to the application being granted at all
<input type="checkbox"/>	I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:
--

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

I like my neighbours purchased our home as it backed onto a wooded very private area of the castle. We did anticipate noise from daytime activities in the castle grounds and from the main castle buildings and acknowledge that this varies during the year as a consequence of trees being in leaf and wind direction.

However, we did not anticipate being subject to the potential of night time noise from an entertainment facility.

We attended the consultation meeting with the castle management when the planning application was submitted to WDC. At this time we were informed by Merlin that the Village would be an up-market facility which would bring revenue to the town with guests using town centre facilities for dining and entertainment.

We now consider with the licence the development has now become more akin to a holiday camp as a consequence of a range of activities being requested to be licenced, with the potential for noise from drunken and disorderly guests.

The promise of additional revenue for the town is now seen to be misleading as the castle now wants to keep people within the development to secure more income for Merlin.

As we only live 280 metres from this village, we will be directly affected by this application and reduce our quality of life in what was quiet residential area out of daytime hours. The application states that the castle works closely with neighbours and we were promised a regular newsletters from the castle to keep us informed on current issues and events but to date these have not materialised.

We have already had to suffer noise from the construction of the village with late night deliveries and weekend working. In addition my wife has had to contact the castle regarding noise from tree cutting activities while this village was being

constructed and although we received a quick response from the operations manager we were assured that once the development works were complete there was to be no late night noise outside castle opening hours as it would be a nuisance so close to residential areas.

I would be also concerned that although with the current level of accommodation charges the village is being promoted as a high end facility, though in fullness of time charges will be reduced to ensure is fully utilised outside of school holiday seasons and this will then attract non family groups which will result in further noise and disruption to local area.

I strongly consider that this application to be the culmination of the deceitful manner in which this development has been handled by Merlin; in that it was initially presented as a benefit for the town and now transpires that it will reduce the quality of life for the residents adjoining the castle grounds and should not be allowed to proceed.

Signed Date...5/7/16.....

NOTES

- Please complete all information or your objection may not be considered.
- Try to be as specific as possible and give examples e.g. on 1 February I could hear loud music from the premises between 10pm and 1 am I am concerned that if the premises open until 2 am this will cause a nuisance to me and other residents of the street
- Groups may include a Residents Association, Parish or Town Council, District Council Ward Councillor (list residents who have approached you to represent them), trade association
- If you do make a representation you will be invited to attend a meeting of the Licensing Authority's Panel and any subsequent appeal proceeding. If you do not attend, the Panel will consider any representations that you have made and apply any weight to it they deem appropriate

Licensing Act 2003 Representation Form



Section 1 - Application Details

I object to the following Application:

Applicant's name (if known):

BERLIN OPERATIONS ATTRACTIONS LIMITED

Premises name and address:

KNIGHTS VILLAGE, WARWICK CASTLE, CASTLE HILL,
WARWICK, WARWICKSHIRE CV34 4QX

Application for a

Premises Licence..... ☒

Club Premises Certificate..... ☐

Application to vary an existing

Premises Licence..... ☐

Club Premises Certificate..... ☐

Application Number

WDC PREM 00859

Section 2 - Objector details

Individual Objectors Details:

If you are objecting as a representative go to the next section

Applicant Title Mr ☐ Mrs ☒ Miss ☐ Other _____

Surname SHAW

First name(s) JILLIAN MARY

Address (incl postcode):

23 STRATFORD ROAD
WARWICK
CV34 6AS

C.S.T.

15 JUL 2016

WARWICK DISTRICT COUNCIL

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable	
Please state nature of representation:	

Section - Objection Details

My objection is relevant to the following licensing objective:

You can tick more than one box

- ☐ Prevention of crime and disorder.
- ☒ Prevention of public nuisance.
- ☐ Protection of children from harm.
- ☐ Public safety

- ☒ I object to the application being granted at all
- ☐ I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

Our objection is based on the following:

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

The proximity of this Knights Village to nearby homes will almost certainly bring increased noise and nuisance to those living there.

The volume of traffic using the nearby castle entrance is already unacceptable and dangerous. Any increase in noise and nuisance will exacerbate an already unpleasant situation for residents in the immediate area. Warrick Castle should be seen and developed as an historical monument of great significance, not as an entertainment complex.

Signed.....

Date..... 9/14/7/2016

Emma Dudgeon

From: Ginny Henderson
Sent: 20 July 2016 20:07
To: Licensing
Cc: ginny Henderson
Subject: WDCPREM00859 / Knights Village , Warwick Castle/ Partial Objection

Dear Licensing dept.

Re the above. I live in Stuart Close. I like the Castle , I think its a wonderful facility and attraction and I hope it remains prosperous.

I like the sound of the Knights Village with Glamping. During the day we sometime hear cheery noise from there which is quite pleasant.

I do not like noise extending into the later evenings. The noise from the village is quite audible in the front bedroom even though my house is reasonably removed, others in the close say they find it annoying.

I am against the selling of late night refreshments between 2300 hours and 0200.
Moreover I think all the entertainment should be concluded by 2200 at the latest.
I believe it will devalue my property if this license is granted.

Campsites that I have visited all insist on quiet time from 2300 at the latest and some from 2100 or 2200, some prohibit arrivals from 2030 or 2100 because of the noise (a few even earlier !) I think the same rules should be applied here.

I suspect most medieval people , knights included were early to bed and early to rise so Warwick Castle could always highlight the authenticity of turning in early.

Thank you

Virginia Henderson
31 Stuart Close
Warwick
CV34 6AQ

Emma Dudgeon

From: Jackie Nash
Sent: 23 July 2016 16:42
To: Licensing
Subject: WDC PREM 00859 Knights Village Warwick Castle

I wish to make an objection to the proposed music and entertainment proposed by Warwick Castle.

I think it is little consideration to local residents to be requesting for music and entertainment outside at Knights Village on 7 days and evenings a week.

I also think it is unnecessary to require late night food until 2am in the morning. This will create noise for the residents near by.

Warwick Castle comment that they are a family based attraction. If families were staying in these lodges with young children they would not want noise seven nights a week at bedtime!

Warwick Castle is an important historical part of Warwick and we do not want Merlin Entertainments to turn it in to a theme park!

Mrs J Nash long time resident of Warwick.

