

COMMUNITY PROTECTION**Portfolio Holder Statement Update October 2012****1. What have the measures in the Portfolio Holder Statement been telling you about how things are going in service during 2012/13?**

Overall the Community Protection Service is well on its way to deliver the measures it set out to achieve during 2012/13. Performance has been very good in many areas which it is contributing to making Warwick District a great place to live, work and visit and meeting the services overall aim "to protect the community and individuals from harm."

Successes:

- A. Community Protection were instrumental in ensuring there was a one Council approach to ensuring Day 44 of the Olympic Torch Relay for the London 2012 Olympic Games travelled through the towns of Warwick, Leamington Spa and Kenilworth on 1st July 2012.

The day was a great success with an estimated 100,000 people lining the route through the District and enjoying their chance to see the Olympic Flame. The successful delivery of this event took months of planning by numerous council officers, partners and volunteers. Some of the key statistics from the event were as follows:

- 414 Operatives on the ground along the route, including stewards
- 178 Police Officers – Active over the three towns
- 263 recorded actions in the WDC Operations & Command Centre between 11:00 and 18:30hrs
- 22 people managing the event in the WDC Leamington Operations & Command Centre
- 6.27 miles was the distance the torch travelled through the District
- 1 minute lost on the schedule during the route through Warwick District

As a result of the extensive time invested in the planning and management of this event it has been recommended that the legacy of this process should be used to shape event management within the District in future, recognising that this event has engendered local community trust and confidence in the Police and District Council. To those ends a template event plan should be developed for use by WDC event organisers, led by Cultural Services and Community Protection. The development of a standing District Safety Advisory Group, with membership of all multi agency partners and relevant officers should be formed to assure safety at events within the district, especially those on WDC land. This work should be led by Environmental Services. Further that for large scale events and emergency incidents the Operations Centre at the CCTV Control Room be utilised to ensure a suitable overview and management of the event.

- B. Funding the refurbishment of the CCTV control room has been secured with the project procured and Ordered with a start in early November for completion in 4 weeks.

Disappointments:

There has been regret in so much that Stratford District Council has not wished to enter into joint managed shared service arrangements for the provision of CCTV and Community Safety Services. It is considered that this has been a missed opportunity which would have provided saving to both organisations in excess of £50,000 per annum year on year and not affected customer service delivery. This is particularly discouraging in view of the existing status of the statutory South Warwickshire Community Safety Partnership, which already covers both Districts crime & disorder issues.

2. Which measures have been of particular interest or concern during the period and what have you learnt about your systems from these measures? Please attach the final version of your SAP customer & operational measures for the year.

The measure of most concern at the start of 2012/13 related to the number of violent related crimes across the District where it showed that we would definitely not meet the measure, we and our multi agency partners had previously set at the start of the financial year.

Those measures were reviewed as part of the 2012/13 South Warwickshire Community Safety Partnership (CSP) strategic Assessment and following this annual assessment, CSP Members decided their priorities based on the evidence presented, were to be as follows;

- Violent Crime – Lead agency Warwickshire Police
Focusing on key aspects including alcohol abuse, domestic violence and town centre violence.
- Anti-Social Behaviour – Lead agencies Warwick & Stratford District Councils
Focusing on youth related, alcohol related and town centre anti-social behaviour.
- Re-Offending – Lead agency Warwickshire Probation Trust
To prevent and reduce re-offending and prioritise offenders of domestic burglary.

Overall crime within the District is now falling with particular success in reducing violent crime which is now down in the last quarter by 2.1 %. ASB incidents have further reduced from last year by some 4.3%. ASB Success at first intervention is over 89% compared to a national average of 64%. The key to the success of delivering those Member priorities was to bring all those government agencies together to focus on the problems and further bring the necessary resources to delivery the solutions.

One area of crime which is shown to have risen sharply by 100% from previous years is that of burglary, particularly around house and theft from vehicles. This, however, is not a priority for the SWCSP at the time of it deciding its priorities.

