

**Quarterly Best Value Review Update Reports
January 2004**

Name of BVR : STREET CLEANSING

Progress during the period 1/10/03 to 31/12/03 (list actions which have been completed or progressed during the period)	
Proposed Action (from BVR Action Plan)	Progress
Work with ENCAMS (Tidy Britain Group) on litter campaigns/education initiatives	Some progress. Seminar in February in a secondary school. It is hoped to get other schools to attend
Develop single point of contact for handling enquiries and complaints from the public	Contact centre now taking calls for this service. But the scope for the Contact Centre to action many of the calls is limited since there is no online system for them to use to access data

Actions with no or limited progress during the period 1/10/03 to 31/12/03 (list actions which in the BVR Action Plan were scheduled to be completed or progressed during the period, but which have not been)		
Proposed Action (from BVR Action Plan)	Mitigation (Reason for limitations on progress)	Corrective Action (Clarify future plans in relation to the action including revised timescales)
None		

Actions due for progress or completion during the period 1/1/04 to 31/3/04	
Action (from BVR Action Plan)	Deadline
Develop use of GIS and contract monitoring system	April 2004
Increase enforcement re dog fouling, shopping trolleys, fly tipping, litter and abandoned vehicles.	April 2004
Work with ENCAMS (Tidy Britain Group) on litter campaigns/education initiatives	Continuing
Develop single point of contact for handling enquiries and complaints from the public	2005