Licensing Act 2003 Representation Form		
Section 1 - Application Details		
I object to the following Application:		
Applicant's name (if known): Merlin Entertainments (Anna York) Premises name and address: Kinghts Village, Warwick Castle, Castle Hill, Warwick, CV34 4QX		
Application for a	Premises Licence..... <input checked="" type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>	
Application to vary an existing	Premises Licence..... <input type="checkbox"/> Club Premises Certificate..... <input type="checkbox"/>	
Application Number	WDCPREM00859	

Section 2 - Objector details	
Individual Objectors Details: <i>If you are objecting as a representative go to the next section</i>	
Applicant Title	Mr <input checked="" type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Other _____
Surname	Collier
First name(s)	Frank
Address (incl postcode): 15, Castle Close, Warwick, CV34 4DB	

Please note that a full copy of your objection (including your name and address) is required to be sent to the applicant and will be a public document at any hearing of this matter.

If you do not wish your objection to be made public please complete the box below and give reasons. If you are not prepared to allow your objection to be made public then it may be ruled as unusable or as being less important than a public objection.

☐ Please tick here if you do not wish your objection to be made public and complete the box below

This is because

If you represent residents or businesses please complete the boxes below

Organisation name if applicable	
Please state nature of representation:	

Section - Objection Details	
<p>My objection is relevant to the following licensing objective:</p> <p><i>You can tick more than one box</i></p>	<p><input type="checkbox"/> Prevention of crime and disorder.</p> <p><input checked="" type="checkbox"/> Prevention of public nuisance.</p> <p><input checked="" type="checkbox"/> Protection of children from harm.</p> <p><input checked="" type="checkbox"/> Public safety</p>

<input type="checkbox"/>	I object to the application being granted at all
<input checked="" type="checkbox"/>	I object to the application being granted in it's current form (If you choose this option remember to tell us in the next section what changes you would like to see)

<p>Our objection is based on the following:</p> <ol style="list-style-type: none"> 1. An unacceptable departure from previous activities which will cause unnecessary noise and disturbance to local residents 2. The increased likelihood of public nuisance and disorder. 3. The unnecessary exposure of children and young people to a culture where alcohol and entertainment are seen as the norm. 4. There is a great risk to public safety of large numbers of people being in a confined space fuelled by alcohol. 5. This application seeks to expand the activities of the Castle into a "Centre Parks©" type venue, something which based on previous discussions concerning the site would be completely unacceptable to both the majority of local residents and elected representatives. 6. It is contrary to the ideals and intentions promulgated by the applicant when planning permission was granted for the site <p>As set out explicitly below:</p>
--

You need to complete this box as fully as possible. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents / further pages as necessary - Please number all extra pages

Warwick Castle is a grade 1 listed building and landscape. Grade 1 buildings and landscapes, as defined by Historic England are "*of exceptional interest, only 2.5% of listed buildings nationally are Grade I*". This places the Castle in the same order as The Palace of Westminster, York Minster, Tower Bridge, Buckingham Palace and more locally, Shakespeare's Birth Place, Henley Street, Stratford on Avon.

Whilst it has been operated as a visitor venue for many years **in order to preserve its standing as a national monument there have always been strict controls**, imposed by the Council, on the activities it is allowed to present, especially in respect of entertainment.

These controls have not allowed entertainment to take place within the grounds other than on "Special Occasions" – which have been restricted to no more than 3 times a year with strict controls over the times that they could operate to prevent noise and disorder.

This application seeks to override these controls completely and provide permission to have entertainment every day of the year, except Christmas Day, which is totally unnecessary for the operation of the site and completely unacceptable in terms of increased noise and disturbance to local residents.

The normal operating times for activities in the Castle are between 1000 hrs and 1800hrs. which has always been considered acceptable to local residents. Disturbance and operation outside these times will be completely unacceptable unless there are strict controls in place – as I suggest below.

The Knights Village is designed – as per its planning permission – for overnight accommodation for families and this is heavily re-emphasised on the Castle Web site. This means that large numbers of children, some very young (cots are provided) will be present on the site and be exposed to an environment where alcohol is considered the acceptable manner in which to gain enjoyment rather than an addition to social activities or the consumption of food.

When this application was made I took the trouble to speak to a member of the management team at the Castle to better understand their needs. I was told that this was merely "a tidying up exercise in order to provide restaurant facilities on the site". The details of this application far exceed that need.

I have no doubt that having a licensed restaurant will assist the paying guests on the site to which I have no objection – although this flies in the face of the stated intentions of the Castle management in their planning application "To encourage visitors to use the facilities in the town - especially the restaurants". It is likely to reduce this use and have a detrimental impact on such traders, especially the two licensed premises situated within 50 metres of the entrance to this facility.

Specifics:

On and off sales of alcohol between 0800 and 2300. I object to this on the grounds that the hours are too long. Why is it necessary to have sale so early in the morning? If this is a restaurant why cannot it be confined to the times that meals are being served? I would suggest 1200 to 2100. Any service after this time will lead to increased noise and disturbance from the site for residents.

(continued on sheets attached below)

Signed

BA FCIPD

Formerly Chief Inspector West Midlands Police and an E U Policing Advisor.

Date 25th July 2016

NOTES

- Please complete all information or your objection may not be considered.
- Try to be as specific as possible and give examples e.g. on 1 February I could hear loud music from the premises between 10pm and 1 am I am concerned that if the premises open until 2 am this will cause a nuisance to me and other residents of the street
- Groups may include a Residents Association, Parish or Town Council, District Council Ward Councillor (list residents who have approached you to represent them), trade association
- If you do make a representation you will be invited to attend a meeting of the Licensing Authority's Panel and any subsequent appeal proceeding. If you do not attend, the Panel will consider any representations that you have made and apply any weight to it they deem appropriate
- This form must be returned within 28 days from the day after the application was made. The exact date may be found on the council's website.
- The objection may only relate to one or more of the four licensing objectives.

Please return this form when completed to:

Warwick District Council
Licensing Team,
Health and Community Protection,
Riverside House,
Milverton Hill,
Royal Leamington Spa.
CV32 5HZ

licensing@warwickdc.gov.uk

Tel: 01926 456113
Fax: 01926 456121

Continuation Sheets:

Alcohol continued:

It should not be necessary to have off sales – as mentioned above there is more than enough provision for guests to obtain alcohol at other places in the town

The sale should be restricted to those paying guests in the accommodation provided – otherwise it would be possible for the general public to use the premises without restriction as per a “public House or restaurant”

Recorded Music:

The provision of recorded music should not be allowed after 2100 hours to reduce disturbance to local residents.