Observed incidents through the use of CCTV are down from this time last year by 8.9%, but Arrests from CCTV evidence has increased by 29% from the previous year, showing that your staff operating the CCTV service are targeting it to where it is most required.

So far during this financial year the Licensing Service has dealt with several major changes to the Licensing Act 2003 (the Act). The changes involve the Licensing Authority and the NHS becoming Responsible Authorities under the Act; a complete change to the part of the Act dealing with Temporary Events notices; the 'vicinity'

test was removed for people making representations and premises licences must now be suspended if the annual fee is not paid.

A steady increase in the number of hackney carriage/private hire drivers is being maintained without many drivers leaving. WDC currently have just over 500 licensed drivers; 180 hackney carriages and 200 private hire vehicles. Vehicle licences are renewed annually except for a large proportion of the vehicles are over 6 months old so they are licensed every 6 months. Many checks are completed at each renewal making the administrative task of the renewals very time consuming.

From the Licensing perspective, it is clear to see that despite the number of renewals, and the associated compliance regime, very few complaints regarding any of these processes are received. This is a good indication of how well the varying systems are administered and the way that the licensees are treated and listened to.

It has also been said by multi agency partners that of the Warwickshire Districts/boroughs, it has been recognised that Warwick District leads the way on Licensing Enforcement delivering national best practice in working with licensees and supported by training to Police and Licensing staff from the Home Office Alcohol Strategy Unit.

Enforcement of private sewer enforcement notices has also been maintained so far this year at 100% following the mini lean system intervention into the processes involved in resolving private sewer problems with quicker response times to the public.

There has also been a 3% marginal increase in the number of Parish & Town Councils in the District who have engaged the community in Civil emergency procedures. It is believed that this is due to a seminar to the Parishes and Town Councils your Officers gave on the 7th March 2012 which informed them of the need to engage the public in this issue, with the support of an officer dedicated to providing assistance to move this matter forward.

3. What have you done to date as a result of learning from these measures?

Your officers concerns at a strategic level at the South Warwickshire Community Safety Partnership about reducing violence in the street and particularly during the night time economy in the District, has led to your officer and the police developing a 60 point multi agency South Warwickshire Violence Reduction Action Plan. Our Action plan does not however address domestic abuse in the home and this is one of the reasons why violence has had to entail a great deal administrative changes and all require the education of partners and licence holders alike.

The changes to the Licensing Act have entailed a great deal administrative changes and all require the education of partners and licence holders alike. Many changes to both the legislation under the Licensing Act 2003 and the way that compliance by licensed premises is obtained and maintained has taken place and, because of this, it has been decided that the licensing policy should be completely re-written, almost from scratch. When it is complete, a full consultation, involving shareholders, licensees, the public as a whole, the licensing trade and councillors will take place before it is finalised.

As a result of an intervention into a lack of compliance of licensing conditions the team are currently working on the possible prosecution of two late night takeaways

for opening past their permitted hours, as well as the possible prosecution of a private hire company for numerous offences. All three are currently in the process of attending for P.A.C.E. interviews

4. What has been the impact of what you have done to date?

The Police, Council and other partners are actively delivering the initiatives in the plan which has led to an overall reduction for violent crime caused by alcohol and substance induced, particularly in the Districts super output areas. The age group most likely to be victims and perpetrators of violent crime is 18-30. A key initiative to engage with this group is Operation 'Your Town, Your Choice' which takes place on pay-day weekends in our hot-spots at our busiest times 9pm -4am. An early intervention approach is used utilising direct to leave, dispersal authorities and designated public places powers and has a real impact on reducing violence and rowdy behaviour.

This is the best example of partnership working across all agencies in South Warwickshire. In addition to enhanced policing, Street Marshall's and CCTV control rooms support this approach. Joint Licensing Enforcement visits are a key feature of these evenings ensuring that licensees are taking their responsibilities seriously. The street marshals have been actively involved in limiting the level of 'low level' trouble within Leamington as well as regulating the movement of taxis within Leamington. They ensure that communication between the CCTV control room, licensed premises and the police is maintained and fostered.