I see no reason why there needs to be any provision of music until the early hours (0200) This is in the past as mentioned above has always been subject to “Special Occasions”.

Whilst this is concerned with indoor provision it has to be borne in mind that at the end of the provision there will be upwards of 300 people (having consumed alcohol and enlivened by entertainment) making their way back to the accommodation – this will lead to substantial noise and disturbance problems for local residents (and also guests on site who may have chosen not to engage in the entertainment)

Live Music:

Indoors 0800 – 2300 – as above this should cease at 2100 for similar reasons concerning the noise and disturbance associated with persons moving around the site at the end of the entertainment.

Indoors - I have no general objection to these times other than as previously stated why does this have to be every day when previously it has been restricted to special occasions. Can there not be a limit on the number of days per week?

Performance of Dance:

No specific objections other than when accompanied by music the restriction on time should be as set for dance and not provision of music i.e. subject to narrower time limits.

Other Activities:

This I find unacceptable and seems to give carte blanche for the organisation to undertake anything it likes. Should not be permitted. If they wish to put on other activities these should be subject to individual specific license application as “special Events”.

Plays:

No specific objections other than when accompanied by music the restriction on time should be as set for plays and not provision of music i.e. subject to narrower time limits.

Films:

My objection here is to the times – as mentioned previously concerning the movement of people, around the area after the performance. I see no need whatsoever for the time to be set at 0000hrs. This should be restricted to 2100hrs.

Indoor sporting events:

This is a total departure from current activities and the inclusion of events concerning 1,000 people is quite alarming. **I object to this in its entirety.** Such activity should be subject to individual specific license application as "Special Events".

Late Night Refreshment:

I object to this in its entirety. If granted this would make a complete nonsense of the forgoing sections. Permitting any activity between 2300 and 0200 would be totally unacceptable to residents.

Normal Opening Hours

Obviously this is to cover the fact that any residential site should operate 24 hrs a day in order to service its clients. This is a complete departure to what has been the norm for the site for at least 15 years. If allowed there must be a provision for a "quiet period" to be observed (and enforced) for the benefit of guests of the site and local residents between 2200 and 0800.

Crime and disorder:

The applicant states that crime and disorder has not hitherto been a problem – this is no doubt because these activities have never before been allowed. I have a serious concern that provision of alcohol and entertainment may lead to serious disorder unless strictly controlled, both by tight regulation, as suggested in the forgoing paragraphs and close on site supervision. The provision of CCTV and a minimal number of security officers, as at present, as suggested by the applicant I do not feel is sufficient. There needs to be complete review of staffing to ensure that any disorder or unacceptable behaviour is not allowed to get out of control. The contact with an offsite manager in my view will not be sufficient.

Prevention of Public Nuisance:

As with Crime and disorder above I am not satisfied that public nuisance will be eliminated by the limited supervision suggested. The mix of large numbers of people in a limited space fuelled by alcohol and enlivened by entertainment is a regular cause of disturbance in many licensed premises to the detriment of local residents. This can only lead to the deterioration of relationships between the Castle and its neighbours.

Protection of Children:

The comments of the applicant here show a complete lack of understanding about the protection of children within a licensed environment. Children and Young People are going to be exposed unnecessarily to a culture of alcohol fuelled entertainment. The applicant has not addressed this issue any positive manner despite acknowledging that, as I previously stated, Warwick Castle is a family based attraction.

General:

The comments made here by the applicant are so bland and none specific as to be meaningless and again show a complete lack of understanding of what is required in the management and supervision of license premises.

Conditions agreed:

This does at least acknowledge the applicants responsibility and a desire to reduce the impact of the licensed activities.

It should not however be left to the applicant to monitor these matters, there must be active monitoring of the site by the Local Authority.

Emma Dudgeon

From: JOHN MURPHY
Sent: 25 July 2016 20:31
To: Licensing
Subject: Knights Village WDCPREM00859

25th July 2016

We wish to object to the proposed licensing application.

1. The application does not take into consideration any of the close neighbours i.e. Stuart Close . We already suffer from noise throughout the day 7 days a week . Not even a Sunday is sacred to Merlin Enterprises.

2. There is in our opinion a high risk that we will suffer drunken people wandering around shouting and bawling from the effects of alcohol during the evening.

3, This application exceeds the normal public house times.

4. A point that escaped the planning committee in granting this Knights Village, the residents of local roads/closes etc were assured back in 1980 that the car park could be built providing the gates were closed at night. W80/632.

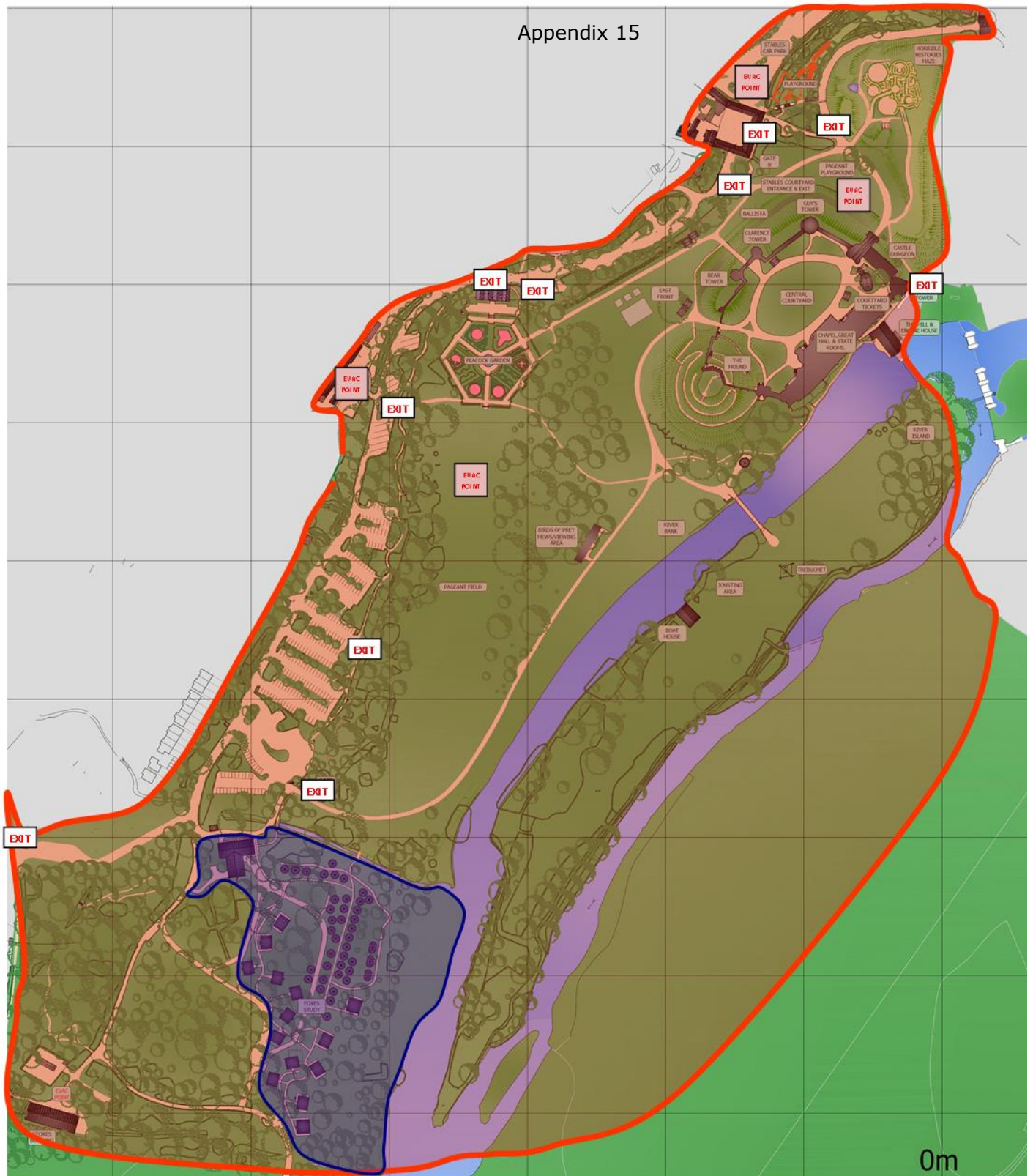
This scheme ignores completely the fact that we are entitled to peace and quiet .something previous councillors upheld.

5. The noise we suffer especially year over year has increased significantly. Health issues can be attributed to the constant bombardment of noise. Why should we suffer from this application. In fact as I write there is shouting and bawling coming from the castle at 20.30 hours Monday 25th July 2016. This is proof that the castle despite promises to limit noise cannot deliver.

We urge the committee to reject the application and favour the local residents to whom they have a duty.

John and Andrea Murphy
 34 Stuart Close
 Warwick
 CV34 6AQ

Appendix 15



- EXISTING WC LICENSE PERIMETER
- NEW KNIGHTS VILLAGE PERIMETER



STATEMENT OF LICENSING POLICY

**Reviewed May 2014 &
Approved by Warwick District Council on 25 June 2014**

Table of Contents

Front Cover	1
Table of Contents	2
Summary and Purpose	3
Licensing Policy & South Warwickshire Community Safety Partnership	4
Delegation of Functions for Regulatory Matters	4
Further Strategies	5
The Four Licensing Objectives	5
Other Considerations	8
Other Regulatory Regimes	9
Standard Conditions	10
Special Policy regarding Cumulative Impact	10
Responsible Authorities	11
Early Morning Restriction Orders and Late Night Levy	12
Restricted Drinking Zone	12
Further Information	12
Appendix 2 – Map of Cumulative Impact Zone	14
Appendix 3 – Responsible Authorities	15

1. Summary and purpose

- 1.1 Warwick District Council (the Licensing Authority) makes this Statement of Licensing Policy in pursuance of its duties and powers under the Licensing Act 2003, (the Act) and the guidance issued under Section 182 of the Act.
- 1.2 Warwick District Council (WDC) is situated in the south of Warwickshire in the centre of England. Appropriately for England's heartland, Warwick District Council's boundaries are roughly heart-shaped, embracing an area of some 28,253 hectares with a population exceeding 138,000 people. The District covers four towns, Royal Leamington Spa, Warwick, Kenilworth and Whitnash as well as a large rural area with 18 Parish Councils. It is acknowledged that the town centres have a large proportion of residential premises.
- 1.3 The policy will relate to current legislation, and, where possible, to local factors, allowing flexibility and the potential to expand and augment the local economy and promote cultural issues.
- 1.4 The aim of this Policy is to demonstrate how WDC, will promote the four licensing objectives. These objectives are:
- prevention of crime and disorder;
 - public safety;
 - prevention of public nuisance; and
 - protection of children from harm.

WDC recognises that the promotion of the Licensing Objectives relies heavily on a partnership between license holders, authorised persons, responsible authorities and other persons in pursuit of common aims.

- 1.5 In making this Policy, the Licensing Authority recognises the following:-
- that residents within, and visitors to the District, need a safe and healthy environment to live, work and visit; and
 - that safe and well run entertainment premises are important to the local economy and vibrancy of the District.
- 1.6 This Statement provides guidance to Responsible Authorities, applicants for and holders of premises licences, objectors and residents on the general approach that the Licensing Authority will implement through its Licensing Committee
- 1.7 When making its decisions on licensing applications, the Licensing Authority will have regard to the matters contained in this Statement, the Act, the guidance issued under section 182 of the Act, the provisions of the Human Rights Act 1998 and in particular, Article 6 (right to a fair and public hearing); Article 8 (right to respect for home, private and family life) and Article 1 of the First Protocol (right to peaceful enjoyment of property and possessions), and the Race Relations Act 1976 and the Race Relations (Amendment) Act 2000.
- 1.8 This Statement covers the period up to 30th August 2018 and will be kept under review and revised as required, following consultation where necessary.