Engagement with the target group is carried out on roads closed to traffic and health related attractions are offered in exchange for completing questionnaires on particular themes, for example, pre-loading and these results continue to inform how and when we staff the hot-spots and how we help young people to have an enjoyable and safe night. A unique partnership pilot with St John's Ambulance Service walking wobbly triage scheme which has provided a care and repair service on busy nights in Leamington called 'The Cabin' and staffed by up to 10 volunteers. These actions have made Leamington Town Centre safer and reduced admissions attendance to NHS hospital casualty departments.

5. What else do you plan to do as a result of learning from these measures?

A further development of this approach is the Street Pastor Scheme. Plans are in place to have sachem running in Leamington Town Centre in early 2013. This type of scheme has already been in operation in Stratford Town Centre from November 2011 and has already engaged with 4,000 individuals.

The Council has been instrumental from February 2012 in running a multi-agency ASB pilot, for Warwickshire, which is now based on a victim centred approach in response to lessons learnt from the Pilkington case. The results of the pilot, which has just finished, will be used to provide an overall County wide approach to using a risk based assessment to allocate our limited resources to where they are best used and to keep up our effective intervention processes.

Over recent months Public Health as a responsible authority under the Licensing Act 2003 has been responding to licensing applications with a view to positively influencing licensing conditions, where appropriate. This is particularly important since alcohol is a priority for Public Health and community safety in Warwickshire as

featured in the Director of Public Health's Annual report; the draft Health and Well-being Strategy, the Community Safety Agreement and Warwick District HIWEB Action Plan.

It is hoped to introduce an Alcohol & Drugs Diversion Scheme. This is an educational session offered as an alternative to a fixed penalty notice which has been incredibly effective in pilot areas in reducing re-offending.

Currently the team are working on the implementation of the changes to the Act made by the Live Music Act 2012. This effectively deregulates live music and presents problems with the control of noise nuisance. The team are in consultation with Environmental Health as to the best way forward to ensure compliance.

6. Of your key projects (as identified in your portfolio holder statement) how many were completed and how many are not? Of those that were not completed please indicate what the revised dates are.

Project	Progress	Original milestones	Revised milestones
River Leam Hydro BIP Project.	Deferred due to available resources	Committee report for Capital funding in November 2011.	May 2013
Mitigating Flooding to parts of Cubbington.	On target Defra & EA, WCC and WDC funding in place for 2yrs	Timescale dependant on funding. Would need 40 weeks to deliver the project from the securing of funding. Following Executive report 22 nd Dec 2010, WDC has contributed £100K of funding to the project from Capital expenditure. Feasibility scheme completed, detailed design progressing for scheme at £800K of partnership funding	Planning Permission July 12 , now Nov 2012 On Site April 2013 Finish Sept 2014
Possible shared service with SDC to run their CCTV service	SDC declined the business opportunities and their Cabinet voted against the option	WDC prepared business cases and submitted to SDC	Completed
Refurbish CCTV Control Room	Deferred until 2013/14	Awaiting outcome of possible shared services. Then a report to Executive for funding in December 2011	Shared service not going forward, funding secured through Equipment renewal reserve, contract

			awarded so refurbishment will move forward in Nov 2012.
Possible shared service with SDC to run their Community Safety service	SDC declined the business opportunities and their Cabinet voted against the option	WDC prepared business cases and submitted to SDC in Nov 2011.	Completed
Olympic Planning around Resilience for the implications on the District and Security	On target	Draft Operational Order sign off Mid June 2012 Training May/June 2012.	Completed. Day 44 1 st July was an immense success.

7. Does your Service Area Plan/Portfolio Holder Statement need to be amended? If so, please describe the changes.

It not considered at this point in time that changes don't need to be made as this would be picked up in the February draft 2013/14 Service Area Plan.