2. Licensing Policy & South Warwickshire Community Safety Partnership

- 2.1 The 1998 Crime and Disorder Act and subsequent amendments require the Police and local authorities to work together and with others to reduce crime and disorder. To this end, Crime & Disorder Reduction Partnerships were formed and are now called Community Safety Partnerships.
- 2.2 South Warwickshire Community Safety Partnership (SWCSP) was formed in September 2008 when the district crime and disorder partnerships for Stratford & Warwick districts merged following years of close collaboration. The vision statement for SWCSP is *'that the districts should be an attractive, environmentally sustainable, desirable area to live in, work and visit, with a sense of safety which reflects the low risk of becoming a victim of crime in the area'*.
- 2.3 Tackling violent crime has remained a priority in Warwick District since 1998 with Leamington Town Centre as the main focus of partnership activity. Tackling violent crime and specifically street violent crime is one of three SWCSP priorities. A 60 point partnership action plan is in place to reduce violent crime and rowdy behaviour in our town centres.
- 2.4 The policy of working with licensees in South Warwickshire has delivered national best performance and practice.
- 2.5 The age group most likely to be victims and perpetrators of violent crime is 18-30. A key initiative to engage with this group is Operation 'Your Town, Your Choice' which takes place on pay-day weekends in hot-spots at the busiest times of 9pm to 4am. An early intervention approach is used utilising direct to leave dispersal authorities together with designated public places powers and has a real impact on reducing violence and rowdy behaviour.
- 2.6 This best example of partnership working across all agencies in South Warwickshire illustrates the commitment to tackling on-street violent crime. In addition enhanced policing, Street Marshals, Street Pastors and CCTV control rooms support this approach.
- 2.7 Joint Licensing Enforcement visits are a key feature of these evenings ensuring that licensees are taking their responsibilities seriously. Engagement with 18 to 30 year olds is carried out on roads closed to traffic. Health related activities are offered in exchange for completing questionnaires on particular themes, for example, pre-loading. Results from these activities and questionnaires inform how and when the hot-spots are staffed and how young people can be assisted in having an enjoyable and safe night. A unique partnership pilot with St John Ambulance Service has provided a care and repair service on busy nights in Leamington called 'The Cabin' and staffed by up to 10 volunteers.
- 2.8 A further developing part of this approach is the Street Pastor Scheme introduced in 2013. The scheme provides a vital service, and integrates well into the overall multi-agency approach adopted. Further information about Street Pastors may be obtained on their website at www.leamingtonspa.streetpastors.org.uk

3 Delegation of Functions for Regulatory Matters

- 3.1 The Council has established a Licensing Committee with delegated powers to deal with licensing matters
- 3.2 The Licensing Committee has delegated the decision making to Licensing Panels when a hearing is required. These Panels are sub-committees consisting of three members of the full Committee. All other matters that do not require hearings have, upon Home Office advice, been delegated to officers.

4 Further Strategies

- 4.1 WDC has adopted the following strategies that it feels will help it to achieve its desired goals:
- It will work together with all partners as well as local businesses and residents to try to achieve an acceptable level of harmonisation between the two, accepting that this may not always be possible.
 - It accepts that an active and successful Crime and Disorder Partnership is one of the key factors in achieving its desired goals.
 - It recognises the importance of working with other agencies and holds and organises a Multi- Agency Licensing Group on a regular basis to discuss any problems that may arise within its district.
 - The value of action plans as a method of obtaining compliance from premises is recognised and used whenever they become necessary.
 - An Enforcement Policy which incorporates the Regulator's Compliance Code has been adopted. Both of these may be found on WDC's website,
 - In recognising the need to minimise late night noise nuisance, WDC would expect that after 23.00 all persons outside the premises would move indoors, and that any sound, amplified or unamplified, from within the premises should not disturb residents in neighbouring domestic properties. However, any conditions added to the premises licence to achieve this aim will be proportionate, enforceable and relevant to that particular premise.
 - WDC has adopted a special policy addressing the cumulative impact of the number of licensed premises in Leamington Spa Town Centre. Full information on this policy may be found at paragraph 10 below.

5. The four Licensing Objectives

5.1 Prevention of Crime and Disorder

- 5.1.1 In addition to the requirement for the Licensing Authority to promote the licensing objectives, it also has a duty under Section 17 of the Crime and Disorder Act 1998 to exercise its functions with due regard to the likely effect of the exercise of those functions, and to do all it reasonably can to prevent crime and disorder in the District.
- 5.1.2 The Licensing Authority will expect all licensed premises to be managed responsibly.

- 5.1.3 When considering applications for premises licences for late night refreshment the Licensing Authority will take into account the potential for high levels of disorder that this type of premises may cause to the night time environment.
- 5.1.4 The Licensing Authority will consider attaching conditions to licences and certificates to prevent crime and disorder. Any such conditions imposed will be tailored to the style and characteristics of the premises and the type of activities expected to take place. Any conditions added will be precise and enforceable and will be unambiguous and clear in what they intend to achieve.
- 5.1.5 The Licensing Authority recognises that there are a number of mechanisms for addressing unlawful or anti-social behaviour that occurs away from licensed premises, qualifying clubs and temporary events. These include:–
- planning controls;
 - enforcement of Environmental Protection legislation (e.g. on noise nuisance);
 - positive measures to provide a safer and clean town centre;
 - environmental controls, in partnership with local businesses, transport operators and other departments of the Council;
 - powers to designate parts of the District as restricted alcohol areas
 - police enforcement of the law with regard to disorder and anti-social behaviour, including the issue of fixed penalty notices;
 - dispersal of people quickly and safely from town centres to avoid concentrations which may produce disorder and disturbance;
 - the prosecution of any personal licence holder or member of staff at such premises who is selling alcohol to people who are drunk;
 - confiscation of alcohol from adults and others in designated areas;
 - all current police and local authority powers of closure in force at the time
 - the power of police, other responsible authorities or a local resident or business to seek a review of the licence or certificate in question.

5.2 Public safety

- 5.2.1 The Licensing Authority will consider attaching conditions to licences and certificates to promote public safety. Any such conditions will be tailored to the style and characteristics of the premises and the type of activities expected to take place there and will be precise and enforceable and will be unambiguous and clear in what they intend to achieve.

5.3 Prevention of public nuisance

- 5.3.1 The Licensing Authority will take an objective view as to the potential for nuisance and will seek to attach appropriate and proportionate conditions to licences and certificates where necessary in order to prevent it. The conditions added will be precise and enforceable and will be unambiguous and clear in what they intend to achieve. Any such conditions imposed will be tailored to the style and characteristics of the premises and the type of activities expected to take place there. In each individual case that arises following representation, the Licensing Authority will:
- consider the potential for nuisance associated with the style, characteristics and activities of the licensable activity involved;
 - examine the potential steps which could be taken to reduce the risk of nuisance, particularly in areas of dense residential accommodation; and
- Item 3 / Page 56

- consider restricting the hours of the licence or the licensable activity only as a last resort because of the potential impact on disorder and anti-social behaviour from fixed and artificially early closing times.

5.3.2 By way of guidance, the Licensing Authority would expect that after 23.00 all patrons of a licensed premises will move indoors, and any amplified sound to be inaudible in neighbouring domestic properties.

5.3.3 Any exceptions to this would need to be justified in an operating schedule showing how the licensing objectives were still being achieved.

5.3.4 The Licensing Authority expects that premises should usually be closed within half an hour of the end of the last licensable activity.

5.3.5 The Live Music Act 2012 removed live music from the scope of the Licensing Authority, subject to the satisfaction of certain criteria, so it is recognised that its controls in this respect have been reduced. However, conditions may be added or reinstated at a review hearing which will bring live music for that particular premises into the licensing regime. This means that it would be within the licensing Authority's powers, at a review hearing, to place a condition on the premises licence prohibiting the playing of live music at any time. This may arise, for example, if the premises is not suitable for the live music being played; or if frequent disturbance is being caused by the music.

5.4 Prevention of Harm to Children

5.4.1 Nothing in this statement of policy limits the access of children to licensed premises unless it is necessary for the prevention of harm to children. However, this authority does not consider that children should be encouraged to mix in areas that are frequented by the adult drinking public, such as busy town centres. For this reason, birthday parties, etc., for the 18 and under demographic will be actively discouraged in these area.

5.4.2 Areas that may give rise to particular concern in respect of children include premises:

- With a known association with drug taking or dealing;
- Where there is a strong element of gambling on the premises;
- Where entertainment of an adult or sexual nature may be provided (e.g. topless bar staff, striptease, lap/table/pole dancing, strong and offensive language).

5.4.3 It is acknowledged that complete exclusion of children will be rare but the options to be considered by the Council for limiting access of children, where regarded as necessary for the prevention of harm to children, may include any of the following:

- Limitations on the hours when children may be present;
- Age limitations (below 18);
- Limitations or exclusions when certain activities are taking place;
- Restrictions or exclusions in respect of parts of premises;

- Requirements for an accompanying adult;
- Full exclusion of people under 18 from the premises when any licensable activities are taking place.

- 5.4.4 The Licensing Authority cannot impose conditions requiring the admission of children to any premises. Where no licensing restriction is necessary, this will remain a matter for the discretion of the individual licensee or club.
- 5.4.5 In the case of premises giving film exhibitions, the Licensing Authority expects licensees or clubs to include in their operating schedules arrangements to ensure that children will be restricted from viewing age-restricted films classified according to the recommendations of the British Board of Film Classifications.
- 5.4.6 Where a number of children are expected to attend regulated entertainment (e.g. theatre production, 'junior disco', film shows), the Licensing Authority may consider the need to require a specified number of adults to be present at the place of entertainment to control the access and egress of children and to assure their safety. The number of adults required will need to be calculated on the basis of a risk assessment by the applicant and will need to take into consideration the size of the venue, the number and ages and ability of the children present and the type of activity involved. These matters will need to be addressed by the applicant as part of the operating schedule.
- 5.4.7 The Licensing Authority will consider attaching conditions to licences and certificates to prevent harm to children. Such conditions will be appropriate to the premises and will be precise and enforceable and will be unambiguous and clear in what they intend to achieve.
- 5.4.8 The Licensing Authority expects all premises to comply with statutory conditions requiring that a policy must be adopted, laying out how they will address underage drinking. This must be shown in the operating schedule of any premises licence application or variation.

NOTE: In the event of any variation submitted to remove any conditions where a hearing is necessary, evidence would be expected to be submitted to the Licensing Panel by the applicant that the change would not impact on the licensing objectives

5.5 Health

- 5.5.1 The Licensing Authority recognises the role of Public Health England acting in its role as a Responsible Authority. Public Health England can make representations in response to either a full licence application or an application for a variation in the conditions of an existing licence. They can also call for the review of a licence if they feel it breaches a licensing objective. Any representation must relate specifically to the premises in question and cannot be a general objection.
- 5.5.1 Representations made by Public Health England must be evidence-based and must demonstrably refer to one or more of the licensing objectives. As there is currently no licensing objective directly relating to public health, Public Health England must ensure their representations are relevant to one of the four existing objectives.

5.6 The Licensing Authority as a Responsible Authority

- 5.6.1 The Licensing Authority are empowered to make representations against new applications for and variations applications to premises licences, as well as call for a review.
- 5.6.2 A procedure has been put into place to ensure that any representation made by the Licensing Authority as a Responsible Authority will be made without prejudicing its ability to determine the application in a fair and objective manner.

6. Other Considerations

6.1 Live Music, Dancing & Theatre

- 6.1.1 This Policy recognises the need to encourage live music, dancing and theatre for the wider cultural benefits of the community generally. In addressing such issues, the potential for disturbance to residents will try to be balanced with the wider cultural benefits to the wider population.

6.2 Integration of Strategies

- 6.2.1 The Licensing Authority will secure the proper integration of this policy with local crime prevention, anti-social behaviour away from licensed premises, planning, transport, tourism and cultural strategies by:
- Liaising and consulting with Warwickshire Police, Community Safety Forum, and considering any guidance from the crime and disorder strategy document; and
 - Liaising and consulting with the appropriate Council Officers, the Planning Committee, the Executive, and considering guidance in the Local Plan.
- 6.2.2 Specific conditions may be attached to premises licences, where appropriate, to reflect local crime prevention strategies. Such conditions may include
- the correct use of well installed closed circuit television cameras;
 - the provision and use of shatterproof drinking receptacles;
 - a drugs and weapons search policy;
 - the use of ID scanners
 - the use of registered door supervisors;
 - specialised lighting requirements;
 - restrictions on hours of opening and licensable activities.
- 6.2.3 Certificates issued to club premises will reflect local crime prevention strategies and may include any or all of the requirements listed above. The Licensing Authority will have regard to any local orders and/or strategies relating to street drinking.

7 Other regulatory regimes

- 7.1 This policy will avoid duplication with other regulatory regimes wherever possible. The following advice relates to specific regimes but is not exhaustive:-

7.2 Health and Safety

- 7.2.1 Premises will normally have been visited by the Council's Health and Community Protection inspection staff with regard to health and safety enforcement at the premises. Certain premises will not fall under this regime and will be the subject of health and safety enforcement by the Health and Safety Executive (HSE). These regimes place a range of general and specific duties on employees, employers, operators of venues and members of the public. Matters arising out of the Health and Safety at Work etc Act 1974 and associated Regulations should not be the subject of conditions that duplicate statutory H&S requirements.

7.3 Fire Safety

- 7.3.1 Premises and their operators will have statutory duties under the current fire safety regime to ensure the safety of patrons visiting the premises. The operating schedule should state the precautions that will be taken to ensure the safety of the public.

7.4 Food Hygiene

- 7.4.1 Premises selling alcohol and/or premises engaged in a food business must be registered with WDC and subject to risk-based food hygiene inspections at regular intervals. The inspections are carried out by the council's Health and Community Protection officers.

7.5 Noise

- 7.5.1 Statutory and public nuisances are dealt with by the Council's Health and Community Safety Section under the Environmental Protection Act 1990 and associated legislation.

7.6 Planning

- 7.6.1 Premises that apply for a licence or a variation of a licence should be aware that they may also need planning permission to carry out the activities applied for.

8 Standard Conditions

- 8.1 The Licensing Authority does not support the use of blanket conditions which, if imposed, may be seen as disproportionate and overly burdensome. Conditions attached to licences will be tailored to the individual styles and characteristics of the premises and events concerned and will be precise and enforceable and will be unambiguous and clear in what they intend to achieve.

9 Enforcement

- 9.1 Inspections of premises will be on a risk assessed basis, to be undertaken when and if judged necessary, assisted by information provided by the Multi Agency Licensing Group.

10 Special Policy Regarding Cumulative Impact

- 10.1 The Licensing Authority recognises that there is a difference between the cumulative impact of premises and commercial need. The latter is a function of market forces and is not a factor the Council may take into account in the discharge of its licensing function.
- 10.2 The Licensing Authority adopted a special policy regarding cumulative impact in November 2005 at the commencement of the Licensing Act 2003 where it considered that a significant concentration of licensed premises would have an impact on the licensing objectives and granting of further licences in that area would add to this impact. When adopting the special policy reference to the steps outlined in the relevant part of the guidance issued under section 182 of the Act.
- 10.3 The Licensing Authority formed two saturation zones, based on information supplied in 2005 on crime and disorder and other related matters. The area and its necessity has been ratified by further figures supplied to the Licensing Authority in January 2009 as part of its review of the cumulative impact policy.
- 10.4 The two zones, when joined together, form the same area as the Leamington Safer Neighbourhood area. In the interest of clarity and transparency, the two zones have been amalgamated into one cumulative impact zone. Properties on both sides of any road which borders the zone are deemed to be included within the zone. A plan of the zone may be found at the end of this policy as Appendix 1.
- 10.5 It is considered that the cumulative impact of further new licences in this zone may lead to the area becoming further saturated with premises of a certain type, including pubs, clubs, takeaways and off licences, making the area a focal point for large groups of people, thereby creating exceptional problems of disorder and nuisance over and above the impact from the individual premises themselves.
- 10.6 The special policy regarding cumulative impact will not be used to try to revoke an existing licence or certificate when representations are made about the way the premises are being operated. However, the special policy may be a justification to refuse an application or to vary a licence or certificate.
- 10.7 The Licensing Authority will not operate a quota of any description including the special policy, that would pre determine an application. Each application will be considered on its individual merits. Proper regard will be given to the contrasting styles and individual characteristics of the premises concerned, and the differing impact they will have on the local community.
- 10.8 If an application for a premises licence within the cumulative impact zone is made, the Licensing Authority will expect the applicant to demonstrate in their operating schedule, the steps to be taken to prevent problems of nuisance and public safety and the steps to be taken to promote the reduction of crime and disorder. **The onus of proof will be on the applicant to show that the application will not impact on the four licensing objectives**

10.9 The Licensing Authority will consider the individual merits of all applications and where it feels to grant the application would be unlikely to add significantly to the cumulative impact in light of the licensing objectives, the Licensing Authority may grant the application.

10.10 The policy will be subject to review.

11 Responsible Authorities

11.1 A list of contact details for Responsible Authorities authorised under the Act is attached to this policy as Appendix 2.

11.2 Responsible Authorities are able to make representations regarding new or variation applications for premises licences and also to seek a review of a current premises licence.

11.3 Representations will only be relevant if they relate to one or more of the licensing objectives referred to in paragraph 5.

12. Early Morning Restriction Orders (EMROs) and Late Night Levy (LNL)

12.1 Following a report from officers, Warwick District Council's Licensing Committee recommended to full Council that it was felt, at the current time, the application of a LNL or EMROs was not appropriate for the council's area.

12.2 The Licensing Committee's recommendation was accepted by full Council during 2013.

12.3 However this Council, in March 2014, has requested officers to review the situation subsequent to Central Government's current consultation on licensing matters and to bring forward an updated report at the earliest possible time on the implications of introducing a late night levy in Warwick District.

13 Restricted Drinking Zone

13.1 The Criminal Justice and Police Act 2001 includes a number of powers to combat crime and disorder, including measures to deal with alcohol related problems. The act gives local authorities the power to designate areas 'Restricted Drinking Zones' where it will become an offence for any person to drink alcohol after being requested not to do so by a police officer.

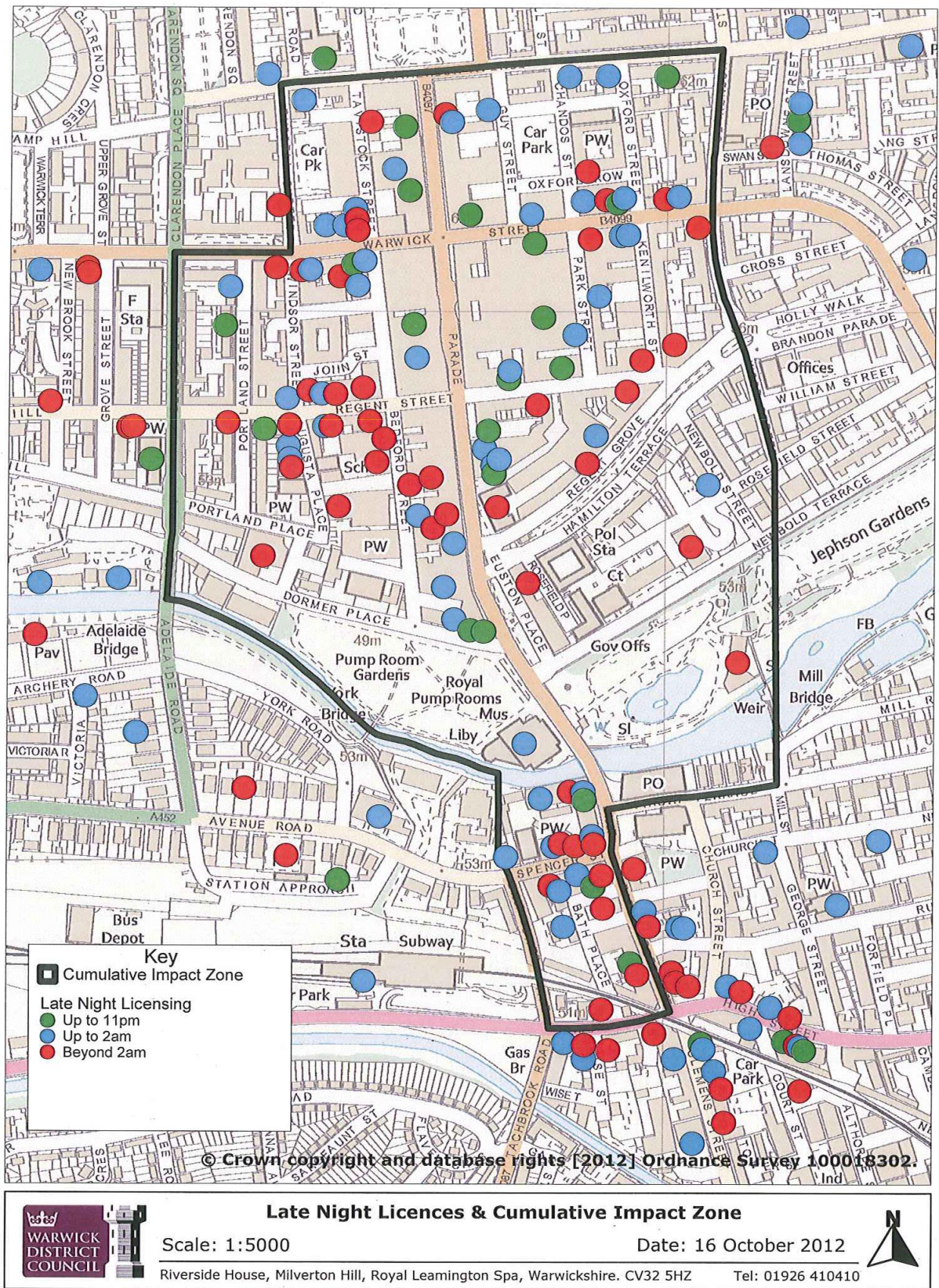
13.2 The entire area covered by Warwick District has been designated a Restricted Drinking Zone.

13.2 This means that, anywhere in the district, it is an arrestable offence to fail, without reasonable excuse, to comply with a police officer's request to cease drinking alcohol. The police also have the power to confiscate and dispose of any alcohol and containers in the person's possession.

14 Further Information

- 14.1 The Licensing Authority has produced guidance documents for applicants.
- 14.2 The Council's Health and Community Protection Section offers advice on the process for, and, progress of, applications and as to whether particular activities need to be licensed. If detailed advice on the requirements of the legislation and how it affects you and your premises is required, independent legal advice should be sought.
- 14.3 The granting of a licence under the Licensing Act 2003 does not obviate the need for permissions or consents required under other legislation.

Appendix 1 – Cumulative Impact Zone (current for 2013)



Appendix 2 – List of Responsible Authorities

POLICE:

Chief Officer of Police
Warwickshire Police Licensing Team
Warwickshire Justice Centre Leamington Spa
Newbold Terrace
Leamington Spa
Warwickshire
CV32 4EL

Tel: 01926 684033

Fax: 01926 684038

Email: Liquor.Licensing@warwickshire.pnn.police.uk

FIRE AUTHORITY:

County Fire Officer
Warwickshire Fire & Rescue Service
Warwick Street
Leamington Spa
CV32 5LH

Tel: 01926 423231

E.Mail: firesafety@warwickshire.gov.uk

ENFORCEMENT AGENCY FOR HEALTH AND SAFETY:

Regulatory Manager
Health and Community Protection
Warwick District Council
Riverside House
Milverton Hill
Royal Leamington Spa
CV32 5HZ

Tel: 01926 456707

Email: ehsafety@warwickdc.gov.uk

AUTHORITY RESPONSIBLE FOR ENVIRONMENTAL HEALTH:

Environmental Sustainability Manager
Health and Community Protection
Warwick District Council
Riverside House
Milverton Hill
Royal Leamington Spa
CV32 5HZ

Tel: 01926 456714

Email: ehpollution@warwickdc.gov.uk

THE LICENSING AUTHORITY:

Safer Communities Manager
Health and Community Protection
Warwick District Council
Riverside House
Milverton Hill

Royal Leamington Spa
CV32 5HZ

Tel:
Email:

AUTHORITY RESPONSIBLE FOR PLANNING:

Gary Fisher
Group Leader Development Control
Warwick District Council
Riverside House
Milverton Hill
Royal Leamington Spa
CV32 5HZ

Tel: 01926 456541
Email: gary.fisher@warwickdc.gov.uk

BODY RESPONSIBLE FOR THE PROTECTION OF CHILDREN FROM HARM:

Keith Edwards
Assistant Head of Service
Planning and Performance Children
Young People and Families Directorate
Saltisford Office Park,
Ansell Way
Warwick
CV34 4UL

Tel: 01926 731139
Email: sslicensingapplications@warwickshire.gov.uk

WARWICKSHIRE COUNTY COUNCIL (WEIGHTS & MEASURES):

Simon Coupe
Divisional Trading Standards Officer
Old Budbrooke Road
Warwick
CV35 7DP

Tel: 01926 414040
Email: simoncoupe@warwickshire.gov.uk

PUBLIC HEALTH ENGLAND:

Public Health Department (Licensing)
NHSWarwickshire/Warwickshire County Council
PO Box 43 – Shire Hall
Warwick
CV34 4SX

Email:
PublicHealth5PMPUBLICHEALTHWARWICKSHIREPCT@warwickshire.nhs.uk